

ATTACHMENTS

Turangi/Tongariro Community Board Meeting

11 June 2019

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14 May 2019

TAUPŌ DISTRICT COUNCIL MINUTES OF THE TURANGI/TONGARIRO COMMUNITY BOARD MEETING HELD AT THE BOARDROOM, TURANGI SERVICE CENTRE, TOWN CENTRE, TURANGI ON TUESDAY, 14 MAY 2019 AT 1.04PM

PRESENT: Mr Te Takinga New (in the Chair), Cr Tangonui Kingi, Cr Maggie Stewart,

Mrs Karen Donlon, Miss Sharlyn Holt, Mrs Pauline Jenkins-Lyons, Mr Wally

van der Aa

IN ATTENDANCE: Head of Economic Development & Business Transformation, Head of Democracy,

Governance & Venues, Head of Communications & Customer Relations, Customer Relations Manager – Turangi, District Events Manager, District Parks Manager, Parks Manager Community & Open Spaces, Team Leader – Strategic Relationships, Senior Policy Advisor, Policy Advisor, Bookings Facilitator,

Development Advisor, Democratic Services Support Officer

MEDIA AND PUBLIC: Nil

Note: Apologies were noted by His Worship the Mayor, Cr Christine Rankin, and the

Chief Executive.

1 APOLOGIES

Nil

2 CONFLICTS OF INTEREST

Nil

3 CONFIRMATION OF MINUTES

3.1 TURANGI/TONGARIRO COMMUNITY BOARD MEETING - 9 APRIL 2019

TT201905/01 RESOLUTION

Moved: Mrs Karen Donlon

Seconded: Mrs Pauline Jenkins-Lyons

That the minutes of the Turangi/Tongariro Community Board meeting held on Tuesday 9 April 2019 confirmed as a true and correct record, with the following amendment:

 Add 'hanging baskets suspended around mall' to the list of items noted in item 4.8 'Turangi Mall Canopy and Pavers' resolution TT201904/08.

CARRIED

4 REPORTS

4.1 ELECTION OF CHAIRPERSON

The Head of Democracy, Governance & Venues explained the chairperson election process and recommended that System B be used, as it was the most straight-forward voting system. Members subsequently voted in favour of System B; nominations for a chairperson were then called for.

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Mr Te Takinga New Nominated by Cr Tangonui Kingi Seconded by Miss Sharlyn Holt

Members and Council staff congratulated Mr New on his appointment.

TT201905/02 RESOLUTION

Moved: Cr Tangonui Kingi Seconded: Miss Sharlyn Holt

That the Turangi/Tongariro Community Board:

- 1. Confirms that System B be used to determine the election process for the Chairperson; and
- Elects Mr Te Takinga New as the Chairperson of the Turangi/Tongariro Community Board effective from May 14, 2019.

CARRIED

4.2 ELECTION OF DEPUTY CHAIRPERSON

The Head of Democracy, Governance & Venues explained that the deputy chairperson election process was identical to that of electing the chairperson, with the exception that the Board could choose to not elect a deputy chair and instead nominate a deputy chair at each meeting (if required).

Members subsequently decided to appoint a deputy chair under the System B process; the Chair then called for nominations.

Ms Pauline Jenkins-Lyons Nominated by Mrs Karen Donlon
Seconded by Miss Sharlyn Holt

Members and Council staff congratulated Ms Jenkins-Lyons on her appointment.

TT201905/03 RESOLUTION

Moved: Mrs Karen Donlon Seconded: Miss Sharlyn Holt

That the Turangi/Tongariro Community Board

- Confirms that System B be used to determine the election process for the Deputy Chairperson; and
- Elects Ms Pauline Jenkins-Lyons as the Deputy Chairperson of the Turangi/Tongariro Community Board effective from May 14, 2019.

CARRIED

4.3 EXTRAORDINARY VACANCY ON TURANGI-TONGARIRO COMMUNITY BOARD

The Head of Democracy, Governance & Venues briefly summarised the contents of the report, highlighting that the process involved with filling the vacancy - advertising, short-listing, applicant interviews, resolution to appoint, and public notice advising of successful applicant - would not be finalised until August 2019, and the new member would only partake in one or two Board meetings before the October 2019 elections.

Some members noted that had there been more time, they would have opted to fill the vacancy. However given the advised timeframes, extensive time involvement, and brief period of time remaining for a new member to be successfully inducted into the role, members agreed to not fill the vacancy.

The Head of Democracy, Governance & Venues noted that members could encourage any potential new members (they were aware of) to attend meetings, review agendas etc. as a way to expose them to the process and develop their understanding of the role.

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TT201905/04 RESOLUTION

Moved: Mrs Karen Donlon Seconded: Cr Tangonui Kingi

That the Turangi Tongariro Community Board pursuant to section 117(3)(b) of the Local Electoral Act 2001, confirms that no appointment be made to fill the extraordinary vacancy on the Turangi-Tongariro Community Board created by the resignation of Mr Andy from the Community Board on April 2, 2019.

CARRIED

4.4 APPOINTMENT TO THE EMERGENCY MANAGEMENT COMMITTEE

The Head of Democracy, Governance & Venues advised that the Emergency Management Committee Terms of Reference did not require that the Board appointed member had to be an elected member from the Board. Therefore, the Board could appoint any member of the community including Mr Andy Hema, who could continue in the role if both parties agreed.

TT201905/05 RESOLUTION

Moved: Mrs Karen Donlon Seconded: Cr Tangonui Kingi

That the Turangi/Tongariro Community Board confirms that Mr Andy Hema continue to represent the Turangi-Tongariro Community Board on the Emergency Management Committee for the balance of the 2016-2019 triennium.

CARRIED

4.5 ACTION POINTS UPDATE

The Head of Economic Development & Business Transformation noted that:

- The original Kate Sheppard Memorial garden plaque had been located and would be reinstated in the new garden, which would be planted with camelia's during autumn.
- Next round of funding for kerb and channel work would be available from July 2019.
- Remove item for exterior door into shared Council back office.

The Customer Relations Manager – Turangi advised that he would seek feedback from shopkeepers about proposed bollards being erected in various locations to inhibit vehicle access into the mall. He had already spoken to one shopkeeper who advised that they needed to be able to drive to the front of their shop to load / unload goods, as this could not be done through the rear access.

A member noted that the Saturday market group would also need to be consulted.

TT201905/06 RESOLUTION

Moved: Mr Wally van der Aa Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board receives the action points update.

CARRIED

4.6 EVENTS UPDATE

The District Events Manager showed a power point presentation and highlighted key points as follows:

- Had financially supported 38 district events, including 4 Turangi events.
- 4.9% funds had been provided through sponsorship and donations.
- Funded MarketView data reports for Turangi events

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14 May 2019

- Investment in Turangi 2018-19 events was \$11,358.27 (plus GST). Financially supported Safe Turangi Xmas in the Park (\$3k); Omori/Kuratau New Years Eve programme (\$500); Waitangi ki Pukawa festival (\$4k); Inter-Council Sports Tournament (\$3,858).
- Other (non-financial) support was provided to the Ring of Fire, River Shiver, River Wild and Aotearoa Circus events.
- Turangi based Sensei Mark Willis, Traditional Shotokan Federation of New Zealand, hosted the second annual Australasian Champs in Taupō in March 2019; huge increased spend observed during that period.
- Collaboration with Tongariro Prison through Mr Danny Morehu, for the production and supply of 500 gifts to be presented to IronMan (70.3) qualifiers at the beginning of July 2019.
- Increase of 11.7% in spending over the weekend of Christmas in the Park (December 15, 2018) \$106k
 spent by non-residents.
- Upcoming events: May Turangi Open Pig Hunting Competition and Hawkes Bay Targa Rally; July More FM River Shiver; October Omori/Kuratau Labour Weekend Market; November River Wild Run / Raft Challenge; December The Original Tongariro Goat and Safe Turangi Xmas in the Park; March 2020 Ring of Fire.
- Key focus areas for ongoing improvement were recruitment; reallocation of event assets; BDO Lake Taupō Cycle Challenge; increased Ngati Tūrangitukua and the Community Board engagement; online application process for booking parks and reserves.
- Recently employed Miss Kelly Callaghan to support the open spaces / user requirements district wide, and refine the online booking process. Miss Callaghan would be based in the Turangi office every second Thursday from 9.30am-4.30pm and from May 23, in the Mangakino office for the same hours every alternate Thursday.
- Would look at options to have a pit stop in Turangi for the Lake Taupō Cycle Challenge opportunity for Turangi to benefit from the event.

TT201905/07 RESOLUTION

Moved: Mrs Pauline Jenkins-Lyons

Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board receives the events update

CARRIED

4.7 SUBMISSION ON THE DRAFT WATER SUPPLY STRATEGY AND DRAFT ROAD ENCROACHMENT POLICY

The Board made the following points for inclusion in its submission on the Draft Water Supply Strategy:

- Strongly urged Council to engage with and seek feedback from Ngati Tūrangitukua as Council's treaty partner and landowners of the spring that sourced the water supply. Would like this relationship acknowledged in the final document.
- Encouraged Council to consult with Ngati Tūrangitukua for the proper (Māori) name for the unnamed spring (on map in figure 3), for use in the final document.
- As the Turangi water supply was from spring fed water, the general perception was that there was unlimited water available. Encouraged Council to educate consumers about conservation and responsible use of water.

The Board did not make a submission on the Draft Road Encroachment Policy.

TT201905/08 RESOLUTION

Moved: Mr Te Takinga New Seconded: Mrs Pauline Jenkins-Lyons

That the Turangi/Tongariro Community Board provides feedback for inclusion in formal submissions on the Draft Water Supply Strategy and / or Draft Road Encroachment Policy.

CARRIED

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4.8 SUBMISSION ON THE TAUPO DISTRICT COUNCIL DRAFT FEES AND CHARGES 2019/20

The Board made the following points for inclusion in its submission on Council's Draft Fees and Charges 2019/20:

- Building Services (pgs 5-7) investigate possibility of reduced / full waiver of administrative type fees, e.g.
 Building Warrant of Fitness annual, for community volunteer groups and not-for-profit organisations.
- Environmental Health (pgs 11-12) investigate possibility of reduced / full waiver of administrative type fees, e.g. Certificates of Registrations, for financially vulnerable traders.

There was also some discussion around water charges however, the Head of Democracy, Governance & Venues clarified that the water charges as per the draft fees and charges related to water connections (etc.) only and not water usage charges, which were dealt with through the annual plan.

Another member noted that the majority of Hirangi Road residents on metered water connections affiliated to Ngati Tūrangitukua and, as the landowners of the town water supply spring, should be exempted from paying for their water.

TT201905/09 RESOLUTION

Moved: Mr Te Takinga New Seconded: Miss Sharlyn Holt

That the Turangi/Tongariro Community Board provides feedback for inclusion in a formal submission on the Taupō District Council draft Statement of Proposal Fees and Charges 2019/20.

CARRIED

4.9 MONTHLY UPDATE ON TURANGI PROJECTS

- A third set of goal posts had been ordered. The posts would be installed at such time that demand required a third set.
- Earth works had commenced at Kohineheke Reserve in preparation for installation of the stormwater device.

TT201905/10 RESOLUTION

Moved: Miss Sharlyn Holt Seconded: Mr Wally van der Aa

That the Turangi/Tongariro Community Board receives the update on Turangi projects as at May 14, 2019.

CARRIED

4.10 TURANGI OPERATIONS REPORT - APRIL 2019

The District Parks Operations Manager went through the operations report, and highlighted key points as follows:

- Explained details of an historical arrangement behind Council providing a skip bin at Pukawa for residents to use for disposal of green waste from Council reserves and / or low-hanging branches overhanging footpaths. A skip bin placed out at Pukawa at this Easter was over flowing with waste after only one day of being placed on site, requiring that the parks and reserves team do a tidy-up afterwards. People were also taking it upon themselves to prune trees (etc) without authorisation from Council which created huge health and safety risks. For those reasons, it was decided that Council would no longer provide a skip bin.
- The parks and reserves team would assist with leaf removal in addition to the scheduled sweeps by Inframax, along with an ex-employee to operate Council's flail to remove larger bulk piles of leaves. In

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14 May 2019

reply, some members reported damage to the road surface and berms from the equipment used by the contractor. Another member urged Council to do more to reduce the leaf problem noting that this been an ongoing issue for Turangi spanning many years; as elected members, it was difficult to defend Council's efforts to the community when there was leaves everywhere. The District Parks Manager advised that he would forward members' feedback to the transportation team who managed the contractor and leaf-fall issues.

TT201905/11 RESOLUTION

Moved: Mrs Pauline Jenkins-Lyons

Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board receives the Turangi Operations Report as at May14, 2019.

CARRIED

4.11 TURANGI-TONGARIRO COMMUNITY BOARD SUBMISSION ON THE TAUPŌ DISTRICT COUNCIL LONG-TERM PLAN 2018-28 AMENDMENT

The Head of Democracy, Governance & Venues requested a copy of the Board's community survey results regarding the Long-term Plan Amendment. Miss Holt undertook to forward those results.

TT201905/12 RESOLUTION

Moved: Mrs Pauline Jenkins-Lyons Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board retrospectively approves its submission on the Taupō District Council Long-Term Plan 2018-28 Amendment.

CARRIED

4.12 TURANGI/TONGARIRO COMMUNITY BOARD 2017-18 HIGHLIGHTS REPORT

A member commented that the report was missing information pertinent to the Omori/Kuratau and Pukawa communities, noting that she had attended / supported various community group meetings in those locations, which were part of her portfolio areas. In reply, the Team Leader – Strategic Relationships noted that the highlights report only captured more larger scale community projects and events that the Board had supported as opposed to normal engagements that members regularly undertook.

The Head of Economic Development & Business Technology congratulated the Board, noting that they should be proud of their achievements to date.

A member thanked the Team Leader – Strategic Relationships for collating and formatting the report, which was well presented

At the Board's request, the Head of Communications & Customers Relations would upload the report onto the Board's Facebook page until the beginning of July 2019 when it would need to be removed as per elections protocols.

TT201905/13 RESOLUTION

Moved: Mrs Karen Donlon Seconded: Miss Sharlyn Holt

That the Turangi/Tongariro Community Board receives the Turangi/Tongariro Community Board 2017-18 Highlights Report.

CARRIED

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14 May 2019

4.13 MEMBERS' REPORTS

Cr Maggie Stewart

- Whareroa Ratepayers Association AGM. The Whareroa community were looking forward to receiving their new picnic table which was funded through a 50/50 partnership with them and Council.
- Mayoral coffee catch up; around 3-4 members of the public attended.

Ms Pauline Jenkins-Lyons

- Assisted the Environmental Ranger Programmes with organising Earth Day activities in Turangi around 20 people turned up.
- Raised concerns on behalf of Miss Antoinette Kereopa in relation to the toilet / changing facilities at Türangitukua Sports Park not coping with expected numbers on Saturday, May 25 as there was a double-booking for a rugby tournament and memorial touch tournament booking. In reply, the Bookings Facilitator advised that she had been liasing with Miss Kereopa. Based on the scheduled match times / teams expected and that many people car pooled, she did not foresee that there would be any issues with the current facilities meeting requirements.

Mrs Karen Donlon

- Laid wreath at ANZAC Day commemorations at Turangi-Tokaanu RSA.
- Attended Business After 5. Watched promotional video showcasing Turangi commissioned by Mr Zane Cozens – great video.
- Suggested trialing a coffee catch-up (like the Mayor/CEO) for Board members.

TT201905/14 RESOLUTION

Moved: Mr Wally van der Aa Seconded: Mrs Pauline Jenkins-Lyons

That the Turangi/Tongariro Community Board receives the members' reports and community plan updates.

CARRIED

5 CONFIDENTIAL BUSINESS

Nil

<u>Note:</u> Prior to reciting closing karakia, Cr Kingi congratulated Mr New on his appointment as Chair highlighting that it was a particularly special appointment given Mr New's strong whakapapa connections to mana whenua hapū, Ngati Tūrangitukua.

The Meeting closed at 2.38pm with a karakia by Cr Tangonui Kingi.

The minutes of this meeting were confirmed at the Turangi/Tongariro Community Board Meeting held on 11 June 2019.

CHAIRPERSON

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Michael Single

Kuratau Partnership | 15 Beresford Street, Baywater 0622, Auckland | Mobile: 027 499 6225 | Email: mike@fairleigh.co.nz

1 February 2019

His Worship the Mayor Taupo District Council Private Bag 2005 Taupo 3352

TAUPO DISTRICT COUNCIL

1 3 FEB 2019

RECEIVED A



Attention: David Trewavas

Dear Mr Trewavas

Re Rubbish Services at Kuratau, Omori and Pukawa

I trust you are well recovered from your recent Surgical procedure and looking forward to the year.

I am a ratepayer in the Kuratau area, and the family have owned the property since 1976.

I am writing to you on the matter of the failure of Taupo District Council to provide adequate or indeed any rubbish bins in the Southern Lakes area Kuratau, Omori and Pukawa.

We note that New Zealanders now consider keeping our lakes, rivers and beaches clean the number one concern even above child poverty and housing.

We note an outstanding campaign encouraging: 'Tidy Kiwi's" with no less a sponsor than our Prime Minister and for that reason I copy her into this letter.

We have requested the world class rubbish bins provided by TDC to Taupo, Kinloch and we note Motuapa but alas not our area. This failure became very apparent this summer when TDC staff failed to clear the one (only one) doggie bin from 22 December to 31st December and or clean up the reserve. The task was undertaken by concerned locals, but the problem was no bins to place the enormous number of bottles and related left behind primarily by younger folk.

We even fielded request from TDC staff to fight for bins as they recognise the urgent need as well.

We note that at the Kuratau/Omori Pukawa Ratepayers meeting a motion was passed almost unanimously in a vote to install bins at the river mouth, Kuratau boat ramp and Omori Boat Ramp. In addition, we required doggie bins at the same locations.

In 2018 we voted to trial bins over the two-week Christmas period and over a week of Easter. TDC failed to respond which is extremely disappointing.

To date TDC have added one extra doggie bin and this is seen as an abject failure to listen to the people you



We want to protect the environment; hence we pick up the rubbish, but Council must play its part and provide the world class bins located elsewhere around the lake to support the community.

We request that TDC supports the Government's policy and provides these bins with urgency.

We are aware of previous outdated concerns of personal household rubbish being dumped; that is irrelevant, and the power exists to fine offenders. We are living in the 2019 not 1989 and we need a functioning waste system that supports the environment and respects all ratepayers as equals which is in fact a reasonable requirement, the same facilities for all communities in the District.

Look forward to working with TDC in a constructive manner to protect our environment.

Yours faithfully

Michael Single

Cc: Prime Minister, Jacinda Ardern

Minister for the Environment, James Shaw

Chairman Omori Kuratau Ratepayers Association

Addendum to Letter:

We respectfully draw attention to concerns raised by the Local representatives on the Taupo District Council reported in the Sunday Newspapers. In this they further highlight the growing concerns around a lack of basic services and investment in the community.

We trust their concerns and our concerns will be heard

Regards

Mike Single

M. Augle.



DB Consulting Engineers 96 Titiraupenga Street Taupo 3330 07 378 5067 www.dbcon.co.nz

Report on Proposed Use of Acrylic Sheeting to Glass Canopies at Turangi Town Centre.



Job Ref. 190226.01

Date: 29th May 2019

Prepared by: Barry Smith

Engineering Manager

Peer Reviewed by: Derek Booth CP Eng

Client: Taupo District Council

Turangi Town Centre Glass Canopies 190226.01



Contents of Report

- 1. Introduction
- 2. Acrylic Sheeting Comments
- 3. Discussion
- Photographic Examples.

1. Introduction

DB Consulting Engineers prepared a report dated 18th March regarding the existing glass canopies at Turangi Town Centre with special regard to:

- 1. A review of the design details on record at TDC.
- Ensure there are no long term issues re above ground drainage through CHS's.
- 3. Review painters proposals.
- 4. Investigate options for re-covering, removing or dealing with the existing canopies.

The canopies are currently causing a long term issue due to vandalism and replacing the glass panes. When the writer visited the site the front cover photo was taken showing smashed glass and there were other damaged panes elsewhere.

The report concluded that a number of options were possible and DBCE were further instructed to investigate the use of Acrylic Sheeting to replace the current glass.

Acrylic Sheeting Comments

The writer spoke to 2 NZ based companies, LEP Ltd and Cambrian Plastics, both based in Auckland and the the following has been confirmed:

- a. Acrylic sheet would appear to viable solution for this situation. It can be clear, up to 15mm or greater thick.
- b. It has significantly more impact resistance than polycarbonate and is also better at resisting UV light.
- c. Some sheets can be tinted or whitened to mimic the current aesthetic features.
- d. Acrylic sheeting can be manufactured to the correct thickness to match the existing glass.
- e. This hopefully means that the existing glazing fixings should be able to be used without further addition hence keeping costs down. The existing glass is 6mm laminated and this is one of the manufactured thicknesses of acrylic sheet. The existing glazing is mostly fixed to the top of the glazing bars so this should be simplified.
- f. We will have to check that the thickness will be capable of resisting the required loads but I do not think that is a problem.
- g. The acrylic sheet is significantly more difficult to break that glass. It does not shatter, it will break into lumps without sharp edges therefore less risk.
- h. The Acrylic sheets generally have a 30 year UV guarantee.

Turangi Town Centre Glass Canopies 190226.01

 6mm sheet can cost approx. \$108+gst per square metre depending on exact sizes required. It could be cheaper if the existing glazing bar setting out suits regular manufactured widths

3. Discussion

Acrylic sheeting would appear to be the best material option of those given in the previous report having a similar look, can be aesthetically treated, more durable, and will hopefully not increase costs due to additional fixings.

The long term durability guarantees would appear to be satisfactory and safety is enhanced due to the inability to shatter.

At \$108 per metre square and an approx. area of over 400m² the material cost only will be approx. \$45,000. With labour, access etc this figure could easily double.

To be certain we would have to engage these manufactures to prepare quotes. We would suggest they have to visit the site and take their own measurements etc. Drawings of the existing are available.

Below are some examples from the manufacturers showing the use of Acrylic roof sheeting.

Turangi Town Centre Glass Canopies 190226.01











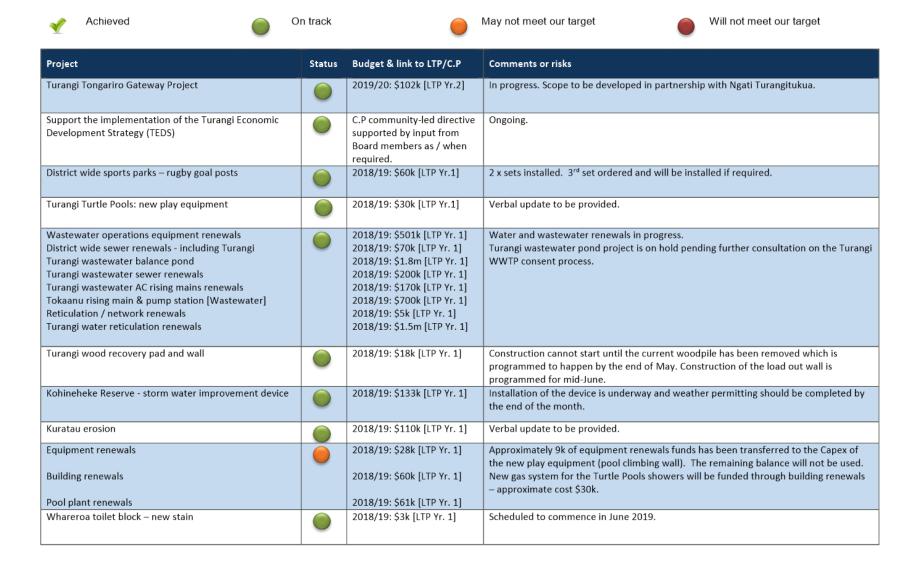
	Turangi Tongariro Community Board Action Sheet - A2128941						
Item	Meeting	Agenda Item	Subject	Task	Outcome		
No.	Date						
4.5	13/11/2018	Members' Reports	Kate Sheppard	Officers had provided a response at the February	Have received Camelia's - awaiting arrival of 1 x		
			Memorial Garden	11 Board meeting. Cr Stewart to follow up with	rose bush plant. Will prepare garden in the interim		
				those who had approached her and provide	followed by plant start/mid June.		
				update at March meeting.			
3.1	14/05/2019	Confirmation of	Turangi Mall Canopy &	The Board had also requested hanging baskets	Amended resolution TT201904/08 'Add hanging		
		Minutes	Pavers Resolution	in the mall, which had not been captured in the	baskets suspended around mall' and advised		
				list of items recorded in the minutes and	Infrastructure Manager - suggest remove item.		
				resolution.			
4.5	14/05/2019	Action Points Update	Restricting vehicle	The Customer Relations Manager – Turangi	The Customer Relations Manager - Turangi will		
		_	access into the town	would continue to seek feedback from	provide a verbal update.		
			mall	shopkeepers and the Saturday market stall			
		holders about proposed bollards being erected in					
				various locations to inhibit vehicle access into the			
				mall.			
4.1	14/05/2019	Turangi Operations	Damage to berms /	Members' feedback forwarded to the	The use of a digger to remove leaves has been		
		Report - April 2019	road surface by leaf	Infrastructure Manager.	discontinued. We will also be investigating further		
			removal contractor options to address the leaf removal issue - sug				
					remove item.		

Turangi/Tongariro Community Board 2018/28 Long-Term Plan (LTP) Capex and 2018/19 TTCB Community Plan (C.P)

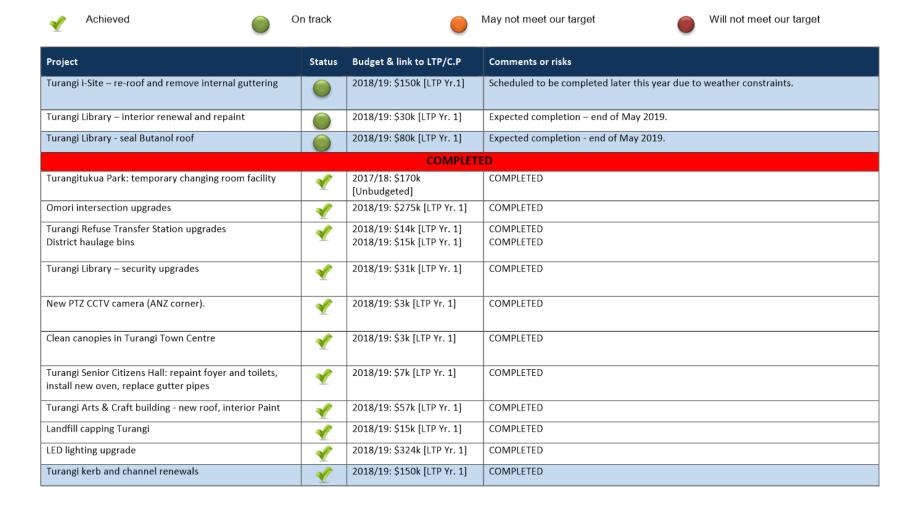
Monthly Update: June 2019

V	Achieved		On track		May not meet our target		Will not meet our target
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Project	Status	Budget & link to LTP/C.P	Comments or risks
Turangi Reserves Management Plan		2015/25 LTP	On hold pending completion of Mana Whakahono agreement with Ngati Turangitukua.
Turangitukua Park: Permanent community sports and recreation facility		C.P project supported by 2018/28 LTP: Turangi Open Spaces Upgrades: 2018/19: \$100k [LTP Yr. 1] 2020/21: \$52k [LTP Yr. 3] 2021/22: \$585k [LTP Yr. 4]	In progress.
Te Kapua Park: Playground upgrade		C.P project supported by 2018/28 LTP: Playground Rationalisation and Upgrades: 2018/19: \$15k [LTP Yr.1] 2019/20: \$459k [LTP Yr. 2]	In progress.
Te Kapua Park: Feasibility study for permanent community sports and recreation facility	•	Turangi Open Spaces Upgrades: funding available in Yr. 1 for investigation work.	In progress.
Support existing and emerging events that contribute to our community's social, cultural and economic wellbeing		C.P community-led directive supported by input from Board members as / when required.	Multiple events held in May including the Turangi Open Pig Hunting Competition, Tongariro Rugby hosed home games at Turangitukua Park, memorial touch tournament and 5 separate events celebrating the National Youth week campaign,
Support community-led projects that positively contribute to our community's social, cultural and economic wellbeing		C.P community-led directive supported by input from Board members as / when required.	Community Board to review this measure and best method to capture updates.
New public toilet		2019/20: \$510k [LTP Yr.1]	On hold as per Board's directive.



Item 4.6- Attachment 1



Service Requests Received

	May 2019
Animal Management & Compliance	44
Asset Management	
Asset Management – Water & Wastewater	1
Building Control	13
Business Support Team	
Communications Management	
Customer Services	2
Debtors	
Democratic Support	2
Development Engineering	
District Litter/Refuse	
District Parks Operations	36
District Pools	1
Emergency Management	
Facilities Management	6
Health & Liquor Licensing	4
Land Information (GIS)	
Network Operations - Stormwater	
Network Operations – Water & Wastewater	
Policy	
Pound	
Property/GIS	
Rates	2
Regulatory After Hours	16
Regulatory Roading	
Reserves Planning	2
Resource Consents	24
Senior Leadership Team	
Strategic Relations	
Transportation	21
Turangi Service Centre	
Water & Wastewater	
Wastewater Treatment	
Water Treatment	1
Total	175

Turangi Parks Operations Update

- The operations team have been helping with leaf clearing on the streets around town. There was a heavy rain event on the evening of Tuesday 28th May which saw the team unblocking stormwater systems to alleviate flooding of private properties on Te Rangitautahanga Road until transportation contractors arrived. Weather permitting, the tractor/silorator has been working around 2 to 3 days per week averaging 11 loads of leaves per day. This equipment is less effective once the leaves get wet (as they are now).
- The team have also been mowing some water and wastewater sites now that the reserve mowing has slowed. The road sides at Te Rangiita and Waitetoko have been mown, weed-eaten and sprayed.

Turangi Library Statistics

	May 2019	May 2018
Total Issues	2195	2118
In-House use	24	19
New Members	18	28
Internet Users	TBC	905
Wi-Fi Sessions	TBC	961
Wi-Fi Unique Devices	TBC	497

Turangi Library Update

- Customer services officer (p/t) Rikki Hargreaves attended workshops held during the regional libraries Weekend School at Owhata Marae in Rotorua.
- The public and staff areas of the library have been freshly repainted and maintenance on the roof carried out.
- A donation of withdrawn books from the Turangi Library was made to the Kāingarua (second home) initiative. The initiative has been set up to combat teen suicide and provides a place (second home) for young people to seek comfort. The donated books are expected to give young people an opportunity to access to information and engage in reading.
- Toddler Time sessions have been put on hold over the winter months due to low attendance (averaging 1 child per session) and pressure on caregivers' time.
- Pam Quinlan attended a teacher's information evening at the Taupō Library recently. The evening
 followed on from the Turangi Library teacher's information and is evening designed to inform
 teachers about services on offer to schools, teachers and students.
- Staff received training on tagging the library collection for Radio Frequency Identification (RFID).
 The entire collection is expected to be completed before the implementation of equipment in September.

Turtle Pools Statistics

Patronage	May 2019	May 2018
Adults	209	240
Seniors	254	245
Students	50	47
Children	162	171
Under 5 Local	86	39
Under 5's Out of Town	3	
Under 5 Adults	62	
Schools/Groups	61	52
Swim Well		360
Aquatic Programmes	206	263
Swim School	225	248
Cadets / Training	12	2
Turangi Swim Club	160	450
Total Pools	1490	2117

Turtle Pools Update

- We have had a steady month with lots of operational things happening. The showers are now heated by gas, which will be more efficient. The new climbing wall equipment is to be installed in the deep pool before the July school holidays.
- Swimming lessons are currently only running one day a week with staff Juliet and Marion facilitating.
- Hepi Ferris-Bretherton from Turangi Rangatahi Hub hosted a bombing competition during Youth Week; it was great to see whanau come together for this, and we look forward to seeing Blue Light next month as they will be also hosting an event.