

Service Requests Received – April 2017

	April 2017
Animal Management & Compliance	49
Building Control	7
District Litter/Refuse	0
Network Operations - Storm water	3
Network Operations - Water	1
Network Operations - Wastewater	4
Open Spaces & Town Centres	19
Regulatory After Hours	25
Transportation	18
Resource Consents	9
Facilities Management	8
District Pools	1
Reserves Planning	1
Rates	0
Debtors	0
Customer Services	8
Total	153

Turangi Operations Update – May 2017:

The wet weather continued into May making the annual leaf clearing more difficult than usual and also creating a few street flooding issues.

The higher than average rainfall [February 3 x monthly average, March 2 x monthly average, April 3x monthly average] also resulted in higher than usual lake levels. This combined with wind events, has accelerated the erosion issues at Omori and Kuratau necessitating that emergency remedial works be planned for the Parehupu carpark area.

Beach nourishment work has also commenced using sand taken from Poutu Canal to replenish the foreshore.

The Operations team has also:

- Marked sports fields for league and rugby
- Cleared walkway tracks at Omori and Kuratau
- Cleared and trimmed back trees around the millennium walkway
- Repaired fences at Turangitukua Sports Park and at the back of Waipapa Reserve
- Completed the annual autumn spray

Turangi Library

	April 2017	April 2016
Total Issues	2466	2679
In-House use	25	12
New Members	27	28
Internet Users	778	966
Wi-Fi Sessions	1502	1424
Wi-Fi Unique Devices	777	775

Turtle Pools Attendance

Patronage:	April 2017	April 2016
Adults	534	569
Seniors	149	224
Students	221	226
Children	999	996
Under 5's	154	119
Schools / Groups	29	135
Aquatic classes	124	200
Swim Well	*	
Water Safety Seals		
Aquatic Programmes		
Swim School	81	46
Cadets / Training	12	
Turangi Swim Club	156	90
Total Pools	2459	2605

**School moved booking to term 4*

Turtle Pools Update:

We have completed planning for the 2017 Margaret Sweeney 50km swim challenge, which is the third time this swim challenge has been run at the pools. Enrolments have already coming in for the challenge which will run from July 3rd to 25th September for the first intake and, July 3rd to Oct 23rd for the second intake.

Swim club and term lessons are going well. Wednesday morning sessions for babies are fully booked with many parents travelling from Taumarunui to attend these. The six month to one year age group are all first time parents and it has been extremely rewarding for staff to see both babies and parents gain so much confidence and a love for the water.