

Service Requests Received – July 2017

	July 2017
Animal Management & Compliance	62
Building Control	4
District Litter/Refuse	0
Network Operations - Storm water	0
Network Operations - Water	4
Network Operations - Wastewater	0
Open Spaces & Town Centres	10
Health & Liquor Licencing	1
Regulatory After Hours	16
Transportation	17
Resource Consents	17
Facilities Management	6
Rates	3
Debtors	0
Customer Services	3
Development Planning	1
Land Information (GIS)	1
Total	145

Turangi Operations Update – August 2017:

The Parks operations team have been involved in:

- Reserves maintenance, including sport fields for winter sports
- Track maintenance, including cleaning up dead and dying trees along Kuratau to Omori foreshore reserve
- Omori/Kuratau, Pukawa and Turangi footpath edging project (with Taupō staff)
- Town Centre garden maintenance
- Helped with the office shift to Library, Taupō Depot and Archives

Turangi Library

	July 2017	July 2016
Total Issues	2472	2834
In-House use	14	43
New Members	29	24
Internet Users	942	1042
Wi-Fi Sessions	181	1440
Wi-Fi Unique Devices	264	660

Library Update – August 2017

- Turangi customer service staff relocated to the Turangi Library while the service centre building is being refurbished
- Genesis Energy renewed their three year sponsorship of the children's programmes
- Friends of the Library committee members met to discuss their future due to concerns about sustainability of the group. Happily, they have decided to continue their fantastic work and have recruited new committee members
- July saw 170 children taking part in school holiday programme activities. The activities ranged from a puppet show through to learning how to play Ti Rakau.

Turtle Pools Attendance

Patronage:	July 2017	July 2016
Adults	742	493
Seniors	155	146
Students	180	146
Children	831	937
Under 5's	111	105
Schools / Groups		70
Aquatic classes	146	194
Swim Well		
Water Safety Seals		
Aquatic Programmes		
Swim School	61	43
Cadets / Training		30
Turangi Swim Club	110	40
Total Pools	2336	2204

Turtle Pools Update – August 2017

August has been a very busy month at the pools. Te Kura o Hirangi have recently completed two weeks of the Swimwell programme and it was extremely rewarding watching their confidence and swimming ability develop.

We have had quite a few large out of town school groups coming through, many repeat visitors on winter school camps.

Our Margaret Sweeney 50km challenge is proceeding well. A particular highlight this season is a marked increase in the over 60s age group participating in the challenge and the camaraderie amongst all participants who enter the facility with smiles on their faces. The first group are due to finish at the end of September and the second group at the end of October. The challenge will wind up with a celebration some time during the first week of November.