

Service Requests Received – May 2017

| | May 2017 |
|----------------------------------|-----------------|
| Animal Management & Compliance | 56 |
| Building Control | 1 |
| District Litter/Refuse | 4 |
| Network Operations - Storm water | 0 |
| Network Operations - Water | 0 |
| Network Operations - Wastewater | 1 |
| Open Spaces & Town Centres | 14 |
| Health & Liquor Licencing | 1 |
| Regulatory After Hours | 12 |
| Transportation | 23 |
| Resource Consents | 15 |
| Facilities Management | 8 |
| Rates | 0 |
| Debtors | 0 |
| Customer Services | 4 |
| Total | 139 |

Turangi Operations Update – June:

Beach nourishment work has been completed at Kuratau and work has started on the rock revetment structures to protect the infrastructure around Parehopu Street.

The annual leaf clearing operation is also nearing completion with one final contract sweep programmed.

Staff have been continuing with reserve maintenance projects as well as assisting with moving and building alterations at the i-Site.

Turangi Library

| | May 2017 | May 2016 |
|----------------------|-----------------|-----------------|
| Total Issues | 1,333 | 2,212 |
| In-House use | 44 | 31 |
| New Members | 11 | 18 |
| Internet Users | 927 | 883 |
| Wi-Fi Sessions | 1,288 | 1,144 |
| Wi-Fi Unique Devices | 660 | 614 |

Library Update – June 2017

Library staff have remapped the Teens Area to open the area up and create a friendlier more public space.

Planning for the July school holidays is in full swing and the refreshed toddler time programme “Tiny Tots” commenced in May.

Classes from Te Kura o Hirangi have been visiting the library every Friday morning as part of their ‘Out of School’ programme.

Turtle Pools Attendance

| Patronage: | May 2017 | May 2016 |
|--------------------|-----------------|-----------------|
| Adults | 225 | 233 |
| Seniors | 212 | 197 |
| Students | 46 | 31 |
| Children | 175 | 175 |
| Under 5's | 59 | 35 |
| Schools / Groups | | 80 |
| Aquatic classes | 239 | 296 |
| Swim Well | 434 | 832 |
| Water Safety Seals | | |
| Aquatic Programmes | | |
| Swim School | 147 | 124 |
| Cadets / Training | 14 | |
| Turangi Swim Club | 180 | 140 |
| Total Pools | 1731 | 2143 |

Turtle Pools Update – June 2017

Overall totals were down for May due largely to the lower Swim Well numbers although swimming lessons and participant numbers have both been steady.

Enrolments for the Margaret Sweeney challenge are starting to come in. The challenge is a great way to get people to the pools through the quieter winter months.