

# **ATTACHMENTS**

**Tongariro Representative Group Meeting**

**20 September 2023**

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Tongariro Representative Group Meeting Minutes

19 July 2023

**TAUPŌ DISTRICT COUNCIL  
MINUTES OF THE TONGARIRO REPRESENTATIVE GROUP MEETING  
HELD AT THE OMORI KURATAU COMMUNITY CENTRE, 220 OMORI ROAD, KURATAU  
ON WEDNESDAY, 19 JULY 2023 AT 2.07PM**

**PRESENT:** Cr Sandra Greenslade (in the Chair), Ms Melanie Albert, Cr Karam Fletcher, Ms Ngaire Grainger, Mr Dave Potaka

**IN ATTENDANCE:** General Manager People and Community Partnerships (L O'Brien), Environmental Services Manager (J Sparks), Parks and Reserves Manager (G Hadley), Senior Engineering Officer - Transportation Operations (C Dawson), Southern Lake Taupō Engagement Partner (M Isherwood), Senior Committee Advisor (K Watts)

**MEDIA AND PUBLIC:** Four members of the public

*Note: Chair Cr Sandra Greenslade reminded those present that item 5.1 Public Forum was a standing item inviting them to speak at this point of the meeting. She encouraged everyone to distribute this message to the community and noted that they would need to request speaking rights in advance.*

**1 KARAKIA**

Cr Sandra Greenslade invited Cr Karam Fletcher to lead all present in a karakia.

**2 WHAKAPĀHA | APOLOGIES**

**TRG202307/01 RESOLUTION**

Moved: Cr Sandra Greenslade

Seconded: Cr Karam Fletcher

That the apologies received from Mayor David Trewavas and Cr Kevin Taylor be accepted.

**CARRIED**

**3 NGĀ WHAKAPĀNGA TUKITUKI | CONFLICTS OF INTEREST**

Nil

**4 WHAKAMANATANGA O NGĀ MENETI | CONFIRMATION OF MINUTES**

**4.1 TONGARIRO REPRESENTATIVE GROUP MEETING - 17 MAY 2023**

A typographical error was corrected for item 5.3 Road Name Correction – Hiuhiuawai Street in Kuratau. The missing word "be" was added to this sentence:

She clarified that if it was for a new name or a change of name, consultation with landowners would need to **be** carried out as part of the process.

**TRG202307/02 RESOLUTION**

Moved: Mr Dave Potaka

Seconded: Ms Ngaire Grainger

That the minutes of the Tongariro Representative Group meeting held on Wednesday 17 May 2023 be confirmed as a true and correct record, as amended.

**CARRIED**

**5 NGĀ RIPOATA | REPORTS****5.1 PUBLIC FORUM**

Item **withdrawn**.

**5.2 PROJECT AND OPERATIONS UPDATES**

The Environmental Services Manager introduced herself and asked members if they had any questions relating to projects and operations.

**Omori Slip**

The Senior Engineering Officer - Transportation Operations clarified that it had taken some time to award a tender due to the nature of the work required. Work would be further delayed while the contractor fabricated the long poles required on site. In the meantime, temporary signage would be installed with an indicative programme to inform the public of time frames. It was expected that work would be completed in around 3 months.

A second slip site at Omori where the footpath and curbing had subsided would have a contractor on site the following week to clear a path for a geotechnical team. He advised that the drill would likely cause around three days of noise and vibration while it was working.

**Omori Erosion**

The Parks and Reserves Manager clarified that due to weather events in 2023, a number of sites in addition to Omori had been affected by erosion. The car park at the end of Te Heuheu Parade at the Tauranga-Taupō river mouth had come under threat and river run material had been placed to create a protective bund along the edge as a temporary repair. This land was administered by the Department of Conservation (DOC) and Council were working with DOC on options for a longer term solution such as taking the road back further away from the lake.

Sediment would be manually transferred to either side of the boat ramp at Pukawa. Council would supplement this with nourishment to remake the front of the reserve. Council's initial response was usually to attempt applying soft options such as reforming the reserve with sediment and planting.

Unfortunately the soft solutions such as the living wall at Kuratau had failed so a harder structure was required in the long-term. The river mouth was currently stable and Council was meeting with various groups to look at solutions. After work at Pukawa had been completed, a contractor would construct a pumice track along from the river mouth to provide a solid working base, then beach nourishment would be commenced. The Parks and Reserves Manager confirmed that once the pumice track had been formed from which machines could work from, the dead willows close to the rivermouth would be removed. Chair Cr Sandra Greenslade confirmed that Angela Salmon from the Kuratau Erosion Committee met regularly with Council and that residents were reassured that this issue was being dealt with by Council.

At Whareroa, the ramp held a lot of sediment which would be moved to the car park to stabilise it.

**Te Kapua Park Playground**

In response to the Tūrangi community's desire for a place for all of the whānau to gather, the General Manager People and Community Partnerships advised that Council were looking at ways to add a BBQ onsite. Council was working with Ngāti Tūrangitukua to support them to apply for funding to fast track this.

**TRG202307/03 RESOLUTION**

Moved: Cr Karam Fletcher

Seconded: Ms Melanie Albert

That the Tongariro Representative Group receives the progress updates on projects and operations as at 19 July 2023.

**CARRIED**



### 5.3 TONGARIRO - COMMUNITY ENGAGEMENT AND HOT TOPICS

#### Housing Strategy Engagement

The Southern Lake Taupō Engagement Partner advised that good engagement had occurred with Tūrangi residents regarding the Housing Strategy at the 24 June Saturday market. A number of young families were concerned and interested in rental properties. People had looked at the strategy in advance and came to ask questions and give feedback to her and a Council Policy Advisor.

The Southern Lake Taupō Engagement Partner had also visited residents of the pensioner units in Tūrangi with Tongariro Representative Group member Ms Mel Albert. The residents appreciated the face to face discussion and were keen to understand the housing strategy.

#### Tree Replanting – Te Whakarau Street

The Southern Lake Taupō Engagement Partner and member Ms Mel Albert also met with residents of Te Whakarau Street in response to discontent with the contractors working on tree replanting. The face to face approach deescalated the situation and residents were happy to be able to look at an alternative list of trees to be replanted, and pick their favourites.

#### Safe Tūrangi

Safe Tūrangi had held a number of events to celebrate Matariki beginning with a karakia in the town centre on 10 July attended by around 25 people, followed by cups of tea and sharing of kōrero. Many were keen to do more to celebrate Matariki. During the week that followed, weaving and carving workshops were held at the Senior Citizens hall. The week finished with the Shimmer and Shine event at the RSA which was well received and supported. Local entertainment, decorations and catering were used and it was great to involve the local businesses. The dancing was amazing too.

Safe Tūrangi were working on getting toddler car seats for families that needed them. They were purchasing 20 car seats with the support of Awhi House. Awhi House would be responsible for making decisions on the families that the car seats would go to.

The committee were now working on Christmas in the Park for the end of 2023.

The Southern Lake Taupō Engagement Partner also advised the following:

- The Tūrangi job fair had great support from businesses and entities and was due to be held on 7 September 2023.
- The training lights at Tūrangitukua park had been erected.

#### Long-term Plan engagement

The Southern Lake Taupō Engagement Partner and her team would arrange engagement sessions in Tūrangi regarding the Long-term Plan 2024-34. During August they would hold a session at the Tūrangi market and then an evening session at the Senior Citizens Hall. These sessions would be supported by Council's policy team and be communicated to the community in advance. They were also planning to attend the Tūrangi schools to meet with year 11-13 students.

#### Tūrangi Tongariro Community Grant

On behalf of the Senior Funding and Partnerships Advisor, the Southern Lake Taupō Engagement Partner advised the group that the Tūrangi Tongariro Community Grant opened from 4 to 29 September inclusive. The total amount available for distribution was \$65,000 and was open to both individuals and community groups. She encouraged the Group to share information about this grant with their networks and to check eligibility and criteria on Council's website. Cr Sandra Greenslade, Cr Karam Fletcher and Mayor David Trewavas were on the Tūrangi Tongariro Community Grant Distribution Committee.

#### Angler and Tūrangi Signs from SH1

The Southern Lake Taupō Engagement Partner informed the Group that the Angler and Tūrangi signs that had been on State Highway 1 would be assessed for their condition and then the Tūrangi Co-Governance Committee would make a decision as to where they would go provided they were in a fit state.

#### Hot Topics

The Environmental Services Manager updated the Group that Council had been dealing with an investigation where an engineering technologist allegedly fraudulently used others to sign off producer statements and sign off jobs. Council was working through these, and working with other chartered engineers. Another 42

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other councils across the country had also been affected.

**TRG202307/04 RESOLUTION**

Moved: Cr Sandra Greenslade

Seconded: Ms Ngaire Grainger

That the Tongariro Representative Group receives the information contained in the Tongariro – Community Engagement and Hot Topics report.

**CARRIED****5.4 ANNUAL PLAN 2023/24 SUBMISSION FEEDBACK**

The General Manager People and Community Partnerships introduced herself to the Group and summarised the report.

**TRG202307/05 RESOLUTION**

Moved: Ms Ngaire Grainger

Seconded: Mr Dave Potaka

That the Tongariro Representative Group receives staff feedback on the 2023-24 Annual Plan submission.

**CARRIED****5.5 TAUPŌ DISTRICT COUNCIL LONG-TERM PLAN 2024-34**

The General Manager People and Community Partnerships explained that the Long-term Plan (LTP) was Council's 10 year contract with the community. It provided a tangible way to manage the three years before it was next reviewed. Council consulted with the community if significant changes were required in year 1, 2 or 3.

Pre-engagement with the community for the Long-term Plan 2024-34 would commence in August. This involved checking in with the community to test that what had previously been fed back and asked for was still current. Following this pre-engagement, Council officers would work closely with the Elected Members to develop the Consultation Document which would go out to communities in March 2024. The General Manager People and Community Partnerships asked the Group to support Council and advocate on behalf of its communities.

In response to a comment regarding perceived lack of progress since LTP submissions in 2021, the Parks and Reserves Manager clarified that submissions had to be considered as part of the bigger picture for the entire Taupō district. An example of this was playgrounds. In the Omori Kuratau area there was one piece of play equipment per 2.5 residents which was over-catered for. Across the Taupō district, this was significantly below the national standard in other playgrounds.

The General Manager People and Community Partnerships acknowledged that Council could not individually respond to each submission. It would focus on empowering the community to apply for funding and partnering with those that could fund projects.

The Group was encouraged to advocate for their communities, make submissions on what was important to them, and attend the submission hearings. It was explained that the record of what was achieved each year was available in Council's Annual Report. It was noted that progress on smaller projects would not necessarily be published but that members of the public could request this information from Council. Some projects were funded by development contributions which could not be easily explained in the Annual Report.

Council officers reminded the Group to raise any operational issues via a Service Request by contacting Council or reporting it with the Antenno app.

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**TRG202307/06 RESOLUTION**

Moved: Cr Sandra Greenslade  
Seconded: Ms Melanie Albert

That the Tongariro Representative Group receives the report about Taupō District Council Long-term Plan 2024-34.

**CARRIED****5.6 MEMBERS' REPORTS**

The following member reports were received:

**Ms Mel Albert** requested follow up from Council officers regarding bus shelters for Kuratau School children.

She supported the Southern Lake Taupō Engagement Partner's comments at the success of the Matariki events organised by Safe Tūrangi. The Shimmer and Shine Event had sold about 120 out of a possible 140 tickets.

**Mr Dave Potaka** advised that no further work had been completed on fixing the sewage leak at Pukawa Stream and asked for this to be followed up.

In response to his query about Significant Natural Areas (SNAs), the Environmental Services Manager confirmed that a resource consent would be required for development of an SNA and that this was a directive from Central Government.

She confirmed that the name correction for Huihui-a-Wai Street was with Land Information New Zealand for processing.

**Ms Ngaire Grainger** advised that the Omori Kuratau Ratepayers Association meeting was due to be held that evening. She asked if the new Emergency Management Advisor – Community Resilience could attend the following Tongariro Representative Group meeting.

**Cr Sandra Greenslade** thanked King Country Trust for funding the carousel at Te Kapua Park playground.

She had met with Honourable Louise Upston, Minister of Parliament for Taupō, in Tūrangi along with Mike Bowie from Amplify. They walked around the town centre and talked about issues. The Tūrangi town centre was also on the Council's LTP list of projects to be considered.

Cr Sandra Greenslade was pleased to advise that the Ministry of Business, Innovation and Employment (MBIE) had approved \$1.5m of funding to complete the Tūrangi Revitalisation programme.

**TRG202307/07 RESOLUTION**

Moved: Cr Sandra Greenslade  
Seconded: Cr Karam Fletcher

That the Tongariro Representative Group receives the reports from members.

**CARRIED****6 NGĀ KŌRERO TŪMATAITI | CONFIDENTIAL BUSINESS**

Nil

The meeting closed at 3.46pm with a karakia led by Cr Karam Fletcher.

The minutes of this meeting were confirmed at the Tongariro Representative Group Meeting held on 20 September 2023.

.....  
**CHAIRPERSON**

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Extracts from Standing Orders 2022-2025

## **15. Public Forums | Ngā Matapakinga a te Marea**

Public forums are a defined period of time, usually at the start of an ordinary meeting, which, at the discretion of a meeting, is put aside for the purpose of public input. Public forums are designed to enable members of the public to bring matters of their choice, not necessarily on the meeting's agenda, to the attention of the local authority.

In the case of a committee, subcommittee, local or community board, any issue, idea, or matter raised in a public forum, must fall within the terms of reference of that body.

### **15.1 Time limits | Ngā tepenga wā**

A period of up to 30 minutes, or such longer time as the meeting may determine, will be available for the public forum at each scheduled local authority meeting. Requests must be made to the chief executive (or their delegate) at least one clear day before the meeting; however this requirement may be waived by the chairperson. Requests should also outline the matters that will be addressed by the speaker(s).

Speakers can speak for up to 5 minutes. Where the number of speakers presenting in the public forum exceeds 6 in total, the chairperson has discretion to restrict the speaking time permitted for all presenters.

### **15.2 Restrictions | Ngā Herenga**

The chairperson has the discretion to decline to hear a speaker or to terminate a presentation at any time where:

- A speaker is repeating views presented by an earlier speaker at the same public forum;
- The speaker is criticising elected members and/or staff;
- The speaker is being repetitious, disrespectful or offensive;
- The speaker has previously spoken on the same issue;
- The matter is subject to legal proceedings; and
- The matter is subject to a hearing, including the hearing of submissions where the local authority or committee sits in a quasi-judicial capacity.

### **15.3 Questions at public forums | Ngā pātai i ngā matapakinga a te marea**

At the conclusion of the presentation, with the permission of the chairperson, elected members may ask questions of speakers. Questions are to be confined to obtaining information or clarification on matters raised by a speaker.

### **15.4 No resolutions | Kāore he tatunga**

Following the public forum, no debate or decisions will be made at the meeting on issues raised during the forum unless related to items already on the agenda. (See the LGNZ Guide to Standing Orders for suggestions of good practice in dealing with issues raised during a forum).

Extracts from Standing Orders 2022-2025**9.1 Items of business not on the agenda which cannot be delayed | Ngā take kāore i runga i te rārangi take e kore e taea te whakaroa**

A meeting may deal with an item of business that is not on the agenda where the meeting resolves to deal with that item and the chairperson provides the following information during the public part of the meeting:

- (a) The reason the item is not on the agenda; and
- (b) The reason why the discussion of the item cannot be delayed until a subsequent meeting.

*LGOIMA, s 46A(7).*

Items not on the agenda may be brought before the meeting through a report from either the chief executive or the chairperson.

**Please note**, that nothing in this standing order removes the requirement to meet the provisions of Part 6 of the LGA 2002 with regard to consultation and decision-making.

**9.2 Discussion of minor matters not on the agenda | Te kōrerorero i ngā take iti kāore i runga i te rārangi take**

A meeting may discuss an item that is not on the agenda only if it is a minor matter relating to the general business of the meeting and the chairperson explains at the beginning of the public part of the meeting that the item will be discussed. However, the meeting may not make a resolution, decision, or recommendation about the item, except to refer it to a subsequent meeting for further discussion.

*LGOIMA, s 46A(7A).*



# TAUPŌ DISTRICT COUNCIL LONG-TERM PLAN 2024-2034





## Introduction

At the time of writing (August 2023) Taupō District Council is currently preparing its 2024-34 Long-Term Plan. As part of this plan's development council is considering what the community has told us is important to them, and using this to help inform our plans for the future.

This document summarises for council's key activities what we have heard from the community recently and those projects we are considering including in our plans going forwards. We are keen to hear from the community as to whether there are other key issues not listed here that we need to consider and plan to address.

## Transport

### What you've told us

- We've got too many potholes and road surfaces in need of repair. This has been especially bad with wet winters creating more potholes, wet summers hampering repairs, several aging roads, and our roads becoming busier making road works difficult and frustrating for the community.
- Travel is expensive, with fuel costs soaring. The community has concerns about low income and rural communities becoming isolated. Better bus services might help. Many of our rural roads have become very busy. They are narrow and were not designed for so much traffic, and so many big trucks.
- Our state highways – especially between Taupō and Tūrangi, need major investment and upgrades. They are constantly closed with repairs, and crashes, and trucks unable to make the narrow corners.
- Control gates bridge and the entrance into Taupō town from the north is congested at peak times, school times, and busy holidays and weekends.

### Where we are heading/ What we're proposing

- We need to improve our road maintenance arrangements. These are currently contracted out and are due for renewal.
- We are planning to resurface several aging roads.
- We will continue to provide a strong focus on road safety initiatives and community programmes.
- We will continue to improve our walking and cycling networks, including:
  - providing safer road crossing points – including on Spa Rd by Countdown.
  - a bridge across to Riverside Park.



- underpass improvements – including lighting, signage, and painting.
  - New footpaths in Kinloch.
- We will continue to improve our major rural roads. In particular, widening:
  - Broadlands Rd.
  - Poihipi Rd / Whangamata Rd.
  - Tirohanga Rd.
- We will deliver a programme of investment to improve busy and/or unsafe intersections, including:
  - Lake Terrace / Napier Rd.
  - Taharepa Rd / Crown Rd.
  - Arrowsmith Ave / Shepherd Rd.
  - Tauhara Rd / Spa Rd.
  - Tauhara Rd / AC baths.
- We will continue to provide free car parking in the district, including plentiful on and off-street parking in Taupō CBD. Time limits ensure that parks are available for customers, with all day parking available a short walk away for workers.
- Continue to subsidise the existing bus service and look to have more on demand services.
- Continue to advocate with Waka Kotahi and central government for investment and improvement to SH1 between Taupō and Tūrangi.
- In the longer term we will be focusing on ensuring the resilience of our road network is improving and increasing the capacity of the northern entrance to Taupō town.





## Housing and Growth

### What you've told us

- Housing is a major issue throughout the district.
- There is a shortage of rentals.
- The cost of rentals and purchasing a house is unaffordable for most who don't already own a home.
- There is insufficient social housing with people living in motels. There are lots of old, damp and cold homes and problems with overcrowding.

### Where we are heading

- We are making changes to our development rules to support additional rural lifestyle development and papakāinga.
- Upgrading our housing for the elderly units and considering how to provide more elderly housing opportunities.
- Working with partners to improve community housing.
- Ensuring there is enough land zoned for housing and planning for growth.
- Innovative ways to help people into affordable homes.



## Recreation and Arts

### What you've told us

- We need more shade and seating at playgrounds.
- The community loves the new and improved shared paths around Taupō waterfront and wants more.
- Foreshore erosion from high lake levels, and high wind events is eroding reserves and reducing beach and reserve quality.
- We need more hard surface play areas and equipment for older kids, including basketball courts and skateparks.
- Communities want to increase accessibility for wheelchairs, prams and buggies.
- Some of our reserves are not maintained frequently enough and begin to look untidy.
- We need more indoor court space.
- Owen Delany Park and the Great Lake Centre need major refurbishment.
- Our community halls could be easier to book, need WiFi, and could be used more.
- Our pools are great, but can they be cheaper for locals, and could have more activities for young kids.
- Our libraries are great.
- Visitors to the museum love it, but there are capacity and environmental quality problems that stop us looking after and displaying more of the district's precious local taonga (artefacts and treasures).

### Where we are heading

- Investing shade sails at our major playgrounds.
- We struggle to meet mowing and garden maintenance during spring and high growth times. We are looking at bringing contractors in to supplement mowing services at high growth times.
- Developing a strong forward plan to manage foreshore erosion of our lakefront reserves for the long-term.



- Owen Delany Park refurbishment - masterplan and delivery of development for sports lights, changing rooms, grandstand and clubrooms.
- Developing a plan for refurbishing the Great Lake Centre.
- Considering options for a fourth court at the Taupō Events Centre.
- District wide court resurfacing – including the playing courts at Owen Delany Park Netball Centre and at Tūrangi Te Kapua Park.
- Tidying up our community halls, providing a better booking system, and providing WiFi.
- Looking into options for extension of Kinloch Community Hall.
- Plan for the Kinloch Marina footbridge.
- Putting in a splash pad for kids at AC Baths.
- Mangakino lakefront development.
- Extend the shared Great Lake Pathway.
- Develop a Kinloch lakefront plan.

In the longer-term:

- Consider options for the future of the Taupō museum.
- Look at improvements in Waipahihi (Taupō) and Taupō town centre parks.
- Looking at long-term development plans for Secombe Parks and Wharewaka Point Reserve.



## Environment

### What you've told us

- Council needs to be a climate change responsible organisation.
- Infrastructure and new building needs to be resilient, including to the effects of climate change.
- People shouldn't be building in areas that will be prone to flooding in adverse weather and heavy rain events.

### What we're considering

- Continue a reserve revegetation and planting programme, and gully restoration, to reduce greenhouse gas emissions.
- Shifting our council vehicles to hybrid and electric over time.
- Delivering an investment programme of Energy Efficiency & Clean Technology in our council buildings and facilities, including solar panel options.
- Continue a programme of installing stormwater "defenders" to prevent urban rainwater run-off polluting our lakes and waterways.
- Continue to invest in increasing stormwater mitigation for flood events in urban areas.
- Working with iwi to find an acceptable solution to the long-term future of Broadlands landfill.
- Install a gas flare at Broadlands landfill to capture and reduce greenhouse gas emissions.
- Invest in upgrades at Broadlands solid waste transfer station to support increase sorting and storage of reusable and recyclable materials – with a particular focus on demolition and building materials.

In the longer term,

- Renewal or strengthening of existing reservoirs across the district to ensure their resilience and particularly availability following a disaster.



## Water and Wastewater

### What you've told us

- Water and wastewater are critical services that need to be safe and reliable.
- We need to manage these assets well and stay on top of maintenance and replacement of old pipers to keep them in reliable and good working condition.
- Water and wastewater failures are not acceptable, and create health and environmental risks.

### What we're considering

- Upgrading our water treatment systems to meet the new safe drinking water standards.
- Replacing a large amount of old (asbestos cement) water pipes to avoid the risk of water loss and network failures.
- Investing to support growth and housing development.
- Continue to develop meaningful opportunities for iwi and hapū groups to engage through project planning, design and delivery.
- Upgrades to wastewater treatment and disposal system in Mangakino to reduce environmental impacts.
- Working with iwi and hapū to find an acceptable solution to wastewater growth in North Taupō (Nukuhau and Acacia Bay area).
- Working with iwi and hapū to find an acceptable solution find and acceptable solution to disposal of wastewater in Tūrangi.
- Identify heavy rainfall infiltration in wastewater, including problem areas, impacts and possible solutions.

In the longer term,

- Renewal or strengthening of existing reservoirs across the district to ensure their resilience and particularly availability following a disaster.
- Considering the extension of water services to Eastern lakeside communities including Oruatua, Te Rangiāta, Waitetoko & Motutere Point.



- Working with iwi and hapū to identify and consider options for the future of Tūrangi wastewater treatment plant.

## Vision

We will be a district of connected communities who thrive and embrace opportunities.

## Community Outcomes

Our community outcomes describe what we aim to achieve for our community, to promote the present and future social, economic, cultural and environmental wellbeing of our district. They are part of the rationale for the delivery of our activities.

### Tangata whenua are acknowledged and respected

We contribute towards this outcome when...

- We acknowledge Tangata Whenua and their ancestral connection to the Whenua, Ngā Maunga and Ngā Wai
- Hapu and Iwi are acknowledged as distinct communities with their own needs and aspirations
- We actively listen to the views of tangata whenua and engage early in our decision-making, supported by a strong understanding of tikanga and te reo

### Vibrant places and connected communities

We contribute towards this outcome when...

- We provide vibrant, safe places and facilities like halls, reserves and libraries that support social connections
- We celebrate the rich history of iwi throughout our public spaces and facilities
- We provide choices for safe and effective transport connections
- We connect people with nature through our reserves and other public places
- We provide venues, infrastructure and support for events that join us together
- We support arts and culture adding to the quality of life

### Resilient communities working in partnership

We contribute towards this outcome when...

- We provide resilient infrastructure that meets our community's intergenerational needs in good times and bad
- We partner and collaborate with others to find shared solutions
- Our community is empowered to lead initiatives, building connections and increasing participation
- We facilitate access to affordable, good quality and resilient homes

### Innovative, thriving economy

We contribute towards this outcome when...

- We welcome visitors and create inviting public places
- We activate our town centres, filling them with activity and excitement
- Our infrastructure helps us connect physically and digitally with the rest of the world
- We build on our strengths and are open to new ideas
- We think boldly, and drive economic growth through innovation

### Flourishing Environment

We contribute towards this outcome when...

- We think and act with an intergenerational view and embrace our role as kaitiaki
- Our drive for reuse and regeneration helps build a circular economy
- Our climate response remains agile as we proactively reduce our carbon emissions
- We manage wastewater and stormwater discharges to protect our water quality
- We encourage and protect flourishing natural ecosystems in our district

LTP24 - Early engagement community feedback

September 2023



## INTRODUCTION

This paper provides the complete feedback received during early consultation for the 2024 Long-term plan. Early engagement occurred during 19 August – 4 September 2023 through a series of community meetings, engagement events, and an online survey.

Feedback and results are grouped into the topic areas of the online survey, and then by graphical area by topic.

There has been minor editing of feedback to support legibility and remove obscenities and names. Some feedback provided are notes taken by staff to reflect feedback from conversations at the engagement events.

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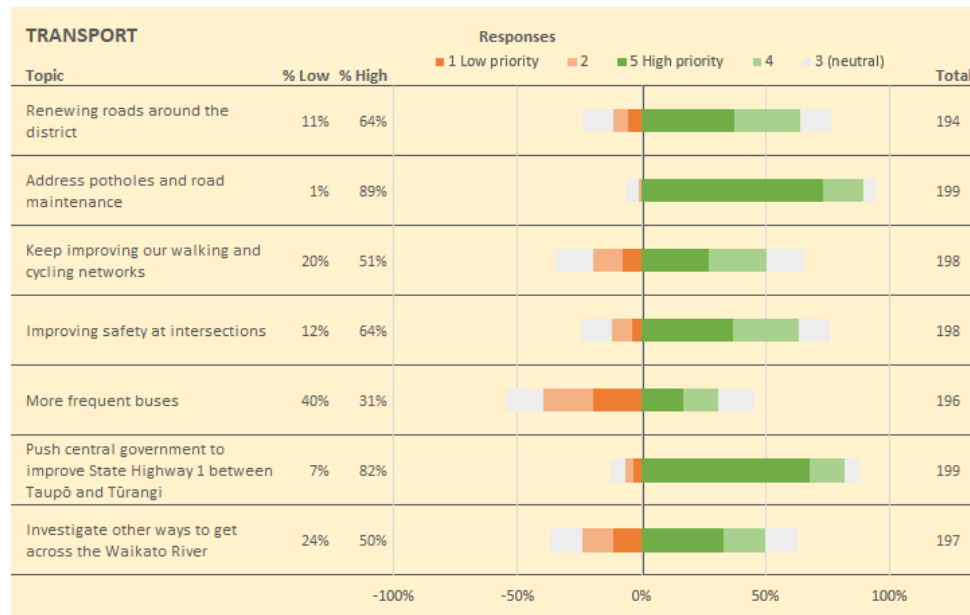


LTP24 - Early engagement community feedback

September 2023



## TRANSPORT



### RENEWING ROADS AROUND THE DISTRICT / ADDRESS POTHOLES AND ROAD MAINTENANCE

- Fix your potholes.
- Fix the potholes please.
- The low quality of road building is the primary problem. You get what you pay for. A better initial build quality means less maintenance, and less rates. Your caution above is uncalled for. Stop accepting the lowest bid. The roading industry is perfectly capable of building a good road if you want them to. The bypass is an excellent example of these points.  
  
The Second major issue is number and weight of trucks. The damage they cause is significant. As it is the Govt who calls for more, bigger, and heavier trucks, it is the Govt who should fund that additional cost via a heavy transport industry levy.
- But don't get OPUS / WSP to do any work, they have wasted many many dollars of Taupō Ratepayers. EG- Wrong size roundabouts x 3 Taupō ETA, Mastic Foam Road Surface Taupō ETA (Lasting 50 years was the quote in the Taupō Times), Wrong Paint System used on the new Wairakei River Bridge. WSP/OPUS are [incompetent].
- Why should this increase our rates when road maintenance is included in the rates we already pay. Maybe fixing the potholes etc properly the first time especially in high trafficked roads and where potholes are prone to developing would be more cost effective than doing a botch fill in job that lasts a week or 2 if we're lucky! This is especially important in higher speed areas.
- How about you guys start holding the roading companies to account. If their work is not up to standard or fails within a window of time. They get held accountable with a large fine. And viola in a years' time our roads will be back to a safe standard.
- Employ companies that have the experience, expertise & equipment to complete road maintenance and resurfacing with maximum efficiency - and to such a standard that it will last for years. Taupō ratepayers are disillusioned & furious that our roads are repeatedly repaired by 2 or 3 workmen, with shovels (like 3rd world countries) dozens of road cones - and it takes weeks! Please investigate how modern European countries build & repair roads and consider importing the expertise and equipment to make this happen in New Zealand.

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- How much more money will you let the uneducated people plan road that don't work and [muck] it up so bad that you have to do the same job twice, you should be fired.

#### **KEEP IMPROVING OUR WALKING AND CYCLING NETWORKS**

- We should be prioritising cycle lanes. Many roads in Taupō either have non-existent cycle lanes or lanes that have parked cars, broken glass or potholes.
- Developing safe cycle and walking options for children to school and town must be a top priority over spending money on roads - obviously for safety and health reasons, but also so that kids can be more self-sufficient and not rely on caregivers clogging up the roads with their cars at pick up and drop off times, puts less stress on roads, and kids need to be safe cycling and walking to and from school and town. Safety at intersections must be cycle and walking safe.
- Safe cycling/walking routes to every school is paramount. Safe cycling/walking routes & crossings into shopping areas.
- More pedestrian crossing around town.

#### **IMPROVING SAFETY AT INTERSECTIONS**

[no general feedback – specific intersections raised are captured in area comments]

#### **MORE FREQUENT BUSES**

- More frequent public transport -electric - reduce carbon emissions across district.
- Instead of busses which are frequently empty, use mini busses as are used in most other countries.

#### **PUSH CENTRAL GOVERNMENT TO IMPROVE STATE HIGHWAY 1 BETWEEN TAUPŌ AND TŪRANGI**

- State highway 1 redirection, but I understand that it isn't council job.
- The 70 kilometre stretches between Taupō and Tūrangi should increase to 80 kilometres.
- Make the Taupō-Tūrangi highway 4x lanes.
- Please just fix the road between Tūrangi and Taupō. My car won't last much longer with all the potholes in the road. It's wrecking the suspension on my car!
- Alternative route for heavy haulage vehicles. Not use SH 1 between Tūrangi & Taupō. Truck accidents are regular.
- SH 1 between Tūrangi and Taupō should be of highest priority obviously to address the flooding along the Waiotaka straight, the bridge at Tauranga-Taupō and the notorious bends around Bulli point!
- The high traffic load on the State Highway and accidents that have occurred in the last 12 months have been critical to the impacts on both human safety and the wellness of our waterways and environment.
- SH 1 between Taupō and Tūrangi desperately needs addressing; Bulli Point area not fit for purpose and extremely dangerous.
- SH 1 to Tūrangi is very dangerous, esp. around Bulli Point. Trucks are often across the centre lines to get around. And potholes on SH 1 north of Taupō need urgent attention.
- Over-land route south.
- We need to see consistent pressure applied to central government about re-routing SH1 away from the lakes edge to more resilient route. Not only is Bulli Point an issue, but the Tauranga-Taupō bridge is too. The new speed restriction zones, certainly help a poor stretch of road, but having a expressway system that continues from the ETA to central plateau is a no brainer. Looking at options that are band aids on a problem needs to stop.

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- Get that SH1 built over the top. It is embarrassing sending international guests from Taupō to Tūrangi to Taupō. The state of the road is dangerous and daunting to our internationals trying to drive the narrow roads on the other side to what they are used to. We ALWAYS recommend our guests drive this crazy embarrassing road during daylight. We should be apologising for one roads?

#### INVESTIGATE OTHER WAYS TO GET ACROSS THE WAIKATO RIVER

- If you built a bridge or flyover from the intersection of Norman Smith Street and the State Highway over to Waikato Street this would take a lot of pressure off the bridge into town and if it had a lane off from the north to Waikato Street, it could take traffic away from the roundabout at the Countdown and stop traffic building up to Tauhara Road. Or bring a bridge crossing in from Rangatira Park to take traffic coming and going from town. This could come out at Ricket Street or at Riverbank Road.
- I think we need to build another bridge across the Waikato River as the traffic lights at present are not doing a very good job.
- Any new river crossing needs to prioritise passive transport.
- I think it's a high priority to get a second bridge, especially if there is further development North of Taupō.

#### OTHER TRANSPORT COMMENTS

- Less stop signs.
- Stop just decreasing speed limits they solve nothing and just cause more accidents. It's a waste of time and money for the ratepayer.
- I find that the new speed limits having made a difference to the speeds especially in Tūrangi.
- Electrification of all public transport including TDC vehicles - we must be the leaders in this transition and show our people the way.
- Encourage EV charge stations in Kinloch, Kuratau, Omori, Motuapa, Wairahanui, Wairakei etc.
- Support businesses to add electric car charging stations to businesses and public cars parks in Taupō.
- Removing trees and bushes that obstruct view on corners.
- Flights to other cities not just Auckland.
- These questions are worded in a way that I cannot give meaningful answers and you cannot get meaningful data from responses. For example, when you refer to safety at intersections are you referring to safety improvements for people on bikes or for vehicles. You state "Investing in the initiatives or improvements covered in this section would see us all pay a little more in rates." but some of these could require a lot more funding than others. What do you mean by "a little more"? Will all of us pay exactly the same amount of this little bit more? I don't want households that are already struggling to have to fund some of these things. What is Taupō DC's share of the cost of more frequent buses and what is Waikato RC's share?
- I would like to see fewer car journeys. Higher bus use and children encouraged to walk or cycle to school.
- I would like to see projects that reduce greenhouse gas emissions as the highest priority.
- Boating on the lake is increasingly popular and needs to be well managed to avoid accidents.
- More thought going into infrastructure before housing development.
- Review ALL projects and delete the ones that do not help the majority of ratepayers. Like E-Bike training!!
- All development and upgrades should be subject to a cost-benefit analysis and prioritisation ranking.

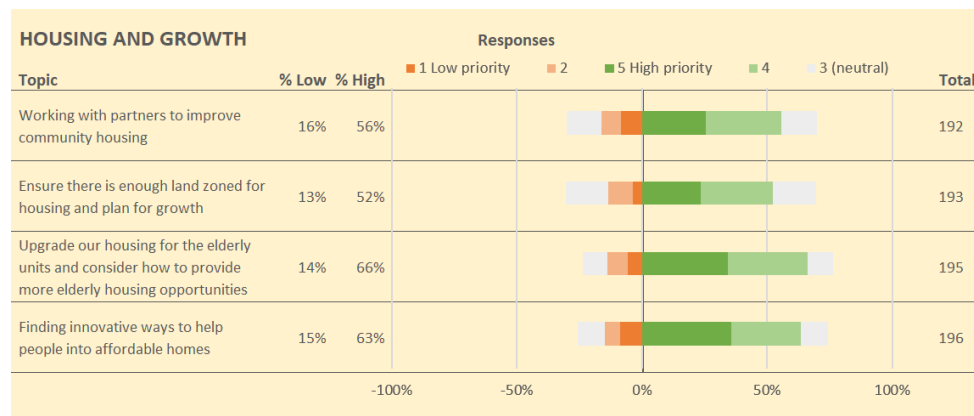
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## HOUSING



### WORKING WITH PARTNERS TO IMPROVE COMMUNITY HOUSING

- Kainga Ora really are the organisation to do this work - we need to work with them and use their skills to identify where the need is and what we can do as a Council to work with them - might be re-zoning; might be better transport but we should be responsible for house building. That is not a council job in NZ.
- Housing for elderly and affordable homes is not the role of council, it is good to promote these but I don't advocate my rates being spend on coming up with innovative ideas when there is a ministry dedicated to providing for this.
- Housing should be central gov't's job to provide, not council. Have pity on the long-suffering ratepayers!
- It is not council's main priority to be developing cheap housing for those who can't manage their own finances.

Why should all ratepayers subsidise those who spend more than they earn, get themselves into unmanageable debt or put themselves in situating of financial difficulty?

Council's record on providing housing is poor, with a previous development at low prices aimed at low income persons being on-sold at profits that ratepayers subsidised.

If you are going to do a development, maximise the profits for all ratepayers, for the benefit of all in the community, not a select few.

- Central government should be pressured to provide funding for any aged or community care provision.
- Social/affordable housing should be a central government issue not ratepayer funded (apart from council owned elderly units).
- I think community housing is important but it's also a responsibility of central Government.
- Housing is not council business. Zoning land for housing is council business. Council should NOT be in the housing business.
- Re: housing for elderly and affordable homes, this should be addressed by the private sector. If the private sector does not find it affordable, then local Govt. are unlikely to find better workable solutions and spend lots of money trying.
- People who want to live in Taupō need to work hard, save money and then buy a home. TDC should not be in the business of providing help for those who can not help themselves. Think of the ratepayers who are having to struggle with the crazy rate increases that are not helped when TDC looks at social housing. Tell the Government to pull their big fat finger and do more to help.

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Council owned land can be sold to those that want to build a home. That is all TDC should be doing.

TDC needs to concentrate on the future infrastructure that is needed to support the new homes. That is the core business of TDC. NOT community housing or affordable homes. NO WAY JOE.

- It is not the job of council to be looking at affordable homes. Remove some of the barriers in regulations to build new houses and the Government through state agencies like Kaianga Ora / State houses should be looking at this question. Too expensive for council and drag on rates.
- Yes - work together as a 'Co-Governance' unit and utilise strengths and resources to make better housing decisions for elderly and struggling families.
- Council needs to refocus their housing options and crisis that is currently happening. Upgrading their systems and knowledge of papa kainga housing will be a start. There are some papa kainga developments currently underway in the TDC region but they are being help up by the council and their premature knowledge of papa kainga and finding solutions. This would help many Māori who are currently experiencing the impacts of housing and poverty in Aotearoa and our region.
- Concentrate on getting people out if emergency housing instead of putting them in NOT-fit-for-purpose motels and forgetting about them.
- Love what Iwi is doing down in Tūrangi with their community housing. I would love to see Mana Whenua in Taupō and Mangakino doing more with Taupō District Council like this.

**ENSURE THERE IS ENOUGH LAND ZONED FOR HOUSING AND PLAN FOR GROWTH**

- Better to increase height restrictions for new housing in brownfield areas than increase urban sprawl across greenfield areas.
- Rezoning Rangatira 8A16, Paenoa Te Akau, and Rangatira E to residential be prioritised.
- To include Rangatira E, Paenoa Te Akau, Rangatira 8A16 as residential growth areas.
- Reduce the ability to create high density developments in Tūrangi and other small towns. It does not fit with their character. This is not a metropolitan environment.
- Affordable and higher density housing and good growth planning is very important and needs to be balanced with good open space networks and parks - this can only be done by good council planning at the macro scale. Developers are too focussed on their areas of development, so needs to be done with a wider view by council.
- Before we build more houses and develop land for this we need to make sure that we have the infrastructure to support it. Also building more houses over the bridge ie Acacia Bay and Rangatira Park we need to have a second bridge for people to access Taupō town centre.
- Small local town centres need to be encouraged/required before any more subdivisions are approved (e.g in Nukuhau).
- Council can provide land and zoning but it is not the councils role to be helping people in to housing. Encourage greater density and building up around the cbd and maybe a couple of other key hubs. We do not just want to keep sprawling ever outwards. Start pushing the ministry of education for more schools in Taupō. Something out towards Wharewaka or Nukuhau/Acacia Bay would make sense and help ease some pressure and hopefully some traffic.
- New housing areas need to be designed with climate change mitigation strategies built including transport, Rainwater harvesting and other forward thinking solutions.
- River crossing needs to be sorted along with other infrastructure before more land is opened up
- Build higher rather than outwards.
- The Taupō population growth over the last 10 to 15 years has led to congestion around the town & environs and more housing without infrastructure will only make the issues worse. Instead of simply adding more houses we need something like a self-contained suburb. The Ngaroto area could do this if it had more than just a supermarket but that is a good start.

Affordable homes disappeared when the Govt allowed house prices to skyrocket by keeping interest rates so low for so long. Building affordable new homes does not work due to the out of

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control cost of building so a viable alternative would be great but not multi-level cheap flats in existing residential areas which would take away some neighbours sun & turn their houses into unhealthy homes.

- Too many houses and empty holiday homes as it is. There is not enough industry or sufficient road network in Taupō for more housing. The roads can't cope with the traffic as it is, never mind building more houses.
- There's a housing shortage yet more growth in this respect adds to pressure on the infrastructure; less green space; pressure on the lake; a step away from what makes Taupō special.
- Maybe slow back on building new housing and rezone but help with old house in the district.
- We need more infill housing to reduce urban sprawl.
- Any housing growth plans need to ensure the environment is not damaged. We must not put too much pressure on our lake and native bush. We need to retain native bush and water quality needs to improve.
- The trouble with more housing and growth is that it puts more strain on our existing infrastructure, and more importantly how is it going to be funded, a rates rise would be unacceptable, not an easy one.
- With the expected future growth Taupō Hospital will need to be rebuilt at some point.

#### **UPGRADE OUR HOUSING FOR THE ELDERLY UNITS AND CONSIDER HOW TO PROVIDE MORE ELDERLY HOUSING OPPORTUNITIES**

- Maybe housing for the elderly should be for people who lived in the area, and a place that feels safe. Better lighting.
- Look to work with a wide range of providers including iwi/Māori landowners for elderly housing through facilitation, connecting landowner entities to funding options.

#### **FINDING INNOVATIVE WAYS TO HELP PEOPLE INTO AFFORDABLE HOMES**

- It is getting too hard to get into the housing market no matter what your age is. It would be great if there were some sort of Rent to own Schemes etc that would help people get that step onto the ladder of owning a home.
- Need more asap.
- More affordable houses should be built, we are very concerned about our future- how will we ever own our own home.
- How about affordable housing for people wanting to rent and work in Taupō. BAN AIR BnB!
- Affordable housing for low-income young families. STOP MORE AIR B&B's and Book a Batch they are taking up all our rentals put a cap on it.
- We want our families to stay living together but prices of housing in Mangakino is getting too expensive we need more affordable homes.
- Create a destination of quality homes not affordable homes, there is plenty of existing real estate that fits into the affordable category, new builds should be focused on quality.

#### **OTHER HOUSING COMMENTS**

- More support with mental health services/establishments.
- Be real with rates when it comes to size of house and age of homeowner. Don't falsify rates on inflated land value.
- Work with Central Government to change Rental Tenancy legislation to encourage more landlords back into rental housing market. Current legislation and changes driving landlords into Air BnB - reducing rental stock.

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- The council should lobby the central government to make changes to legislation to attract private development for rental properties.
- Again, these questions will only give potentially misleading feedback. More context is needed. What partners are you referring to in Q9?
- Stop cutting down all the large trees! 😞
- Better notification to people who will be impacted by Kaingaro Ora developments, e.g., Rangiomohia Road residents. There needs to be more transparency around who is going to be housed, consideration taken into where people will park as most households have more than one car - despite our current govt thinking we will all walk, ride our bikes or take the non-existent buses.
- [] waste of time and space, fix outside of Taupō [].
- Discourage non-recyclable plastic wrap, polystyrene and plastic landfill problems in building consents. Encourage rainwater harvesting, greywater reticulation and solar energy investment.
- More law enforcement after daylight hours.
- I feel like the housing build is focusing on high-end byers, Wharewaka subdivision is a great example of big housing that is mostly empty...
- More smaller homes would suit elderly and single people. It seems new homes all need to be 3 bedrooms and 2 bathrooms.
- Resolve the issue of many houses in Taupō being unoccupied for 3/4 of the year and yet there is a high demand for more new houses and affordable rentals.
- Tiny house community housing.
- Stop people buying holiday home & turning them in air B&Bs take a leaf out of Europe who for example have banned people who are not connected to the place to buy a house unless they are connected to the area via work, family ect. in addition Europe has also moved that people can only own one house and if they chose to have a proper holiday home they must pay extremely high property, rates and land taxes.
- What is the ratio of rental / lived in homes: Air bnb and accommodation?  
I think there are too many houses being built as air bnb / bach style homes and not enough for permanent residents. I don't think extending onto our whenua is the answer either.
- There are not enough houses for 1 and 2-person families - single-parent families and retired people. Why not consider 'pocket' subdivisions similar to what is being done in Ngongotaha?
- I've come across a few initiatives that help building smaller, more affordable houses for smaller families. They team up with people to invest in the property and the people get the house in the end. Could the council afford to be the funding source? Or could the council partner with the charities interested in this space?

I've been in the space of ground source heating. A geothermal option using heat from the ground. It's a great technology, widely used, and hopefully one day also popular in Taupō. However, this resource also needs to be managed from different perspectives and it would be great that the council starts opening the space to regulate and promote this as an alternative energy source. It is especially good for public owned buildings or as the systems can take away the pressure of the elderly or low-income family's pocket while they're in the social housing. I hear some people who can't afford the bills and therefore live cold, with the obvious consequences on the public system for health and wellbeing.

I find it very upsetting that the rules to build seem inconsistent. The land coverage, for example, some subdivisions seem to have a preferable rate over others. I'm not sure how it works, but I hope rules are applied to everyone consistently.

We're not sure about the land developed on the eastern side of Acacia Bay Road. In the last year, there are 18 new access roads, and it looks like building will be on the way. Is there any provision for infrastructure with this new development added to the others in Nukuhau and Mapara Road? And I mean from roads to recycling bins, which I have pointed out in the past too.

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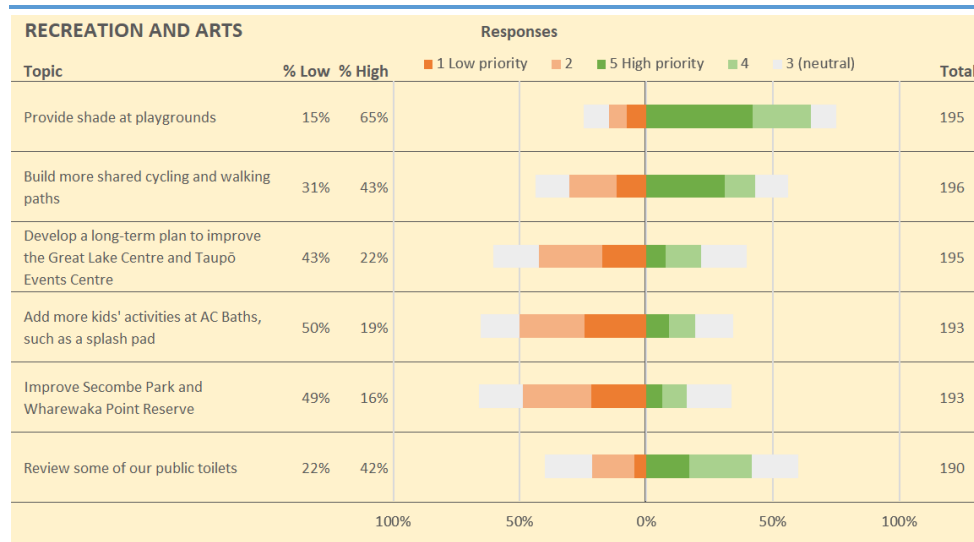


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Thanks for giving time to the housing needs of the families in our town. There are still people struggling for a place to live (singles, small families, workers, broken families) and having a home to rent or buy shouldn't be a fortune, we all could do a little to contribute towards the privilege of people having a home.

**RECREATION AND ARTS****PROVIDE SHADE AT PLAYGROUNDS**

- some of the shade at parks should be large specimen trees.
- Shade at playgrounds? Whose stupid idea is that?

**BUILD MORE SHARED CYCLING AND WALKING PATHS**

- Work with iwi and hapu to create a round the lake cycle trail.
- The new cycle ways and paths around Taupō have been awesome. Would be great to see more pop up or improved (such as pathing the entire shorefront to Waitahanui). Understand cycle ways aren't a priority for most but good to see how busy they have been recently).
- As before, Tūrangi needs more cycle, walking tracks. Out to Tokaanu wharf and possibly to Stump bay as this is the only safe swimming beach at Tūrangi end of lake. River track is only good for intermediate cyclists.
- Plan for walkways and walking access between subdivisions, including lifestyle areas such as Mapara Rd - Acacia Bay. Please no more gated communities unless they allow locals walking access.
- COMPLETE the Round the Lake Cycleway- as in COMPLETE, not partially and pat your backs on well done section, FULL 360degrees, the whole circumnavigation thing. Then celebrate!
- The cycle ways around town have been significantly underutilised. Council and Bike Taupō have been asked for data on cycle numbers but both have nothing to report. The cycle lanes on Tongariro St and up control gates hill are a waste of space and could be better used for vehicles. The bus stop is in dangerous situation (for passengers and bus drivers) with a cycle lane and vehicles immediately next to where they park. (The bus stop needs to be repositioned).
- Shared cycling and walking paths have a huge benefit for the local community but also visitors to the district. If we can make these the best they can be along with family friendly activities at AC Baths a priority we will keep thriving as a great destination and community.



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- This only addresses Taupō township, there are many outlying areas that contribute substantial rates and they should be getting higher priority for walkways, cycleways and playgrounds.
- Cyclist and pedestrian paths should have some degree of separation. As a pedestrian I feel unsafe on waterfront walkways.
- The trouble with having more recreational areas whether cycleways, walkways etc, is that they all have to be maintained, so who is going to pay? I'm all for it as long as it's not me the ratepayer.

#### **DEVELOP A LONG-TERM PLAN TO IMPROVE THE GREAT LAKE CENTRE AND TAUPŌ EVENTS CENTRE**

- Additional court space needs to be built otherwise we will lose clubs/groups to private organisations that are considering building purposeful venues.
- Access to more courts required.
- Roller skating (not roller derby) time slot.
- Wow... you mention Art's yet no mention of the Taupō Museum and ART GALLERY! In these difficult times the Museum and Gallery probably don't need a lot of money spent on them but acknowledging it as a wonderful ARTS facility doesn't cost anything. Also not mentioned is the ARTS STRATEGY! How much money is being wasted on consultation when you could have just reinstated a community ARTS worker roll.
- Art Gallery and Museum needs revitalisation. Given the rich history in this part of NZ the museum part is rather underwhelming. The art gallery is pretty basic too.
- More opportunities for artists to showcase/liven up Taupō/Tūrangi.
- Need to revisit the development of an Arts, Culture and Conference precinct in the Domain - significant refurbishment of GLC required to attract growing conference and incentive markets.
- GLC needs more seating.
- Museum needs attention, more community arts places.
- Taupō is becoming a back water for significant cultural events - the Great Lake Centre needs to be renovated and enlarged so that we can again play host to the Symphony Orchestra & larger ballet companies.

#### **ADD MORE KIDS' ACTIVITIES AT AC BATHS, SUCH AS A SPLASH PAD**

- I would love to see a toddler friendly pool at AC baths.

#### **IMPROVE SECOMBE PARK AND WHAREWAKA POINT RESERVE**

[Area specific comments provided in Taupō section]

#### **REVIEW SOME OF OUR PUBLIC TOILETS**

- Toilets 1 Whakamaru maybe 3 flushing Toilets.
- Taupō to Tūrangi remove the 3 long drops near the water edge.
- Up grade /rebuild most of the Toilets in the Tūrangi area.
- Why on earth did you close public toilet during the lockdowns? What were people supported to do??
- an assessment of the spatial spread of public toilets is a great idea particularly in new areas of Taupō.
- More public toilets or long drops between Taupō & Tūrangi. Upgrading of highly used toilets eg. Kaimanwa reserve. Shaded playground and picnic areas in highly used public reserves. Additional child activities at Turtle pools?

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### PLAYGROUNDS

- We need seating at parks/playgrounds so grandparents/whanau can sit down to watch their children.
- We need much better playgrounds for children in all our suburbs. Most of the children's playgrounds in Taupō are very sad and tired. Children and their care givers (parents/grandparents/ etc.) benefit from having playgrounds to be active outdoors. For low-income households this is particularly important as so many indoor activities as well as other outdoor activities cost money.
- You have NOT addressed any playgrounds that are not in Taupō. Remember that there are areas outside Taupō that pay HUGER rates and deserve equal priority.

### ACTIVITIES FOR OLDER KIDS

- Outdoor basketball court next to Youth town Taupō.
- More youth programmes and trips i.e., up Mountains, organised walks.
- Free access to pool for locals- maybe 1 day a week.
- Cultural performing art events.
- More cultural activities to celebrate diversity.
- Free golf afternoon.
- Free e scooter.
- Skate Park.
- Indoor activities that are affordable.
- More fun things to do for kids that doesn't cost a fortune.

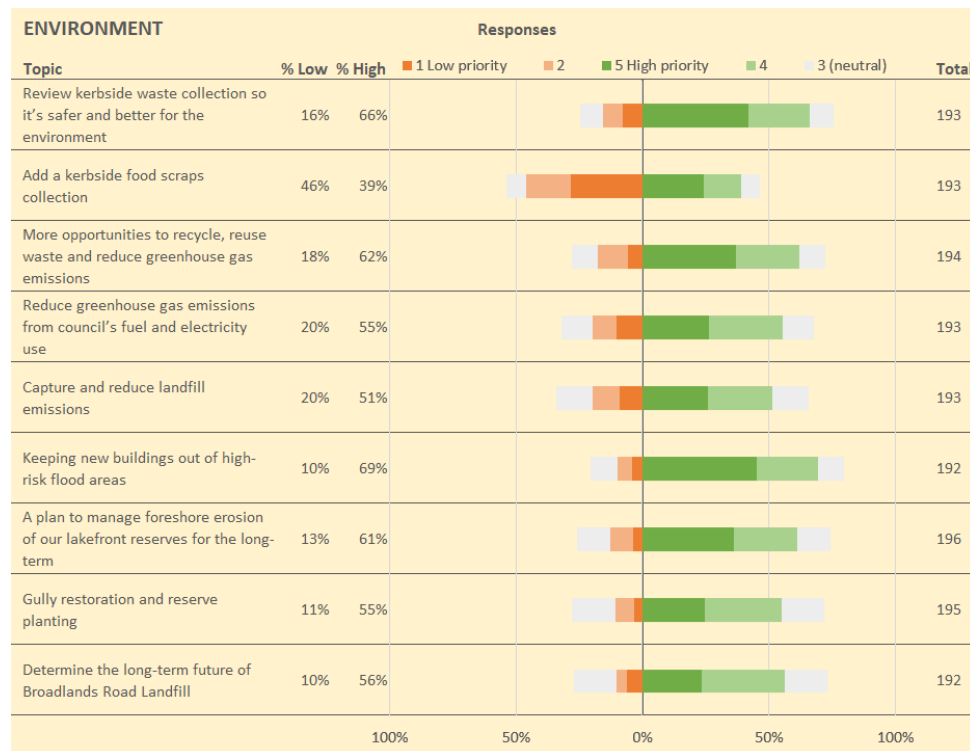
### OTHER COMMENTS RECREATION AND RESERVES

- Close access to parks & reserves by cars after dark to curb misuse and damage to grass surfaces which is very evident.
- More for young people, update the skate park look into permanent ice rink?
- Increased planting of some of the public parks and reserves. This provides shade, biodiversity and an aesthetic improvement. There are some large grass areas that are underutilized. Allow other developments like 2 Mile Bay Sailing Club. While they are private businesses they provide community hubs, draw in tourists, use the lake and are recreational area.
- Taupō region has become known for cycling, support the Bike Taupō and Greening Taupō initiatives. Lake front reserves is disgustingly full of blackberry, gorse and plastic weed matting breaking up. It is embarrassing that TDC does so little on our popular trails, gully walks, access trails...why should volunteers be planting natives and weeding.
- More facilities like basketball hoops for informal groups to gather together and be active.
- Consult with DOC and local community groups to understand how the TDC can assist communities to develop their own recreational resources; particularly sporting clubs.
- More BBQ facilities at parks or reserves next to the lake.
- Money money and more money. Every time I have raised the repairs of reserves, since 2011 Councillors say "we have no money". It seems ratepayers can say many things but Councillors find all the excuses to find a reason not to take any notice. TDC just do what they want, based on the staff recommendations, regardless of what the public suggest. Council works a bit like a poor system of smoke and mirrors. Maybe when 'the moon turns to cheese' some of the above may get the nod?
- Council priority is roads, drains and fresh safe drinking water. Should never have dismantled the previous council building on the lake front. A recladding would have been better.

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**ENVIRONMENT****REVIEW KERBSIDE WASTE COLLECTION SO IT'S SAFER AND BETTER FOR THE ENVIRONMENT**

- Curb side Recycling in Taupō is pretty woeful I don't have a lot of confidence that recycling is occurring as it should. The guy who is in charge in Taupō has been sitting on his hands for years, where is the innovation?
- Support the use of bins for kerbside waste collection. More important than food scrap collection is garden waste collection. Council should continue to encourage people to compost food scraps at home rather than introduce collection, it doesn't take up much space to compost at home. We need garden waste collection - too many people are dumping their garden waste into the gullies. We need to keep our gullies weed free and revegetate with native plants to provide water filtering ecological corridors. Council can do more to help with native birdlife in Taupō by doing this simple thing. We want our future generations to enjoy the benefits of our indigenous wildlife. We need to find an alternative location for the landfill. It is an absolute disgrace that we dump our rubbish at the foot of Mount Tauhara, this needs to change.
- Rural areas - Make sure recycling is actually recycled properly as people are losing interest when it's not. Also pick up recycling from rural areas.
- Replace yellow refuse bags with wax paper or similar.
- Rubbish collection should be available for all residential and commercial properties, on a fair and equitable basis. The existing policies are not fair or equitable for some commercial properties where there is NO weekly collection. A total review of rubbish collection must be completed.
- More bins- wheelie bins for home and around town especially around the lake.
- Bins not bags- less plastic.
- Bins, bins and more bins.

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### **ADD A KERBSIDE FOOD SCRAPS COLLECTION**

- Once again you are looking at this from a Taupō town perspective. Where would these supposed food scraps go? At the moment our recycling just gets thrown in the truck altogether even though it is sorted by residents. I believe that it goes to Taupō to be sorted.?
- Taupō - Recycling collection for Tukairangi road.
- No to kerbside scraps, just attract dogs and cats and rats.
- I already compost food scraps. Don't need a food waste bin.
- I like the idea of food scrap collection, but I have compost and worm bin so wouldn't use it.
- Strongly in favour of food scraps and green waste collection and the use of wheelie bins.
- Encourage people to compost their own food scraps, it is so simple and halved our collected household waste.
- Food and compost collections.

### **MORE OPPORTUNITIES TO RECYCLE, REUSE WASTE AND REDUCE GREENHOUSE GAS EMISSIONS**

- There should be a greater focus on reducing general waste going to landfill, e.g. incentivising waste reduction by increasing the cost of the user-pays waste collection system.
- Waste should be managed at source - companies need to start taking responsibility for the waste they generate. At supermarkets, we should be rejecting waste imposed on us, but unwrapping before we leave. Why is there plastic around cucumbers? Why do tomatoes come in plastic containers? Why is everything packaged so that we have to buy what the company wants us to buy? Why can't we return all bottles to the supermarket? Every bottle sold should be returnable. If TDC council lead the way in this, NZ would follow. It just takes one brave council to say, Enough! Time to hit the companies who create this nightmare and then we will start to see an improvement.
- We desperately need soft plastic recycling to reduce the waste to the landfill. The council also needs to support schools to develop their own gardens and ground to use their own wastes as compost and divert school wastes.
- I think the council could encourage individuals to be personally responsible for caring for their local environment i.e. doing their own composting and reducing their own waste rather than council "doing it all" by introducing more expensive and plastic using big bins etc. Council could introduce rules where businesses who sell packaged items have to supply bins in store for people to leave the packages in the stores- this could hopefully lead on to manufacturers reducing the amount of rubbish packaging being produced- which would be better for the environment, and cheaper for the council and therefore the ratepayers.
- I would like to see an increase in fees for the Pay as you throw. We should not be encouraging or subsidising the population to produce more waste. This is ethically and morally wrong and destroys our planet.

### **REDUCE GREENHOUSE GAS EMISSIONS FROM COUNCIL'S FUEL AND ELECTRICITY USE**

- Everything we do must be with climate change front and centre front.
- TDC needs to develop and activate a plan to be Carbon zero by 2050.
- Transport is an environmental issue. The impact of all transport expenditure on greenhouse gas emissions should be assessed.
- Sustainability should be on the forefront of Taupō city council. As we transition into a climate that is warmer, more unpredictable with extreme weather events we need to be pro-active. This means putting action now to mitigate the effects of climate change (not building houses close to flood zones/ rising lake levels), encouraging the use of EVs and building more charging stations, increasing cycle lanes and monitoring our greenhouse gas emissions.

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- We really need to change our infrastructure so that it supports low-emission transportation. Also we could definitely improve our landfill and rubbish system too.
- Every effort should be made to reduce emissions and mitigate against the effects of climate change. It's daft to talk about reducing Council emissions from fuel & energy then bring Supercars to Taupō.
- Less council vehicles.
- Reducing waste will reduce landfill, 70% is compostable or support MYNOKE. Why doesn't TDC use EV cars!
- Make intersections better flowing to reduce the fuel use of vehicles from stopping and starting unnecessarily.
- Emissions are NOT dangerous, nor are they a risk to humans. TDC must not waste any of the ratepayers' rates on the management of emissions, unless it is mandatory by law of the Government. There is no need or want to 'capture or reduce' landfill emissions. It will achieve no benefit or real outcome that will ever benefit the TDC ratepayers. Just the woke greenie activist minority in the Taupō District. Just run a survey or poll to find out what the ratepayers understand about our climate and the science of greenhouse gas emissions. Council does not have a mandate to manage emissions. It was not an issue that was debated at the October election in 2022 and there is every chance that the next Government will be reviewing the Zero Carbon Act and ETS laws. TDC must NOT approve any projects or costs that are not specifically imposed by the Laws of NZ.
- All these matter require investments, but once they are in place, they have the potential to save lives and resources in management, restoration, remediation. Items like scraps collection or food waste could be tackled together with community groups, schools, etc. TDC's waste can start being addressed by having a saving culture. Have you driven past your offices at night? The lights are often on. Flood lands and water management is important for infrastructure, but also for long term water availability and management of fire risks which will be problems eventually. So thanks for taking charge here, invite the community, we're here to help.

**CAPTURE AND REDUCE LANDFILL EMISSIONS**

- Reduce the cost of tip fees so people won't be doing fly tipping. Do not introduce unnecessary costs that would impact our rates, such as introducing monstrous wheelie bins and food scrap bins when these are not required nor wanted.
- Re waste: I only buy products that have recyclable packaging. I haven't thrown out any waste in months and my waste bin (hardly ever used) is the size of half a cereal box. I'd suggest that the landfill could be retired altogether if we all got on board with recycling (including ratepayers, manufacturers and councils). Re food scraps - what would council do with these?
- Capture the gas from the land fill for productive use.

**KEEPING NEW BUILDINGS OUT OF HIGH-RISK FLOOD AREAS**

- Re new buildings in flood areas - If an area is prone to flooding, surely the district plan would detail that and insurance companies will therefore be aware of that and charge premiums that are applicable. Councils role should be to zone the land, not be peoples nannies.
- Question 26, surely if we build new buildings, we make sure they won't be flooded yearly? Anything else would be irresponsible...
- The water quality of Taupō moana needs to be a top priority for Taupō DC, and as much a district council responsibility as a regional council responsibility.
- Gully planting = more slash/trees that wash down in big rain events. There is very few areas that are under risk of "FLOOD" events, in the traditional sense of the word. However, Tuwharetoa traditionally kept their housing well away from the lake due to Lake Tsunami. So in that theory, we need to move the whole town of Taupō: 1926 ½ meter of water washed up Tongariro Street and damaged structures, plus damaged the Horahora Power Station, buildings in Meremere, Mercer and Port Waikato. This was a Lake Tsunami.

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- The high water table and flood areas need to be addressed. This needs to happen by taking responsibility for the impacts that the waterways, rivers and creeks have on the surrounding lands after years of misuse by the Crown. EG: Waiohaka River. Come up with a plan and follow through. Don't pass the buck to other councils or individual whanau.
- Preventing flooding and erosion because of climate change, and planning for civil defense emergencies.
- This should be top priority for council. For our kids!!
- Electric is no good in the rain and under power for some jobs.

### A PLAN TO MANAGE FORESHORE EROSION OF OUR LAKEFRONT RESERVES FOR THE LONG-TERM

[area specific comments provide in area sections]

### GULLY RESTORATION AND RESERVE PLANTING

- Keep planting exclusively natives.
- Monitoring District Plan vegetation clearance rules and prosecuting landowners undertaking clearance of significant natural areas.
- Ecological corridors around the lake.
- If I could rate it higher for gully restoration and reserve planting I would.
- Retain all native vegetation that exists in our region today.
- The foreshore planting is excellent and should proceed.
- A strong focus on climate change, carbon zero and adaptation, including nature-based solutions. How is Council responding to climate change? How will Council achieve carbon zero? How can Taupō lead the way in its response to climate change?

Low carbon events. Bringing super cars to Taupō, while a benefit for the local economy, just isn't the sort of event this town should support given climate change. Taupō should lead the way as the low carbon outdoor events capital of NZ. A round of the e-car circuit would be an alternative to pitch for.

### DETERMINE THE LONG-TERM FUTURE OF BROADLANDS ROAD LANDFILL

- No alternative to Broadlands Landfill is given, so very hard to make an informed response.
- You haven't told us the life span of the current Broadlands landfill or given any options that may be available.

### OTHER ENVIRONMENT COMMENTS

- More pest control, making traps and learning about pest control work.
- More geothermal projects.
- The current practice of referring complaints relating to overgrown vegetation is useless. NZ Fire Service limit their instruction to mitigate only when they identify an obvious potential source of ignition. ????? Has no one heard of WILD fires. I have years of official stats on random sources of fires. We need to be ahead of the game and practice risk reduction, especially in residential areas.
- I am very concerned about the beggars around town. This is a business and they have set up outside my building and nice people who do not know them, are giving them food and money. They are not homeless and someone needs to investigate the fact that they are encouraging other people to group around them. My business is being affected by this and I cannot cope with this anymore.
- Stop cutting down our big trees! 😞

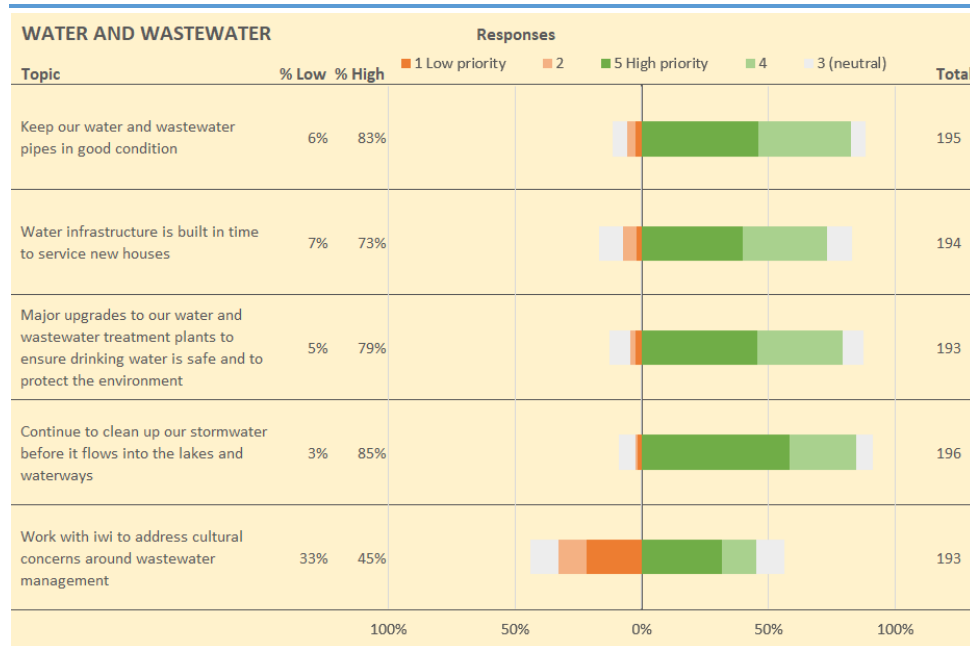
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- Ban 'Roundup'... it's sterilizing our soil and killing the bees.
- Make the trust invest in improving lake front, Taupō is very unlikely to flood [] as the ground make up is great for drainage.
- Taupō has massive energy generation with steam these companies need to be major supporters of improving the local environment as they are harnessing the environment for their business.
- Target blackberry, gorse and broom urgently on all tracts of land. Especially council/NZTA managed land.
- Monitoring ground water quality to ensure the lake remains pristine.

**WATER AND WASTEWATER****KEEP OUR WATER AND WASTEWATER PIPES IN GOOD CONDITION**

- Waster is a huge expense. I feel council has done a pretty good job. But it's a liability not an asset. Give it to the govt.
- Main issue is financial. Lobby to be able to better fund major, critical, and long-term infrastructure. Start with the concept that nobody owns water.
- Council should endorse the Affordable Waters Reform programme and pass on responsibilities for maintaining these services to a larger entity with greater financial capabilities.
- We need to work with the best water engineers we can find - that's who we should work with. This is why councils exist - to manage these issues for their people.
- More frequent gutter sweeping to keep gutters and drains free from debris, to reduce risk of localized flooding.
- All deciduous trees should be removed from homeowners boundaries where leaves end up in storm water drains.

**WATER INFRASTRUCTURE IS BUILT IN TIME TO SERVICE NEW HOUSES**

- New subdivisions should be put on hold until all infrastructure is in place, eg all what we have been replying to.

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- To prioritize the upgrading of the wastewater capacity pipes project to include Rangatira 8A16 - 61 Huka Falls road.
- "32.Ensure our water infrastructure is built in time to service new houses" what a dumb question. This is a requirement under the RMA that developers contribute to upgrades. Make sure drinking water, now with the Town Mains upgrade almost complete and in PTE Pipe, reduce chlorine from 28ppm down to WHO guidelines of no more than 4ppm.
- Surely council only approves new development to the point our system can manage?

**MAJOR UPGRADES TO OUR WATER AND WASTEWATER TREATMENT PLANTS TO ENSURE DRINKING WATER IS SAFE AND TO PROTECT THE ENVIRONMENT**

- I don't think the Tūrangi wastewater treatment plant should be replaced but it should be upgraded.
- Tūrangi already has a good water supply.

**CONTINUE TO CLEAN UP OUR STORMWATER BEFORE IT FLOWS INTO THE LAKES AND WATERWAYS**

- We need to adopt the best stormwater treatment practices - our lake and environment is too precious, a very large part of our local economy and what brings people to our district to visit and live relies on the health and wellbeing of our lake and wider environment. It is an environmental crime that water goes untreated from the grate to the lake.
- Water filters to prevent lake contamination.

**WORKING WITH IWI TO ADDRESS CULTURAL CONCERNS AROUND WASTEWATER MANAGEMENT**

- I was careful in my consideration in answering these issues given the very contentious issues surrounding Three Waters. Water is vitally important, but I don't buy into the ideology of 'iwi or cultural' input being necessary. Water is water for all. It doesn't need to be a cultural 'problem'.
- Under Te Tiriti o Waitangi, Council MUST work with iwi in regards to ANYTHING to do with the land and water.
- Depends largely on the 3 waters / next election results. Councils record of wastewater spillage has been poor but recent upgrades may have addressed this. Consultation with Māori is apartheid and should be dismissed for the nonsense it is. We live in a democratic society and the contribution that the colonials made have to often been overlooked and marginalised. Why should Māori be 'experts' it consultants for infrastructure? Ask relevant engineers or other professionals, not someone just because of their race.
- I would imagine that upgrading and maintaining our infrastructure would overlap a lot with many of the iwi's goals and concerns.
- Iwi does not matter.
- Do not get involved with co, governance.
- Iwi are NOT a privileged group and working with them should be part of working with the general community - not some 'special' thing!
- No co-governance....No co-governance....No co-governance....No co-governance....No co-governance....
- Yes work with iwi, this is their taonga, and it is imperative to have them add the table to address cultural concerns.
- Our drinking water is very good in 2023 and there should be no need for any 'major upgrades'! Wastewater management has been successful up until now so why all of a sudden does an iwi need to get involved? It must be assumed that the health and safety issues are in accordance with Government guidelines, set by health officials who know what they are doing. That is not to say iwi know better but I see now need to have an alternative party consult on a subject that is

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working well. KISS. If it is not broken, then do not try and fix it. Just money down the wastewater drain!!? Councillors can surely see the sense of that?

**OTHER WATER AND WASTEWATER COMMENTS**

- What do you mean by "significant" above in Q31? What do you mean by "major" in Q33? Council should provide a lot more public education and other measures to deter residents from using potable water for watering lawns and to promote water resilient gardens.
- Yes Do applications under RMA require investigation of surface water runoff for high density development. No one listened to re this matter with a KO development here in Tūrangi.
- Wastewater and stormwater infrastructure have been critical during the Auckland floods and extremely lacking.
- What about Tūrangi?
- All of the questions in this survey relate to "paying a little more in rates" which I find unacceptable. The council need to find smarter ways to do all these projects without costing the ratepayer.
- Invest in upgrading the village around Taupō that pays for it (from Wairakei).
- Do we all resident pay for water management proportional to our consumption? Are we aware of the limitation of our clean water? I see lots of irrigation on pavement, for example. Do we pay water per person, per m3, per m2? I have the feeling our payments are not proportional to our consumption.
- Clear the oak leaves of Lake Tce in autumn and winter would help.
- Encourage rainwater harvesting & greywater reticulation.
- Ensure freshwater resources are used sustainably.
- Improve the sun surface irrigation of grey water at Kinloch so there are no leaks and boggy areas.

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## TAUPŌ

### WALKING AND CYCLING

- More spaces for bike parking in Taupō town will be appreciated. Maybe a lock hiring service from the I-site could add value.
- Safe crossing areas across Spa Road for pedestrians.
- Continue upgrades and extensions to the lakefront walkway.
- Continue the foot/bike path along the eta to red bridge to join in with the trails along the river there.
- Rotorua to Taupō cycle way.
- Rotorua to Taupō cycle way.
- Complete cycle access to Waitahanui & Wairakei as 90% finished now.
- The Taupō Council has been doing an above average job I believe, although I am not a fan of the bike track beside State Highway 1, as the cost of the concrete and the 'emissions' saved vs the concrete emissions, I believe will never be cost effective. Other cycle track/shared path around the lake is excellent and should be continued all the way to Tūrangi, were that possible.
- In Mapara Road/Acacia Bay, a walking/cycling connection strategy could assist to provide future thinking around future connections and future investment in paths. There are under-utilised reserves/gullies which could be developed in this manner, this would also direct future developments connections.
- Under or over passes along lake terrace for pedestrians and cyclists.
- Much more safety for people on bikes - Taupō DC needs to encourage much more uptake of active transport especially with the ease of travel afforded by e-bikes, and to reduce use of vehicles for short trips. A 3m wide sealed shared path (similar standard to that on the ETA) should extend all the way to Waitahanui.

### INTERSECTIONS

- Bottlenecks at Spa road roundabout - and Titiraupenga lights - new layout does not seem to have helped this greatly. Solution for major events and large numbers of visitors coming to town e.g Supercars and Ironman Worlds.
- Could we explore a roundabout at Tauhara Rd/Taharepa Rd/AC Baths Ave? Very busy at times and people driving very fast through there.
- Roundabout at Tauhara Rd/Taharepa Rd/AC Bath Rd intersection please! Busy and fast intersection.
- The stop signs on the intersection by Chemist Warehouse should in my view be a roundabout.

### BUSES

- It would be great if the bus could continue out to Acacia Bay.
- If emphasis is going to be put into increased public transport, consider prioritising East Taupō/ Wharewaka/Ngaroto axis as the areas has an increasing population with reasonable distance from the town centre.
- Buses to the airport? Taxis are overpriced and not always available.
- Special event buses to help with activities at Owen Delaney Park & Taupō Motorsport Park - Not all visitors have vehicles.
- Transport from town centre to activities like Huka falls, Honey Hive and other regional activities - Not all visitors have vehicles.

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- A tram or bus lane with more regular buses along Lake Terrace from the CBD out to the airport with stops along the way. This could become a tourist attraction as well.
- Re, buses frequency. Would it be possible to consider buses with smaller capacity in the mix? Don't know if they will be as expensive as the big ones.  
Thanks for making it possible to pay again with cash at the bus.  
A public route to AC baths might be a good idea.  
Additional paid parking space might help people to opt for buses rather than driving.  
Maybe a few more often routes from Rangatira Park, and Acacia Bay/Nukuhau could encourage people to take the bus. But, how to give the bus a priority lane to go faster than the traffic on peak hours?
- Taupō connector 38 could have a stop at the medical centre/gp at Heuheu street.
- Better bus scheduling i.e to run later in the day.

**PARKING**

- A multi story car park in one of the current parking lots to increase capacity in town.
- More car parks at Paetiki Shopping Centre.

**RESERVES**

- Me and a lot of other people have been waiting for the playground at Wharewaka Point Reserve to get an upgrade because a lot of people use this playground.
- You should have more things for people to do at Wharewaka Point Reserve.

**TAUPŌ TOWN CENTRE TRANSFORMATION**

- Tongariro St is completely idiotic. The herringbone parking configuration is dangerous and impedes traffic flow all day but especially at peak traffic times. A ludicrous situation.
- Close off the Taupō town lake front to all traffic and make a pedestrian area only.
- You need to fix the hash that you have made of town centre with all the traffic congestion that it has created. The main street with angle parking on each side is such a mess. It only takes one longer vehicle to park there and no one can get through. It makes it narrow and dangerous and one side should be remove.
- Cars going in front of the Roberts street should be stopped. Access for drive through could be rerouted to the alley behind the KFC. The speed cars travel through there is not good and people park everywhere anyway. The whole effect of upgrading that street has been ruined by allowing cars through.
- The bus stop for intercity buses needs to be moved off the main road as it's dangerous the way they park and are unable to reach the drivers side lockers without blocking the road. Where the old St John building was would make a good bus stop permanently.
- Review the prioritization of the traffic light sequencing at the Spa Road/Titiraupenga junction. Review positioning of parking bays in centre of Tongariro St.
- Stop installing (in fact remove) traffic lights.  
That are internationally proven to (compared to roundabouts) - be more costly to install, are more dangerous (by a factor of up to 4), have around 30% slower flow, are visually more invasive, are less accepted by drivers, cause more congestion.

The bypass around the Taupō cbd was frankly a stupid idea, that increases time travelled, decreases the flow into the cbd (which is TDC's Objective 2.3.2 to promote the cbd financially, culturally etc), and has notably increased congestion.

You have removed the traffic lights at Tuwharetoa and Te Huehue but refused to explain why, while vastly improving the flow at this intersection. Then installed other traffic lights (Titiraupenga) that had the opposite effect (see above), again with no explanation.

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No doubt this is the influence of the previous CEO, [], who was more interested in huge budgets and control, than efficiency, common sense and democracy. He has thankfully gone, so the opportunity now is to do what the vast majority of people in Taupō want - roundabouts, not traffic lights.

- Close the through traffic lane in Roberts Street, outside the restaurants.
- Reinstate old road through water front to help with people travelling through wanting to get to northern suburbs.
- I don't agree with the way council has laid out the road on Tongariro street with regards to parking, that herring bone approach is very dangerous especially for pedestrians. It all very good and well pedestrian zones, however it looks like very little attention was paid to vehicle traffic and parking.
- Completely remove traffic from the new water front development. It had so much potential but is somewhat ruined by the amount of cars and parking along it.
- Aim to remove Traffic lights and replace with roundabouts. Redesign some of the new road layout in Taupō.... not traffic or pedestrian friendly.
- The traffic lights are a bad idea. Environmentally, frustratingly and pure traffic flow and safety could be infinitely improved by using roundabouts. 30 Kph around schools without times when active is really silly idea. During other times of the day and night other than beginning, lunch and after school there are no children around these areas. No one will follow the rules if they are not sensible. The stop sign in the middle of Tamamutu St causes some major backups and very few people actually come to a stop there. Also the stop sign just causes more pollution at this position. Another example of a change badly thought out.
- The new Taupō town layout really isn't working too. I get that it's likely designed to accommodate for a new Waikato River bridge but almost all the Titiraupenga Street should have roundabouts on them like Ruapehu Street does (have it on good authority that the person in charge of roading around here went to the ends of the earth to avoid roundabouts... and I think that's to the disadvantage of the community). The intersection outside Chemist Warehouse is horrific to say the least.
- The lake front fencing blocks the lake view and then shrubs have been planted behind which once established will block out the view completely- please consider removing them.

**KERB SIDE COLLECTION**

- Hawaii street no rooms for bins- 4 house on Hawaii street (8,10,12 2/12) would like small recycling bags please.
- Don't like the bins, don't want them – I bag per month or 2.
- We do not want large wheelie bins; we want to choose a smaller bin.
- Elderly people will struggle getting their bins out especially mobility scooter users and people with poor mobility.

**TRANSPORT**

- Suggest a panel of local engineers review draft traffic plans- peer review.
- Reconsider 30km speed limit to 40kms outside Paetiki shops.
- Need a 2<sup>nd</sup> bridge please.
- The 50 km speed limit on lake Terrace at Wharewaka should be put back to 80 km Or 70 km/hr.
- Put the speed limit passed Wharewaka back to 80 or even 70 there are no personal driveways connected to that road so no need to make cars crawl through at 50.

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- Introduce an air braking restriction on the ETA at the Taupō airport roundabout particularly after 10:00 pm until 6:30am. The noise from trucks braking at this roundabout is disturbing residents in the Nga Roto subdivision.

**HOUSING**

- Affordable homes are very important.
- Rent to buy options.
- Small homes should be encouraged to be built- 1<sup>st</sup> time buyers, retired etc. this means more space for more homes and more affordable- not every want or needs a big home.

**ENVIRONMENT**

- How is bring supercars to Taupō environmentally friendly?
- Enviro scan over everything we do.
- Ensure our lake is protected from pollution- it is a valuable asset for our town.

**WATER**

- Withdraw fluoride it is very toxic.
- Can we take mass medication (i.e fluoride) out of our water, it should be a personal choice.
- I don't want fluoride in my drinking water, it is neuro toxic, it lowers IQ of children and does a lot of long-term harm.
- Supply un fluoridated drinking water like Putaruru and Tirau by free fountain in the main street.

**AC BATHS / GYM**

- Water is way too cold for winter, which has put people off swimming.
- Not enough staff to run the pools until 9pm, which is unfair for people with memberships.
- Have lane swimming till 9pm- just indoor so not as many lifeguards required i.e., close the outdoor and leisure pools and promote for lane swimming only from 7pm-9pm.
- Lack of lifeguards and swim teachers is having a detrimental effect on TDC providing a good level of service.
- Bring back the group sessions i.e. Power fit, Zumba and spin classes – they were always well attended and fun.

**OTHER TAUPŌ COMMENTS**

- Town centre
  - More bins.
  - Water drinking fountains.
  - CCTV to help stop ram raid and crime.
  - Food market with Polynesian- food.
  - Polynesian food festival.
  - Twilight market.
  - More interesting shops for younger people.
  - More tourist attractions.
  - Cleaner public toilets.
- A culture centre would be awesome.

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- Let's not condense too many- savour and house depleting whanau.
- I do not want to live in a cage called 'smart city/15 min city'.
- Free parking at airport for coffee – let community know.
- Docking stations for the scooters, to aim to prevent them being dumped all over the pavements.
- More dog control.
- Please don't forget the Arts and the amazing doc the Nicola has done.
- Pull back on big new ideas until our countries financial situation improves. Spend money on keeping our existing facilities and community spaces looking clean and tidy. Our town looks run down and filthy. The gardens are messy, there are weeds as tall as bushes growing out of gutters outside the library and Great Lakes Centre! Taupō used to look wonderful now it looks shabby and is an embarrassment. No the Atea area doesn't make up for it.
- More schools.
- Yes as council owns the berms then they should be inspected to see if any plantings or rocks have been planted on to berms, would be great if some could be turned into parking, especially the shorter roads that have businesses in them, e.g, our st Fletcher has three businesses plus a retirement village, most berms have rocks and some have trees and rocks, thank you.
- TDC needs to work with Iwi, the business community and residents to develop a long-term master plan for the District - what will the region look, feel and act like in 2050. The LTP is basically an infrastructure plan - we need a greater vision re cultural, economic, social and environmental outcomes for the future.
- Beggars outside my shop are encouraging others to congregate around them. They smoke and eat while sitting on the curb side on blankets asking people for change. Customers are complaining and don't want to walk past them. This is rubbish and council needs to do something about it as it is an organised group. I pay rates and rent to be located on this street, but this is a really bad look for Taupō. I expect this to be addressed urgently.
- Stop the use of non-neutral consultants where surveys are done where results are restricted by terms of reference and scope.
- Council has contrary advice on population and therefore development - sometimes you are planning for consistent growth, other times you say that the population will drop in a decade or so.

You appear to be caught up in too much detail (eg lots of plans but no adherence to them - planning to pedestrianise Tongariro St then putting in more carparks) and not enough common sense (eg traffic lights) or regard for efficient spending (eg tripling rent for TDC staff).

I'm happy to keep the character and amenity of Taupō much as it is, with improvements in quality (eg better traffic flow) rather than quantity (eg no tall buildings in the cbd).

- Keep providing for cultural narrative into our public spaces. Our family and friends who visit are always blown away with the cultural spaces like the atea in town. They want to feel a stronger connection to places they visit, feel inspired and uplifted, and a place that is in true partnership with iwi.
- Spa Hotel area taken better care of for historic reasons. A walkway down the Spa Road Hotel Hill? Walkways around Spa Park fixed and tidied, new playground? I walk this area daily and so do a lot of other locals and tourists, I don't see it getting the attention new subdivisions are?
- Some things are important and if doing them results in rate rises, so be it.
- Encouragement through funding for returnable cups and plates at local cafes as supplied by "Make Waste History". These dramatically reduce landfill from the millions of cups used daily.
- Overall happy with our Councils efforts. Keep up the good work 👍
- Thanks for your work. Just the new developments around Nukuhau. Will be interested to see the stress on infrastructure and facilities.

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- Infrastructure must be built before developments and not after, thus the second bridge before any further development North. There is too much new development now without the infrastructure to support it.
- Too much for this box. Work with Climate change action group, Bike Taupō and Greening Taupō. Where are the cycle paths to Waipahihi school from Ngaroto?
- A public toilet at Paetiki Shopping Centre.
- Roads, water pipes and drains.
- Stop treating tribal groups as though they were a special and separate part of the community - they are NOT! Racial preferences are abhorrent and complete inconsistent with our way of life.
- The weekly comments by Councillors is very useful. My thanks to those Councillors who have written comments. Communication with the ratepayers continues to be an issue and in the past public meetings have been suggested. But nothing has been done. Why? The recent new 'timber fence' on the Lake Terrace is very disappointing and a complete waste of ratepayers rates. Why has no Councillor ever spoken to the public as to the reasons why the previous chain railings were not deemed inadequate and had to be replaced? Is this a case of Councillors being 'hood winked' by staff. Staff that have pet projects that they can say are part of the agreed budgets. Governance by Council in 2023 is at risk of being seen as non-existent and that is a worry for our future management of costs and more rate increases. Council failed to the recent 2023 attempt to manage and reduce the rates increase. Sorry, but you will not change my mind on that outcome, as I am one that is paying the extra rates!!
- Community spaces - more enabling of community gardens, makerspaces (perhaps part of the library like Hamilton City library has.).
- The current lakefront area is not ideal for traffic.
- Free tech stuff for school.
- Cheaper fuel.
- We want an opportunity to prioritise what is important or have meaningful responses.
- I do not want 5G towers many studies show they are harmful.
- Love the opportunity to meet council staff and elected members who all seemed genuinely interested in chatting to us tonight.
- Feeling more in the loop with what council is doing, great job.

**WAITAHANUI**

- Would like the second phase plans of the community hall to come to fruition, with a community gym space, covered outdoor court space.
- Would like to see a social enterprise maybe for a laundromat to be included in this space.
- Fix the fence to the field so that the field can be safe from vandals and be used more.
- Foot paths. Reduce speed coming down the hill before Marae Bus Stop for school kids on main road NOT BLACK ROAD.
- zoning changed to residential (Waitahanui).
- Speed reduce before the Marae Waitahanui coming down the hill URGENTLY NEEDS TO HAPPEN NOW.
- The long drops at Waitahanui need to be removed they stink and are leaching into the lake.

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**MANGAKINO-POUĀKANI**

MANGAKINO - POUĀKANI	No	Yes	Not sure
Lakefront development: improving access for people, boating and camping	1	18	1
Shared paths that link up towns, lakes and Waikato River Trail	1	14	5
Sports Hub: new ceiling, internal upgrade and repaint	6	8	6
Shade sails for playgrounds	1	17	2
Upgrade wastewater treatment plant	2	17	1
Refurbish water reservoir	2	15	3
Long-term plan to revitalise Mangakino town centre	1	16	3
Mokai Marae safety upgrades – Forest Rd & Tirohanga Rd	6	7	7

**LAKEFRONT DEVELOPMENT: IMPROVING ACCESS FOR PEOPLE, BOATING AND CAMPING**

- The campervan dump at the Sports hub needs to be moved it is totally unsuitable where it is at the moment.
- The engagement work was very well received we now need to back this up and deliver step-by-step a robust and purposeful design.
- We need a café at the lake front urgently.
- Toilets at the lake front look good.
- Thank you for our nice new toilet block at the lake front we just need a coffee shop now so us oldies can venture down there when it is nice for a catch up and chat by the lake.
- I'd like to see a cafe at the Mangakino lake front.
- Mangakino boat ramps and making the lake more usable to improve usability in the peak summer months.
- Please make health and safety at lake front a priority because there is a tragic accident.
- Can we please have a cafe at the lake front it was our social hub.
- Cafe at lakefront.
- Café at Lake Front- very important to happen before summer for the locals, visitors, bike trail users we have lost our hub (social wellbeing esp elderly people).
- We all want an enhanced lake front, support campervans being able to park at lake front during the off-season and not take up prime space on the lake front over Christmas and New Year as it is very busy and should be for locals and day trippers to enjoy the lake front.

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- Need to support camper coming to Mangakino to support the economy of our towns- retail sector need as many people as possible passing through.
- Make our lake front safe this summer, it isn't safe at the moment with cars and boat trailer mixing up with families –it is an accident in the making.
- Lake front is looking nice and tidy at the moment.
- New toilet block looks great- thank you TDC.
- Please can we have a Café at our Lake Front- it is a social hub for many locals especially older people, it is a lifeline for our town's economy- an attraction to come to Mangakino and spend money in the town.
- New toilet block looks great.

**SHARED PATHS THAT LINK UP TOWNS, LAKES AND WAIKATO RIVER TRAIL**

- Mangakino - Improve cycle and walking trails around Mangakino for locals to enjoy and to attract tourists.
- Mangakino - Walking and cycling trails in Mangakino are awesome both for locals and tourism.
- Mangakino - I'd like to see a path/track running along Waipapa Road, between Lake Road and Rangatira Drive. Lots of people like to walk that loop from the village. There's only a short piece of mown grass suitable for walking on before having to resort to walking on the road. Cars do fly along that strip of Waipapa Road. A track or mown grass to walk on would make it safer.
- Please support off road biking and walking trails Waikato River Trails is looking at reviewing the trail between Mangakino and Waipapa (now the trees have gone) so support from TDC with this project would be very beneficial.
- Continue to support Waikato River Trails Trust to operate and maintain the trails within Taupō District.
- Thank you for the new footpaths, they look great.
- Footpath from lake front to cemetery.
- Footpath improved at lake front for mobility scooter users.
- Could we have a loop footpath around the village for exercise purposes - safely walking/mobility scooters.
- Footpath along Waipapa Road between Lake Road and Rangatira Drive (exercise loop circuit).
- Improve our footpaths and let downs around the village for us mobility scooter users.
- Could we have a loop footpath around the village for exercise purposes - safely walking/mobility scooters?
- Looking forward to all the new footpaths and let downs around town.
- Footpath from lake front to cemetery would be beneficial.
- Footpath improvement to lake front especially for mobility scooter users.
- Footpath along Waipapa Road between Lake Road and Rangatira Drive (exercise loop circuit and mobility scooter social route).
- Footpath work is excellent.
- Hopefully all the let down will be done soon to help mobility scooters get around easier.
- Could we have a nice, shared pathway network from town-lake front- cemetery and around town so older people and families can enjoy a nice stroll around the town?

**SPORTS HUB: NEW CEILING, INTERNAL UPGRADE AND REPAINT**

[no specific comments]

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**SHADE SAILS FOR PLAYGROUNDS**

- We want shade sails at lake front playground.
- Can we have some shade sails at our lake front.

**UPGRADE WASTEWATER TREATMENT PLANT /  
REFURBISH WATER RESERVOIR**

- Water/Waste /Stormwater it's a long time coming, is that 3 waters is council still running it.
- Keep our lake as clean as possible, we don't want them Golden clams.
- Keep our lake clean and uncontaminated – we don't want on infestation of weeds and clams!
- There is a smelly discharge at times at the bottom of the golf club- is that sewage?
- Long-term plan to revitalise Mangakino town centre.

**MOKAI MARAE SAFETY UPGRADES – FOREST RD & TIROHANGA RD**

- Why is the last question in. Tirohanga road outside Mokai Marae has been done ?????

**HOUSING FOR THE ELDERLY**

- Look after our pensioners in the Mangakino flats.
- Please keep looking after our pensioner flats we are happy with how they are at the moment we like living here it is close to town and affordable.
- The pensioners flats in Mangakino should just be offered to the local, Mangakino area, oldies.
- Pensioners are very happy with their flats and don't want a change of ownership- they are very nervous about this potentially happening.
- More security required to prevent youths causing damage to the flats and vehicles- thoroughfare from school- town at the moment.
- Pensioners are very concerned about the proposed basketball court being built so close to their flats- youths hanging around at all hours day/night, music, bouncing balls etc.. they don't want to be opposers to the scheme but would like to be engaged in the planning stage.

**BUSES**

- Bus shelter in town would be great.
- Mangakino - Bus service is excellent from Mangakino to Taupō and great that we will soon have a new bus shelter in town.
- Can we please have a bus shelter in [Mangakino] town, it is miserable when raining waiting for the bus.
- Daily bus to and from Tokoroa.
- Can't wait for the new shelter in town.

**SPORT AND RECREATION**

- More lights for the rugby club.
- Mower for Mangakino golf club.
- Our parks team do a wonderful job keeping the village looking good- thank you Ma and the rest of your team.
- We want a good basketball court please that has been talked about for a long time now- make it happen for our children.
- Why don't we have a basketball court yet?

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- Basketball court is long overdue- why are we still talking about this happening- very frustrating.
- Mower is required for the volunteer led Mangakino golf club.
- Basketball court is urgently required – over 10 years we have been waiting for this and still no nearer.
- Mangakino School is very forward thinking and lots of exciting projects being developed that will benefit our community.
- Please make sure our pool is open more regularly this year- it wasn't opened long enough last summer.
- More sporting activities to keep our children entertained and engaged – less crime/more pride.

**KERBSIDE COLLECTION**

- Government website states food bins don't need to be included/introduced until 2027 and only for urban areas of 1000 people or more.
- Very unhappy that kerbside collection changes are being forced upon us as ratepayers when many families use 2 or more bags a week and bin service just wont work.
- Totally against food scrap collection – people already compost in our town.
- Great to have wheelie bins to keep animals out of the rubbish bags, we have lots of wandering dogs around town at the moment.
- Totally support wheelie bins and compost bins.
- Recycling collections needs to be weekly not fortnightly.
- Main comments gathered today were from people who don't want wheelie bins for various reasons: holiday home owners, rural dwellers, mobility users, single people living in a dwelling, large families so will still need to go to the refuse station as a wheelie bin wont have enough capacity.
- Not fit for purpose in Mangakino and not fair that the ones who don't want a wheelie bin can't opt out- we will have to pay universally for something that isn't suitable for many i.e Single people, holiday homeowners, elderly, large families, farming community.

**MANGAKINO OTHER COMMENTS**

- Although our town centre is well maintained by Ma and the parks team it would be nice to have some more flowers in planters to make our town look and feel attractive again.
- More shops are needed to make Mangakino a desirable place to come to.
- Can we have our town planted more to make it look beautiful.
- Look at reducing speed through our village- some speed bumps around the place. I live in Rangatira Drive not far from entrance to Mangakino and I can assure you that not everyone does the speed limit in or going out of town. Then there's the motor bikes speeding. I feel the speed bumps need to go all the way across the road like on lake road. Our town is getting busy at times, and I just want to keep everyone safe.
- More maintenance of the reserves in Mangakino, mowing times are too far apart especially in spring, height of the grass is too much needs to be lower.
- Reducing late night burnouts and unregistered dirt bikes in Mangakino.
- Mangakino's population is aging and getting smaller, with more people being tourists and holiday homeowners. Focus needs to be on how to sustain a community that is increasingly transient rather than permanent. And on opportunities to reduce crime due to a lack of jobs in and around the immediate vicinity of Mangakino.
- Papakāinga housing at Mokai Marae should be explored.
- Cctv needs to go back up in town centre.

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- Upcoming events at the lake front
- Stormwater outlets need to be maintained and or up graded. Floods occur regularly on the golf course because stormwater.
- Lake quality is very important to us all for swimming and boating.
- Rates aren't sustainable.
- We are struggling with the increase in rates – very worrying for many people.
- So unfair Mangakino has been heavily punished with their valuations/rate increases – what do we get in return for these costs.
- Council needs to start cutting some of the nice to have projects and focus on their core business.
- Rates rise has affected many locals it is very sad and worrying for many people (even with the rate rebate times are tough).
- We are struggling with the increase in rates – very worrying for many people.

**WHAKAMARU**

- Whakamaru - needs TDC to continue to engage with Mercury to complete the wetlands area, TDC to support Whakamaru Residents and Rate Payers with IWI consultations with Ngatai Raukawa Trust to restore land used by the Whakamaru community(known as Sandy Bay).
- Spruce assets - tidy up /paint Bases of light poles in the village. Footpaths on either side of the causeway.
- Replace the print on the Whakamaru Heritage sign that is missing (next to the bus stop in the village).
- Revisit the purchase of the tennis courts off Mercury to TDC - you own the land around it.
- Engage with Mercury to upgrade and repair the Bus Stop at the top of the village entry - shelter for our Bus School Children.

Road from Whakamaru to Tūrangi should be user paid for double lanes.

Maybe more toilets at Whakamaru.

**TIROHANGA ROAD MEETING COMMENTS**

- Speed limits around Marae needed urgently.
- Potholes on SHW 1 need repairing.
- Lighting at rural intersections.
- Rubbish and recycling working well.
- Public meeting before Christmas regarding the water scheme- so locals know what is on the horizon with the water reform.
- What is being done with people pumping water from the river for their land use?
- Trees still need clearing following cyclone Gabrielle- locals cleared the road but trees are still waiting to be cleared away.
- Where is TDC doing for climate change across the district?
- Hall
  - Broken bar window.
  - Better locks on the doors.
  - Curtain tracks need removing.
  - Ranch slider would be great so children can enjoy the playground whilst parents can still see them whilst inside the hall.

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**KINLOCH**

KINLOCH	No	Yes	Not sure
Look into options for Kinloch Community Hall	2	13	1
Develop a Kinloch lakefront plan	1	13	1
New footpaths in Kinloch	4	11	1
Plan for the Kinloch Marina footbridge	3	12	1
Shade sails for playgrounds	2	12	2

**LOOK INTO OPTIONS FOR KINLOCH COMMUNITY HALL**

- A larger and more fit for purpose community hall is required- maybe an extension to the existing one would suffice.
- At present the fact you must pack down the hall after each time it is used is very time consuming and not ideal for older people.
- More parking outside the hall to prevent people parking on the reserve, which gets very wet at times throughout the year.
- We have a distinctive divide within our community at the moment – old timers and newcomers, a good communal hall would be a great asset to bring people together and have more activities going on i.e a larger venue could have two activities happening at the same time or part of the hall could be permanently set up for smaller groups to use.

**DEVELOP A KINLOCH LAKEFRONT PLAN**

- A bigger and better playground by the lake would be great- something to suit all ages and ability.
- A better lake front area that can accommodate large summer lake users, who all enjoy parking on the lake front – maybe a pedestrian only area would be a good move, so health and safety is paramount with vehicles and families in the same area at present.
- Matting along the beach to enable pushchairs etc.. to gain easier access to the lake front.

**NEW FOOTPATHS IN KINLOCH**

[no specific comments]

**PLAN FOR THE KINLOCH MARINA FOOTBRIDGE**

- With regards to the marina footbridge, why is it the council's concern as the marina is private and that should be their concern.

**SHADE SAILS FOR PLAYGROUNDS**

[no specific comments]

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**VILLAGE PLAN**

- An opportunity to have some community consultation when the new district plan is reviewed would be great- we live here and would like an input in what can collectively be achieved to better suit our growing community.
- Can we have a loop walking/cycling track from our lake front, up Kinloch Road, Along Whangamata Road, into the stream walk and back along the beach to the lake front- would be ideal for so many people especially families with small children.
- The Kindy project is very exciting, fingers crossed this can happen sooner rather than later.
- Why does our village look so untidy and unloved- long grass along the verges in summer (unsightly and a fire risk), weeds everywhere and weeds on beach.
- Security cameras need to be re located to outside Populars to capture people coming/going from the top of Kinloch Road.
- We need a café/restaurant now Topsy Trout has closed- we have lost our community hub – Kinloch Golf Club are hoping to develop a project to create a community café which would be perfect- it is close to town and easy to access by most people.

**OTHER COMMENTS**

- Kinloch is growing very rapidly and needs improved community meeting facilities.
- Having a community garden project at the community hall will be wonderful: social wellbeing, assist with cost-of-living crisis, educational, inter-generational.
- Lower the speed limit in the village to 30kph and put traffic slowing devices on most roads.
- Better playing equipment in the domain.
- Have a weed /broom management plan in a lake for the lake fore shore.
- Cafe at Kinloch golf club would be beneficial for locals and visitors.
- We need more places for our many and varied local community groups to meet. The Kinloch Village Golf Club club rooms could be improved to cater for more community needs. This would also require the conditions of our lease with the council to be updated.
- Our lakefront and pathways are already excellent and any development would need to carefully address the need to maintain our beautiful natural environment.
- Since the "Topsy Trout" restaurant closed there are no alternative venues for social gatherings. The lease restrictions on the Kinloch village golf club could be relaxed so the club rooms can be upgraded to meet the increased need for community groups to meet and hold functions and provide a venue for walkers and golfers to have refreshments.

I feel that since mountain bike operators were allowed to operate in the Kinloch domain, it has put a lot of pressure on boaties to park their trailers. May as an option move the mountain bike operators to Mangakino and free up the domain for boaties, which I may point out have been using the domain for a very long time without any problems until now with the overcrowding of mountain bikers and there vehicles.

Its all very good and well having these idea's and thoughts regarding Kinloch, but at the end of the day who is going to pay for this.

In the time I have been at Kinloch I have seen it grow from a village to a suburb and still growing which I am not happy about, there seems to be new subdivisions going up all over the place which I believe need to stop, once again more pressure on our infrastructure. I think the council needs to create money making ventures to halt the constant rate rises for its ratepayers. If things keep going as they are, I will be packing up our families and shifting to Australia like so many thousands of other kiwis have done.

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**TAUPŌ EAST RURAL**

TAUPŌ EAST RURAL	No	Yes	Not sure
New footpath on River Road	4	7	12
Widening major rural roads	3	20	1
Continue to seal gravel rural roads	4	18	2
Street lighting at high-risk rural intersections	-	23	1
Rural berm drainage widening and upgrades	1	18	5
Slips/embankments investigation and resilience upgrades	-	18	4
Guardrail installation at risk sections of rural roads and/or urban areas	2	19	2

**NEW FOOTPATH ON RIVER ROAD**

- There are a growing number of families living on River road a Footpath is needed to ensure our kids are safe as we do have lots of non residents who go way too fast around the corners of River Road- an accident waiting to happen with kids on bikes having to use the road.
- Mixed feeling about a footpath, some want one as lots of families now live on River Road and must walk on the road, which is unsafe.
- Some don't want a footpath that breaks to gravel over the entrances of properties.
- A footpath would be good as a shared path as lots of children have bikes and scooters.
- A short path from River Road to the community hall steps would be great at present it is all grass which is difficult for wheelchairs/prams etc..

**WIDENING MAJOR RURAL ROADS**

- Road maintenance and more police presence to catch the speeders and dangerous drivers at peak times on Broadlands road.
- Could a vehicle counter be laid across Broadlands road so the volume of traffic can be recorded?
- Lots of potholes on Broadlands road- massive safety issues with lots of cyclists on this fast road.
- Widen Broadlands Road, it has become a very busy road with lots of heavy trucks and lots of cyclists training for Ironman.
- If Broadlands Road is being used for the world championships in 2024 some serious improvements need to be made as lots of cyclists will be training on the road leading up to the world champs- we don't want a serious accident, do we!

**CONTINUE TO SEAL GRAVEL RURAL ROADS**

[no specific comments]

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**STREET LIGHTING AT HIGH-RISK RURAL INTERSECTIONS**

[no specific comments]

**RURAL BERM DRAINAGE WIDENING AND UPGRADES**

[no specific comments]

**SLIPS/EMBANKMENTS INVESTIGATION AND RESILIENCE UPGRADES**

[no specific comments]

**GUARDRAIL INSTALLATION AT RISK SECTIONS OF RURAL ROADS AND/OR URBAN AREAS**

[no specific comments]

**OTHER COMMENTS - BROADLANDS / RIVER ROAD**

- River Road - A safe playground please our kids get splinters on the current one.
- Need a new playground as the current one is old and unsuitable (splinters) and some equipment is broken.
- Need something for older children please i.e spider climbing frame.
- Storm water is a problem so any footpath work with kerbing/channelling must address this too- original drainage does not work when it rains hard.
- Mirror at end of white road as a safety precaution as that is where the school bus stops and lots of trucks going in/out of Permapine. 4 months ago, Tristen from TDC said he would look into getting a mirror for Whites Road but not heard back.
- No development of footpath/cycleway on side of river- privacy of homes WRC.
- Water supply is excellent.
- Water pump on Tiverton Downs Road, scheme was paid for by River Road residents when established @ \$3,000 each- which was a lot of money then, now locals are charged \$587 annually – what will happen when the water reform come in?
- Sewage system along the lakefront across river to new development needs action (Infrastructure).
- There is a need for a recycling collection system – bins? Rotorua Council supplies bins to community in right up to their boundary.
- No hot water in the hall toilets.

**RANGITAIKI**

- Bus shelters please.
- Why cant we build more homes on our rural land so extended family members can live close?
- Wheelie bin or rubbish collection especially at the school would be great.
- Fly tipping a big issue along SHW 5.
- Could TDC offer any support and advice to the small hall committee who are struggling with Womald/Fire alarm people who carried out \$4k worth of work and have now said more work need to take place- hall cant be used at moment due to this issue and a WOF cant be issued for the hall.
- AED (Defibrator) is needed within the community- especially in light of the area being cut off during cyclone Gabrielle.
- What do the rural rates cover when locals sort their own water, sewages, rubbish etc...

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**WAIRAKEI***Walking and cycling access and State highway road crossing*

- Annual Plan Request: Access to Waikato River Trails. Possible to get the Community Engagement Team to assist with negotiations with LINZ/Contact Energy/Waikato River Trails to provide linkage.
- Safe access from the village across SHW5 to access the walking and biking trails, currently it is not safe for families to try and cross and as we no longer have a village shop getting safely to BP for milk, bread etc.. is very difficult.
- Contact Energy have indicated they would be keen to assist with clearing the heritage staircase that used to be used by locals to walk to the power station when the village was built, can we make links with TDC and Contact Energy to all work together and make something happen?
- Wairakei villagers need ways to safely exit our village across the highway we don't want to have to drive everywhere.
- Improve access to the bike trails from Wairakei village please and improve bus timetable from Wairakei village to town.
- How cool would it be to get across to the river trail walks with our family safely can we have a crossing across the highway please (Wairakei).
- We would like safe access to the bike trails.
- Wairakei - Wairakei Village is 'road locked' for pedestrians and those on bicycles. Please build footpaths to make safe pedestrian access from both village entrances (SH1 & SH5) all the way to Wairakei BP so we can ride our e-bikes to town and so we can safely access the Waikato River Trails.
- Wairakei - A safer way to cross SH1 and SH5 from Wairakei to be able to walk both down to the power station and into town.
- New footpath connecting Wairakei Village to Wairakei BP please. Coming from both SH1 and SH5 village exits. Re-instate the lighting and clear the weeds on the accessway from Wairakei Village Tawa St to SH5.
- A better pathway along the roadside from Wairakei Village to the BP garage would be great.

*Village revitalisation*

- Annual Plan Request: Permission to direct the Community Engagement Team to putting together a revitalisation plan for Wairakei Village.
- Please help us make our village beautiful it feels sad and dismal at the moment.
- We want our village to look beautiful and vibrant.
- Footpaths need attention to make them look and feel better.
- Village entrances (both) would benefit from a facelift – that is the 1<sup>st</sup> impression of our village and sets the tone.
- Nature trail with good pathways throughout the village would be great- get locals walking and biking around our village as it isn't safe to walk and bike across the highway with small children.
- Make Wairakei beautiful we have experienced lots of damage with the cyclone which makes the area look very sad.
- Please tidy Wairakei village up it is looking very tatty.
- I would like to see the Wairakei village footpaths upgraded. They are very pitted in areas and my children have tripped on numerous occasions due to the unevenness of them. Tree roots have damaged several areas. Some potholes, one I reported which got filled with gravel and I was told would be repaired but a year on the gravel has all come out and the hole is deeper than ever.

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*Transport*

- Please can you make the crossing outside the school a pedestrian crossing as it is very dangerous at the moment on that busy part of the road.
- Speed bumps as lots of fast traffic through the village especially around the school and playground area.
- Footpaths are cracked and in poor condition throughout our village.
- Better transport connections for people working in town- public transport and safe cycling options.
- Can the trees along SHW5 be cleared as they look terrible following the damage done during the cyclone.
- Can we look at ways to get from our village across SHW5 onto the bike trails- we need a safe way to venture across the busy road as families.
- Please can you look at reducing the speed limit around the village exits especially SHW 1.

*Recreation and arts*

- Organised sporting activities on our new courts- today was great with some basketball coaching happening – good to see all the kids having some fun.
- Pool please – lots of comments about a village pool.
- Mobile Library.
- There are many children living in Wairakei Village and they would benefit from a better playground.
- Development to the Wairakei park.
- Would love more playground and public tables in Wairakei for the community to spend time outside with families.

*Environment*

- More trees as our area has lost a lot with the cyclone and looks bland and empty now.
- More trees planted on the berms and oval grass areas.
- Lots of comments on more trees please.
- More native planting please.

*Community Togetherness*

- We have a lovely friendly community; the old issues seem to have disappeared which is great to see and new energy is developing within the village to all get along.
- Please support our community to be unique – celebrate differences.
- We don't feel part of Taupō- would be good to feel more included and connected- we are land locked by two busy SHW's so feel quite isolated at times with no shop now either.

*Other comments*

- Annual Plan Request: Access to roundabout. Possible to increase the frequency of mowing on the Tawa St accessway, possible to mend the broken streetlamps on the Tawa St accessway.
- Annual Plan Request: Possible to get the Community Engagement Team to assist with negotiations with LINZ/Waka Kotahi/Waikato River Trails with a view to removing trees blown down by Cyclone Gabrielle in vicinity of the village on SH5.
- Change to mains wastewater and repair at the [poor] foot paths out in the village too [].

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- Stop leaving Wairakei to waste away with no help, taking away any business and potential business and talk of removing the school. We are only 8 [] minutes from town and we are a part of Taupō. Why should our rates increase to do things that should be already by covered. So many people in the village own their own homes and are locals and none of our house rates get used for us.
- How about with the revenue grabbing rates increase, you make sure that money goes back into suburb? Our footpaths are a monstrosity, our roads are narrow. We had a big increase and will likely have nothing to show for it. So I would like to see some work being done to our Wairakei Village.

**WAIRAKEI - THE WISHING WELL EXERCISE (30 JULY) GENERATED THE FOLLOWING RESPONSES:**

The wish
<b>Sport/Recreation</b>
Soccer Practice
Basketball practice
Basketball and tennis coaching
Lets make good use of our newly covered courts- village competitions on summer evenings for adult and children
Group biking activities
Sporty things like rugby
Disc golf
Community sports and community activities
Disc golf course either in amongst the new natives or down in the demonstration forest (beside SH1)
Golf
Cricket nets beside the new surfaced courts
Better pump track
A bike track
Pump track maintenance
Dirt track for mountain bikes
Motocross track
Better Park and Playground Facilities
A bigger playground
A new playground
Community swimming pool
A pool
<b>Environmental /Nature</b>

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Less Litter, more planting and rubbish pick up days		
More planting days		
Composting workshops		
I would love some native planting up the bank on SH5 for noise reduction and to get rid of the overgrown grass which is a big fire risk in summer		
Bollard fence the new planting and by the implement shed pad, too much rubbish and keep vehicles out		
Bring the birds back Predator free initiative		
BBQ and covered seating areas in the green spaces		
More planting days		
More planting days		
Learn more about how we can keep pests out of our village		
Predator free		
Predator free workshop – make boxes		
Continue working with Enviro-schools		
See more lizards		
Pest proof fencing		
Nice village entrances- planting to make them look nice		
Can we have a safe way to access the bike/walking trails		
Make our village look beautiful with planting		
<b>Access</b>		
New footpaths around the village		
New footpaths		
Nature trail around the village- kids could work with artists to make way markers		
Create a nature trail around the village that everyone can be involved with making and using		
Review all footpaths and replace ones that are broken		
When these trees we have planted today get bigger have walking tracks/paths for the community to enjoy		
Re-establish and maintain the walkway around the village		
Safe walkway to BP, plant road sides		
To be able to walk safely to the BP. Safe pedestrian and cycle access to the roundabout and then safe access beside Wairakei Drive to BP.		
Safe access to all the bike and walking tracks in the area but not walking along SH1/Wairakei drive		
Loop track in the new bush and links to the bike tracks		

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Walking tracks around the village
Nature trail around the village for families to walk
<b>Community activities</b>
Story book to capture old stories of the village
Intergeneration trolly building- race-like the old days
Bring back meet the neighbour's event on the oval
Use the village noticeboard to advertise events
<b>General</b>
To keep it much the same, more upkeep of the playground and community for Kids
I wish Poppa Joe was still alive
Warm healthy homes
Bring back the shop
A local shop/Dairy
Keep our school in Wairakei, don't move it to Acacia Bay. It's the heart of our community and rural Taupō
Bring firefighters, police, civil defence to the next open day to advise our community and build relationships with these service providers
A circus
Christmas party community fair
Would be great to do more community things so we can get to know our community better – just like today

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**TŪRANGI**

<b>TŪRANGI</b>	<b>No</b>	<b>Yes</b>	<b>Not sure</b>
Tūrangi recreation and activity centre	6	24	4
Develop a long-term plan to revitalise Tūrangi town centre	4	28	1
Work with iwi to find an acceptable solution for disposal of wastewater	4	23	6
Improve Tūrangi SH1 underpass	3	21	9
Shade sails for playgrounds	5	28	1
Develop plan to replace current public toilets	7	23	4
More frequent buses to Taupō	6	18	11

**TŪRANGI RECREATION AND ACTIVITY CENTRE**

- Youth Centre for Rangatahi where teenagers can hang out, play pool, listen to music, ping pong that's if recreation and activity centre isn't the same.
- Recreation centre is needed to inspire future athletes as lots of local talent but nowhere to train, practice= no opportunities (5 responses).
- A purposeful recreation and activity/event centre is needed.
- More sporting facilities needed especially with youth opportunities.

**DEVELOP A LONG-TERM PLAN TO REVITALISE TŪRANGI TOWN CENTRE**

- Our town centre is terrible, not good for the locals to feel pride and no good to attract tourists.
- We have a huge opportunity to attract tourists/passing motorists to stop and spend time in Tūrangi but it is dismal and not very appealing.
- Make at least a small part of our town appealing- we have some hidden gems that can be showcased i.e art gallery and gift shop in the mall, boutique cafes- look at Tirau it is a thriving little town, why cant Tūrangi or at least a part of Tūrangi be the same?
- Focus on our Cafés and make at least one part of Tūrangi appealing for visitors.
- EV parking.
- More signage- what is on offer eg: Café, RSA, Pools etc.. to draw people off the highway into our town to spend money and help improve the economy.
- Connect all Southern centres and then connect all round the lake.
- Hub space in town for banks and insurance services.
- Shared space options a couple of days a week for Banks/insurance and other service providers.

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- Bring Tūrangi up to date. It is shocking to see the town in such a sad sorry state. Yet Taupō get the better deal when we pay rates as well and are on the edge of a national park. This town should reflect the environment for example if Tūrangi was in Europe it would be an established alpine town capturing both the summer and winter tourist opportunities with ski shops, bike shops, artisan cafes, restaurants, gyms, yoga studios. Art centres, local museum, cultural centre, a beautiful hot pool complex offering massages beauty treatments.
- Town centre desperately needs renewal. Locate new toilets and bus stop in town centre. Redesign of town centre needed to make it viable and accessible. Ownership structure needs to be changed such that a body corporate is created in partnership with iwi to ensure the centre is better managed as a whole. Information centre needs reinstating and transferred to town centre.
- Identify the character of the town, encourage business enterprise, eliminate ability to create high density housing, identify a means by which local iwi can develop their own whenua for housing via suitable loan pathways, take a pragmatic look at the future of the town mall, press on with the provision of a fit for purpose community centre.
- Scrub clean the main town centre.
- Please put us further up the Taupō list. The recent improvements to the Taupō Township is most impressive including the plantings and the promotion of Māori Art. Tūrangi is jealous. Please give us the same. Having locals contribute to the art has to give pride to the area.
  - A stage in the town centre for concerts.
  - Not just planting but MAINTAINED.
  - Local artists.
  - Reason for passers by to stop and call in.

Can a measure be made of the amount of traffic that merely passes through without stopping? We need a reason for them to stop and call in. Please do not consider per population but rather the potential custom we could draw!

The area has so much history. Please include this and make this a township we can be proud of ... it's currently embarrassing.

- Collaborate with banks to offer a banking hub in Tūrangi. A place banks can use once a month or so to offer the one on one services we are so desperately missing. If we can start with banks then maybe other businesses eg mortgage brokers, insurance brokers etc will follow for our Whānau that can not travel to Taupō.
- Improve our town centre, more shops and create jobs (9 responses).
- Colourful murals in town, created by youths.
- Nice mall with interesting shops: Sushi, Tank, fruit shop, seafood, McDonalds, KFC, Starbucks.
- Cinema (6 responses).
- Library that is more interesting to visit.
- Open the town centre up it feels dark, unsafe and boring.
- Specialist shops i.e. Butcher, hunting and fishing, clothing, shoes.
- Interesting businesses i.e. zoo, aquarium, arcade.
- Ram raiding proofing our shops.
- Town centre looks very tired and shabby, a wash and paint job would enhance the shopping centre, lots of comments like this.
- Lots of empty shops- makes the town centre look very sad and neglected.
- Some new shops would enhance the town ie shoes shop, furniture, clothing etc...

**WORK WITH IWI TO FIND AN ACCEPTABLE SOLUTION FOR DISPOSAL OF WASTEWATER**

- What is in the plan for a new sewage plant for Tūrangi?

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- What is happening about sewage system? Resource consent expired a long time ago!

#### **IMPROVE TŪRANGI SH1 UNDERPASS**

- The underpass, I will always remember fondly as a kid riding my bike down and up but it's been neglected for the last 30 years, rundown and so unsafe.
- Underpass needs a facelift and lighting – it feels very unsafe at the moment.
- Underpass -could youths spruce it up to give them a sense of ownership and pride.
- Underpass needs drainage options- false floor (over water) and level floor.

#### **SHADE SAILS FOR PLAYGROUNDS**

[no specific comments]

#### **DEVELOP PLAN TO REPLACE CURRENT PUBLIC TOILETS**

- Toilets are needed by the bridge at a Tūrangi where fishermen and river walkers emerge from beside the river. This should be a high priority.
- Another public toilet automatic self-clean 24 hours. Closing at 7pm is ridiculous in Tūrangi!
- Could we please see more public toilets or access in Tūrangi I'm tired of watching people using the gardens in the town centre.
- Yes demolish the old block toilets behind Te Mataapuna at Tūrangitukua Park they are dirty & disgusting.
- Public toilets need refreshing and maybe a shower option for homeless.

#### **MORE FREQUENT BUSES TO TAUPŌ**

- The connect bus Taupō - Tūrangi needs expanding. I heard multiple times that it is unable to take all the passengers on the day. My suggestion is that it is expanded to a daily service until Dec 1st. Then to keep adding trips as needed eg one leaving Taupō to Tūrangi 12.30pm and return 6pm (this will enable tourists to connect to half day experiences in Tūrangi eg Rafting, Horse trekking without driving themselves) also consider 2 late nights Taupō to Tūrangi to enable Tauhara and Nui High school students from Tūrangi to participate in after school activities. I would also approach Tongariro Xing transport businesses based in Tūrangi if linking to their transport over summer would alleviate some pressure on the carpark at Ketetahi road end.
- Bus is now too small, not everyone gets a chance to board and get left behind, we also need the bus 3 times a day please.
- Immediate and urgently need a larger bus- at least a 20 seater for the Tūrangi-Taupō route- currently 11 seaters are inadequate to meet the demand.
- Buses after 5pm and before 7am please to meet the demand.

#### **SH1 ROUNDABOUT**

- Build a roundabout in the Tūrangi highway intersection into the town centre.
- I think a roundabout at the Tūrangi intersection would slow traffic right down and make it safer for vehicles to cross the highway to Atirau Rd.
- Build a roundabout in the Tūrangi intersection.
- The main intersection into Tūrangi town off SH1 needs serious reconsideration. It's dangerous, I often have to turn from SH1 to Te Arahori and you have no view of oncoming traffic if there are cars waiting to turn into town. I've seen multiple near misses in the last 2 weeks, let alone a few crashes in the decades I've lived year. A roundabout would solve a majority of our issues. A roundabout would reduce speeds around that intersection and encourage people to turn into town more often.

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### WALKING AND CYCLING

- Install more bike stands by Hong Kong takeaways (Tūrangi).
- Check footpaths and gutters. Footpaths are worn down which makes walking on them rough and gutters are crumbling in some places. Some gutters have grass and weeds growing in them which prevents water running freely.
- Shared walking and bike track to Lake Taupō.
- More, better cycle, walking tracks to encourage tourism.
- More bike stands under cover.
- A continuous foot path along SH1 in Tūrangi from the southern end of a Taupahi Road to the Tongariro bridge.
- Improve the footpaths and safety along the Tongariro Bridge. For example there is no safety barriers as you walk along the bridge, no yellow warning information to let traffic on a main highway that people do walk along the bridge cross the road to start the river trail.

Traffic speeds nearly taking you out or big trucks blowing you off the bridge!

- Walking and cycling track from Tūrangi to Lake Taupō. The best route is adjacent to the Waiotaka River.
- Cycle, walking track required between Tūrangi and Tokaanu Wharf. State highway is extremely dangerous as there is no shoulder. Track could also be built out to stump bay as this is only safe swimming spot at Tūrangi end of lake. These would be good for tourism for Tūrangi.
- We live in Tūrangi and would love to see some decent cycle trails in our area.
- Cycle Walkway surrounding Tūrangi. Could have decent paths across the Tūrangi sports field connect up to Hirangi Rd down to the Tokaanu Tailrace bridge back up the main road to Atirau Rd back to SH1 head both ways north and south, south to Taupahi Rd connect to Tongariro river trails and north to Tongariro river bridge/Bridgelodge and back to join Hirangi Rd again. Always new pathway/cycle way happening around Taupō and nothing decent for Tūrangi.
- Build cycle trails in and around Tūrangi. We see all the flash trails being built in Taupō but nothing for Tūrangi.
- Priorities Walkway Cycle ways in and around Tūrangi.
- A boardwalk through to Motuoapa, with education on our big Wetland. If it runs from Tūrangi through Stump Bay to Motuoapa it will create another cycle adventure and connect Tūrangi to the lake.
- Handrail on the bridge (to separate pedestrian from traffic).
- Cycle tracks- good concrete paths (like Taupō) Tūrangi to Motuoapa which would support cafes and food trucks.
- Cycleway/walkway circuit around the town: Hirangi Road, Tokaanu straight, River trails.
- River trails- partnership investment and maintenance.
- Footpath from Tūrangi to Tokaanu – boardwalk through the wetland areas.
- Bike trail from Taupō to Tūrangi would be good.
- Cycle way to Stump Park with boardwalks over wetland- major opportunities.

### HOUSING

- Set up a Monte Vista residence in Tūrangi so our kaumatua don't have to be away from whanau in Taupō.
- Homes should be warm and dry.
- More affordable housing so our whanau can live close to us.

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- More housing options at our maraes so we can stay together and support each other better.
- Build homes like Taupō in Tūrangi (make use of the wasteland).
- Affordable homes for our future.

**ENVIRONMENT**

- I have put low priority on the above because more important and improvements are needed in Tūrangi.
- More rubbish & recycle bins in public areas.
- Tūrangi - More rubbish bins on the outskirts of Tūrangi town centre as the mall area doesn't cut it.
- Buses need to be electric and run continuously, which if they are electric, they can do - same as the Wellington ferries. We need to make sure all services work before we go adding any further infrastructure to our town; make sure that all we have is as good as it can be and renovate anything that needs renovating. Needs - not wants.
- More bins around the town centre to maybe help with the litter problem.
- Keeping it clean and tidy for all the visitors we get.
- Tūrangi residents cannot afford rates hikes for some of these issues. We already pay too much for power due to just one lines company and a power station next door.
- Tūrangi - Improve dealing to the leaves and gutters in Tūrangi.
- Rubbish bins needed on river trail.
- Food scraps collected should go to community gardens in each area of Taupō.
- Rubbish bins V bags in Omori/Kuratau/Pukawa – Issues!!
- Community garden (3 responses).
- More trash bins around town (8 responses).
- Clean up glass in town centre.
- More outdoor activities- learning about our environment.
- Fix water issues (Plumbing).
- Lake erosion is a major concern, people feel the weather pattern will no doubt get worse so lake will continue to be high resulting in more erosion especially around Tūrangi/Omori- Kuratau.
- Keep the lake safe. no more trucks spilling their loads in the lake.

**RECREATION AND ARTS**

- Bring Tūrangi up to the same standards as Taupō.
- What about Tūrangi?
- Tūrangi.
- The smaller communities in our region need continual addressing. Tūrangi and Mangakino. This shouldn't incur an 'increase' of rates, but it should be what happens to bring the smaller towns and communities to at least an equal standing and point of priority to that of Taupō.
- A small pump track as extension to the playground.
- Pump track or little bike track for kids (somewhere safe to ride).
- Tūrangi splash park- with shade options- next to Turtle pools.
- Art by locals installed around the town to represent our people/local story telling – graffiti may diminish if locals take ownership of art around the town.
- Promote trout fishing as it is a real drawcard for Tūrangi.
- Weekend sports/organised sports (3 responses).

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- Upgrade our basketball courts – fencing and lights (10 responses).
- New nets for our town centre hoops.
- Lighting around the skate park.
- More sections and lighting on the skatepark.
- More public pools.
- New netball pavilion.
- Somewhere to ride my motorbike -safe site (8 responses).
- Motorbike racing.
- Horse-riding events.
- Outdoor gym (9 responses).
- More activities held on the side of the lake.
- Outdoor pool/hot pool with sunbeds.
- Better built park at Te Kapua Park.
- Electric scooters.
- Dog exercise park.
- Water fountains for human and dogs.
- Arts and culture facilities; dance studio, painting studio, roller skating.
- Christmas in the park event.
- Lots of praise for the new playground and sports hub work, locals were very grateful.
- Improve our public swimming pools.
- Cheaper swim for locals at swimming pool so they can be better used throughout the week.
- Community garden project would be amazing- healthy living, cost of living crisis, social wellbeing, cooking workshops could then be developed.
- The pools opened earlier for those that like to. Go swimming before school.
- Increased public access to Tokaanu hot pools e.g. buses during busy times.

**TRANSPORT**

- Fix potholes on our roads (5 responses).
- More frequent buses to Taupō especially for elderly and young.
- Safe way to cross the highway is needed, i.e underpass.
- SH1 from Tūrangi to Taupō needs attention.
- Pedestrian/cycle lane over the river bridge just outside town centre as it is not safe at present.
- Create a bike trail to Tokaanu wharf but need to invest in a safe bike lane as road is very dangerous with lots of heavy trucks.
- Old Tokaanu wharf needs a big clean up if tourist, cyclists are being encourages to go there, it is very smelly.
- Roads are fast and dangerous- especially for older drivers.
- We urgently need an alternative to Buller Point.
- Improve potholes especially on SHW 1.

**PARKS AND RESERVES**

- Reserve by the bridge needs some investment- planting/picnic tables.

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- Make gardens more appealing.
- Have gardening team based in town so they can keep the place looking tidy.
- Why can't we have beautiful gardens like Taupō?
- Autumn leaves are a problem- blowing into houses, gardens and shops- continual job clearing them.
- Dog bins and NO DOG signs on sports fields – health and safety issue at present.

**OTHER**

- Positive feedback on Kerbside collection proposals from those at the Tūrangi market.
- High petrol prices are a real issue.
- Major services are all in Taupō.
- Māori wardens- friendly and effective.
- More police and dog handlers to keep us all feeling safe.
- CCTV in, out and around town.
- Council comms could be improved for Tūrangi (Connect with a focus on what is happening in Tūrangi).
- Investment in free initiatives for tamariki needs to be a priority too, especially in places like Tūrangi. The park is a great start, but they need to have more options. As someone who grew up here, it's boring and you can see why tamariki end up going down bad pathways, especially if they are in environments which they aren't supported.
- I believe local council need to look more at macro level interventions that straddle economic, people and environmental wellbeing outcomes. I believe this could be better achieved by taking a unified, holistic approach to all matters related to council 'business' and must start by true co-governance structures as the problems of environmental degradation will only be made worse if not addressed NOW and the problem is too big for one body to address alone.
- Access to the river and encouragement of public services and reserves closer.
- Entertainment, before/after-school care for children.
- Early childhood care for 1–5-year-olds.
- Upgrade Tokaanu wharf.
- Return to display model of Tongariro Power Project to local information centre, many visitors are wanting to know about the project. Also return fly fisherman to main road. Restore sign to entrance at main road, Tūrangi town of all seasons, and Tūrangi trout fishing capital of NZ.
- If we are to pay more rates for improvements in Tūrangi, do we still have to fund improvements for Taupō? If the answer is yes, then wouldn't we be paying more than those who live in Taupō? Should this not be paid by everyone who lives in this rohe, not just by those who live in Tūrangi? I might need some clarification around this.
- Tūrangi residents shouldn't have to be paying MORE rates. They need to be included in the rates that we already are currently paying, and it should be a priority of the council to bring our community and town up to the standard they would expect and provide to Taupō.
- Leaves, gutters, roaming dogs (and cats), crime, vandalism, town centre, young people activities funding, oh! and roaming dogs.
- Create a Matariki Festival for Tūrangi, Taupō has the Winter Festival but with the Co governance with Tūrangitukua we can create an amazing product that will lift Tūrangi spirits and create a unique festival for the Southern End.
- A tidy up on the Hīrangi Rd carpark for Tūrangitukua Park or at least a more frequent cleaning process at it always floods throughout winter.
- Senior Citizen Hall - Signage needed, Needs a facelift.

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**TONGARIRO**

<b>TONGARIRO</b>	<b>No</b>	<b>Yes</b>	<b>Not sure</b>
Develop a strong plan to manage foreshore erosion of our lakefront reserves	3	9	-
New footpaths and connections through accessways in Kuratau	3	6	3
Consider resilience options for slip-prone entrance roads in Omori & Kuratau	1	9	2
Identify safety improvement options at Pihanga Rd and Waipapa St	2	6	4
Drinking water safety upgrades at Omori, Whareroa, Hatepe, and Motuoapa	3	7	2
Continuity of water supply upgrade in Waihaha	2	4	6
Wastewater oxidation pond rehabilitation in Pukawa	1	7	4

**EASTERN BAYS (HĀTEPE, MOTUTERE, MOTUOAPA, TAURANGA-TAUPŌ)**

- Upgrade playgrounds - they're boring as.
- A few local bins at parks in Motuoapa.
- Eastern Bays - Cycleways and more public transport connecting our smaller communities (i.e. southern to the northern end).
- Mixed aged play equipment in each smaller township, Motuoapa has very copy paste playgrounds.

**WESTERN BAYS (OMORI, KURATAU, PŪKAWA, WHAREROA)***Accessibility*

- In areas that are NOT Taupō more accessibility from road to footpath etc., for wheelchairs, buggies etc. Same for entrances to lakeside areas. Better cycleways, walking paths NOT in Taupō. TDC does not just mean Taupō, it means all the areas that you collect rates from.
- In Omori - Improve access to the footpaths for wheelchair users.
- Remove grass from the footpath in the Omori area. The footpath is too narrow for my powered wheelchair.
- Fix the uneven footpaths especially the cobbles going up the hill to the Omori shop.
- Give access to the public toilets for wheelchairs.

*Environment*

- Lake front erosion – the people who caused the problem should pay for the fix, not council or ratepayers. WRC (Who gave consent) and Mercury Energy should be held accountable.

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- Erosion on lake front – restoration work needed, advocacy work to improve communication with locals so they know what is happening.
- Gum trees on WhioWhio reserve – is there a maintenance/felling schedule as these trees are dangerous.
- Need to keep on top of small maintenance tasks i.e. Blackberry, Weeds to keep the area looking nice and appealing.
- Grass overgrown by boat ramp needs attention.
- Omori Lakefront needs to be future proofed with regards to erosion very concerning for us all.

*Transport*

- Potholes need fixing throughout the village roads.
- Footpath maintenance.
- Let downs for wheelchairs mobility scooters and pushchair users.
- Speed restrictions in our village especially near the playgrounds- this has been raised by the community several times, but nothing has happened.
- Good bus network from village to Taupō.
- Designated parking at Omori reserve playground to stop cars driving onto play area.
- Improve fencing around the playground for H/S reasons and to protect the grass from being ripped up with vehicles driving over it.
- Heavy equipment/vehicles are ruining people's property.
- The intersection at Pihanga RD/ Te Puke Rd was altered about 5 years ago and is more dangerous that it was before, so if you are going to do something about Waipapa St/ Pihanga Rd please ensure that it is safe, at the moment you have to come out of Huihuiawai St quite a way before you can see down Pihanga Rd.
- Omori Kuratau Ratepayers Assoc has also asked for the speed limit going up to the refuse station to be altered, again no response from TDC.

*Recreation*

- Fitness circuit for summer crowds
- More playgrounds in Omori- holiday homes are ratepayers too and deserve adequate level of facilities- lots of responses with regards to this topic
- Playground by the lake front is like a swamp due to heavy machinery churning up the ground.
- The parking of boat trailers on Pihanga Road on both sides of the road and footpath above the Kuratau boat ramp, on the hill, during the holiday season is dangerous.

There needs to be designated parking and a fence on the road frontage at the Omori Reserve playground.

- Omori Kuratau Ratepayers Assoc has asked repeatedly for designated parking at the Omori Playground and fencing to stop cars driving onto the reserve. This is a safety issue, but we keep getting fobbed off.
- More playgrounds as all the homes in Kuratau
- Better signage for public access to pathways
- Regular maintenance of pathways around the village- to keep them safe, accessible and tidy.
- Accessibility toilets i.e. wheelchair access and changing room.
- Make lakefront accessible for wheelchairs/pushchairs/mobility scooters.
- Improve fencing around the playground.

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- Do the upgrades that keep being promised i.e. tennis courts.
- More appealing entrances to the village – get rid of the blackberry bushes.
- Drainage on the lakeside reserve at Pukawa. Improvements to stormwater runoff at lakeside reserve Pukawa. Improvements to wastewater overflow in heavy rain events by Pukawa foreshore stream.

*Housing*

- Kuratau can't support 80 or more houses next to parks and river.

*Water*

- Infrastructure needs upgrading, lots of broken pipes due to heavy construction vehicles driving over them fully loaded with materials to repair lake front i.e. Rocks.
- Frequently broken water pipes and boil water notices – these needs addressing as a priority.
- Ground was ripped up when laying a water pipe which was never fixed properly.
- All water pipes need to be upgraded and replaced as a matter of urgency – lots of responses about this topic.
- The current long-term plan already states that our drinking water is up to specification.

*Recycling:*

- Are wheelie bins suitable for holiday homes?

*Other comments*

- Would be nice to get a response from service requests when they are logged.
- I consider that the latest increase in my rates is excessive and should cover any improvement work necessary in this area. The destruction of the foreshore is caused by keeping the lake level too high!! The great "powers" that have control of the lake levels are making huge money by raising the lake levels when they want to. The bottom line is GREED!! And then the council spends mega amounts of time and money doing senseless "fix-ups" - ie putting thousands of truckloads of sand dumping which is washed away on the same day or week. I have seen this done three times during the last 15 years and have lost all respect for the council using ratepayers' money for their incompetence. A "pumice roadway" has been constructed for the second time along the shore between the Kuratau River mouth and the end of Pihanga Rd.- but no drain was put in at the Kuratau River mouth end, so it immediately started to wash out!!! This is such BASIC construction knowledge - BUT- it's not being done properly so it has to be redone and redone- I despair about the lack of intelligence of the handlers of my rates money!!
- We just want same level of service as Taupō we pay rates too. We would like nice planting areas.
- I think it's pretty bad that council would put our rates up to deal with these issues at the southern end of the lake. Do Kinloch, Wharewaka, Acacia Bay or any other houses close to the lake pay more rates for these issues??

LTP24 – Kerbside Collection early engagement feedback summary



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## LTP24 – Kerbside Collection early engagement feedback summary



## Introduction

The 'bag it or bin it' community engagement was held over late August and early September at the same time as the wider LTP engagement. There were 1272 responses received to the online survey which well exceeds the number of responses that we would usually receive and indicates that our community has a high level of interest in this topic.

The purpose of the feedback was to find out community preferences to help inform the refinement of the options to be included the LTP Consultation Document.

### What questions were asked?

The following responses were asked during the online survey:

1. Do you prefer bags or bins?
2. Why did you select the answer you did above?
3. Do you have a preference for kerbside collection frequency? Respondents could select one of the three options: weekly, fortnightly + weekly during the peak and fortnightly
4. Is there anything else you would like to see in the options for future kerbside waste and recycling collection?

## QUESTION 1: Bags or Bins

Respondents were able to choose one of two options:

- Bins - Wheelie bins for rubbish and recycling, glass in a separate crate, plus food scraps bin; or
- Bags - Continue to use 60L plastic bags and crates for recycling, plus food scraps bin

### 1. Do you prefer bags or bins?

[More Details](#)

- Bags - Continue to use 60L plast... 321
- Bins - Wheelie bins for rubbish ... 951



Of those who responded to this question, 74.8% selected 'bins' and 25.2% selected 'bags'.

## QUESTION 2 – Why did you select the reasons that you did?

Those who selected bins as their preferred option gave the following reasons:

- Easier to use and put out
- Tidier – will keep rubbish being spread around from animals and the wind
- Convenient
- Eliminate plastic from plastic bags

## LTP24 – Kerbside Collection early engagement feedback summary



Those who selected bags as their preferred option gave the following reasons:

- Wheelie bins are more expensive/ don't want to pay more than I already do
- Don't have room/space to store wheelie bins
- Bins are harder to put out at the street, especially for right of ways which have a number of houses accessing it or on steeper contour.
- Nothing wrong with the current system
- Don't have much waste/ enough to fill a wheelie bin
- Easiest/more convenient for holiday homes.
- Bags are easier to use

### QUESTION 3 – Frequency of Service

The results are presented below.

- Weekly (most expensive) – 25.1%
- Fortnightly+ weekly during the peak – 27.8%
- Fortnightly (most expensive) – 46.1%

#### 3. Do you have a preference for kerbside collection frequency?

[More Details](#)

- Weekly (most expensive) - rub... 319
- Fortnightly + weekly peak - al... 366
- Fortnightly (least expensive) -... 587



### QUESTION 4 – Is there anything else you would like to see in the options for future kerbside waste and recycling collection?

The reoccurring themes, and an officer response (where relevant) are presented below:

Theme	Reason/s explanatory text	Officer Response (if required)
<b>The existing kerbside collection area should be expanded.</b>	Suggested areas include Miro Street, Oruanui and rural areas	Currently the industrial area of Manuka / Miro etc has not been provided with a kerbside collection as it has had minimal residential dwellings. There are now several residential dwellings located in this area, with Council receiving requests for future service delivery. Whether or not the collection area should be extended to the Manuka/Miro Street area is a decision that we will seek from Council at a later stage in this process. The cost of servicing our rural areas with kerbside waste and recycling collection would significantly increase the cost of this service. Council provides six waste facilitiesstrategically located across the district for our rural community to utilise

LTP24 – Kerbside Collection early engagement feedback summary



Theme	Reason/s explanatory text	Officer Response (if required)
<b>Supportive of the potential change to wheelie bins</b>	<p>The introduction of wheelie bins would bring the district in line with other parts of New Zealand and overseas.</p> <p>Wheelie bins are tidier.</p> <p>Wheelie bins stop waste from blowing around</p>	No officer response required
<b>General suggestions to support waste reduction and/or recycling</b>	Requests for kerbside garden/green waste collection	<p>Central government have mandated the collection of food scraps from the kerbside and some councils have chosen to provide an additional service delivery of garden waste. Statistics identify that if a combined garden and food waste collection is provided then the volume of food waste actually is less as people use the food scrap service less. The opportunity to reduce emissions is then reduced because food waste is the highest contributor to emissions in landfills. Currently the majority of the community takes green waste to their local waste facility at their own cost, avoiding a rates burden. The commercial market provides a garden waste collection and it is suggested that this is the ongoing solution for those in this community that desire this service.</p>
<b>General suggestions to support waste reduction and/or recycling</b>	Batteries should be able to be collected at the kerbside for recycling and/or wheelie bins should have pockets installed for batteries etc to be recycled	<p>Household batteries and especially the Lithium-Ion batteries have been responsible for many fires in trucks and at waste facilities in recent years. To avoid this risk, Council has provided household battery recycling at our main waste facilities where members of the community can dispose of these items safely and for free. The community can also recycle car batteries. It is not recommended to provide a kerbside collection over and above the ability recycle these items at the facilities due to the lack of ability to collect and transport these items safely.</p>
<b>General suggestions to support waste reduction and/or recycling</b>	Requests for inorganic collection once or twice a year	<p>Inorganic collections were undertaken in the district many years ago but were ceased due to the amount of hazardous material placed at kerbside which posed a risk to the community as well as the collectors. The Taupō District is a tourist destination, so it not considered appropriate to have refuse strewn around the community waiting to be collected. Experience from other Councils that have provided this service is that some commercial operators have used this service to dispose of refuse to avoid disposal costs. It is considered that there is a raft of free to use recycling opportunities at both our</p>

LTP24 – Kerbside Collection early engagement feedback summary



Theme	Reason/s explanatory text	Officer Response (if required)
		district waste facilities and at kerbside. The cost of waste disposal would have to be paid by ratepayers due to the reduction of gate fees due to the provision of this service. Most councils are trying to move away from this service provision due to the above reasons.
<b>General suggestions to support waste reduction and/or recycling</b>	Council should accept all or more types of plastics for recycling, including soft plastics	Central government have only mandated that plastics 1,2 and 5 are to be collected from the kerbside. This is due to these plastic types currently having viable reuse markets. Currently there are no viable markets for the other types of hard plastics. It is agreed that the recycling of soft plastic is an issue, however the local government sector is pushing back on industry and saying that the cost of the recovery of this material needs to be funded by the packaging industry not by ratepayers. There is potentially a facilitation role to be played by council, but this role must be supported by full cost support from Industry / packaging council.
<b>General suggestions to support waste reduction and/or recycling</b>	More recycling collection points rather than having to go to the Landfill and Transfer Stations	Experience has shown that an unmanned collection point results in a waste disaster as people tend to abuse the location and residents complain about the resulting mess. It is considered that the existing number of waste facilities is adequate
<b>General suggestions to support waste reduction and/or recycling</b>	Recycling bins to have lids so it doesn't blow all over the road	If council proceeds with the use of a wheelie bin service, the bins will have lids which will prevent material escaping into the environment.
<b>General suggestions to support waste reduction and/or recycling</b>	E-collection once a year	Council has set up E-waste recycling stations at its district waste facilities which are free for the community to use, this is an adequate service for this material and is available year-round.
<b>More options to be considered</b>	The ability to chose different bin sizes eg larger bins for families or smaller bins for small households	It would be administratively very difficult to roll out several bin sizes at the start of the bin service. Council is looking for the community to change behavior with the bin suite designed to enable diversion. This behavior change will need some time to "bed in". The option to change bin size is recommended to be provided for after the second year of service delivery.
<b>Preference for a 'pay as you throw' model</b>	Some supported bags under a PAYT (the status quo) Some supported bins under a PAYT	The issues with the status quo have been outlined included. Other councils who have introduced wheelie bins under a PAYT model have had significant issues including widespread tampering/ fraudulent use of the 'tags' and not collected enough 'fees' to cover the cost of the service. Any PAYT service will end up

## LTP24 – Kerbside Collection early engagement feedback summary



Theme	Reason/s explanatory text	Officer Response (if required)
		facing competition from the commercial market who will look to compete on bin size and collection frequency and possibly price. Any additional waste capacity provided by the commercial market will undermine councils bin suite designed to enable diversion.
<b>Collection</b>	Those who has a preference for weekly frequency gave reasons which included: smell, too hard to remember which week to put bins out. Some had a preference for fortnightly indicating that they thought this would be adequate if the bins were large enough. There were people who suggested variations such as weekly rubbish collection and fortnightly recycling etc.	No officer response required.
<b>Food scrap collection not needed</b>	A number of people said that they already compost their food scraps and/or have a worm farm etc and don't need the food scrap collection and/or want the ability to opt-out of food scrap collection.	Central government has mandated the collection of food scraps from the kerbside from 2026. It is intended that this service is provided from 1 July 2025. This is a significant opportunity for our community to reduce emissions, as food breaking down in landfill produces methane which is 20 times worse than Co2. Staff have estimated that we could collect 1000 tonnes of food waste per annum which would avoid an estimated \$60 per tonne for the ETS as well as another \$60 per tonne for the waste levy. Some people have said that food scrap collection is not needed because they already compost their food scraps. Composting has many benefits and those who wish to do so can continue to compost. The food scraps collection proposed by council will be able to take materials not suited to home composting, such as meat, bones and fats.
<b>Cost</b>	Rates are already too expensive and do not want to pay more. Don't want to pay for it if it will mean a cost increase.	No officer response required
<b>Holiday homes</b>	There is a need to consider how this	Holiday homeowners who are not able to utilise the service due to collection day timing

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## LTP24 – Kerbside Collection early engagement feedback summary



Theme	Reason/s explanatory text	Officer Response (if required)
	<p>system will work for holiday homes</p> <p>Consider rubbish drop-off points for holiday makers</p> <p>Bags may be better for holiday owners</p>	<p>are able to use the district facilities for both waste and recycling disposal.</p> <p>The recommended service would move to a weekly collection from mid-December to Waitangi weekend to cater for the additional waste and recycling volumes.</p> <p>Regarding bins left at kerbside, community members do have some responsibility to make sure that their bins are taken from the kerb after collection, this currently is the case with the recycling crates.</p> <p>Council staff will look to work with holiday home locations to find the entrepreneur that would return bins to the property while out walking the dog.</p> <p>There will also be the ability for the contractor to place bins inside the property at an extra cost.</p> <p>An assisted put back service can be supplied with a medical certificate, this also comes with a cost, yet to be determined</p>
<b>Bin clips are needed for wheelie bins</b>	There were requests from respondents for clips to ensure that bin lids are kept shut and don't blow open.	Council could look to provide clips if there was enough demand, and they didn't impact the ability for the bins to open when being emptied
<b>Issues with the introduction of wheelie bins</b>	Some respondents have given issues with the introduction of wheelie bins, including those who live down long right of ways and there is not enough space for all residents to put their bin suites out.	Council staff will look to work with these people on a case-by case to provide solutions

### NEXT STEPS

1. A workshop will be organised in the near future to agree on options that will form part of the LTP consultation document
2. Use the direction from that workshop to write the option into the LTP consultation document. This commentary will include discussion on costs, impacts on rates and advantages/disadvantages.

LTP24 – Early iwi and hapū engagement feedback

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## OVERVIEW

### INITIAL CONTACT IWI ENTITIES

- 17<sup>th</sup> May, letters sent from Mayor David to our Iwi Partner entities at the beginning of the process to commence engagement on the LTP.

### ENTITY AND HAPŪ HUI TIMELINE

- 10<sup>th</sup> June – Te Kotahitanga o Ngāti Tūwharetoa introduction with invitation to extended hui-a-hapū collectives and other feedback.
- 14<sup>th</sup> June – TARIT introduction with further engagement to come.
- 25 June – Ngāti Tūrangitukua introduction with invitation to follow up hui.
- 3<sup>rd</sup> July – Pouakani marae trustees introduction with invitation to follow up hui.
- 6<sup>th</sup> July – Tūwharetoa Māori Trust Board introduction with invitation for further feedback.
- 29<sup>th</sup> July – Initial project long list send to iwi entities confidential draft.
- 1<sup>st</sup> August – Hikuwai hapū collective.
- 3<sup>rd</sup> August – Te Mataapuna hapū collective.
- 9<sup>th</sup> August – Raukawa Settlement Trust - LTP information emailed by request.
- 10<sup>th</sup> August – Mokai hapū collective.
- 28<sup>th</sup> August – Ngāti Tūrangitukua follow up engagement.
- 1<sup>st</sup> September – Rangitaiki River Forum iwi collective
- 6<sup>th</sup> September – Tūrangi Co-Governance committee
- 7<sup>th</sup> September – Te Kotahitanga o Ngāti Tūwharetoa and Ngāti Kurauia by letter
- 11<sup>th</sup> September – Ngāti Tahu-Ngāti Whaoa (postponed to be rescheduled).

#### Upcoming:

- 14<sup>th</sup> September – Pouakani marae.

### INITIAL PROJECT LONG LIST

- Feedback to last LTP and early engagement considered and put forward as projects into the Long List including:
- Key topics from last LTP included:
  - Building TDC staff capability and capacity in Māori engagement and te reo Māori.
  - Low impact infrastructure on our natural environment
  - Affordable housing.
  - Para kore, waste minimisation.
  - Rates remissions for marae and Māori land
  - Input into development of reserves.
  - Rooding safety and reducing speed limits particularly around marae.

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## FEEDBACK COMMON THEMES

### KEY THEMES FROM THIS LTP EARLY ENGAGEMENT TO DATE

- Iwi partnerships and engagement
- Support and advocacy.
- Rates remission.
- Te Taiao – Environment.
- Water and wastewater.
- Solid waste / recycling.
- Transport.
- Reserves
- These topics are expanded on the following report with specific comments from our iwi and hapū partners.

### NGĀTI TŪRANGITUKUA – MANA WHAKAHONO A ROHE

- In addition to the above, we outline additional areas feedback by Ngāti Tūrangitukua that we have capture from hui-a-hapū to date that to be considered under the mana whakahono a rohe agreement.
  - Town Centre
  - Tūrangi Events Centre
  - Other Venues
  - Reserves
  - Water and wastewater
  - Solid waste / recycling.

## IWI PARTNERSHIPS AND ENGAGEMENT

### PARTNERSHIPS AND RELATIONSHIPS

- Important to honour the mana whakahono agreement.
- Thank you for keeping us well-informed... this is the only time I have experienced TDC getting out to hapū and to iwi to promote interest and drive a response to the LTP.
- Would like to strengthen relationships with TDC in a collaborative way – don't like the term consultation.
- Support projects and advocacy that strengthen opportunities for iwi and hapū to work in partnership with council.
- Build more co-management relationships with tangata whenua – Tutemohuta Reserve and Waipahihi C75 are examples of this type of collaboration.
- Appropriately resource the co-design, implementation, and servicing of formal relationship agreements between hapū and council.

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- Incorporate clear evidence processes which demonstrate how the participation process is endorsed by hapū and Māori landowners alongside iwi.
- There needs to be specific mechanisms that address the needs of Māori landowners of collectively owned land to participate in council processes e.g., specific Māori land development advisor.
- Align council processes with iwi forums for engagement.
- Support for Enabling iwi/hapū narrative to be shared as determined appropriate by mana whenua, increasing our knowledge, understanding and engagement with Iwi/Hapū to showcase their narrative as they deem appropriate.
- Very high support for digitisation of archival material – protection of IP relating to cultural taonga is a priority.

**COMMUNITY OUTCOMES**

- Do not support current wording of draft community outcome 1 “Tangata whenua are acknowledged and respected”. Would like to see this statement and bullet points better reflect the partnerships and relationships that council values with iwi and hapū.

**BILINGUAL SIGNAGE**

- Recommend having targeted and gradual introduction of bilingual signage – recognises the treaty, promotes partnership, bonus for tourism.
- The adoption of bilingual signage throughout the district, particularly in areas of high visibility sends a strong message to tangata whenua and community that te reo Māori is valued by council.
- Bilingual signage – our Rotorua relations are ahead of us, te reo Māori is clearly visible across the district, let's turn this around and put more bilingual signage across our district.
- Council work in partnership with mana whenua hapū to co-draft bilingual signage policy for Taupō District.

**TDC STAFF CAPABILITY AND CAPACITY**

- Would like to see a significant increase in capability and capacity within TDC regarding te reo and cultural understanding of all things Ngāti Tūwharetoa.
- That Council undertakes a Māori world view approach in terms of all council planning, integration of te reo speakers to be reflected in minutes of council, review of the remuneration / koha for all hapū advisors on council project steering groups.
- That correct pronunciation continues as a strategic focus for Taupō District Council staff and councillors.
- Support for a program that will deliver an increase in the cultural capability of council staff and any program should include – te Tiriti, te Ao Māori, te reo Māori, mātauranga Māori, tikanga Māori, settlement legislation and deeds of settlement.

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## **SUPPORT AND ADVOCACY**

### **SUPPORT TO IWI AND HAPŪ**

- That TDC assists owners to develop their Māori land to a point where they can be sustainable and can have the capacity to contribute to community infrastructure.
- Taskforce is needed between TDC and tanga whenua to develop clear pathways and guidelines that assist Māori landowners to navigate through creating homes.
- Supportive of any process and legislation that supports and provides Māori landowners with tools to help them reach their aspirations and full potential of land.
- Assist in Māori land development advocacy to help whānau navigate planning documents.
- Support provisions to enable papakāinga – whanau just want to come back to their homeland.

### **ADVOCACY ON BEHALF OF IWI TO OTHER AGENCIES**

- Keen for TDC to advocate to central government organisations to ensure environmental areas are protected, e.g., Waka Kotahi for works on state highways to ensure environmental areas are protected.
- Can control gates be monitored more effectively to allow levels of the lake to be reduced? - The vast amount of recent rainfall has increased the lake level, this is causing concerns around the Poukura Marae shoreline, now the waterline has reached their fence.
- Waterways - If control becomes Regional this may lessen the voice of the community. Iwi and hapu are amongst the local community who want to work together to protect our lake. Keep waterways clean and functional to minimise pollution.

### **AFFORDABLE HOUSING**

- Need infrastructure to support affordable housing in Waitahanui.
- Housing is arguably the biggest issue affecting Māori. Resources in land need to be unlocked and utilised for sustainable social housing for benefit of whanau and hapū. Rates relief and lifting red tape is a solution.
- High support for affordable housing in the EUL and associated projects including bus cases, housing for elderly, stage 1B and 2 earthworks and civil works.

## **RATES REMISSION**

### **RATES MĀORI LAND, MARAE**

- Introduce a fairer system for marae toilet pans.
- Council needs to lead a process to look at Marae pan charges, as the marae ablutions block is not used daily with numbers.
- Council needs to recognise the contribution of tangata whenua to the community eg reserves, schools, churches, roads, marae as hubs of Māori communities, and ensure these significant contributions are reflected in a new distinct rates category.
- Historical grievances, gifting land and forced land transactions requires a review of the rating policy for Māori land.

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## LTP24 – Early iwi and hapū engagement feedback

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- Any land that fits the criteria of multiple owned Māori and is being used to produce kai or products to sustain whanau should be exempt for rates charges and administered through a rate remission process.
- Review rating for multiple owned Māori land and Māori freehold land.
- Abolishment of all rates or encumbrances applied to Māori land either in European or Māori titles.
- Support for a Māori standing committee being appointed to corporate services to be involved in the future rating of any Māori land. Māori are the sole sovereign race in this country.
- Why are rates so high for rural when minimal services are delivered i.e., properties look after their own water requirements, their own waste, septic tanks etc.

## TE TAIAO - ENVIRONMENT

### DEVELOPMENT AND THE ENVIRONMENT

- Concerns that the big industries in Mokai area could continue to develop toward the marae- could a green zone be developed to ensure a green corridor is maintained. Concerns were raised about all the wealthy homes being built close to Taupo Lake- everyone likes a lake view but the impact on the natural environment is massive- look around the lake and homes are dominating the landscape.
- When planning for any growth, the infrastructure needs to be taken into consideration to ensure it is adequate for any new developments with an emphasis on protecting the natural environment. Local iwi/hapu should be consulted when planning decisions for future developments are being considered.
- 'Lens' needs to be cast over all developments to ensure the environment is protected- no more damage.
- New infrastructure should be designed to minimise impact on the environment using best available technology and low impact urban design principles.
- Priority be given to our Taiao – te mauri o te wai.

### BIOSECURITY – WEEDS AND PESTS

- Wilding pines, cherry trees and other weed species are failing, destabilising banks and out competing endemic species.
- Support for district predator free volunteer support.

### TAUPŌ CATCHMENT

- Having 'particular regard' to Te Kaupapa Kaitiaki.
- Respect Ngāti Tūwharetoa tikanga in the management of the Taupō catchment.
- Lake Taupō foreshore erosion protection very high priority.
- TKNT invite discussion with TDC, WRC, government agencies to be included on matters pertaining to their functions.

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## **WATER AND WASTEWATER**

- Wastewater currently discharges into Hirangi, Hangarito, Tokaanu streams. Downstream defenders help - but not enough - need to consider how that is managed. Method needed to stop the rubbish getting there before it enters the system. Talk to central government for financial assistance.
- Improve stormwater management / discharges into lake and waterways. Council update practices and advocacy to people developing their land.
- Wastewater spill prevention, installation of appropriate capture and contain devices.
- Give priority to minimising wastewater spills and overflows into our moana and tributaries. Ensure infrastructure is fit for purpose.
- Ensure every effort is made to prevent wastewater spills.
- New infrastructure should be designed to minimise impact on the environment using best available technology and low impact urban design principles.
- LTP should fund a project to identify infrastructure that poses high risk to water bodies.
- High support for all projects proposing to upgrade wastewater treatment plants within the district.
- Oppose water metering.

## **SOLID WASTE**

### **RUBBISH AND RECYCLING**

- Need to look at alternative ways to manage district waste, keen to continue discussion on solid waste (land fill) with Hikuwai collective.
- Cost of refuse station rubbish disposal needs to be looked at to prevent fly tipping .
- TDC don't always collect the rubbish from Mokai Marae, why are bins not collected from Mokai marae?
- Could recycling be collected from Maraes?
- Support for projects within the LTP to minimise waste.
- Support additional funding and resources to assist with recycling at marae, sports clubs, schools, businesses. Support bio-waste being processed.
- Support all organic and bio-waste being processed through worm farms and other biological methods.
- Supportive of para kore – seek council to adopt as the preferred waste management process for our district.
- We request council rethinks its events waste management processes and compel event organisers to stop the practice of bring lots of waste into our community e.g., summer concert, polystyrene etc.
- Request from EM/community for more amenities on reserves. To support the Waste Minimisation Strategy through better waste practice and education.
- Support all projects for district transfer facility, street bin and recycling bin renewals.
- High support to cap landfill if consent is not obtained.

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## TRANSPORT

### ROAD SAFETY AND ENVIRONMENTAL HEALTH

- A request from Mokai Marae to reduce speed limit of Forest Road at the marae – prompted look at installing NZTA marae safety signage throughout the district, where marae would like this – particularly on 70km + local roads and highways. This would require signage to be in accordance with NZTA signs.
- Streetlights on rural inter sections required.
- Tirohanga road improvements to address speeding: Tirohanga road is become a real concern for this community, the road is long, narrow, and fast, it is frequently used as a throughfare for people heading from SHW1 to Kinloch, Turangi etc. at all times during the day and night.
- There is also a lot of heavy vehicles, such as agriculture vehicles and industrial machinery/trucks visiting Tuaropaki, Miraka. This is adding to the safety concerns on the rural roads around Mokai.
- Would like to ensure that emergency works on local roads and state highways are sensitive to environmental impacts.

## RESERVES

### MANAGEMENT AND FACILITIES

- High support for reserve management plans. Where reserves are in proximity to lake Taupō and natural water bodies, mana whenua must be consulted on changes to their status, plans and future use.
- High support for all projects proposing to upgrade toilet facilities, and removal of facilities no longer fit for purpose.

### CEMETERIES / URUPĀ

- Growth assessment has identified a need to develop remainder of Taupō cemetery land. Acknowledging mana whenua in the cemetery spaces for gifting of land. Some mana whenua current and traditional urupa are at or near capacity and alternative locations or extensions (where possible) need to be provided for through urgent consultation and provision made in the LTP.

### ACCESSIBILITY / USABILITY

- Request to improve accessibility of the waterfront while providing more amenities. Increase on demand at reserve due to growth, design to address conflict of numerous activities within a confined area.
- Support Improving access to the lake and resiliency of lakefront reserves to erosion.

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**NGĀTI TŪRANGITUKUA, INTEREST TO MANA WHAKAHONO****TOWN CENTRE**

- Support for developing a plan for the future of the town centre.
- Need a process to enable Tūrangitukua to consider what they want. Suggestions included re-locating the town centre elsewhere e.g. Ohuanga block - the entrance to Tūrangi from the south.
- Hard to revitalise the town centre when most landlords are absent. If relocated, current landlords may be interested in developing rezone from commercial to residential.
- Revitalise Tūrangi Town Centre - feels and looks old and tired.

**TŪRANGI EVENT CENTRE**

- Strong support - need more opportunities for rangatahi, community, make it a multipurpose space, crisis response, visitors, replace existing basketball, tennis courts and netball facilities that aren't currently up to scratch, space for taonga on display.
- Support to remove old existing facilities such as netball pavilion, Tūrangitukua Park toilet block, basketball, and netball courts in favour to replace these and incorporate into the event centre.
- Existing basketball court is located in a poorly drained section of Te Kopua Reserve and the tennis/netball courts is known to have degraded asphalt surface and is also in a low-lying area of the reserve.
- Need indoor and outdoor recreation spaces.
- Very High priority. Community expectation of multipurpose/multi-user indoor facility housing sports and community.

**OTHER VENUES**

- Support to improve library layout.
- Support to improve visitor centre. Needs to be a good space for staff that work there, need to provide spaces for meetings that don't interrupt customer service staff. Staff at Tūrangi are very helpful.

**RESERVES**

- Recreation reserves in Tūrangi are required to have a management plan. Council has committed to this work through the Mana Whakahono.
- Support to remove old existing facilities such as netball pavilion, Tūrangitukua Park toilet block, basketball, and netball courts in favour to replace these and incorporate into the event centre.
- Tūrangitukua park – carpark currently floods – urgent work needed, vehicle movements causing issues, currently can drive up and near side-line to watch games is causing issues.
- Support extended carpark seal over grassed area Tūrangitukua Park (te Aonini carpark seal)

**WASTEWATER AND STORM WATER**

- Wastewater currently discharges into Hirangi, Hangarito, Tokaanu streams. Downstream defenders help - but not enough - need to consider how that is managed. Method needed to stop the rubbish getting there before it enters the system. Talk to central government for financial assistance.

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- Very high support for alternative disposal site. Discharge to the Tūrangi wetland is opposed by hapū/iwi. This project will provide an alternative disposal system to land.
- Support for spring roof renewal.
- Support for WWTP instrumentation upgrade
- Tūrangi stormwater flood management – work with private property owners and report findings back to the co-governance committee.

**SOLID WASTE / RECYCLING**

- New waste compactor bin needed in Tūrangi – we have issues with waste transfer station rubbish blowing in the wind.
- Support for recyclables storage shed extension.

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