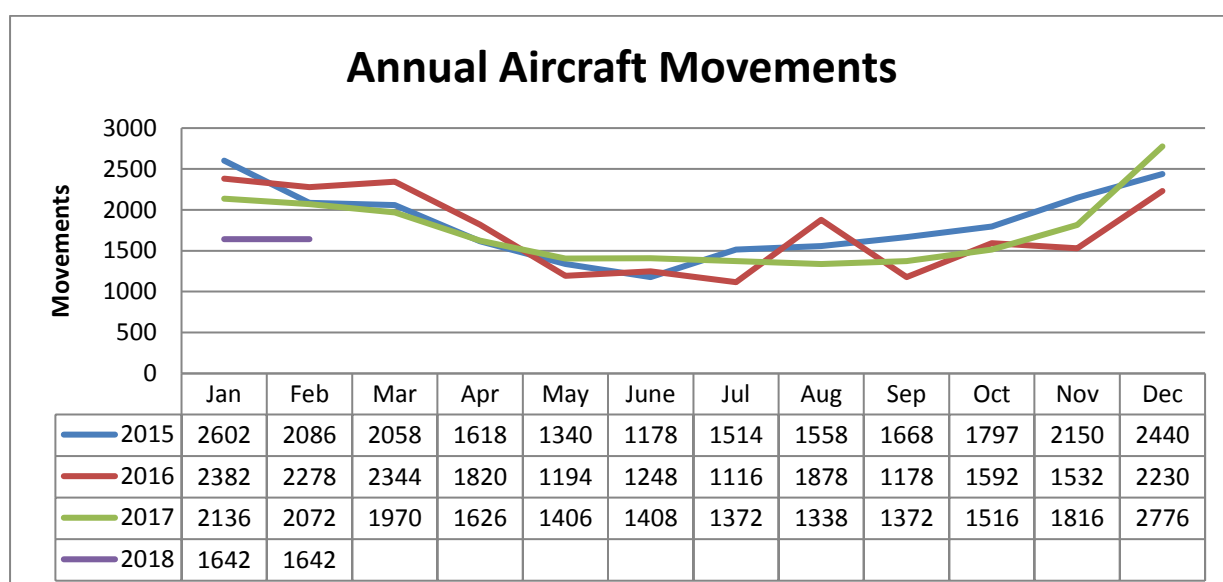


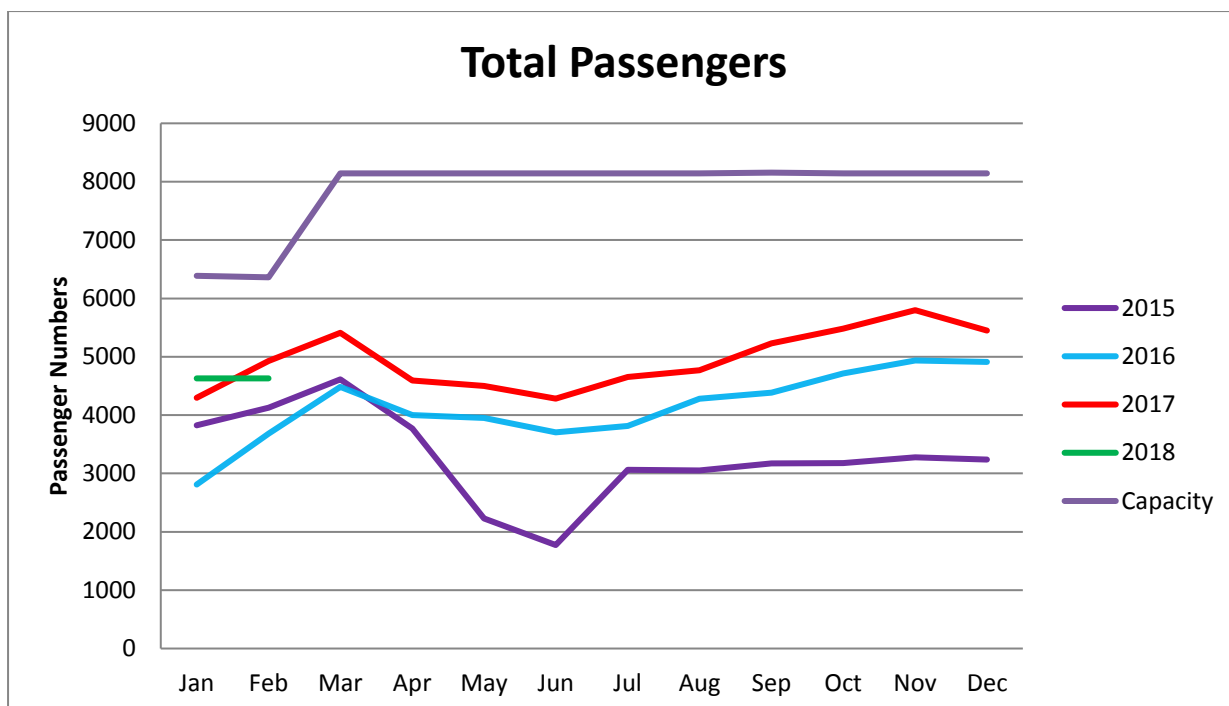
OPERATIONAL

Landing activity	Monthly operated Jan 2018	Monthly operated Jan 2017	Cumulative Year 2018	Cumulative Year 2017
Number				
Schedule Flights	204	222	201	3026
Non Schedule charters	12	2	12	66
General Aviation- helicopter	386	484	386	5398
– Parachute	624	974	624	7032
– Private	802	928	802	10730
– Military	0	10	0	28
Total movements	1642	2136	1642	20792
Note: Helicopter movements are included in General Aviation movements				



Aircraft movements have been quite low this year however last year, General Aviation aircraft movements were generally very good having been the highest since 2009 at 10730.

Passenger activity	Month Jan 2018	Monthly Load Factor	Month Jan 2017	Cumulative Year 2018	Cumulative Load Factor 2018	Cumulative Year 2017
Number						
Schedule Flights	196		218	196		218
Air New Zealand Pax.	4187	76%	3798	4187	76%	3798
Sounds Air Pax	442	57%	496	442	57%	496
Total passengers	4629		4294	4629		4294



Passenger numbers are still rising with a 6% increase this January compared to January 2017. Loadings were also good with Air New Zealand recording a 76% load factor.

Sounds Air January 2018 loadings were lighter than the previous year, however this has started to increase with the business traveller now back at work.

Total passenger numbers increased by 18% in 2017 against 2016.

The monthly increase in passenger movements in the month of January between 2016 to January 2018 has been 64%. This is due to the introduction of the Q300 aircraft, which has more capacity and generally cheaper fares.

Major Activity Issues

1. Air New Zealand have completed their refurbishment of the counters in the terminal and two new baggage weighbridges have been put in. There is still some painting on the wall behind the counters to be done and new signage to be installed. The Sounds Air counter was also completed at the same time which gives the same look throughout.
2. The Taupō area had two rather substantial power failures in December. The first due to a thunderstorm, and the second due to a main network issue. The thunderstorm resulted in minor flooding in some of the tenant hangars, with no further damage noted. Both these events created some major issues for the airport.
 - With the terminal without power the Air New Zealand reservation system and load sheet systems cannot work. Fortunately in the first case, the power came on just prior to the aircraft scheduled departure from Auckland and the flight continued.
 - The duration of the second event meant that Air New Zealand had to cancel flights to and from Taupō.
 - This affected firefighting capability which is unable to operate without a generator.
 - All fuel pumps were unavailable.

The above issues were reviewed at a TDC meeting following these events. I am currently investigating the option of installing a back-up generator to keep essential services operational.

Operations Report

Implementation Plan

WIBIH Australian Consultants spent four days in December working with Taupō Airport Authority (TAA). This was an intensive one-on-one task which allowed WIBIH to understand our daily operations, focus and development. Working with WIBIH was a great learning curve, and with their expertise they shared ideas, their own experiences in aviation, and ways we can grow our business. An emphasis on looking at the big picture rather than a reactive approach was encouraged.

In January a draft implementation plan was produced by WIBIH and submitted to TAA. The plan will be forwarded to CAA for review as part of the SMS implementation.

Terminal

The new check in counters in the terminal are now in place and upgrade works are in the finishing stages. One set of scales will be removed and replaced by a weighbridge. A table will also be added for public to use for filling in name tags, paper work etc. Signage on the back wall will be revamped. All upgrades have been funded by Air New Zealand. The modernised counters create more space and improved traffic flow.

Current terminal seating is showing wear and tear and will require renewing. TAA are investigating replacement options. On Site café in the terminal has reopened after being closed over the Christmas period due to a reduction in scheduled flights. We continue to receive positive feedback for their service and quality of food and refreshments.

Ground Maintenance

This summer we have experienced more rainfall than usual which means vegetation control including grass mowing has been constant. Recent works have been maintaining the emergency access points, removing broome adjacent to the northern taxiway and refreshing the terminal gardens.

Security

Residents at the Taupō airport have brought to our attention two occurrences. An unauthorised vehicle purchasing fuel was observed entering the helicopter services gate and driving to the AVGAS pumps via the northern apron. The second occurrence involved a number of vehicles acting disruptive landside on more than one occasion. Both of these incidents have been dealt with. Our Aerodrome Safety Culture encourages all airport users to report any suspicious behaviour to the police and the TAA.

Western Taxiway

Recent works on the western taxiway has strengthened the 28 intersection. By extending the corner with a concrete base this will help to alleviate loose chip which can be detrimental to engine props.

Mike Groome

General Manager Taupō Airport