

Service Requests Received – February 2017

	Feb 2017
Animal Management & Compliance	64
District Litter/Refuse	0
Network Operations - Storm water	1
Network Operations - Water	1
Network Operations - Wastewater	0
Open Spaces & Town Centres	14
Pensioner Units	0
Regulatory After Hours	12
Transportation	5
Resource Consents	10
Facilities Management	6
Rates	1
Debtors	0
Customer Services	9
Total	123

Turangi Operations Update – March:

Staff assisted with preparation for the junior triathlon held from Te Kapua Park on 25th March and the polocrosse event at Turangitukua Park on the weekend of 1st and 2nd April. On that note, there has recently been some damage caused by 4 wheel drive vehicles crossing Turangitukua Park so staff have been repairing fences and re-siting rocks to try and prevent access. A surveillance camera will be sited there when available and police have been notified of the ongoing issues.

It is the time of year for wasps to flourish, especially around areas with willow trees. Staff have been busy poisoning over a dozen nests in the last couple of weeks, some with multiple entrances.

Turangi Library

	Feb 2017	Feb 2016
Total Issues	2126	2244
In-House use	12	40
New Members	31	31
Internet Users	854	922
Wi-Fi Sessions	1890	1569
Wi-Fi Unique Devices	1023	885

Library Update:

Turangi Library supervisor Pam Quinlan and other district library staff visited Rotorua Library to learn about RFID and how this works in the library environment. We are hoping to implement RFID in the near future and have started planning for implementation.

Turtle Pools Attendance

Patronage:	Feb 2017	Feb 2016
Adults	411	436
Seniors	250	248
Students	72	83
Children	473	421
Under 5's	85	106
Schools / Groups	360	286
Aquatic classes	192	182
Swim Well	486	537
Water Safety Seals		
Aquatic Programmes		
Swim School	136	140
Cadets / Training		
Turangi Swim Club	100	215
Total Pools	2680	2539

Turtle Pools Update:

The pool was closed from 6th March to 25th March for the annual maintenance work to be carried out in the plant room & the deep pool was painted.

Tuesday nights continue to be our busiest with many activities happening. Our swim club roll has increased significantly and we now have a long waiting list.

We had the triathlon on the Saturday, 25th March; this is always a well-supported community event, especially for our children.