

Service Requests Received – April 2018

	Apr 2018
Animal Management & Compliance	43
Building Control	8
Business Support Team	
District Litter/Refuse	3
Network Operations - Storm water	1
Network Operations - Water	6
Network Operations - Wastewater	1
District Parks Operations	38
Health & Liquor Licencing	3
Rates	
Regulatory After Hours	11
Transportation	13
Resource Consents	12
Facilities Management	7
Property/GIS	
Customer Services	3
Debtors	
Development Engineering	
Turangi Service Centre	
Emergency Management	
Land Information (GIS)	
Pound	1
Reserves Planning	1
Total	151

Turangi Parks Operations Update

- Leaf sweeping operation has started and the community leaf voucher scheme was brought forward several weeks because of the earlier leaf fall.
- The ecological team have sprayed out the areas for planting at Kuratau and sprayed willows along the Tokaanu Stream.
- Winter track maintenance work is underway.
- Verbal update on town centre works will be given.

Turangi Library Stats

	Apr 2018	Apr 2017
Total Issues	2428	2466
In-House use	5	25
New Members	22	27
Internet Users	810	778
Wi-Fi Sessions	1243	1502
Wi-Fi Unique Devices	692	777

Library Update

- Janet Ness was appointed to the casual on call position. Janet brings with her a wealth of experience and knowledge from her extensive teaching career.
- School holiday programme numbers were down by 21.5% on last year's figures. This may have been the result of one day less due to Anzac Day falling mid-week of the second week, and the free holiday programme held at the Turangi Rangatahi Hub during the second week of the holidays.
- Visitor numbers were up by 6.1% compared to the same period last year.

Turtle Pools Attendance

Patronage:	Apr 2018	Apr 2017
Adults	507	534
Seniors	278	149
Students	152	221
Children	823	999
Under 5's	120	154
Schools / Groups		29
Aquatic classes	112	124
Swim Well	294	
Water Safety Seals		
Aquatic Programmes		
Swim School	50	81
Cadets / Training		12
Turangi Swim Club	45	156
Total Pools	2381	2459

Turtle Pools Update

- Swimwell for Tongariro School has finished. Te Kura o Hirangi will commence Swimwell at the start of term 2 with the programme recommencing in term 4.
- Ian Coles is running aqua fitness classes on Tuesdays and Fridays for his clients so this will increase pool user numbers. Wendy from Midlands Health also has classes for her clients on Tuesday mornings; Margaret Gamble runs Aquacise from 8.30am-9.30am every Monday and Wednesday and Frida takes an AquaStretch class every Friday from 11am-12noon. We are fortunate to have all these people on board with the winter season approaching as this is typically when we see numbers decrease. However, we really try and push people to keep coming to the pools and being active.