

Service Requests Received – June 2017

	June 2017
Animal Management & Compliance	58
Building Control	6
District Litter/Refuse	1
Network Operations - Storm water	1
Network Operations - Water	3
Network Operations - Wastewater	1
Open Spaces & Town Centres	19
Health & Liquor Licencing	1
Regulatory After Hours	16
Transportation	11
Resource Consents	10
Facilities Management	7
Pools	1
Property/GIS	2
Customer Services	5
Total	142

Turangi Operations Update – July 2017:

- The operations team have been doing reserve clean ups & town-wide street litter collections.
- Erosion works at Kuratau are nearing completion. The consent for Omori Boat ramp area has been lodged.
- Omori depot was broken into and a chainsaw, blower and angle grinder were stolen. It appears no rural fire equipment was touched. Police checked for finger prints but were unsuccessful obtaining any good prints.

Turangi Library

	June 2017	May 2016
Total Issues	2,017	2,423
In-House use	31	12
New Members	16	20
Internet Users	876	920
Wi-Fi Sessions	1,140	2,150
Wi-Fi Unique Devices	559	1,310

Library Update – July 2017

- Library staff were planning for the temporary relocation of the customer service staff to the Turangi Library while the refurbishment of the service centre takes place
- Staff attended CV training at REAP in Taupō. This training will assist staff in advising customers on the standard requirements for CV's as recommended by Careers NZ. This is supported by information and updates from REAP
- 24 students from the United States used the library study area and Wi-Fi room to complete assignments while in Turangi on a field trip. They were thrilled with the services offered by the library
- Ten students from Tongariro Area School aged between 6 to 10 years made weekly visits to the library during the month of June.

Turtle Pools Attendance

Patronage:	June 2017	June 2016
Adults	266	226
Seniors	99	171
Students	34	22
Children	266	193
Under 5's	49	29
Schools / Groups		
Aquatic classes	153	257
Swim Well		247
Water Safety Seals		
Aquatic Programmes		
Swim School	128	93
Cadets / Training	8	15
Turangi Swim Club	190	145
Total Pools	1193	1398

Turtle Pools Update – July 2017

- July school holidays was very popular at the pool with the majority of patrons being visitors.
- Te Kura o Hirangi has also booked Swimwell lessons for term 3. Many other school groups have pre-booked for visits for August, with many being repeat visitors from previous years.
- The Margaret Sweeney 50km challenge is going well. One lady basically lived at the Turtle Pools over nine days and completed the 50km (2000 lengths of our 25 metre pool!) in that time. Notably, for the past three years she has been the first person to finish this challenge.