

Service Requests Received – October 2017

	Oct 2017
Animal Management & Compliance	36
Building Control	10
District Litter/Refuse	7
Network Operations - Storm water	0
Network Operations - Water	3
Network Operations - Wastewater	0
District Parks Operations	24
Health & Liquor Licencing	3
Regulatory After Hours	10
Transportation	19
Resource Consents	22
Facilities Management	12
Pools	0
Property/GIS	0
Customer Services	8
Debtors	1
Development Engineering	1
Turangi Service Centre	3
Total	159

Turangi Parks Operations Update

- Mowing and weed eating reserves.
- Maintaining gardens in Pihanga Road and Motuoapa Village.
- Removing graffiti and illegal dumping has still been an issue around town.
- Staff met with the DIA Harbourmaster at Motuoapa Marina to arrange the servicing of the new toilets and bins at the Marina. Council will be servicing the new facility under a similar arrangement to the Tokaanu Marina and Taupō Boat Harbour.
- The team have been spraying the willow regrowth at the Tokaanu Stream. They will continue to do this over summer to prepare the site for revegetation planting next autumn. The willows were removed in partnership with the Regional Council to improve the streams dynamics.
- The Whiowhio revegetation planting has been released and sprayed with Plantskid, rabbit deterrent. The plantings are now becoming more established with a reduction in browsing from rabbits.
- The Sportsfields team have been mowing the Turangitukua fields for touch and masters rugby. They are currently working on a renovation plan for the fields.

Turangi Library

	Oct 2017	Oct 2016
Total Issues	2,034	2,133
In-House use	17	21
New Members	18	20
Internet Users	960	793
Wi-Fi Sessions	1,422	1,420
Wi-Fi Unique Devices	696	779

Turangi Library Update

- The front doors of the library were vandalised. The youth responsible has been identified and relocated out of town. However it does highlight the concern staff have around safety and what appears to be an escalation of incidents in the town.
- Successful school holiday programme, including a visit to the Police Station which was very popular with the children.
- Tiny Toes the weekly children's programme for under 5's is going from strength to strength under the very able tutelage of Rikki Collier.

- Staff have been busy preparing for the Summer Reading Programme. This year's theme is 'Wild about Reading'.
- Students from Tongariro Area School visited the library.

Turtle Pools Attendance

Patronage:	Oct 2017	Oct 2016
Adults	657	532
Seniors	202	120
Students	160	80
Children	1137	751
Under 5's	177	113
Schools / Groups	40	224
Aquatic classes	187	207
Swim Well	425	234
Water Safety Seals		
Aquatic Programmes		
Swim School	29	73
Cadets / Training		
Turangi Swim Club	245	199
Total Pools	3259	2533

Turtle Pools Update – October 2017

- We have had a really steady month at the pools. School holidays were busy, with a lot of out of town families making the most of this complex. Swimwell is booked right through until the end of the school term.
- Tongariro Scholl year 5 and 6 complete their swimming programmes. Te Kura o Hirangi are currently doing theirs followed by Tongariro School juniors.
- Patronage is up from last year which is fantastic. We have received a lot of out of town school bookings, which is the usual case for this time of year. The schools that have come through have been so well behaved and a pleasure to have here.
- Bookings for parties in the complex has increased, as more parents choose this facility as it is an all-weather venue.
- Staff feedback from the holidays was that our Under 8 policy for pool supervision was difficult to administer. Although they tried their best to educate parents about actively supervising their child/ren, this did not occur as parents continued to be on cell phones, seated some distance from their child and/or chatting to friends and therefore oblivious to what their child was doing. Additionally, some kids are being sent to the pools with no food or drink and although they are over 8 years old, staff also found this troubling.