

Service Requests Received – January 2017

	Jan 2017
Animal Management & Compliance	47
Building Control	1
Community Property & Asset	1
Customer Services	5
District Litter/Refuse	3
District Parks Operations	28
Facilities Management	8
Health & Liquor Licencing	1
Network Operations - Wastewater	1
Network Operations - Water	4
Rates	2
Regulatory After Hours	18
Reserves Planning	1
Resource Consents	12
Transportation	22
Total	154

Turangi Operations Update:

As the mowing slows down the team have been able to concentrate on the amenity gardens in town, Motuoapa and the western lakeshore. The work is mostly cleaning out and weeding prior to any replanting which will take place over winter.

The street tree audit is underway. We are conducting the audit to get a clearer over all picture of the street tree stock and the scale of the impact they are having on above-ground infrastructure.

Erosion Update

The residents group in Omori Kuratau have been presented with the Tonkin & Taylor overview and detailed site survey and design will follow as well as lodging the recourse consent.

Staff from TDC and WRC met with Tuwharetoa Maori Trust Board on site at Omori to discuss the issues there as well as the Lake as a whole.

Turangi Library

	Jan 2017	Jan 2016
Total Issues	3150	3909
In-House use	30	34
New Members	N/A	38
Internet Users	922	974
Wi-Fi Sessions	2083	1915
Wi-Fi Unique Devices		1139
	1213	

Library Update:

- 32 out of 35 (91%) children completed the Summer Reading Programme. The children particularly enjoyed the reporting-in station (inflatable boat) designed by staff.
- A new sound system for children's services was purchased with sponsorship funding.

Turtle Pools Attendance

Patronage:	Jan 2017	Jan 2016
Adults	1277	1116
Seniors	256	227
Students	350	329
Children	1801	2000
Under 5's	325	222
Schools / Groups	n/a	44
Aquatic classes	125	103
Swim Well	n/a	n/a
Water Safety Seals	n/a	n/a
Aquatic Programmes	n/a	n/a
Swim School	20	8
Cadets / Training	n/a	n/a
Turangi Swim Club	n/a	n/a
Total Pools	4149	4049

Turtle Pools Update:

January was and always is a very busy month for the Turtle Pools. We had lots of families, tourists out of towners, and local family birthdays and BBQS. We also purchased a new BBQ as our old one had seen better days due to constant high use. Figures shown as "not applicable" are due to these programs not running during this period of time.