

Service Requests Received – January & February 2018

	Jan 2018	Feb 2018
Animal Management & Compliance	36	40
Building Control	10	12
Business Support Team	1	0
District Litter/Refuse	9	2
Network Operations - Storm water	1	0
Network Operations - Water	1	1
Network Operations - Wastewater	2	1
District Parks Operations	31	29
Health & Liquor Licencing	0	4
Rates	0	2
Regulatory After Hours	9	16
Transportation	11	12
Resource Consents	18	21
Facilities Management	4	5
Property/GIS	0	0
Customer Services	3	6
Debtors	1	0
Development Engineering	1	0
Turangi Service Centre	1	0
Emergency Management	1	0
Land Information (GIS)	1	0
Reserves Planning	0	0
Total	141	151

Turangi Parks Operations Update

- A warm, wet summer has meant we haven't seen the usual die-back of some grasses and the mowing hasn't slowed much either.
- The district gardening and maintenance teams have come together to do the landscaping and gardens around the i-Site / Volcanic Centre which is scheduled to be completed week ending 9th March.
- The ecological rangers have been through assisting the local team with spraying and management of nuisance vegetation and tracks including respraying willows on the Tokaanu stream. WRC will be slash mowing it shortly and joint councils will start discussions with local residents re community planting of the Tokaanu stream bank.
- Lake levels remained high through February causing more erosion issues at Kuratau as well as around the boat ramps at Mission Point and Motutere.
- Preparations for the Kitashiobara visit are underway. The cherry tree has had a light prune, the stage will be re-stained, and garden areas will get a makeover in time for this visit.

Turangi Library Stats

	Jan 2018	Jan 2017
Total Issues	3338	3150
In-House use	17	30
New Members	45	
Internet Users	951	922
Wi-Fi Sessions	1237	2083
Wi-Fi Unique Devices	804	1213

	Feb 2018	Feb 2017
Total Issues	2057	2126
In-House use	4	12
New Members	28	31
Internet Users	826	854
Wi-Fi Sessions	1227	1890
Wi-Fi Unique Devices	762	1023

Library Update

- The District Education Team, including Rikki Collier from the Turangi Library commenced planning for the year. The priorities will be on development and implementation of a school programme and the continuation of the successful school holiday and summer reading programmes.
- Local genealogy group have set up a monthly meet at the Turangi Library to be held the last Thursday of every month.
- Friends of the Turangi Library kicked started the year planning for their first event; the launch of local author Jen Shieff's new book being held at the library in March. The group meet the first Wednesday of every month.
- Recruitment for a casual on call position is underway and will provide much needed relief cover for staff on leave, away training or attending meetings.

Turtle Pools Attendance

Patronage:	Jan 2018	Jan 2017
Adults	1262	1277
Seniors	315	256
Students	275	350
Children	1678	1801
Under 5's	247	325
Schools / Groups	14	
Aquatic classes	147	125
Swim Well		
Water Safety Seals		
Aquatic Programmes		
Swim School		
Cadets / Training		15
Turangi Swim Club		
Total Pools	3938	4149

Patronage:	Feb 2018	Feb 2017
Adults	584	411
Seniors	263	250
Students	116	72
Children	603	473
Under 5's	106	85
Schools / Groups	443	360
Aquatic classes	199	192
Swim Well	688	486
Water Safety Seals		
Aquatic Programmes		
Swim School	156	136
Cadets / Training		
Turangi Swim Club	150	215
Total Pools	3308	2680

Turtle Pools Update

- It is great to report that the facility is well patronised. Tuesdays and Thursdays were traditionally relatively quiet however this is no longer the case with each day consistently busy.
- There is a group of morning swimmers who have been regularly coming to the pools for several months now and it is awesome to see that the facility has become like a real community hub for them.
- Aquacise classes for our elderly patrons have had to be capped at 30 for pool capacity reasons. Monday and Wednesday sessions are taught by volunteer tutor Margaret Gamble in the deep pool, and Tuesday classes have recommenced with volunteer Frida in the 25-metre pool. There are 14 participants at the current time.
- Staff spent two weeks on site at Kuratau School providing lessons as part of our Swimwell programme. Student attendance and participation was higher than any other Swimwell school programme we have run to date and it was especially rewarding to see the changes in kids swimming confidence and ability. Next up we have Tongariro School year 1 and 2 students so lots of great things happening while we look forward to another busy and exciting year.
- All swimming classes delivered by our staff, and the local swimming club are full.