

ATTACHMENTS

Ordinary Council Meeting

29 March 2022

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22 February 2022

TAUPŌ DISTRICT COUNCIL MINUTES OF THE ORDINARY COUNCIL MEETING HELD ONLINE VIA 'ZOOM' AND LIVESTREAMED TO WWW.TAUPO.GOVT.NZ ON TUESDAY, 22 FEBRUARY 2022 AT 1.00PM

| PRESENT: | Mayor David Trewavas (in the Chair), Cr John Boddy, Cr Kathy Guy, Cr Tangonui |
|----------|---------------------------------------------------------------------------------|
| | Kingi, Cr Kylie Leonard, Cr John Mack, Cr Anna Park, Cr Christine Rankin (until |
| | 2.06pm), Cr Kevin Taylor, Cr Kirsty Trueman (until 2.38pm), Cr Yvonne |
| | Westerman, Cr John Williamson |
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IN ATTENDANCE: Chief Executive, Deputy Chief Executive, General Manager Corporate, General Manager Policy and Strategy, General Manager Operations and Delivery, Legal, Risk and Governance Manager, Infrastructure Manager, Community Engagement and Development Manager, Policy Manager, Finance Manager, Communications Manager, Communications Team Lead, Senior Resource Consents Planner, Senior Project Manager, Contracts and Procurement Specialist, Senior Policy Advisor, Senior Advisor-Reserves, Policy Advisors, ICT Support Officer, Governance Quality Manager

MEDIA AND PUBLIC: Nil

- <u>Notes</u> (i) His Worship the Mayor, David Trewavas welcomed everyone and Cr Tangonui Kingi recited an opening karakia.
 - (ii) Cr Christine Rankin left the meeting at 2.06pm. She was not present for resolutions TDC202202/C04-06.
 - (iii) Cr Kirsty Trueman left the meeting at 2.38pm. She was not present for resolution TDC202202/C06.

1 APOLOGIES

TDC202202/08 RESOLUTION

Moved: Cr John Williamson Seconded: Cr Kylie Leonard

That the apology received from Cr Christine Rankin (for early departure) be accepted.

CARRIED

2 CONFLICTS OF INTEREST

Cr Kathy Guy noted a conflict of interest in relation to agenda item 4.2 – Change to Existing Road Name.

3 CONFIRMATION OF MINUTES

3.1 ORDINARY COUNCIL MEETING - 1 FEBRUARY 2022

TDC202202/09 RESOLUTION

Moved: Cr Christine Rankin Seconded: Cr Kathy Guy

That the minutes of the Council meeting held on Tuesday 1 February 2022 be confirmed as a true and correct record.

CARRIED

4 POLICY AND DECISION MAKING

4.1 RECEIPT OF THE MINUTES OF THE LAKE TAUPO PROTECTION PROJECT JOINT COMMITTEE MEETING HELD ON 19 NOVEMBER 2021

TDC202202/10 RESOLUTION

Moved: Cr Kylie Leonard Seconded: Cr John Williamson

That Council receives the unconfirmed minutes of the Lake Taupō Protection Project Joint Committee meeting held on 19 November 2021.

CARRIED

22 February 2022

4.2 CHANGE TO EXISTING ROAD NAME

TDC202202/11 RESOLUTION

Moved: Cr Christine Rankin Seconded: Cr Kevin Taylor

That Council:

- 1. Revokes bullet point four only ('St Germain Loop') of resolution TDC201408/06.
- 2. Approves the change of existing road name 'St Germain Loop' to 'Sorrento Way'.

CARRIED

4.3 ADOPTION OF THE DRAFT SPEED MANAGEMENT PLAN FOR THE PURPOSE OF PUBLIC CONSULTATION

The Senior Engineering Officer made a PowerPoint presentation (A3089822), summarised the report and answered questions of clarification.

TDC202202/12 RESOLUTION

Moved: Cr Kylie Leonard Seconded: Cr John Boddy

That Council adopts the draft Speed Management Plan, the map of the priority one proposed speed limit changes, the draft Speed Management Plan consultation document and the draft communication and engagement plan (all attached to the agenda), for the purpose of undertaking engagement and consultation with the community.

CARRIED

4.4 ADOPTION OF THE CONSULTATION DOCUMENT FOR THE ANNUAL PLAN 2022-23

The draft Consultation Document for the Annual Plan 2022-23; the draft Fees and Charges 2022-24; and the draft Significance and Engagement Policy had been uploaded to Diligent on Friday 18 February 2022 (A3087912).

The Policy Advisor explained that there were three changes to be made to the draft Consultation Document before release for public consultation, those changes being:

- Removal of the targeted rate for Five Mile Bay ratepayers and provisions for refunds accordingly. This was consistent with Council's district-wide approach to water rating.
- Deferral of the Broadlands Road gas flare project. The reason for this was that a resource consent application to Waikato Regional Council was underway and would not be completed in time to enable the project to proceed within original timeframes set.

22 February 2022

 Update to the Turangi kerb and channel project to reflect total expenditure of \$4.4m over two years, being 2022-2024. This was included in the interests of clarity, to show the initial Central Government-funded project was being extended over two years.

The Chief Executive, the General Manager Corporate and the Policy Advisor answered questions and the following points were noted:

- No changes were proposed for Taupō Museum entry fees as part of the draft Fees and Charges 2022-24.
- The trial of free pool entry for local Mangakino people had been very successful. More communciations would be put in place to raise awareness next summer.
- It would remain to be seen whether the proposed rates increase would be sufficient, but it was the 'best guess' possible in these uncertain times.

TDC202202/13 RESOLUTION

Moved: Cr Anna Park Seconded: Cr John Williamson

That Council adopts the consultation document for the Annual Plan 2022-23, for consultation in accordance with section 95(2) of the Local Government Act 2002, with the following amendments:

- 1. Removal of the targeted rate for Five Mile Bay ratepayers and provisions for refunds accordingly.
- 2. Deferral of the Broadlands Road gas flare project.
- 3. Update to the Turangi kerb and channel project to reflect total expenditure of \$4.4m over two years, being 2022-2024.

CARRIED

4.5 APPROVAL OF PLAN CHANGE 37 TO THE TAUPO DISTRICT PLAN

The Senior Policy Advisor summarised the report and answered questions of clarification about the panel's decision on Plan Change 37.

TDC202202/14 RESOLUTION

Moved: Cr Anna Park Seconded: Cr Kirsty Trueman

- That in accordance with clause 29(4) of the First Schedule of the Resource Management Act 1991, Council accepts the panel's recommendation to approve Plan Change 37 as per the attached decision (Objective Reference A3082391).
- 2. That Council directs officers to notify the Plan Change 37 decision in accordance with clause 11 of the First Schedule of the Resource Management Act as soon as practical.

CARRIED

Note: Cr Kylie Leonard requested her dissent to resolution TDC202202/14 above be recorded.

4.6 TAUPO DISTRICT COUNCIL PERFORMANCE REPORT JANUARY 2022

The Chief Executive summarised the report, noting that he was proud of the team's hard work over the busy summer period and that operating revenue and expenditure were tracking favourably in spite of significant challenges including impacts of the Covid-19 pandemic.

The General Manager Corporate elaborated on the financial information provided in the report for the period to 31 January 2022.

22 February 2022

Members requested the following:

- Communications to the public explaining that Council was still actively involved in providing feedback to Central Government about the 'Three Waters' reform process, which was moving to select committee stage shortly.
- The Mangakino lakefront project to be added to the list of community projects to be regularly reported on.
- Access to detailed financial information on a regular basis, in addition to the information provided in the monthly performance reports to Council.

TDC202202/15 RESOLUTION

Moved: Cr Christine Rankin Seconded: Cr Kylie Leonard

That Council **notes** the information contained in the Council Performance Report for the month of January 2022.

CARRIED

4.7 COUNCIL ENGAGEMENTS MARCH 2022

The Governance Quality Manager advised that the next Te Kōpu ā Kānapanapa meeting would be held on 28 March 2022 and that meetings would continue to be held online during the month of March.

TDC202202/16 RESOLUTION

Moved: Cr John Mack Seconded: Cr John Williamson

That Council receives the information relating to engagements for March 2022.

CARRIED

4.8 MEMBERS' REPORTS

The following members' reports were received:

Cr Kylie Leonard advised that the New Zealand Dairy Industry Central Plateau Regional Awards dinner would be held at the Great Lake Centre on 10 March 2022.

Cr John Williamson advised that he had attended the following:

- Waipahihi Botanical Society volunteers 'thank you' barbeque.
- The excellent Friends of the Museum Val Raymond exhibition.

Cr Anna Park congratulated the Events and Venues team for securing the women's Super Rugby competition which would take place in Taupō during March 2022.

Cr Yvonne Westerman advised that she had also attended the amazing Val Raymond exhibition at the Museum.

TDC202202/17 RESOLUTION

Moved: Cr Kylie Leonard Seconded: Cr Kathy Guy

That Council receives the reports from members.

CARRIED

22 February 2022

Ordinary Council Meeting Minutes

5 CONFIDENTIAL BUSINESS

TDC202202/18 RESOLUTION

Moved: Cr Anna Park Seconded: Cr Tangonui Kingi

RESOLUTION TO EXCLUDE THE PUBLIC

I move that the public be excluded from the following parts of the proceedings of this meeting.

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48[1] of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

| General subject of each matter to be considered | Reason for passing this resolution in relation to each matter | Ground(s) under Section 48(1) for the passing of this resolution |
|-----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Agenda Item No: 5.1 Confirmation of Confidential Portion of Ordinary Council Minutes - 1 February 2022 | Section 7(2)(h) - the withholding of the information is necessary to enable [the Council] to carry out, without prejudice or disadvantage, commercial activities | Section 48(1)(a)(i)- the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 |
| Agenda Item No: 5.2 Turangitukua Park Community Sports Facility - Request for Unbudgeted Expenditure | Section 7(2)(h) - the withholding of the information is necessary to enable [the Council] to carry out, without prejudice or disadvantage, commercial activities | Section 48(1)(a)(i)- the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 |
| Agenda Item No: 5.3 Waiora House Project - Request for Unbudgeted Expenditure | Section 7(2)(h) - the withholding of the information is necessary to enable [the Council] to carry out, without prejudice or disadvantage, commercial activities | Section 48(1)(a)(i)- the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 |
| Agenda Item No: 5.4 Appointment of Taupo East Rural Representative Group Community Representative | Section 7(2)(a) - the withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons | Section 48(1)(a)(i)- the public conduct of the relevant part of the proceedings of the meeting would be likely to result in the disclosure of information for which good reason for withholding would exist under section 7 |

CARRIED

22 February 2022

<u>Note</u>: Resolution TDC202202/C06 below was made when the public had been excluded from the meeting, however was released from confidence shortly after the meeting and can therefore appear in these public minutes:

TDC202202/C06 RESOLUTION

Moved: Cr Anna Park Seconded: Cr John Boddy

- 1. That Council **appoints** Mr Mark Wynyard as a community representative on the Taupō East Rural Representative Group for the remainder of the 2019-2022 Triennium; and
- 2. That Council **releases** this resolution from confidence once Mr Wynyard has been advised of the outcome.

CARRIED

The meeting closed with a karakia from Cr Tangonui Kingi at 2.39pm.

The minutes of this meeting were confirmed at the ordinary Council meeting held on 29 March 2022.

CHAIRPERSON



Age Friendly Taupō District

Community-led Age Friendly Taupō District Plan

2022-2024

Acknowledgements Whakawhetaitanga



The Age Friendly Steering Group Taupõ would like to thank the following organizations and individuals:

Age Concern Taupö Taupō District Council Caring Communities Taupō Community Ambassadors ACCESS Taupõ TNT Drama Stage Class Tūrangi Social Connection Group Mangakinö Central Charitable Trust MSD Office for Seniors Taupō Hospice Nukuhau Pa Mangakinō Orangatanga Te Arawa Whanau Ora ki Mangakinō Positive Ageing Türangi Monte Vista Dame Peggy Koopman-Boyden



Dame Peggy Koopman-Boyden was instrumental in supporting and guiding the group through the initial process of a community-led plan. Dame Peggy also facilitated one of the district wide community workshops, sharing her extensive knowledge, learnings and insights from her international, national and local work, particularly in regards to the Hamilton Age Friendly Plan.

Thoughts from the Community Whakaaro o nga hapori



Proverb

He aha te mea nui o te ao? He tangata, he tangata, he tangata.

What is the most important thing in the world?

It is people, it is people, it is people.

Co-design All ages need to be considered when doing community designs, projects and activities.



Age Friendly Taupö District

Item 4.2- Attachment 1

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Ellen Kinred - Taupö

Community Ambassadors

"You are never too old, or too young for that matter, to do ageing well. It's about positive thinking and attitude. Being in the 75+ bracket I am more active than ever, and enjoy being a volunteer with the Taupō Community Ambassadors.



Mary Smallman - Tūrangi

Positive Aging Team Tūrangi

"Our vision is for a society where people can age positively, where older people are highly valued and where they are recognised as an integral part of families and communities."



Tui and Brian Hill - Mangakinö

Mangakinō 50+ Club

"Any improvement for any age is a good thing for any community. When concentrating only on one age-group you can miss the value of the other."

Age Friendly Taupö District



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Introduction

Welcome from the Mayor Welcome from the Taupō Age Friendly Steering Group Purpose Steering Group Age Friendly Concept Background of Taupō District Statistics Time line Goals for Taupō Age Friendly **Outdoor Spaces and Public Buildings** Social Participation Respect and Social Inclusion Communication and Information Community Support and Health Services Civic Participation and Employment Housing Transport Going Forward



Introduction Timatanga Korero

I roto i to tatou ao hurihuri tere, ko te maatauranga tika te mea nui mo te ahua o to tatou heke mai. A meake nei me whakaaro ki nga hiahia me nga rawa mo te taupori pakeke.

Kei te koroheke to tatau taupori na te mea ka roa te ora o nga whakarereketanga ka puta i nga tau e haere ake nei.

In our fast-changing world, the right knowledge will be critical to how we shape our future. A future that must consider the needs and resourcing of an ageing population. Our population is ageing as people live longer and have fewer children. This will mean as a district we will need to plan for the changes which will occur in the coming years.

Ko te tikanga tenei: This may mean:

- Me urutau nga ratonga ki te tau pakeke ake. 1. Services will need to adapt to an older population.
- Te whakanui ake i te hiahia mo nga kainga iti, watea ake ma nga pakeke. 2. Increase in demand for smaller, more accessible homes for older people.
- Te whakanu ake I te tautoko kainga, I nga whare manaaki koroheke ranei, te nuinga mo 3. 80+. Increase in home support or aged residential care facilities, mainly for those 80+.
- He nui ake te tono mo nga kaitiaki me nga kaimahi hauora mohio. 4 More demand for carers and skilled health workers.
- 5. Nga Kaimahi me nga umanga kia marama ki te mahi nuio a nga taipakeke hei kaihoko & kaimahi Employers and businesses to understand the key role older people will play as consumers and workers.





Age Friendly Taupö District

Local organisations, such as councils, need to encourage and empower older people to have their voice heard in the community.

Welcome from the Mayor

The Taupō district is well known as the events capital of New Zealand and we love to welcome visitors to our piece of paradise, but it is also a fantastic place to enjoy your senior years. Its central location means it is close to friends and family. We have some beautiful gardens and parks and a vibrant and growing community that offers a warm kiwi welcome to all.

We already have great facilities, programs and services here for older people to access, so you can easily explore everything we have to offer and become a part of the community we enjoy.

As Mayor of Taupō, I fully support the Age-Friendly Plan and know it will help to make the district better for us all as it continues to develop.

David Trewavas Mayor of Taupō









Age Friendly Taupö District



"Age is a matter of feeling, not of years." George W. Curtis



07 Age Friendly Taupô District

Purpose Te Kaupapa

Becoming more age-friendly.

The purpose of this plan is not to replace or reinvent programs and services that work well in our district, but to focus on the older person and support community action, encouraging everyone working together to build a more age-friendly Taupō district.

Building age-friendly communities.

Our communities need to prepare for the rapid aging of population, giving increased attention to the environmental, economic, and social factors that influence the health and well-being of older people. By doing so, these communities are better equipped to become great places, and even lifelong homes, for people of all ages.

This plan will be a living document that will continuously evolve and undergo regular evaluation to ensure it is current, relevant and working for all.

Steering Group

Chair - Lara Davies

General Manager of Mangakinō Central Charitable Trust. Over the years I have seen the impact that age can have on our community members and for this reason I am passionate about enabling our kaumatua to live the best lives that they possibly can.

Committee Member - Dr Doug Wilson NZ medical graduate, becoming long time academic before joining internationals pharmaceutical industry. Worked in London, Melbourne, USA. Long interest in ageing and its many implications. Recent book Ageing Well: How to Navigate your later Years.

Commmittee Member - Val Hoogerbrugge Married to Jan for over 50 years, now widowed. Mother of four wonderful children, grandmother to 8 amazing young people. Lived in Taupõ since 1991.

Committee Member - John Boddy Long time visitor to Taupö District since the age of 8, resident since 1996. I am a third term Councillor, have the portfolio of The Older Person and am a Council appointee to Access Taupo. I believe that " Age is a state of mind."

Committee Member - Shirley Gowdy I am retired, married to Brian for 57 fruitful years and have lived in the Taupō district since 2005. I am a mother of 2, grandma of 3 and great-grandma of 1. I look forward to serving with like-minded committee members, supporting our communities in this Age-friendly space.

Committee Member - Iritana Waiariki Born in Taupō, of Ngāti Tūwharetoa descent. Registered Nurse currently working as Community Outreach Nurse for Lakes DHB Taupo. Previous experience as Unit Manager Aged Care, Stroke & Rehabilitation, Primary Health, Acute Mental Health and Dementia. Proactive Trustee of Nukuhau Pa (6yrs) and enjoy working to support wider-community.

Committee Member - Rahapa Angel Rameka Born in Taupô, of Ngāti Tūwharetoa descent, have 4 tamariki and 2 mokopuna. I returned home after 25 years, the last 4 have been involved with lots of mahi for my iwi. Recently appointed trustee for Nukuhau Pā, serving whanau, koroua, kuia. Looking forward to working in this age friendly space.

Age Friendly Taupö District



Age Friendly Concept

What does it mean to be age-friendly?

The concept of age-friendliness was developed by the World Health Organization.

Everybody ages, it is the natural progression of life and we as a community should be continually working towards improving the wellbeing, quality of life and security of our elderly citizens. At the same time we should be harnessing their wisdom and life experiences for our future generations.

Being age friendly encourages active ageing by utilising opportunities for health and community participation.

There are eight domains that contribute to communities becoming more age friendly. They are listed below:



Outdoor Spaces and Buildings

It is vital that cities provide safe and clean outdoor areas, recreational areas, rest areas and appropriate building infrastructure that facilitates independence and improves the quality of life for our seniors.



Social Participation

The ability to participate in leisure, social, cultural and spiritual activities in the community is important for senior citizens to stav engaged and informed.



Respect and Social Inclusion

Senior citizens often initiate their own activities. Their knowledge, expertise and life experience hold a valuable source of learnings that create inter generational links of opportunities for sharing and growing either alongside young people or with young people.

Communication and Information

Active ageing requires staying connected with events, news and activities. Access to information in an accessible and affordable format is important as is training in new technology.



Why is it important for New Zealand to become more age friendly?

The 65+ age group is growing rapidly, with a larger proportion of people living past the age of 80.

It is expected that by 2038, New Zealand will be home to approximately 1.3 million people aged 65 and over. This is a significant demographic shift for New Zealand.



Services

Keeping seniors healthy, independent and active in an affordable way is important. Providing crucial health services specific to the elderly with trained personal readily accessible in locations convenient for seniors is essential.



Civic Participation and Employment

Senior citizens should be able to volunteer, be in paid employment and be engaged in the political process if that is what they want to do. They have much experience and many skills to offer the community.

The housing conditions, housing design and proximity to community and social services allow older residents to live comfortably and be socially active.

Age Friendly Taupő District



By 2038 1.3 million **New Zealanders** will be aged 65+.

Currently 17.2% of the Taupō District's Population is over 65. This is estimated to rise to 29.8% by 2033.



Housing

Transportation

To remain engaged with their community the elderly need safe, accessible and affordable public transport as well as driving and parking facilities that are conducive to older drivers.

Background of Taupō District



Taupō district towns and villages range from a bustling lakeside resort to picturesque villages all settled in the heart of New Zealand's North Island with a total population count of 37,203 in the 2018 census compared to 32,907 in the 2013 census.

As the region's largest town Taupö, with a population of 23,622 in the 2018 census boasts a photo-ready mountain and lake vistas every way you turn, with plenty of things to do.

Nestled at the southern end of the lake is Tūrangi township, population of 3,444, well known for its world-class fly fishing for trout.

Located on the borders of the western shores of Lake Maraetai on the Waikato River, surrounded by water, forest and farmland sits the tranquil town of Mangakinō, population of 860 (Marotiri 2480). Other settlements such as Kinloch, Kuratau, Omori, Pukawa, Tokaanu and Motuoapa are dotted all around the shores of the lake. (Data extracted from NZ Stat 2018 and 2013 census)

7,300

65+ people in the Taupō District 2018

11,500

65+ people in the Taupo District 2033

13,400 65+ people in the Taupō District 2048

The lake is known by local tangata whenua ('people of the land') as Taupō Moana, the 'inland sea of New Zealand' and boasts to being New Zealand's largest lake (and Australasia's), with a surface area about the same size as Singapore.

Our Aging Population

Like most of the developed world, New Zealand has an ageing population.

By 2036, it's projected:

- 1. Around one in 4.5 New Zealanders will be aged 65-plus
- 2. That's 1,258,500 million people
- 3. It's an additional 547,300 over 65's, up from a total of 711,200 in 2016.
- 4. Or a 77 % increase

https://www.sup cratistics.html

"Communities" about the pe



"Ko nga kaumatua nga taonga o te ao Maori."

The elderly people are the treasures of the Maori world. Maori proverb

"Aanhin mo ang damo kung patay na ang kabayo."

You have to value an elderly person while still alive. Filipino saving

"E hara, taku toa, he takitahi, he toa takitini.

My strength is not as an individual alone but as a collective. Maori proverb

11

Age Friendly Taupō District

| es are all people. | |
|---------------------------------------------------------------------------------------------------------------------------|--|
| "An elderly person at home [is like] a living golden treasure." Chinese saying | |
| " the gray hair of experience is the splen- dour of the old." Proverbs 20:29, New Living Translation | |
| "Grow old along with me! The best is yet to be, the last of life, for which the first was made." Robert Browning | |
| "Those who respect the elderly pave their own road toward success." African proverb | |
| Age Friendly Taupō District 12 | |

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Figure 1 Population in Taupō District 2006 to 2018 Census - Statistics NZ

Population in Taupō District 2006-2018 40000 38600 39000 38000 37000 Qu 36000 34200 35000 un 33400 34000 33000 32000 31000 30000 2006 2018

Figure 2 Taupō District population age groups and Maori Descent indicator by age group 65+ -Statistics NZ

Taupo District Population Age 65+ 8000 19% 20% 17% 18% 7000 16% 6000 14% ation 14% 5 5000 12% e la 4000 dod 10% 8% 3000 total 654 6% ď 2000 4% 2% 1000 2% 2% 990 639 501 0% 0 2005 2013 2018 Year 65+ Population Maori Population 65+ District Population % Maori 65+

Figure 3 Estimated Population 65+ in the Taupö District 2018 to 2048 - Statistics NZ

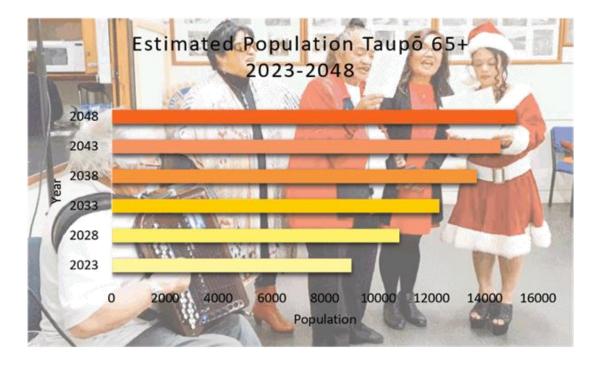
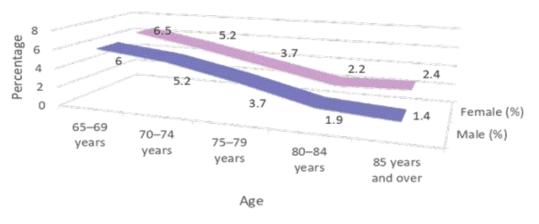


Figure 4 Age and sex of people in Taupō District 2018 census - Statistics NZ

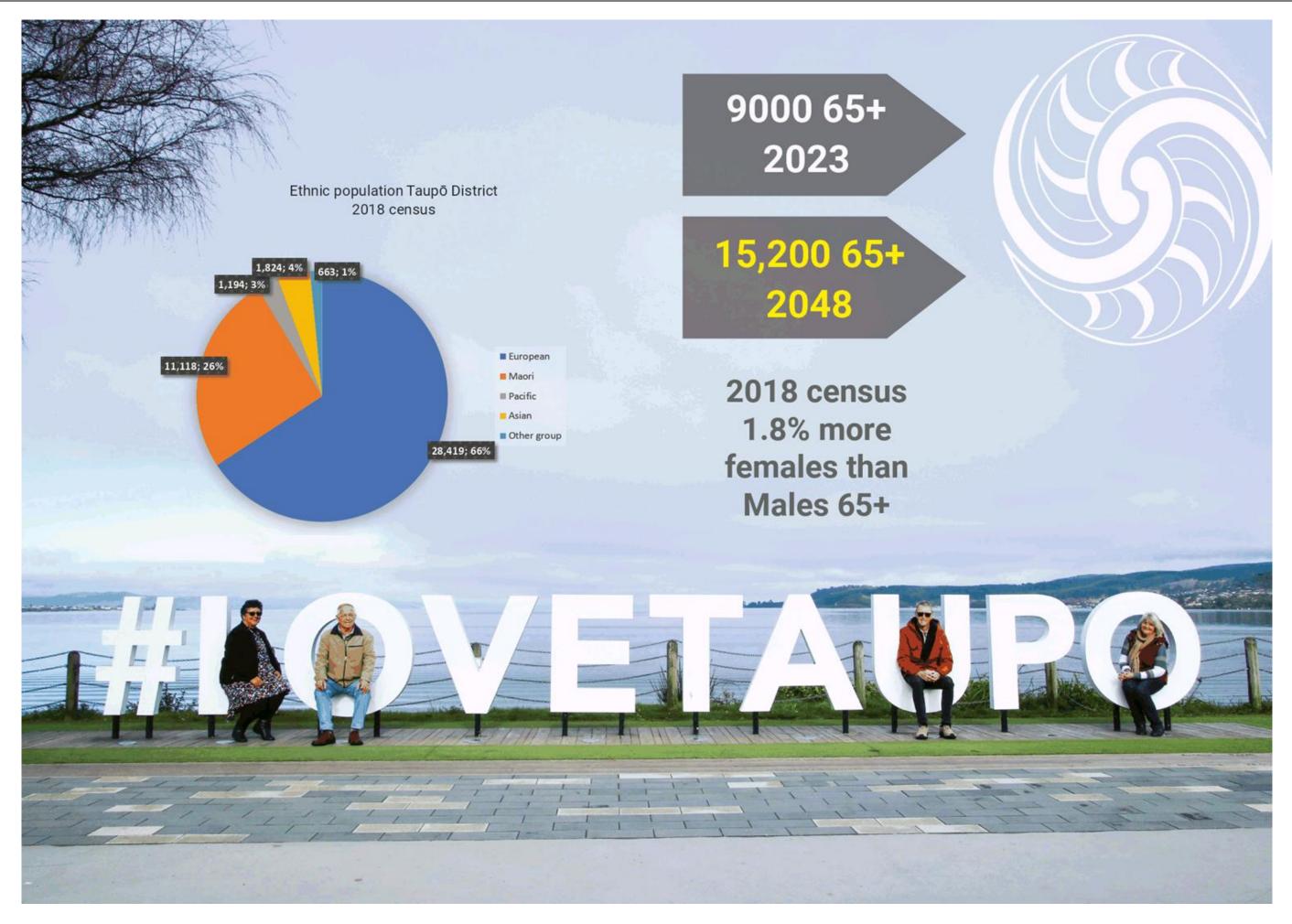


Age and sex of people in Taupō District 2018

Male (%) Female (%)







Time line



Community-led development is working together to create and achieve locally-owned visions and goals. It's a place-based development approach that's built around five core practice principles.

- 1. Shared local visions
- 2. Existing strengths and assets
- 3. Sectors working together
- 4. Diverse, collaborative local leadership
- 5. Working adaptively, learning informs planning and action

2013 May - June - July

2014 - 2015

2018 Nov - Dec

Taupō District Council facilitated a series of district wide community consultation workshops to ascertain the viability of Taupō district becoming more age friendly. An age friendly steering committee was formed to look at an age friendly Taupō District. An initial older person's strategy plan, goals and outcomes was partly drafted, however the committee unfortunately dissolved putting any further work with the plan outcomes on hold. Council's successful application of the Office of Seniors Community Connects Grant meant work within the age friendly space could restart.



2019 Feb - Mar - April - May

A service providers hui was held to re-engage interest in the agefriendly space and as result a second working committee was established with a mandate to reassess and continue the work of the previous committee. A second series of community workshops were held across TŪrangi, Taupõ, Mangakinō with Kaumatua, kuia and groups from various clubs, rest homes, pensioner flats and support agencies to gather more information. First draft of an Agefriendly District Community Plan underway.

2020 - 2021

The impact of Covid19 affected the progress of the communityled age friendly plan and slowing down community and stakeholder engagement.

Plan drafted and ready for presentation.

First draft of plan to be approved and printed.

Age Friendly Taupō District



Goals for Taupō District Age Friendly Plan

Public community consultation workshops were undertaken across the district, Tūrangi, Taupō and Mangakinō, and those who participated gave feedback on the three following questions in relation to the world health organisations eight domains checklist reflecting the essential features of an age-friendly city.

- 1. Things that are good in the Taupo District for older people?
- 2. Things you would like to see more of in the Taupo District for older people?
- 3. Things that are missing in the Taupō District for older people?

As a result the following five out of the eight domains were the most highlighted by the participating older people.

- 1. Outdoor Spaces and Public Buildings
- 2. Social Participation
- 3. Respect and Social Inclusion
- 4. Communication and Information
- 5. Community Support and Health Services

Age friendly in practice

The WHO Age-friendly Cities framework developed in the Global Age-friendly Cities Guide proposes eight interconnected domains that can help to identify and address barriers to the well-being and participation of older people. These domains overlap and interact with each other.

In practical terms, age-friendly environments are free from physical and social barriers and supported by service products and programs, technologies, systems and policies that:

* promote health, build and maintain physical and mental capacity and

* enable people, even when experiencing capacity loss, to continue to do the things they love and value.

Universal Design

Focuses on creating

environments safe and

comfortable for

people of any age!

- and contribution to all areas of community life and
- * protect those who are most vulnerable.

Item 4.2- Attachment 1



Age-friendly practices help build older peoples abilities to:

* meet their basic needs * learn, grow and make decisions * be mobile, with easy access * build and maintain relationships * to contribute and participate

In doing so, age-friendly practices:

- * recognise the wide range of capacities and resources among older people, * anticipate and respond flexibly to ageing-related needs and preferences, * respect older people's decisions and
- lifestyle choices, * reduce inequities,
- * promote older people's inclusion in

Age Friendly Taupö District



1. Outdoor Spaces & Public Buildings Nga waahi o waaho me nga whare whanui

Outdoor Spaces & Public Buildings Goal

The community has places to enjoy and be a part of outdoor activities and have access to facilities that are safe for older people.

Things older people told us:

- · Safer access and usage of our green spaces, walkways, lakes and town centres are maintained
- for enjoyment of everyone.

 Recognise, assess and provide more age-friendly infrastructure that supports the needs of older people and all ages with disabilities. A seniors gym equipment on lake front.
- · More entertainment at lakeside park would be great.





| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|
| 1.1 | Generate more seating with armrests throughout the Taupō District, on walkways and near the lake. | Enhance | ACCESS Taupō | More appropriate seating in district & towncentres. Better access and inclusive environments for all people. |
| 1.2 | Grow the Mangakinō Central Disc Golf Course to include a second course of 9 Baskets - a free health enhancing activity, accessible to everyone. | Enhance | Mangakinõ Central Charitable Trust | Course to be in place and playable. |
| 1.3 | Build TDC understanding of the needs of people with disability. Advising the Council on the practical mobility issues that challenge people in the district. | Continue / Enhance | ACCESS Taupō | Council informed and updated on the prac- tical mobility issues that challenge people in the district. |
| 1.4 | Support and encourage use of the AC Baths, a very user-friendly facility that can be enjoyed by older people. | Continue | Taupō District Council Events | Monitor use by older people and establish if use is increasing. |
| 1.5 | Work to establish a safe access point to the beaches around the lake for older people and individuals in wheelchairs. | New | Access Taupõ District Council | Engage external designer - costs, lwi, consult, funding, implementation 2022/2023. |
| 1.6 | Manaaki Whenua. Te kopu a Kanapanapa, Te Piringa and Te Kaupapa Tikanga is Practiced. | Continue / Enhance | Te Haeata Directors - Monte Vista | The use of the land, water, building, facilities and amenities are consistent with tikanga practices. |



2. Social Participation Te whai waahi hapori

Social Participation Goal

Participation of older people in community activities and events is supported and encouraged.

Things older people told us:

- Encourage & support more club participation, especially the older people who are living on their own and hesitant to venture out.Be great to have an affordable seniors community gym specifically designed for older people
- & those with disabilities
- · Encourage inter-generation events where all ages can socialise and enjoy being together
- More senior refresher driving courses





Age Friendly Taupô District

| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| 2.1 | Support the continued success of the 'Living Well Expo' established and run by Age Concern Taupō. | Continued / Enhance | Age Concern Taupō | Monitor and aim for growth and broader participation (service providers, businesses, Maori lwi providers. |
| 2.2 | Establish / continue IT courses designed for older people. | Enhance / New | Age Concern U3A | Monitor and aim for growth. |
| 2.3 | Establish regular media presence to advertise local events - events, calendar for older people. | New | Age-Friendly Steering Committee. | Arrange / Maintain a bi-monthly event planner in local paper. |
| 2.4 | Whakawhanaungatanga/Hauora. Running a pilot and monthly delivering of a cooked meal for Kaumatua. | Continue / Enhance | Mangakinō Orangatanga Te Arawa Whānau Ora Ki Mangakinō | Continued sustainability and provision for all Aged whanau over 65 residing in Mangakinō. |
| 2.5 | Provide a safe social space for older people - kaumatua in Tūrangi to participate in activities, connect over food and enjoy social outings together. | Continue / Enhance | Tūrangi Social Connection Group | Older people attending and participating in social connection and happy. |
| 2.6 | Rangatiratanga/Mana Motuhake Maori Hauora Forum. | Continue / Enhance | Mangakinō Orangatanga | Continued participation is ongoing. Our voice is heard and listened to. |
| 2.7 | Matauranga Community Wananga and Events | Continue | Mangakinō Orangatanga Te Arawa Whānau Ora Ki Mangakinō | Being involved and engaged, learning an growing. |
| 2.8 | Develop a Positive Ageing Vision and Strategy for Tūrangi. Vision for a society where people can age positively, where older people are highly valued and where they are recognised as an integral part of families and com- munities. | New | Positive Ageing Team Tūrangi. | Initiating - referencing support from Taupō District Age Friendly plan. |

3. Respect & Social Inclusion Te whakaute me te whakauru hapori

Respect & Social Inclusion Goal

Community considers the integrity of older people and reflects it in its approaches, responses and active inclusion of older people in things that matter to them.

Things older people told us:

- Older people want to connect and support younger generations by helping with school or community pro-grams and events

- Older people can contribute valuable knowledge, skills and experiences.
 Living longer doesn't necessarily mean living older, you're only as old as you feel.
 Having a regular space to meet with old friends and make new ones helps to keep active minds and to keep the blues away.



Age Friendly Taupő District

| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3.1 | Expand inter-generational skill sharing with students at local college. | Continue / Enhance | TNT Drama Stage Class | Good connections between older people, students and teachers Increase in inter-generational engagement and skill sharing. |
| 3.2 | Motuhake/Whanaungatanga Maori Hauora Forum | Enhance | Mangakinō Orangatanga | Ongoing, being inclusive and respectful of all people. |
| 3.3 | Pouakani Marae - Paepae Tautoko Supporting Kaumatua to connect and be at the local Marae | Enhance | Mangakinō Orangatanga Te Arawa Whanau Ora ki Mangakinō | Numbers of kaumatua attending in warmer months, are stable and improving. |
| 3.4 | Whanaungatanga: Organising the annual dinner/ luncheon to celebrate and bring together our kaumatua, includ- ing their carers | Continue / Enhance | Nukuhau Pa | Kaumatua and carers are connected, acknowledged and celebrated. Marae continues to have access to and receives funding to support this annual Kaupapa. |
| 3.5 | Driving Courses for Kaumatua Digital Support with TNT students and older people Intergenerational | New / Enhance | Age Concern Taupō | Older people will retain their licences and are supported confident drivers. Older people are developing in the digital space with the knowledge and skill of college students. |
| 3.6 | Senior Social Connection Group. Lake Taupō Rotory Club Transport available | Continue | Age Concern Taupō | Older people have opportunity to meet other seniors and enjoy a variety of social activities. |

Age Friendly Taupō District



4. Communication & Information Whakawhitiwhiti me nga korero

Communication & Information Goal

Wider community is aware, informed and educated on the ongoing communication needs of older people, aiming to increase and improve customer communication and technology needs of older people.

Things older people told us:

- Have a one-stop community services information platform specifically for older people to access
 Information tear off pad with service agency details in local shops, the information centre and council.

- Newspaper column relevant to the interest of kaumatua, older people.
 The shops in the district are generally friendly and helpful with information.
 More regular IT courses for kaumatua, older people would be very useful.





Age Friendly Taupö District

| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-----------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.1 | Continue to produce the Mangakinō Central Newsletter to provide local information to the community. | Continue | Mangakinō Central | Ongoing, regular production. |
| 4.2 | Establish a regular feature in a local paper entirely about the life older people - upbeat but enlightening - also advertises what's on. | New | Age Friendly Steering Group | Maintain a quarterly event planner in a local paper. Weekender, Face book, Connect. Council Website |
| 4.3 | Develop an 'Aging Well' booklet with local activities and hints and tips to stay active longer. | New | Age Friendly Steering Group | Booklet funded , online, printed, distributed 2022/23 |
| 4.4 | Engage local business participation and promoting Age-Friendly principles. | New | Age Friendly Steering Group | Local businesses engaged and promoting Age-friendly con- cepts within their stores 2023. |
| 4.5 | Pokapū o teTaiwhenua - Telehealth: providing the tools and resources with coordination. Accessing digital capability and devices. LDHB led pilot for Mangakinō. | New / Continue / Enhance | Mangakinō Orangatanga Te Arawa Whānau Ora Ki Mangakinō | Kaumatua and others have digital connectivity for Health and are using it with support. |
| 4.6 | Website and Internet posts to update health information: Healthpoint and Facebook | Continue / Enhance | Mangakinō Orangatanga Te Arawa Whānau Ora Ki Mangakinō | Keeping whanau informed with regard to health and matauranga. |
| 4.7 | Mana Hapu Tikanga of the place hapū is acknowledged wherever, whenever it is appropriate to do so. | Continue | Te Haeata Directors - Monte Vista | Tikanga of the place hapū is communicated & acknowledged appropriately. |
| 4.8 | Information Seminars. Professional Advisors/ Consultants - legal matters - specialised support services | New | Age Concern Taupō | Kaumatua - older people are informed and engaged in their own decision-mak- ing regarding any legal issues and are protected. |

Age Friendly Taupō District



5. Community Support & Health Tautoko hapori me nga ratonga hauora

Community Support & Health Services Goal

Appropriate and accessible community supports and health services provide a focused support for the physical and mental well-being of older people.

Things older people told us:

- Opportunities to connect with others helps deter isolation and loneliness.
 A coordinated collective district committee working specifically to support positive aging.
- · Its the small things that help make life much easier, such as practical help services (firewood, changing light bulbs, tap-washers etc).
- · Its great that we have a range of retirement villages in our district and also the council pensioner flats.
- · Community Police support is wonderful.

| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|-----|------------------------------------------------------------------------------------------------|----------------------------------------------|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| 5.1 | Support 'Caring communities' to promote 'End of life' plans. | New / Enhance | Caring Communities | Caring Communities to establish time-line and success indicators. |
| 5.2 | Tūrangi Aqua Antics Health, fitness and wellbe- ing for women through aqua activities | New / Enhance | Tūrangi Aqua Antics | More people enjoying social connection and increasing their health and overall wellbeing through the activity of aqua fitness. |
| 5.3 | Inter-generational support. TNT students and older people. | Enhance | Taupō nui a-tia College Age Concern | Inter-generational engagement is active and positive for both demographics. |



Age Friendly Taupõ District

| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|------|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| 5.4 | Manaakitanga: Firewood Distribution | Continue | Nukuhau Pa | Kaumatua o Ngati Rauhoto have access to wood supplies for heating- homes are warmer and more comfortable. |
| 5.5 | Hauora: Distribution of essential needs and kai parcels | Continue/ Enhance | Nukuhau Pa | Kaumatua are aware of and have supported access to essential needs and kai parcels. |
| 5.6 | Carer's programme: providing information to people caring for elders and those who are unwell in the community | New | Lake Taupō Hospice | When the programme is available online with in person support. |
| 5.7 | Hauroa programe to identify and address Maori health issues in Mangakinō | Enhance / Continue | Mangakinō Orangatanga | We have progressively empowered and improved the well-being of our people. |
| 5.8 | Hauora Matauranga Promoting Mara Kai - Providing seedlings. Sharing preservative recipes | Enhance / Continue | Mangakinō Orangatanga | Ongoing – Annually Participation by elderly increases, knowledge is shared and whanau are healthier. |
| 5.9 | Hauora - Wellbeing/Vaping Programme. Te Whare Rengarenga - Provides hauora support to vape and for wellbeing kauapa | Enhance / Continue | Mangakinō Orangatanga Mangakinō Health Services | Ongoing support available for participants and an increase in their wellbeing is measurable. |
| 5.10 | Manaaki Tangata Residents and staff are happy, engaged, dignity of pakeke (elders) upheld, holistic wellbeing provided. | Continue/ Enhance | Te Haeata Directors - Monte Vista | Te Haeata is guided by principles and values of Manaaki Tangata. Te Haeata Hauora Kaupapa Associates treated as Rangatira. |
| 5.11 | Te Whanake Develop further the Te Haeata Vision as outlined in the (Te Hokinga Document) | Continue / Enhance | Te Haeata Directors - Monte Vista | Hauora for the whānau, hapū of Ngāti Tūwharetoa. Inclusive to all people, ethnicity and cultural background. |

6. Civic Participation & Employment

Te whai waahi me te whai mahi

Civic Participation and Employment Goal

Older people are considered, consulted and actively involved in community as volunteers, paid employee's and local politics.

Hospice

The volunteers of Lake Taupō Hospice provide an essential service in the community. Our patients could not receive the wonderful level of care without our volunteers. Anyone who is dying has the opportunity to celebrate their life with the help of our hospice. Therefore, living every moment is reflected in all the services we offer. We care about our patients' quality of life, their comfort and their wellbeing. All the services provided by Hospice are free which makes it accesses.

sible to all, but this could not happen without the support of all our volunteers.

Volunteers come from all walks of life, and while often retired, can still remain active contributing members of the community using almost any skill set that they are happy to offer at Hospice. We currently have around 370 volunteers helping in the shop, cooking, gardening, visiting, writing biographies, card-making, patient equipment delivery and many other roles in the greater Tūrangi/ Taupō area. The engagement of our volunteers is evident in the frequency of their participation, the enjoyment that they talk about from their work/service and the lifelong supportive friend-ships that they make while volunteering. Volunteers join the Hospice family for many reasons, but everyone in our community is enriched by their experience.







way they are able, including training and social events. Tau 6.2 Taupō Community Ambassadors Continue/ program. Enhance Cou Cor Present our district in a friendly Am and positive light to visitors to Pro the area. Connect and support local business and visitors to the area. Civil Defence Emergency Civi 6.3 Continue/ Management. Eme Enhance age Wider community is supported through local welfare activities such as emergency plans, evacuation and marae preparedness plans etc. Age Col 6.4 Support wide-spread activities New / on International Day of the Older Enhance Offi Person to create greater (MS awareness. Advocate equitable opportunities for older people to remain involved in civic life.

Continue /

Enhance / New /

Achieved

Continue

Activities

Regular volunteer opportunities

for seniors/ kaumatua to support the community in any

6.1



| Lead Agency / Group | Success Indicators & Time Frames |
|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| Lake Taupō Hospice | Increased volunteering and participation. |
| Taupō District Council Community Ambassadors Program | Ambassadors activated 2021/22/23 season Ambassador program expanded to Mangakinō & Tūrangi 2022/2023 |
| Civil Defence Emergency Man- agement | Community has access to information and support specific to their particular CDEM requirements. |
| Age-Friendly Collective Office for Seniors (MSD) | Progressing |

Age Friendly Taupõ District





Housing Goal

Housing is affordable, healthy and appropriately located for older people.

Things older people told us:

- More affordable housing Tūrangi/Taupō and Mangakinō
- Lower electricity prices (especially lines company)
- Communal living for older people should be considered in new housing developments.

Transportation Goal

A public, community and volunteer transport network that considers and caters for the needs of all people.

Things older people told us:

- Having the Super Gold Card is excellent
- Mobility scooters and aides are going to be a common sight in the future and need to be included in any transport planning.





Age Friendly Taupő District

7. Housing - Ko nga whare

| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|-----|--------------------------------------------------------------------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| 7.1 | Rangatiratanga Social Housing Research/Surveys Kaumatua Input Retirement/rest Home * | Enhance | Mangakinō Orangangatanga Te Arawa Whānau Ora Ki Mangakinō Monti Vista | Mangakinō Social Housing Rest home Provider (assess, monitor, action) |
| 7.2 | Tautoko Advocacy with Landlords with Kaumatua Flats | Continue | Te Arawa Whānau Ora Ki Mangakinō | Kaumatua homes are warm, dry and a healthy home environment. |
| 7.3 | Housing Strategy | New | Taupō District Council | In progress |

8. Transportation - Te kawe waka

| | Activities | Continue / Enhance / New / Achieved | Lead Agency / Group | Success Indicators & Time Frames |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| 8.1 | Manaakitanga Supporting Kaumatua and whānau with transport options: services, health, Rotorua Hospital | Continue / Enhance | Mangakinō Orangatanga Te Arawa Whānau Ora Ki Mangakinō Mangakinō Health Services | Whānau are connected for services and health and wellbeing is improving. |
| 8.2 | Advocate and support transport service needs in/from T0rangi to Taupō | Enhance | Tūrangi Social Connection Group | Greater advocacy involvement. |
| 8.3 | Taupō District Transport Strategy. Connecting to people and places, job opportunities, education, health services, shops, friends, families, communities and to social and cultural places. | New/continue | Taupō District Council | Refer to: https:// www.taupodc.govt. nz/council/plans- and-strategies/ district-strategies/ transport-strategy |

activities.

A big thank you to all those who donated photos and allowed us to photograph them for use in this report.

2022 March Acknowledged and Endorsed

Going Forward

The implementation of the Plan will be overseen by the community-led Taupō Age Friendly Steering Group who will continue to engage, update and work with organisations and agencies in relation to the agreed

- The Age-Friendly Plan is acknowledged and endorsed by Council.
- The Steering Group is acknowledged and received as a community-led reference/advisory resource regularly engaged with Council.
- 2022 Establish and Formed (potential MOU's)
- A consultative process between AF Steering Group and Council.
- An umbrella organisation acting as community fund-holder for the Group.
- An independent Group charitable status.

2022 Ongoing Secure Funding

- Community grants Council partnership agreements – philanthropic and government entities.
- Employment of AF Coordinator (part-time/fixed term).
- Build and support existing/new community-led initiatives in the age-friendly space.

Ongoing Monitoring and Evaluation

- Stakeholder activities agreed within Plan.
- Aware to newly emerging groups and actions that are not to included in initial Plan.
- Implementation progress reported to Council and stakeholders annually.
- Review Plan close to due expiry date.





Age Friendly Taupõ District



Appendix 1 Glossary

Active Ageing - The process of optimising opportunities for health, participation and security in order to enhance quality of life as people age (WHO, 2002, p12)

Age-Friendly - Ensuring our senior citizens live connected, fulfilled, safe lives.

Age-Friendly Cities Guide - The WHO framework for understanding the social, physical, cultural and economic environment experienced by older people.

Civic Participation - Community participation in activities such as volunteering.

Community-led - A community group working to address a shared problem.

Elder Housing - Housing units owned and managed by the Council for the purposes of providing affordable accommodation for older aged persons.

Korero - Conversation, discussiion or meeting.

Tangata whenua - People of the land.

Whanau - Extended family or community of related families who live together in the same area.

Tautoko - to support.

Manaaki whenua - land care, management.

Manaaki tangata - people hospitality.

Mana hapu - family groupings influence.

Hauora - health and wellbeing.

Matauranga - knowledge (Maori).

Wananga - university, higher learning.

Mana Motuhake - independent authority.

Rangatiratanga - ownership, independence.

Whakawhanaungatanga - connections and relationships.

Te whare rengarenga - house of lilies.

Age Friendly Taupo District



Appendix 2 Monte Vista Residential Home Te Whare Hononga Ltd Partnership

Monte Vista is the business; it is responsible for the land, the buildings, amenities, activities, facility, staff and most importantly the pakeke. It is the role of the Te Haeata Directors to ensure the following:

All governance, management and operational decisions are aligned and consistent with Nga Pou e Toru, ngā tikanga o Ngāti Tūwharetoa, mana a hapū, Manaaki Tangata – Manaaki Whenua.

Manaaki Tangata: to ensure that Te Haeata is guided by the principles and values of Manaaki Tangata:

- Our residents and staff are happy, well-cared for and safe; 0
- Our residents and staff are engaged in a dignified manner that reflects our 0 values;
- Our residents reside in dignity befitting their status as pakeke (elders); 0
- Their physical, cultural, emotional and spiritual well-being is provided for; 0 That all others associated within the Te Haeata Hauora Kaupapa are treated as rangatira.

Manaaki Whenua: the use of; the land, water, buildings, facilities and amenities will be consistent with the tikanga within Te Kopu a Kanapanapa, Te Piringa and Te Kaupapa Kaitiaki.

Mana a Hapū: that the tikanga of the place hapū is acknowledged wherever whenever it is appropriate to do so.

Te Whanake: The expectation to further develop the Te Haeata Vision - as outlined in the Te Hokinga document) as a Hauora for the whānau, hapū of Ngāti Tūwharetoa and one that is also inclusive to all people regardless of ethnicity or cultural background:

- 0 Explore and investigate the establishment of a Ngāti Tūwharetoa Hauora.
- Explore and investigate the establishment of a Training Provider / ITO. 0
- Explore and investigate "double badging" with an existing training provider. 0
- Explore and investigate training in the health / aged care facility training sector. 0
- Explore and investigate the delivery of Age Care programmes. 0



Age Friendly Taupö Distric

Outcomes

- A Ngāti Tūwharetoa Hauora Health Provider founded on the tikanga o Ngāti Tūwharetoa.
- A health outcome focused training provider, investing in the capacity and capability of our people and creating employment.
- An option to work with and learn from the know-how and experience of an existing health training provider until our own training provider is fully established.
- Provide for directed training to service the expanded staffing needs of Te Haeata.
- Partnership with Crown agencies, Whanau Ora, Ministry of Well-Being etc to reach out to pakeke (elderly) living at home.





Monte Vista Residential Home Te Whare Hononga Ltd Partnership

Ngā tikanga o Ngāti Tūwharetoa: these are kaupapa that is driven by the tikanga of Ngāti Tūwharetoa, this must be reflected in all activities of the business.

Whakawhanaungatanga

Te Haeata Limited is the company and as such has independent directors to ensure the smooth operation of the company. As has already been mentioned, they are responsible to ensure:

Uphold and promote Ngā Pou e Toru Ko Te Pou Tuatoru: Ko Tūwharetoa te iwi – Ko Tūwharetoa te hapū Te Kupu Whakamarama Te Tika me Te Pono (integrity, dignity, dignity and honesty) Te Tika ki te tangata (due diligence, fiducial responsibility, accountability and transparency)

- 1.1. Te Kotahitanga o Ngāti Tūwharetoa 26 Hapū are the sole shareholder of the business.
- 1.2. As required by all entities of this nature, Te Haeata must hold an AGM to report back to the shareholder each year. The requirements of the AGM will be consistent with all entities of this nature as to what the AGM agenda should contain and reporting requirements.
- 1.3. Te Hononga: Is the relationship between Te Haeata and the Custodian Trust which is another directorship of Te Kotahitanga o Ngãti Tuwharetoa.
- 1.4. Te Hononga provides an avenue by which Te Kotahitanga o Ngāti Tūwharetoa can have regular oversight of Te Haeata and their operations. Te Haeata has agreed to provide further reporting back to Te Kotahitanga o Ngāti Tūwharetoa by providing Bi-Monthly Reports back through Te Hononga.
- 1.5. The directorship of Te Haeata is through a nomination and election process which is facilitated by the shareholder, the 26 hapū of Te Kotahitanga o Ngāti Tūwharetoa, the following table is the whakapapa and whakawhanaungatanga;

A BE FIERDE VIERDE VIER

Te Moemoea (Vision) I Te Kotahitanga o Ngāti Tūwharetoa (Sole Shareholder) I Te Haeata Ltd (Directors) I Monte Vista (Management / Operations) I Te Whare Hononga Ltd Partnership (Entity bridging board) I Te Haeata – Custodian Trustee Ltd – Te Kotahitanga o Ngāti Tūwharetoa







| First adopted: | 1 July 2021 | |
|-------------------|-------------------------------------------------------------------------------------------------------------------|------------------------|
| Next review date: | 2024/25 (to align with the development of the 2024 – 34 Long-term Plan) or unless otherwise agreed by Council. | |
| Document number: | A2922707 | |
| Sponsor/Group: | General Manager Policy and Strategy | GREAT LAKE TAUPO |
| | | Teupő District Council |

GRANTS AND PARTNERSHIP POLICY 2021

Purpose

- 1. The Grants and Partnerships Policy 2021 (the policy) affirms the Taupo District Council's (the Council's) commitment to the provision of grant funding as a local public service.
- 2. The policy:
 - a) ensures that the allocation and distribution of funding occurs in a transparent, fair, equitable, efficient and consistent manner
 - b) supports the contribution of community groups, partners and individuals to achieving the Council's strategic directions outlined in the Long-term Plan (LTP)
 - c) provides the ability for Council and community partners to target areas of highest need and support services, activities and projects that benefit and enhance the Taupō District communities
 - provides financial assistance that complements funding from other sources and improves groups' chances of getting this support
 - e) provides for a focus on positive outcomes for the Taupo District community

Revocations

3. The Taupō District Council Community Grants Policy 2015 is revoked when this policy comes into force on 1 July 2021.

Definitions

| Accountability report | An accountability report is a form that details all products and services the grant funding has been spent on. Every group that receives a grant will need to complete an accountability report. There are three types of accountability reports available on the Council website: Community Grants Accountability Report (CGAR): from community grant recipients to grants distributors. Partnership Agreement Accountability Report (PAAR): for three yearly agreements between select community groups and Council |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Application form | A form for applying for funding through any of Council's grants giving schemes. There are two types of application forms: Community Grants Application Form (CGAF): for community grants disbursed through the grants distributors. Partnership Agreement Application Form (PAAF): for three yearly agreements with select community groups The forms are available on the Council's website. Only electronic copies of completed forms describing the stated needs for the grant and how it fulfils Council's objectives for the program will be considered. |
| Community grant | Rate-funded form of donation to a community group or individual. |
| Community groups | Community groups are not-for-profit, charitable and voluntary organizations that are established with the primary purpose of providing a benefit to the wider community. Schools are also included in this category |

| Grants distributors | Standing Council committees, community boards or community groups who have been delegated authority to allocate grants to their wards on behalf of Council. |
|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Partnership agreements | Three yearly agreements with community groups who have a longstanding relationship with the Council and/or are well founded in the community. |

Funding

- 4. The total amount of annual funding to be allocated for community grants and for partnership agreements will be decided through Council's Long-term Plan (LTP).
- 5. Council will specify the proportion of funding to be allocated to the grants distributors and the proportion to be included in a contestable fund for partnership agreements.
- 6. Funding will be GST inclusive if the recipient is GST registered.
- 7. Council will consider the overall budget and needs of the community when determining the amount to be set aside for community grants and partnership agreements.
- Council will prepare an annual report, no later by 30 September of the following financial year, accounting for the distribution and utilization of funds distributed through the community grants and partnership agreements funding

Community Grants Process

- 9. The Mangakino-Pouakani Representative Group, Turangi-Tongariro Community Board, Taupō town-Taupō East Rural Committee [to be established] and community groups will act as grants distributors.
- 10. These grants distributors will only distribute funds to individuals or organizations that demonstrate a direct benefit to the district.
- 11. Community groups wishing to act as grants distributors will be invited to apply for consideration and appointed by Council after the adoption of its LTP.
- 12. Should any grants distributor cease to exist, grants decision making will revert back to Council who may choose to either establish another Council committee or delegate responsibility to another community group or to officers.
- 13. Council will establish and adopt its grants assessment criteria and eligibility following the adoption of its LTP. The assessment criteria will support the purposes of this policy and may be amended via resolution.
- 14. Grants distributors will operate in a purely voluntary capacity with no remuneration or koha donation given to the person(s).
- 15. Council will decline any requests for funding made through the LTP and/or Annual Plan, and submitters will be referred to a grants distributor or advised to apply for a partnership agreement.
- 16. Should the amount of funds allocated by grants distributors be less than the total amount allocated for any financial year, the unused funds will be returned to Council.

Community Grants Accountability

- 17. Community grant recipients must use their grant within 12 months of receipt, unless prior written approval is given.
- 18. Council will require all successful community grant recipients to complete the accountability report online within one month of utilizing the grant.
- 19. Council will audit the community grants process as necessary.
- 20. Council reserves the right to replace any grants distributor if they are unable to meet the requirements set out in this policy.

Partnership Agreements

- 21. Partnership agreement recipients will be community groups who have a longstanding relationship with the Council and/or are well established in the community.
- 22. Council will call for applications in July following the adoption of the LTP. Applicants will be required to demonstrate their suitability for a partnership agreement. Council will consider the applications and make a decision taking into consideration the purpose of this policy.
- 23. Prior to calling for applications, Council will adopt a grants criteria and eligibility document that takes into account the purpose of this policy.
- 24. The amount of funding each recipient receives from the contestable fund will be determined by resolution.
- 25. To ensure that the funds are used appropriately, the agreement will be jointly developed by the recipient organizations and Council; taking into consideration the specific outcomes sought by both parties and the purpose of this policy.
- 26. The agreements shall be in place until the adoption of the next LTP.

Partnership Agreements Accountability

- 27. Recipients will provide a comprehensive report to Council annually, showing how they are meeting the terms of the partnership agreement. The report will also include financial statements setting out how the funding has been utilized for that year. This report must be submitted in July of each year.
- 28. Council reserves the right to discontinue a partnership agreement if the recipient is unable to meet the requirements of the agreement.

APPENDIX

| Terms of Reference for Taupo/Tau | pō East Rural Community Grant Committee |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Objective | To consider and make decisions on the allocation of the Taupō/Taupō East Rural Community grants in accordance with the Grants and Partnerships Policy. |
| Membership | Two (2) members to be selected from the Taupō East Rural Representative Group and two (2) members from the Kinloch Representative Group plus the Mayor. |
| Quorum | Three (3) |
| Meeting frequency | Annually, once per year |
| Reporting | Reports to Council with minutes of each meeting being provided to Council annually within the yearly Grants and Partnerships Yearly Report. |

Background

The Taupō/Taupō East Rural Community Grant Committee was established in 2022 in response to a gap identified in Taupō District Council's range of Community Grants. This scheme was adopted as part of the Grants and Partnerships Policy Review.

Scope of activity

- To consider grant applications made to the Taupō/Taupō East Rural Community Grants and make decisions on the allocation of funds for this grant.
- 2. To hear from applicants who wish to present to the Committee (with such presentations strictly limited to the contents of the application).
- 3. To apply the Council's Grants and Partnership Policy and use the criteria and eligibility that Taupō District Council has adopted to assess grant applications.
- 4. To allocate all funds available in each funding round.
- 5. To hold the allocation committee meeting in its entirety in an open public meeting.
- 6. To complete a short survey provided by Taupō District Council at the end of each year.

Administration

1. A Council staff member will organise the applications' process and provide the Committee with all relevant information pertaining to the funding round. They will also organise the meeting, presentations, minutes and notification of outcomes.

Power to act

- 1. The Committee is ineligible to apply for a grant for its own purpose, except in exceptional circumstances and where authorised by Council staff.
- 2. The Committee has the power to:
 - (a) Resolve matters only relating to the Taupō/Taupō East Rural Community Grant.
 (b) Co-opt suitably qualified people to the committee to assist the committee in meeting its responsibilities.

Power to recommend to Council

The Committee can make recommendations to Council on matters or proposals relevant to the Taupō/Taupō East Rural Community Grant that:

- 1. Are outside of, or in conflict with, Council's Long-term Plan and/or policy direction.
- 2. Involve unbudgeted expenditure for any individual/single contract or project or emergency expenditure.

Delegation of powers The Committee has no power to sub-delegate powers that have been delegated.

Limits on authority

The Committee's 'power to act' pursuant to these delegations is subject to:

- 1. Matters being related solely to the Taupō/ Taupō East Rural Community Grant and its matters.
- 2. An overriding responsibility to ensure that its actions and decisions are always within the law.

Hilary Samuel

| From: Sent: To: Cc: Subject: | llana Batchelor <ilana.batchelor@raukawa.maori.nz> Tuesday, 30 November 2021 11:07 AM Hilary Samuel Andrea Julian RCT Decision Paper - Approval re changes to the commencement resolution for the review of the Taupō District Council District Plan</ilana.batchelor@raukawa.maori.nz> |
|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Follow Up Flag: | Follow up |
| Flag Status: | Flagged |

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Kia ora Hilary

I am pleased to advise that the RCT has formally endorsed the following recommendation, 30 November 2021.

That the Raukawa Charitable Trust:

- I. Receive the contents of this report and attachments;
- II. Agrees to changes to the commencement resolution for the Taupō District Council District Plan review to include a series of plan changes of most pressing issues instead of a full District Plan review.

Moved: D Davies/C Pakuru CARRIED

Please continue to liaise with Andrea as Team Lead, Policy and Strategy regarding the review process and content drafting. I will be involved as needed.

Please also advise Cornelia (for recording purposes) regarding the completion of this action following our hui with TDC on 19 November 2021.

1

Ngā mihi, nā

Ilana Batchelor Policy Advisor – Policy & Strategy

📞 07 885 0260 Ext: 799 💼 07 885 0261

🔄 Ilana.batchelor@raukawa.org.nz 🚱 www.raukawa.org.nz/rct



Raukawa Charitable Trust | Te Poari Manaaki o Raukawa 1-11 Raukawa Way | Tokoroa | 3420 - Private Bag 8 | Tokoroa | 3444





2







into elbow



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Hilary Samuel

| From: | Evelyn <evelyn@tahu-whaoa.com></evelyn@tahu-whaoa.com> |
|----------|---------------------------------------------------------------|
| Sent: | Monday, 6 December 2021 9:38 PM |
| To: | Hilary Samuel |
| Cc: | Nuki Nicholson |
| Subject: | RE: Letter to TARIT re change in Commencement resolution.docx |

CAUTION: This email originated from outside of the organisation. Do not click links, open attachments, or respond unless you recognise the sender and know the content is safe

Kia ora Hilary,

Following on from our hui yesterday this email is to confirm the receipt of the email originally sent to Eugene and then forwarded to myself from Nuki, TARIT endorses the commencement of the Taupo District Plan Review by TDC and look forward to assisting with the process where we are able.

TARIT will have a discussion with Ngati Tahu-Ngati Whaoa as to the approach we will take in being appraised for the Review, the refined approach and how we can best feed into the TDP Review. Our sincere apologies for any delays.

1

Nga mihi mahana, na Evelyn Forrest Chair – Te Arawa River Iwi Trust



Gareth Green Chief Executive Officer Taupō District Council TAUPŌ 21 March 2022

Attention: ggreen@taupo.govt.nz

Tēnā koe Gareth,

Commencement of the Taupō District Plan Review

In reference to the letter dated 26 November 2021 the Tūwharetoa Māori Trust Board continue to be supportive of the recommendation to commence the review of the Taupō District Plan.

Understandably, given the Resource Management Act review currently progressing at Central Government, a refined focus in terms of scope is a pragmatic approach.

We would again acknowledge and thank the Council for this inclusive approach to reviewing the Taupō District Plan. We look forward to continuing a positive partnership in this regard.

Please continue to direct enquiries on this matter to Peter Shepherd, Natural Resources Manager.

Ngā mihi,

Name Peter Shepherd Natural Resources Manager

Cc- Hilary Samuel

Senior Policy Advisor, Taupō District Council



tuwharetoa.co.nz

P.O. Box 87, Turangi 3353

🗀 +64 7 386 8832

info@tuwharetoa.co.nz



TAUPO DISTRICT COUNCIL

PERFORMANCE REPORT

FEBRUARY 2022

1. CEO'S COMMENTARY

The rubber has started to hit the road across the organisation this month, and our staff have really rallied – planning for the inevitable rise of Omicron and doing a great job in such a fast-moving space. Of course, our staff and contractors have been impacted by Omicron in the same way as our communities. As cases have started to rise here in Taupō, a number of our staff have had to isolate- either because they have tested positive for Covid or are household contacts of positive cases.

We knew this was likely to happen as cases spread across the country and have prepared by training some of our staff in critical service roles should we need them to step away from their everyday job. In early Feburary some of our lifeguards were trained in operating our Three Waters infrastructure. This means if our Three Waters teams have to isolate, we expect to be able to continue to operate our water and wastewater plants. In addition, I want to pass on my thanks to a huge number of staff and volunteers who have also been helping out down at the Rapid Antigen Test (RAT) Distribution Centre. The team has done an amazing job in being a point of contact, directing traffic, and distributing RAT testing packs for our community.

As we have had to adapt and focus on maintaining delivery of our critical services through this period we know there has been some impact on our level of service at some facilities. Our operating hours at AC Baths, our service of bus routes, and our rubbish and recycling collection have all been affected at some point. We have appreciated the public's understanding with these service levels while we have focused on keeping our community and staff safe.

As I mentioned, this is a fast-moving environment and as such we have been continually reviewing our decision to introduce the use of My Vaccine Passes at our venues and facilities. Excluding anyone from our public facilities is certainly not something that anyone has enjoyed doing. Council management believes that it was the right thing to do at the time in order to ensure the safety of our staff and customers, whilst also ensuring that the venues could operate as normally as possible, but that the settings have changed to such an extent that a different approach is now warranted. As such, a decision has been made to remove the requirement at most of our venues and facilities from 14 March.

Despite Omicron being a point of discussion for us all at the moment, there is also a lot of work happening behind the scenes and our busy work programme for the year has well and truly kicked off. Major projects have continued to progress this month- with the Airport upgrade gaining momentum. Hon Stuart Nash- the Minister of Tourism and Regional Economic Development visited us in mid February and was excited to see the project taking shape. It was a great opportunity for to highlight just how important the new Airport will be in developing our tourism sector as the country opens back up to international visitors and our economy starts to bounce back after Covid.

You will have also seen a lot changing around town- with work on Tongariro Street continuing at pace as the Taupō Town Centre Transformation project gets back underway for the year. The Turangi Street Revitalisation project is progressing well, and work at Waiora House is also about to begin shortly.

A key focus of our work this year is to develop a housing strategy. The strategy will talk about desired housing outcomes for Taupō as our district continues to grow. Four Councillors are on a steering group for this work and over the past month we have worked with them to develop key principles that will guide our approach to developing the strategy. We are currently working with this group to review different response tools that can be used by council to address some of the issues we face.

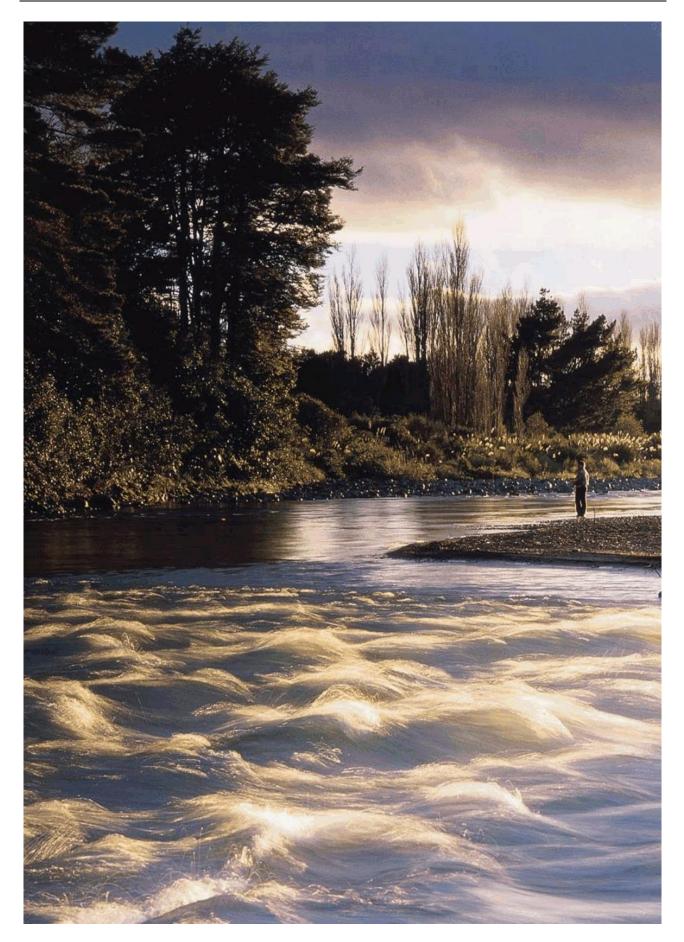
In developing this strategy, we have signed a Memorandum of Understanding with Tūwharetoa Settlement Trust. This agrees that we will work in partnership to address housing needs across the district. Tūwharetoa Settlement Trust have their own Kainga Iwi strategy and 3 pilot programmes underway- it is great to share our plans and work toward a shared vision for our community. We will also reach out to other Iwi partners over the next few months to further develop strategy principles and see where we can align work with their housing aspirations.

A parallel piece of work we are undertaking is looking at a release plan for the East Urban Lands (EUL). We will ensure the release of this land aligns with the principles of the housing strategy and look to maximise social and economic outcomes for our community as the land is gradually released.

Looking forward to March and April, we will be out and about talking with our community on our Annual Plan and our Speed Management Plan. Both of these consultations open on March 14. We are looking forward to the conversations with our communities on these topics. For more information head along to taupo.govt.nz/haveyoursay

Nga mihi nui

Gareth Green CEO Taupo District Council



2. STRATEGIC PRIORITIES

CAPITAL INVESTMENT PLAN

Deliver our Capital Investment plan as identified in year one of the LTP (including shovel ready monies). Progress in February:

- Capital Investment deployment YTD is \$37.9m, a substantial increase on \$25.5m, in same period as last year.
- This continues to be a positive trajectory and represents a substantial lift in delivery capability and cadence (albeit short of what we planned for).
- With the spread of Omicron through the community we are starting to see early signs of that impacting on our contractor staff availability.

HOUSING

Develop a housing strategy for the district. Key housing areas include social housing, housing for the elderly, papakāinga, and affordable housing. Progress in February:

- The four housing areas outlined above as well as the District Plan Review and EUL Land Release Plan will be considered in the development of this strategy.
- Housing Strategy workshops were held with our housing steering group and Tūwharetoa Settlement Trust. Key principles have been developed and our next workshop will focus on the response tools that can be used by council.
- EUL Land Release Plan workshops with key stakeholders began in February. The Land Release Plan will align with the principles of the wider housing strategy.
- MoU signed with Tūwharetoa Settlement Trust. Workshops with other iwi partners to be held over the coming months.

RECREATION AND ARTS

Complete a recreation, arts and culture strategy to a standard enabling future investment decisions and lease decisions to be made. Progress in February:

- Planning is now well underway with scoping for the Recreation & Arts Strategy. We aim to run a Council workshop focusing on this strategy in the first half of 2022.
- Engagement with internal groups has started. This has included engagement with different teams including those focusing on Parks, Property, Events, Community Engagement, Iwi and Co-Governance, and Roading.
- External engagement has also started, Officers met with Sport Waikato.

REFORM

Prepare for reform/change of local government - specifically three waters, RMA and Future for Local Government. Progress in February:

Local Government Reform

- The Future for Local Government Review Panel met with the Governance Team for a discussion around what they termed as five key shifts and what Local Government will look like over the next thirty years.
- The main focus of discussion was around two of the key shifts, namely co governance and funding mechanisms for local government, although the discussion touched on the other key shifts.
 - A submission to the review panel is being prepared with a June timeline.

RMA Reform

- Officers provided a written submission to "Our Future Resource Management System discussion paper" at the end of February.
- The Natural and Built Environment Act was the focus of our submission and commentary was provided in the submission on The National Planning Framework, Regional Spatial Strategies, Natural and Built Environment Plans, Transition and Funding.
- Officers continue to engage with MFE officials during this review.
- Gareth appointed to RMA Steering Group

Three Waters Reform

- Council received its first request for information (RFI) in February from the National Transition Unit (NTU) from the Workforce & People Transition Reference Group. Response to be returned by 1 March.
- The RFI was seeking information of staff working in the 3 waters space and other supporting roles, other information required focused on external service providers and activities outsourced that support the 3 waters operation.
- Gareth Green is now on the Three Waters Steering Group. Kevin Strongman is on the National Transition Unit for People and Workforce. Both Kevin Strongman and Tony Hale are on the Local Transition Team.
- The national working group on Governance and Accountability was tasked with advising the Minister on how to address concerns over the Government's proposal of three waters. This is to be considered by Cabinet shortly.
- Regardless of Council views on this piece of reform, work is progressing at pace. Project planning is well underway and we are resourcing accordingly.

WAYS OF WORKING

Provision of and preparation for our new work environment - both physically and the way we work. Progress in February:

- Completed a gap analysis and detailed action list. This is currently being sense checked with the project sponsor.
- Next up will be prioritising this list with the Enterprise Leadership Team.
- Actively taking note of gaps in technology, leadership, and collaboration during this most recent Omicron outbreak.
- Negotiations on the fit out of our Civic Administration Building continue.

DIGITAL TRANSFORMATION

Completion and uptake of Project Quantum to realise the investment made and opportunities it presents to be more efficient, customer focused, digitally enabled and outwardly focused. Progress in February:

- Replanning to move to an agile delivery mode, to adjust to challenges around data migration and resourcing under the current Covid climate.
- Continued embedding of the Finance and additional HR modules that have recently gone live to ensure staff are well trained and supported so benefits can be realised.
- We continue to regularly monitor cyber security threats across the organisation, with a focus on upgrading systems and increased training.

CLIMATE CHANGE

Develop a strategy for how the organisation and the district responds to our climate change challenges in the short, medium and long term. Give effect to the short term "quick wins". Progress in February:

- Presented the scope of our Climate Change Strategy to Elected Members and the Taupō East Rural Group. We are now focusing on drafting a strategy for Exec and Council consideration in June.
- The strategy will set targets and actions that align with national targets (including NZ's international commitments).

WORLD-CLASS TEAM

Creating an empowered, engaged and efficient workforce to be able to meet the organisational priorities. Progress in February:

- Enterprise Leaders received their engagement survey results and are currently conducting State of the Team conversations. From these conversations and ways of working information, a leadership framework concept will be developed.
- Significant work continues to ensure our teams are best prepared headed into the Omicron outbreak.

CONNECTIVITY

Play a lead role in drawing together national and regional agencies to support the work across the district, for better overall community outcomes. Progress in February:

- Membership and participation on a number of LGNZ, Taituara, and DIA working groups including Three Waters, Covid response and Future of Local Government.
- Participation in a Regional Leadership Team- focusing on Covid planning and response. In addition, collaborated with Iwi and DHB on various elements of Covid readiness.
- Work on a community group relationship register has begun. This will provide an effective tool to engage with our communities.
- Through our Tranche 1 Three Waters Projects and Shovel Ready portfolio, we work closely with DIA (Te Tari Taiwhenua), MBIE (Hīkina Whakatutuki) and MOT (Te Manatū Waka) to provide monthly updates (budget,

employment and social procurement outcomes) along with regular site visit opportunities for their teams and Ministers. Feedback on the quality of our reporting is positive.

LOCALISM

- Support for Southern Lake Taupo-based roles is growing, with communities seeing the benefit of having our team 'on the ground' and accessible to korero face-to-face.
- Continuing conversations with internal teams to support meaningful engagement and factoring this into project plans at the initial stages. We are also working to shift how we talk to communities to cut out the jargon and keep messaging simple.
- Continuing to support initial conversations about how we shape the next LTP process with localism at its core, to help our communities achieve the outcomes they want.

SERVICE

Lift our service standards through the organisation, benchmarked against non-local Govt peers. Progress in February:

- Our service teams are working flexibly across the organisation, working from home, alternative locations and in alternative duties like the RAT distribution centre. Their ability to be agile and collaborative ensures we can still deliver our service standards.
- Our Contact Centre handled 7,895 customer interactions in February with an 81% first point resolution outcome.
- Our top 5 service requests in February were related to: Animal Management (24%), Building & Resource (24%), Parks & Reserves (16%), 3 Waters (14%), and Transportation (10%)
- We had a total of 25,259 customers through the doors at our customer service offices, and TEC/ AC Baths. This is a 29% reduction from February 2021.
- YTD, we have enabled \$280m in building activity via our Consenting processes. Inspection wait times have reduced due to supply chain issues.
- Our Turangi Customer & Visitor Support Centre at Ngawaka Place is under renovation. We hope to open our doors fully by the end of March.

INTEGRATED CO-GOVERNANCE AND MANAGEMENT

Through everything that we do. Progress in February:

Integrate co-governance and management across our mahi

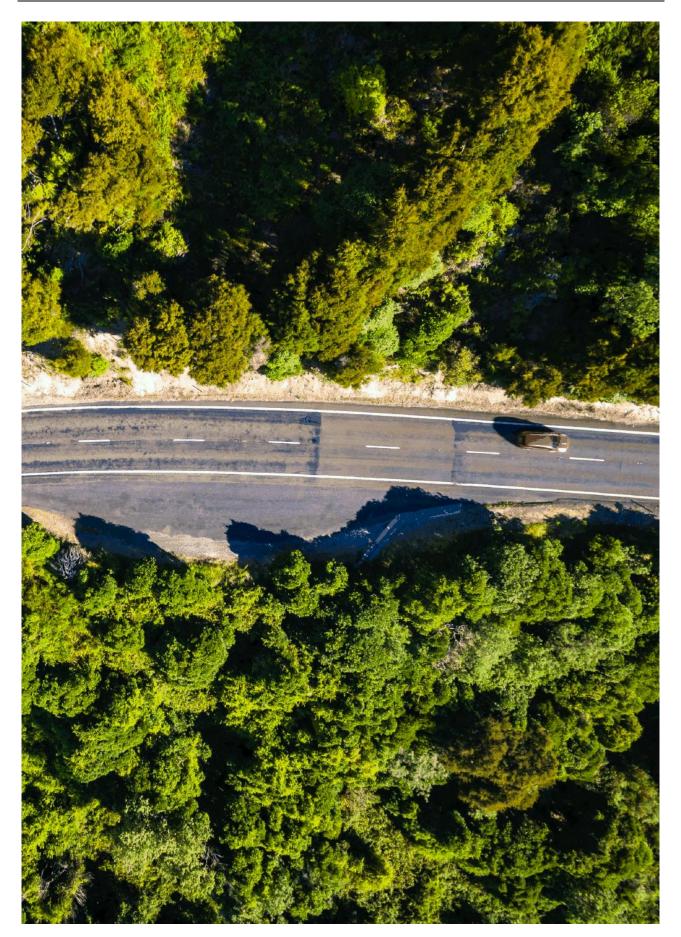
- Ongoing positive negotiations with Ngati Turangitukua to finalise the Mana Whakahono agreement, and to plan implementation.
- Contribute to collaborative approach and input for the Raukawa Resource Consent Strategy
- Continue to work with Te Kotahitanga and Waikato Regional Council on the development of Te Kaupapa kaitiaki, an alternatives document and an implementation plan (as required by the settlement legislation)

lwi/hapū engagement

• Tauhara hapū forum engagement – TTCT, Waiora House and Airport upgrade presenting to hapū representatives in March.

Internal support

 Online professional development workshops for staff focusing on Te Tiriti o Waitangi.



3. FINANCIAL SUMMARY

3.1 REVENUE & EXPENDITURE PERFORMANCE

Figure 1 below sets out Revenue & Expenses for the year to date.

Revenue is tracking ahead of budget across most key revenue lines. In particular, our subsidies and grants revenue is higher than budget because of inflows from central Govt in relation to the Taupo Town Centre Transformation (\$14.1m) and Three Waters (\$1.8m). This is partially offset by lower than anticipated inflows from Waka Kotahi (\$1.5m) as some roading renewal and maintenance activity is taking place later than planned.

Fees and charges are also tracking higher than budget, driven mostly by more property development and construction activity across the district. Specifically, building and resource consent fees are up on budget by \$336,000 year to date, solid waste revenue is up by \$360,000 and roading & works recoveries are up by \$127,000. These are offset by our venue's revenue being below plan by \$276,000.

| \$000 | YTD Actual | YTD Budget | YTD |
|-----------------------------|------------|------------|--------|
| REVENUE | | | |
| Rates | 51,537 | 51,582 | (45) |
| Subsidies and Grants | 18,632 | 4.173 | 14,458 |
| Development Contributions | 2,098 | 2,141 | (43) |
| Fees and Charges | 7,625 | 7,074 | 551 |
| Finance Revenue | 1,245 | 1,111 | 134 |
| Other Revenue | 668 | 978 | (309) |
| TOTAL REVENUE | 81,805 | 67,059 | 14,746 |
| | | | |
| OPERATING EXPENDITURE | | | |
| Personnel Costs | 17,229 | 17,355 | 126 |
| Depreciation | 16,970 | 16,970 | 0 |
| Finance Costs | 5,360 | 4,905 | (454) |
| Other Expenses | 23,555 | 27,165 | 3,610 |
| TOTAL OPERATING EXPENDITURE | 63,114 | 66,395 | 3,282 |
| NET SURPLUS / DEFICIT | 18,691 | 664 | 18,027 |

Figure 1: Statement of Revenue & Expenses at 28 February 2022

Total operating expenditure is currently tracking below budget for the year to date.

Within this, personnel costs have come back under budget due as annual leave taken exceeded annual leave accrued for the months of January & February.

Other expenses are under budget by \$3.6m for the year to date with the largest components being the following:

| Overall maintenance costs | \$1.8m |
|-------------------------------------|--------|
| Unrequired events costs | \$0.6m |
| Policy consulting costs | \$0.4m |
| Three waters consulting costs | \$0.2m |
| Software licences & materials costs | \$0.4m |
| Staff training & travel costs | \$0.2m |

We expect maintenance costs will partially catch up to budget by year end as some of it is related to timing of roading, water and building maintenance activities.

Event costs will likely remain unspent.

Policy consultant costs will likely finish the year below plan largely due to the change of scope of the District Plan Review. Three Waters consultant costs will likely finish the year below plan, with consultants having been used less than anticipated in the year to date.

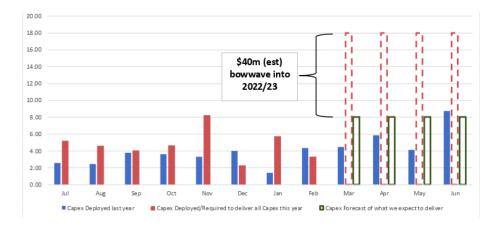
In our Corporate costs, two large items, software license fees & materials, are contributing to this variance, we do not anticipate either to be fully spent by year end. Due to COVID restricting travel & events, costs related to travel & training across the whole organisation are under budget and will not be fully spent by year end.

Finance costs are tracking over budget for the year to date as we have pre-funded the repayment of a \$10m LGFA loan facility (and the holding cost of prefunding is not budgeted for).

3.2 CAPITAL INVESTMENT PERFORMANCE

Our capital investment programme in the current year will undoubtedly produce a substantial amount of carry-forward into the next financial year. We completed a year end forecast exercise in February and believe the quantum of this carry forward is approximately \$40m. As presented to Council in December we now have a clear understanding of some of the constraints in our investment programme in terms of materials supply and availability of skilled labour, however the ongoing pandemic and its impact for the remainder of the financial year remains highly uncertain.

In the eight months to February 2022, we have successfully deployed \$37.9m of infrastructure capital, substantially more than the \$25.5m deployed in the same period last year. The chart below continues to illustrate the substantial "bow wave" effect which will create our large carry forward into FY23.



4. TREASURY REPORT

4.1 TREASURY COMPLIANCE

The table below sets details our compliance with the Treasury Management Policy at 28 February 2022.

| DEBT MANAGEMENT | | | | | |
|--------------------------------|--------------------------|-------------|--|--|--|
| Measure | Compliance status | Required by | | | |
| Interest Rate Risk | \checkmark | ТМР | | | |
| Funding Maturity | \checkmark | ТМР | | | |
| Carbon unit coverage / hedging | \checkmark | ТМР | | | |
| Liquidity | \checkmark | LGFA | | | |
| Net Debt | \checkmark | LGFA | | | |
| Debt / Revenue | \checkmark | LGFA | | | |
| Interest Cost / Rates Revenue | \checkmark | LGFA | | | |
| Interest Cost / Total Revenue | √ | LGFA | | | |
| Debt affordability | Measured at the end of | LGA | | | |
| Balanced budget benchmark | the financial year only. | LGA | | | |
| Debt servicing benchmark | | LGA | | | |

| Investment management | | |
|----------------------------|--------------|-----|
| Investment Maturity | \checkmark | TMP |
| Counterparty Credit Limit | \checkmark | ТМР |
| Strategic Asset Allocation | \checkmark | TMP |

TMP = Treasury Management Policy LGFA = Local Government Funding Agency

LGA = Local Government Act

Note: Carbon Units have now been purchased to ensure our obligations for the 2022 and 2023 Financial Years are covered. The cost of these units aligns to the total cost of carbon set out in the Annual Plan consultation document for the 2023 Financial Year.

4.2 CEO DELEGATIONS REPORTING

CEO approval of budgeted expenditure over \$500,000: Nil to report this month.

CEO approval of unbudgeted expenditure over \$50,000: Nil to report this month.

5. SIGNIFICANT PROJECTS

Good progress has been made over February across our portfolio of key projects. Financial year percentage spend has increased from 53% to 60%, with an actual spend of total budget increasing from 39% to 42%. Despite challenges from COVID, pricing and supply chain, time indicators remain similar to January with budget indicators trending up. The portfolio is showing an average of 47% complete.

| PROJECT | ON TIME | ON BUDGET | COMMENTS |
|---------------------------------------------------------------------------------------------------------------|---------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| WATER | | | |
| Acacia Bay Water Supply | | | Final commissioning of the connection between Taupo and Acacia Bay planned over the coming weeks. Completion has been delayed due to staffing shortages with a rise in COVID cases. Expected mid-April completion. 95% complete. |
| Membrane Plant Drinking Water Standards NZ upgrade (commencing with Kinloch) (multi-year project) | | | The PMWC have started design on the treatment plant contract. The pipeline renewals package has been awarded to Nolan Drainage and the bulk main package is currently being tendered. Revised costs went to Council in Dec 21, now part of the Annual Plan (in consultation). 20% complete. |
| TRANSPORT | | | 1 |
| Shared Paths & Access Pathways | | | The 2.5km section at Mapara has been completed. Camex commenced the ETA Shared Path in Aug 2021, starting from the Airport Roundabout end, towards Centennial Drive along the existing track. Approximately 1,500m of 2.8m wide concrete shared path has now been constructed, starting from the most southern end of the ETA. 23% complete |
| Turangi Street Revitalisation | • | • | We have received positive feedback from the Community about this project. Package 2 is 98% complete with COVID placing some strain on progress and grounding a whole team. All trees have been removed in Package 2 with 40 trees also already removed in Package 3. Additional funding to cover future packages now in Annual Plan consultation. 40% complete. |
| Kiddle Drive Roundabout | | | Nearly complete but there have been minor delays due to Omicron and concrete shortages. Project should finish within budget, contract 1 month overdue. 95% complete. |

| Turangi Recreation & | | | Third Party (RSL) engaged to lead the |
|--------------------------------------------------------------------------------------|-----|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Activities Centre (TRAC) | | | scoping/discovery phase of the project. 5% complete. |
| Te Kapua Park Playground Upgrade | | | Engagement with community (online & face to face) is in progress with excellent participation and feedback to date. |
| | | | Concept design has been further developed based on documented themes and stories provided by Ngati Tūrangitukua. Note current funding may not be sufficient to complete all aspects of phase 1 however scope still being finalised. 15% complete. |
| Tūrangitukua Park Community Sports Facility | • | | Additional unbudgeted expenditure approved by Council on 22 February. The proposed main contractor is preparing revised pricing / proposal reflecting current market rates and conditions. Timeline will be re-baselined once agreed with the contractor40% complete. |
| Mangakino Lakefront Upgrade | N/A | N/A | A scoping meeting has been held with Councillor Trueman to complete the scoping exercise & summary budget for this project. The next step is to engage a consultant to prepare a consultation document on options. |
| WASTEWATER | | | |
| Kinloch WWTP upgrade | | | Kinloch WWTP process commissioning was completed in December. There is still work left to complete on site such as reinstatements, surfacing, fencing. Structural strengthening of the second process tank is underway. |
| | | | Council paper to March meeting for unbudgeter funding request. 95% complete. |
| Taupō wastewater Southern trunk main Upgrade- Stage 1 (multi- year project) | | | Project is in concept option assessment phase. Detailed design phase expected to start in the first Quarter of 2022. We expect Construction contract mid-late 2022. 5% complete. |
| Taupo North WW Solution | | | Project is in concept-option assessment phase. There are current challenges around stakeholde engagement timelines and unknowns on cost & timelines due to engagement risks. 2% complete |

| District Plan Review | Progress is being made on the new "pinch- |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | point" review. We will engage with the Exec, Council and Iwi partners on our drafted Strategic Directions section. The draft Rural chapter also nearing completion. Contracts for Residential, Town Centre and Industrial sections have been finalised. Community survey completed on Protected Trees - high level of support for maintaining this section. Council ha agreed that this section can wait for now. A Council working group has been set up. Timelines may be adjusted after Council paper i March. 65% complete. |
| SIGNIFICANT PROJECTS | |
| Taupō Town Centre Transformation | Construction along Tongariro Street from Te Heuheu to Spa Road Western side is well underway. Spa Road signals now having left tur and are being removed at our cost. Tūwharetoa Street intersection is also well advanced. Restaurant Brands legal issues still are live and negotiations with Roberts Action Group are back underway for more concession/less parking. |
| | Recent contractor staffing issues (up to 40% away isolating), although not currently significantly impacting day to day operations, have some potential to flow through overall deliverability at a later date. Additional funding for this project is in the Annual Plan consultation document. 40% complete. |
| Taupō Airport Upgrade | Execution phase is well underway. Target completion date remains as Dec 22, and a hard launch in Jan 23. Stage 1 of the carpark is complete. Stage 2 planned for June. For the new terminal- the steel install is complete - purlins on, and roof about to go on. Currently >50% of contingency utilised against 40% total project completion. |
| 3 Waters Reform Programme Tranche 1 | SCADA 2030 and DWSNZ upgrades remain the only two projects, with works ongoing. Both are well on target to complete agreed scope by June. |
| | Note that additional funding is in the process of being requested to cover known short fall for the DWSNZ upgrade. Additional time & budget is required to deliver the remaining 4 sites. 929 complete. |
| 3 Waters Reform Activities | A draft Transformation Discussion Paper has been released and planning is well underway. We have been focusing on communicating wha is required by TDC and developing a draft resourcing plan. |

| Project Quantum - Phase 2 | | Significant delays with data migration tasks for Property and Rating require an extension to timeline. Replanning is in progress. The additional time required will contribute to costs beyond budget. 72% complete. |
|-----------------------------------------------------------------------------------|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ngati Tūrangitukua Mana Whakahono - co-governance relationship agreement | • | Negotiations nearing completion. 95% complete. |
| Waiora House | | Additional unbudgeted expenditure approved by Council on 22 February. A contract has been signed with RBS Limited and building works are expected to start in April following a site blessing. In parallel, the Waiora Community Trust continue to work on developing a business plan. ~40% complete. |
| ON TRACK | ON TRACK (MAY NOT MEET TARGET) | WILL NOT MEET ACHIEVED |