

ATTACHMENTS

Turangi/Tongariro Community Board Meeting

3 August 2022

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Turangi/Tongariro Community Board Meeting Minutes

6 July 2022

**TAUPŌ DISTRICT COUNCIL
MINUTES OF THE TURANGI/TONGARIRO COMMUNITY BOARD MEETING
HELD AT THE NGAWAKA BOARDROOM, TŪRANGI SERVICE CENTRE, 1 NGAWAKA PLACE,
TŪRANGI
ON WEDNESDAY, 6 JULY 2022 AT 2.00PM**

PRESENT: Mr Robert Severne (in the Chair), Cr Tangonui Kingi, Cr John Mack, Ms Paula McRae, Mr Te Takinga New, Mr George O'Connor Patena

IN ATTENDANCE: Chief Executive, District Customer Relations Manager, Three Waters Manager, Infrastructure Project Manager – Operations, Governance Quality Manager, Southern Lake Taupō Engagement Partner, Team Leader Customer Support – Tūrangi and Mangakino, Team Leader Customer Support, Team Leader Business Support, Customer Services Team Leader – AC Baths/TEC, Contact Centre Officer, Senior Committee Advisor

MEDIA AND PUBLIC: Nil

Note Chair Mr Robert Severne welcomed everyone to the meeting and asked member Mr George O'Connor Patena to open with a karakia. Everyone present acknowledged Matariki and observed a moment's silence for those in the community who had passed in the last year.

1 WHAKAPĀHA

APOLOGIES

TT202207/01 RESOLUTION

Moved: Cr Tangonui Kingi
Seconded: Ms Paula McRae

That the apologies received from Mr Clint Green and Mrs Donna Searancke be accepted.

CARRIED

2 NGĀ WHAKAPĀNGA TUKITUKI

CONFLICTS OF INTEREST

Nil

3 WHAKAMANATANGA O NGĀ MENETI

CONFIRMATION OF MINUTES

3.1 TURANGI/TONGARIRO COMMUNITY BOARD MEETING - 1 JUNE 2022

The minutes were amended in the following manner:

Item 4.5, Members' Reports:

Correct 4th bullet point of Mr George O'Connor Patena's report to Poukura Pa (not Paukeno Pa).

Correct 5th bullet point of Mr George O'Connor Patena's report to "Met with members of Tūwharetoa"

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TT202207/02 RESOLUTION

Moved: Mr George O'Connor Patena
Seconded: Ms Paula McRae

That the minutes of the Turangi/Tongariro Community Board meeting held on Wednesday 1 June 2022 be confirmed as a true and correct record, as amended.

CARRIED**4 NGĀ RIPOATA****REPORTS****4.1 UPDATE ON RURAL WATER SCHEMES**

The Three Waters Manager presented to the Board about why central government had begun the Three Waters reform in July 2020 (A3163766).

He advised that the Water Services Entities Bill was currently at Select Committee and submissions were open until 22 July 2022. The next bill was expected to be read in September 2022.

In response to concerns raised by members, the Three Waters Manager confirmed that Council supported the establishment of the national regulator Taumata Arowai to raise drinking water standards but was opposed to the reform process, particularly the four vast water services entities which would not give local communities a voice. He also advised that the people and workforce workstream within the National Transition Unit had guaranteed that local workforces would be moved to the new entity with existing conditions and locations. Any assets the Council owned such as pipes would be transferred to the new entity, as well as any debts.

In response to concerns from members regarding lack of information to provide to community members, the Chief Executive advised them to go directly to the Select Committee submission page on the Parliament webpage, and that the link had been shared on Council's Facebook page. The Three Waters Manager advised that there would be opportunities for increased levels of service in terms of resources so there may be more career opportunities.

He encouraged the Board to look for more information on the Taumata Arowai, Department of Internal Affairs, and Taituara websites.

TT202207/03 RESOLUTION

Moved: Mr Te Takinga New
Seconded: Cr Tangonui Kingi

That the Turangi/Tongariro Community Board receives the update on rural water schemes provided by the Taupō District Council Three Waters Manager.

CARRIED**4.2 MONTHLY UPDATE - TŪRANGI REVITALISATION (KERB AND CHANNEL) PROJECT**

The Infrastructure Project Manager – Operations added further updates to the report provided on Packages 2 and 3.

Some of the berms were required to be redone but most had been tidied, weeds had been removed, and residents had been asked to mow their berms. Stormwater outlets had cracked on the tops of kerbs but the contractor had provided a solution to prevent them flexing when driven over. The molds had been altered for Package 3 so that they would not crack. Once they had a date for tree replanting arranged with the sub-contractor, the project team would meet with the Southern Lake Taupō Engagement Partner to coordinate planting with local schools and their whānau.

The open channel remaining to be poured on Raukura Street was down to 80 metres and would have been completed 6 July but unfortunately there had been vandalism to the trucks in Taupō which had caused a

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delay. It was hoped that this remaining channel would be completed by the end of the week.

Letters would be delivered to residents of Patikura Place by Friday 8 July informing them that driveways, and kerb and channel work on their street, would commence 18 July. The arborist was scheduled to return to the street in the week of 25 July to complete stump grinding and remove tree roots.

The Infrastructure Project Manager – Operations had questioned some of the increased costs for rework and inflation with the contractor (Downer) and would provide more information regarding budget increases at the following meeting. He confirmed that concrete, sub-contractor fees, materials and fuel had all increased so once he had firmer figures he would present the budget up to the end of Package 3 and forecast the spend for Packages 4 and 5. Any additional funding required would be requested via the Annual Plan process but would be discussed with management and the Tūrangi Tongariro Community Board first.

TT202207/04 RESOLUTION

Moved: Cr John Mack

Seconded: Mr George O'Connor Patena

That the Turangi/Tongariro Community Board receives the information on the Turangi Revitalisation Project as presented on 6 July 2022.

CARRIED**4.3 MONTHLY UPDATE - TŪRANGI CUSTOMER RELATIONS**

The Team Leader Customer Support – Tūrangi and Mangakino confirmed that the cost of the underpass lighting under State Highway 1 was shared with Council and Waka Kotahi as a 49/51 per cent split.

He advised the members that as of 1 July 2022, Taupō District Council had exited the I-site so signage and branding had been removed. This meant that the visitor centre would have more flexibility around the way they operated, and the stories they could share with visitors.

The increase in foot traffic over June was mostly due to dog registrations, of which approximately 50% of known dogs in the Tūrangi community had been registered. In answer to a question from a member, the Team Leader Customer Support – Tūrangi and Mangakino advised he would follow up and clarify which areas of Tūrangi were officially off-lead areas for dogs and ensure that signage was clear.

The Team Leader Customer Support – Tūrangi and Mangakino advised that due to an increase of litter and leaves around Tūrangi, he had raised a Service Request with the Parks and Reserves team to address this.

The District Customer Relations Manager confirmed that she was meeting with a sign writing company the following week to install frames for displaying photos and timelines in the Ngawaka boardroom. The intention was to display progress by photos of the Tūrangi community projects such as Tūrangitukua Park.

TT202207/05 RESOLUTION

Moved: Mr Te Takinga New

Seconded: Mr George O'Connor Patena

That the Turangi/Tongariro Community Board receives the update on themes and customer feedback presented on 06 July 2022.

CARRIED**4.4 MONTHLY UPDATE - COMMUNITY ENGAGEMENT**

The Southern Lake Taupō Engagement Partner updated the Board with regards to the recruitment of a Tūrangi Events Coordinator. Interviews would be conducted over the next few days and once the successful applicant was appointed, they would start immediately in a part-time role of approximately 12-15 hours per week. The first year of the role would be administered by Amplify with the view to be handed back to the community thereafter. Their first task would be to collate an events calendar and coordinate existing and new events in Tūrangi.

The Stella Business Awards were currently open for applications in the Taupō district and the Southern Lake

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Taupō Engagement Partner asked for members to suggest any Tūrangi businesses that should apply.

The Southern Lake Taupō Engagement Partner advised that she was working with the Council communications team to make a video including all groups such as tamariki, rangatahi, kaumatua and police showing their involvement in the tree replanting. The Department of Conservation had also offered their assistance. The Southern Lake Taupō Engagement Partner planned to engage with schools after the July school holidays to arrange the replanting. By giving ownership to tamariki and their whānau, they hoped to alleviate vandalism.

The Southern Lake Taupō Engagement Partner updated the Board regarding the Te Kapua Park and Tūrangitukua Park projects. Te Kapua Park's final concept design was being developed and would be formally adopted as part of the Annual Plan. The new designs reflected recent feedback and catered for toddlers through to 12 year olds. Once the design was finalised, they would procure contractors, and the playground was expected to be completed in the current financial year.

Work on the sports facility at Tūrangitukua Park was well underway and they were procuring contractors for the new fence. Monthly meetings with representatives of local sporting groups had been scheduled to facilitate communication throughout the build and form an operational framework.

The Southern Lake Taupō Engagement Partner advised she would follow up on the trenches currently used as a barrier to the park which were a hazard, and also the desire to use the \$5,000.00 donation given to the Board.

She thanked member Mr George O'Connor Patena for the Matariki event at Whareroa and advised it was great to see that the Tūrangi market was running successfully.

Finally, the Southern Lake Taupō Engagement Partner advised that she was meeting regularly with community groups to offer support and remind them that she, the Board, and Council were available to support them.

TT202207/06 RESOLUTION

Moved: Cr John Mack

Seconded: Mr George O'Connor Patena

That the Turangi/Tongariro Community Board receives the report from the Southern Lake Taupō Engagement Partner.

CARRIED**4.5 MEMBERS' REPORTS**

The following members' reports were received:

Ms Paula McRae:

- Confirmed that she would follow up the Service Requests raised regarding lighting and graffiti with Council staff
- Thanked member Mr George O'Connor Patena for his work on the Matariki events
- Thanked Council for implementing regular waiata sessions and Te Reo lessons for staff

Mr Te Takinga New:

- Acknowledged Council staff, Mayor and Councillors, and the Tūrangi Tongariro Community Board's achievements in recent months including the Mana Whakahono which had reinstated the mana of Ngāti Tūrangitukua.
- Congratulated a student of the Tongariro School who had been ranked in the top 15 for Ki o Rahi and was representing the school in the top team. This was made possible by community grant funding by the Board in 2021.
- Asked for the Board's support allowing more funding to be provided to volunteers.

Cr Tangonui Kingi:

- Acknowledged Cr John Mack's driving force for the Tūrangi community.
- Acknowledged member Mr George O'Connor Patena's Matariki event as well as the displays around

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the community acknowledging our leaders and making the public holiday a special national day for all New Zealanders.

- Expressed his desire for a celebration of the Community Board before it dissolves at the end of September 2022.

Cr John Mack:

- Expressed his desire for the community to be informed regularly on the Board and Council's achievements for them.
- Waikato Regional Council had confirmed that there would be a Tūrangi – Taupō bus service operating once a week at a set time.
- Encouraged the Board members to write submissions to the Select Committee regarding the Three Waters: Water Services Entities Bill

Mr George O'Connor Patena:

- Echoed Cr John Mack's encouragement to make a submission to the Select Committee regarding the Three Waters: Water Services Entities Bill
- Thanked all involved in the proceedings and preparation for the light box displays at Matariki. He was grateful for the renewal of the strong relationship between Poukura and Whareroa. The community benefitted from having the opportunity to connect in person, especially after the Covid lockdowns. He had many learnings from the process of setting up the event and it was heartening to know that over 300 people attended the light box displays each night that they were displayed in Whareroa.

Deputy Chair Mr Robert Serverne:

- Signalled to the Board that the Welcome to Tūrangi sign may need to be moved due to a submission request from Noni Street residents.
- Had been monitoring the kerb and channel work and was impressed with the new stump grinding machine.
- Had spoken to Chair Mr Clint Green about the damaged trees and they were going to delay replanting of these trees.

TT202207/07 RESOLUTION

Moved: Ms Paula McRae

Seconded: Cr Tangonui Kingi

That the Turangi/Tongariro Community Board receives the members' reports.

CARRIED

5 NGĀ KŌRERO TŪMATAITI

CONFIDENTIAL BUSINESS

Nil

The meeting closed at 3.56pm with a karakia from member Mr Te Takinga New.

The minutes of this meeting were confirmed at the Turangi/Tongariro Community Board Meeting held on 3 August 2022.

.....
CHAIRPERSON

Tongariro/Turangi
Community Board
Update & Package
4 Proposal

3rd August 2022

Package 3 Update

Package 2 & 3 Lessons Learnt

Package 4 Overview

Package 4 Cost Estimate

Budget Estimates

Package 3 Update

- Trees have been removed incl stump grinded down in 5 streets of Package 3.
- Contractor currently tidying up,
 - Berms on Noni Street.
 - Berms on Raukura Street.
- Contractor Removing Kerb, Channel and some driveways in Patikura Place.
- PKV Treeworx are currently removing trees throughout Rota Street, Nehi and Toi Groves.
- Contractor currently busy resealing streets but it's all-weather dependent.



Noni Street

- Footpaths Complete
- Driveways Complete
- Berm Tidying up incl topsoiling and grass seeding.



Raukura Street

- Footpaths Completed.
- Kerb Completed.
- Driveway completed.
- Currently Busy with Berm Tidying up incl topsoiling.

Packages 2 & 3 Lessons Learned Incl Positive Feedback



- With Trees Removed it gives the streets a more open feeling with Residents having a positive approach to the new look



- Mobility Access has Improved at crossings and tree damaged footpaths.



- Tree roots systems have entangled services in berms making excavation and removal difficult and time consuming.



- Communication with Residents and Call Card Implementation resulted in less service requests and more acceptance of works within their streets.



- Temporary Access to Residential Properties Improved.



- Downpipe systems from residential properties are numerous and not always operating.

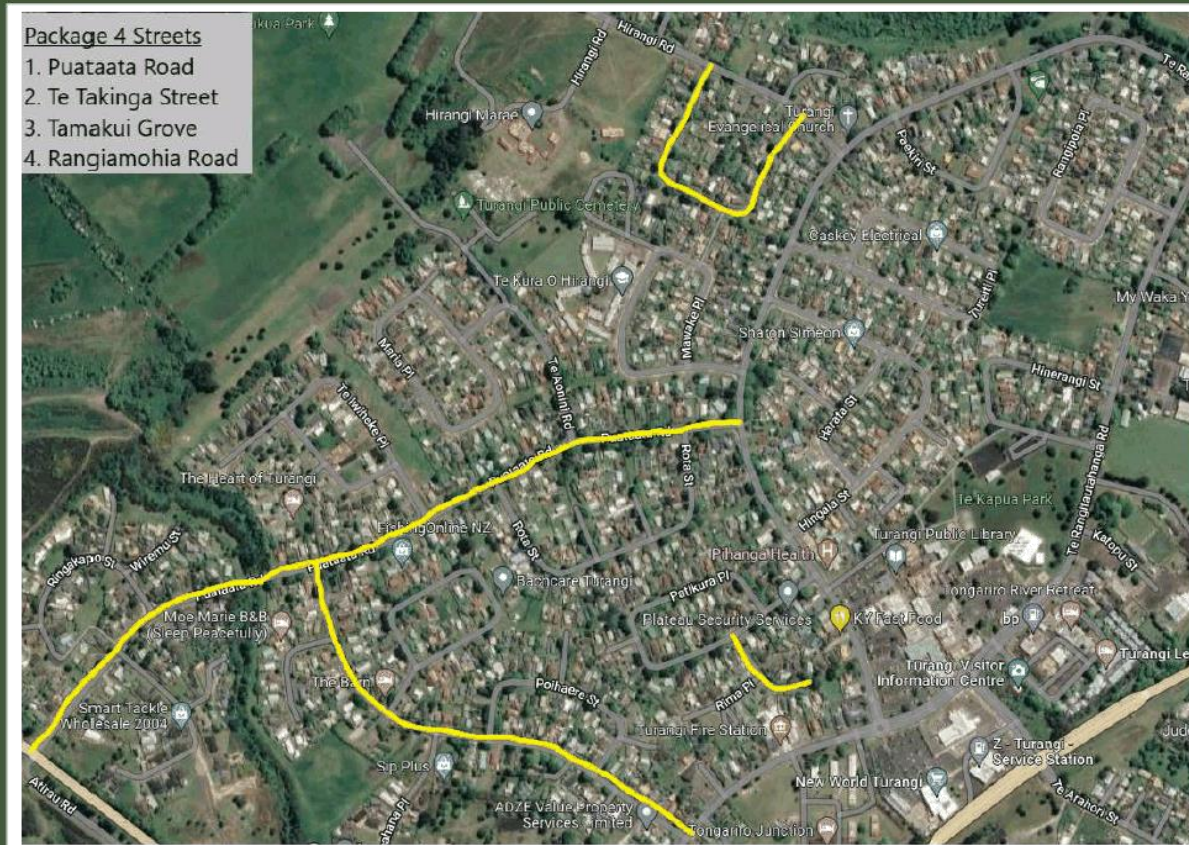
Package 4 Overview

- The new kerb and channeling outlined in the package 4 presentation will see the additional revitalising of Turangi's Streets making it more appealing to the community.
- Annual Plan Funds have been allocated to fix this infrastructure damage, mitigating any possible future failures.
- Package 4 consist of:
 - ✓ Total Kerb for Package 4 – **4800m**
 - ✓ Total Trees to be Removed - **98**
- Although it means a large replanting programme for the removed trees, the program involves the community in the selection of the trees to be reinstated.
- Location and Street Maps follows with indicators (Traffic Lights) indicating the following,
 - ✓ Red Light – Removal of tree with grinding down of tree stump.
 - ✓ Green Light – Tree will remain and not be harmed with any constructions works

Mature Trees will be lost to Maximize the Kerb and Channel Replacement

Trees will be removed that's causing infrastructure issues including replacing existing kerb and channel that's preventing council from keeping the existing alignment

- Improving drainage and water runoff.
- Decreasing the number of service requests per year regarding tree issues.
- Reducing tree litter which reduces maintenance costs.
- Making streets look newer and cleaner.
- Revitalising the community Outlook.



Location Map
Package 4





Puataata
Road Map 1



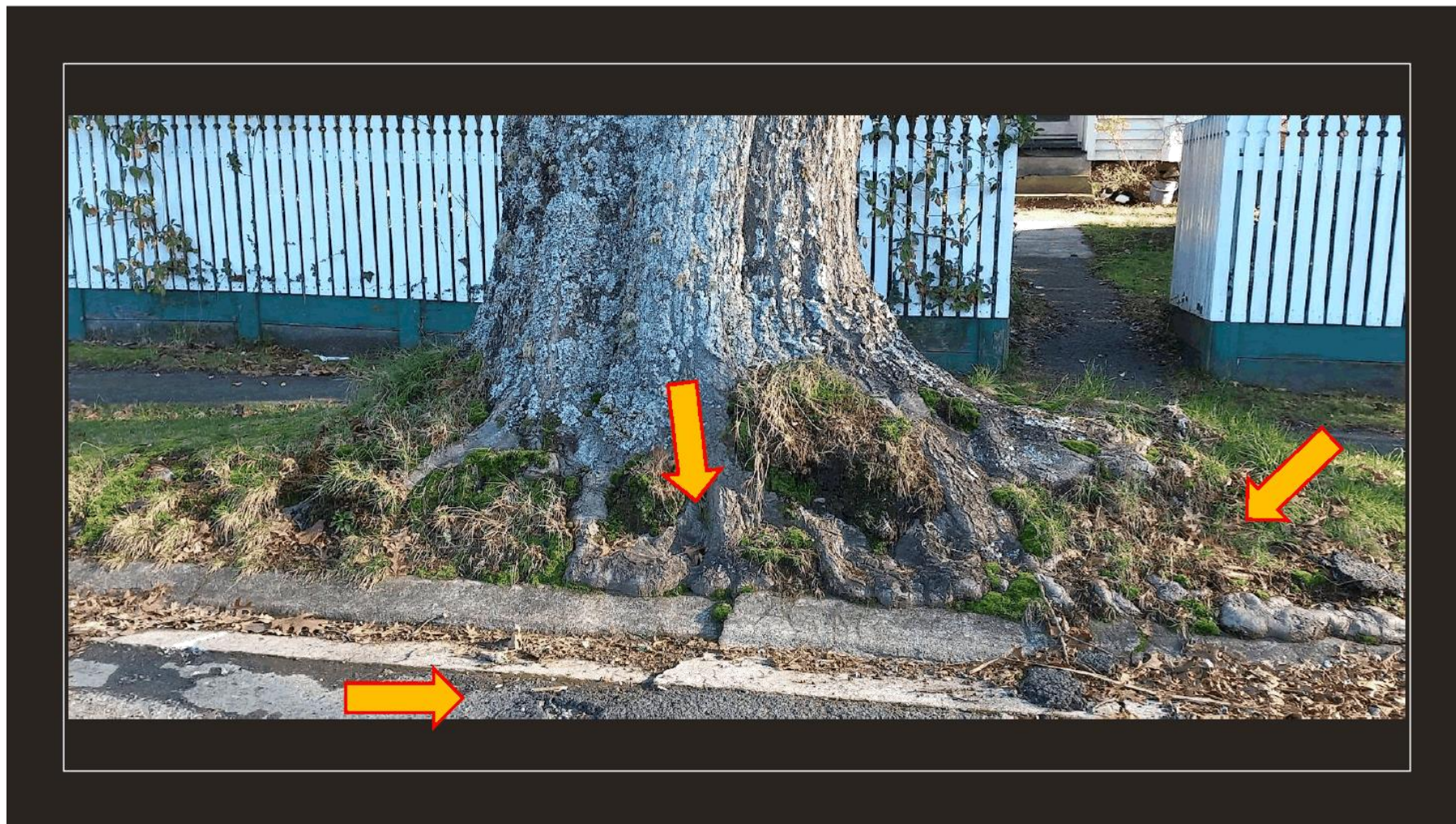
Puataata
Road Map 2







Te Takinga
Street

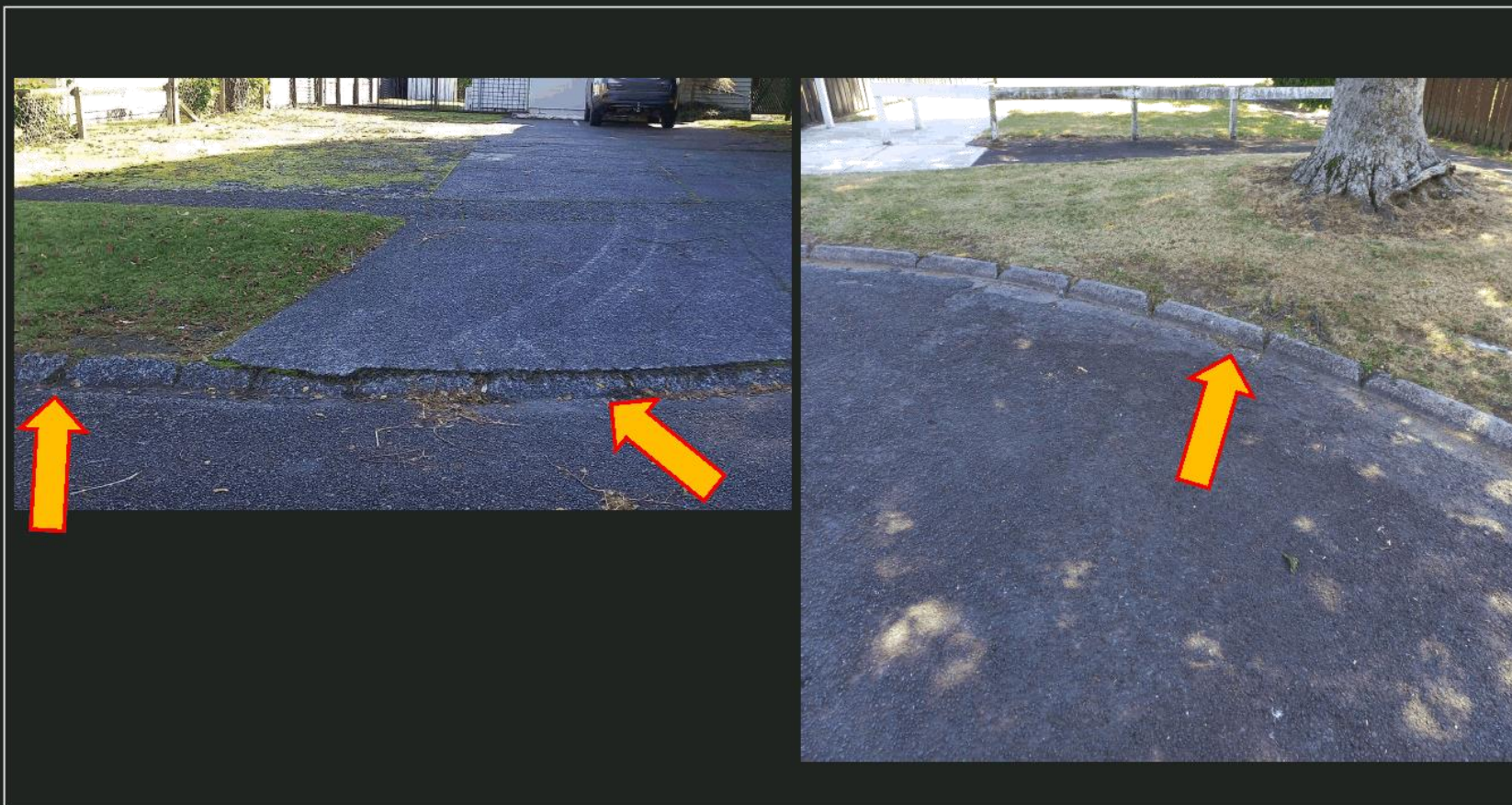


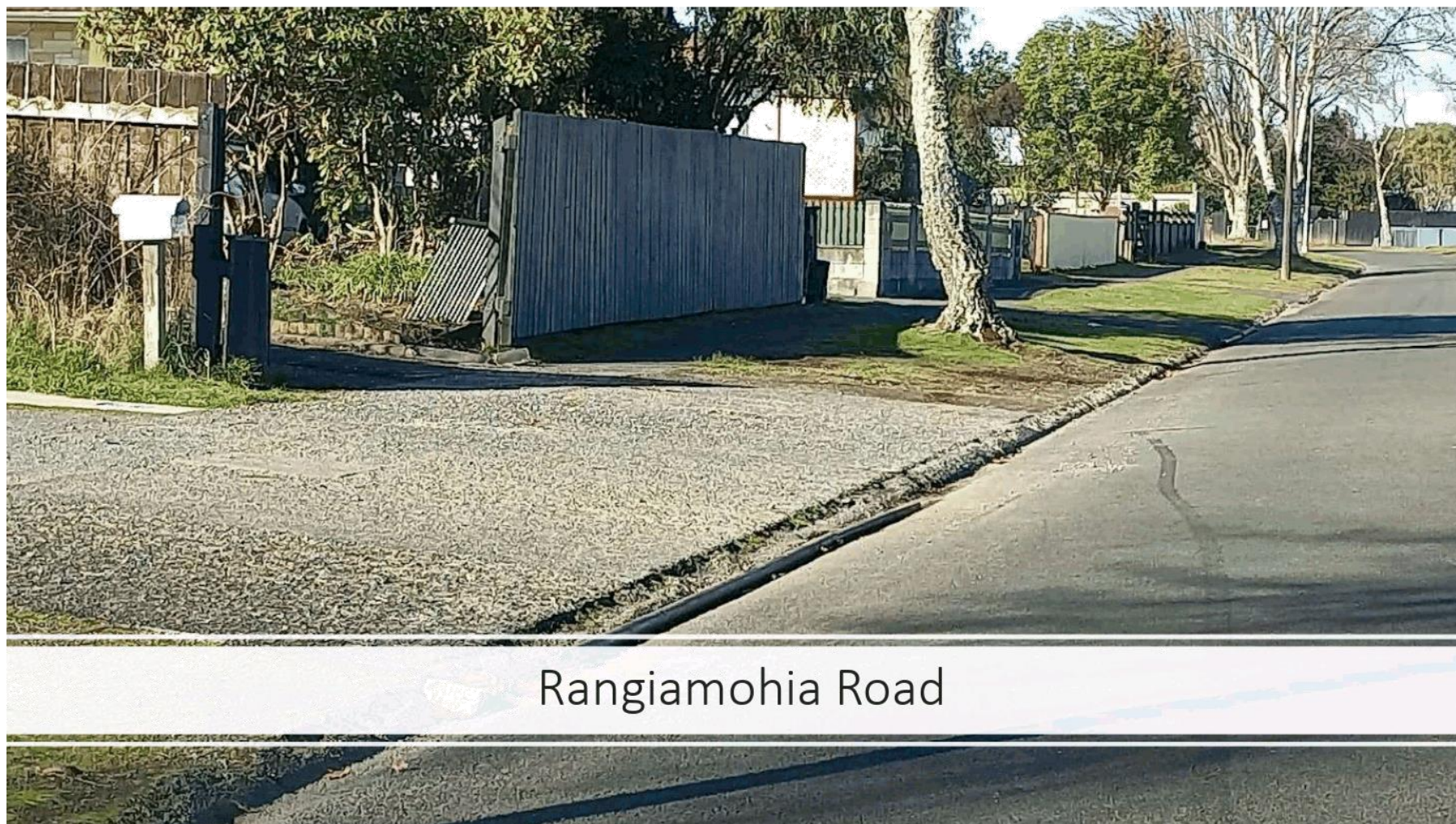


Tamakui Grove



Tamakui
Grove





Rangiamohia Road



Rangiamohia Road



Package 4 Cost Estimate

• Preliminary and General	\$107,000.00
• Traffic Management	\$354,400.00
• Construction	\$1,200,800.00
• Tree Removal and Replanting (TMP Incl)	\$257,800.00
• Contingency	\$100,000.00
• Total Estimate Package 4 (incl profit and overheads)	\$2,020,000.00




Budget Estimates

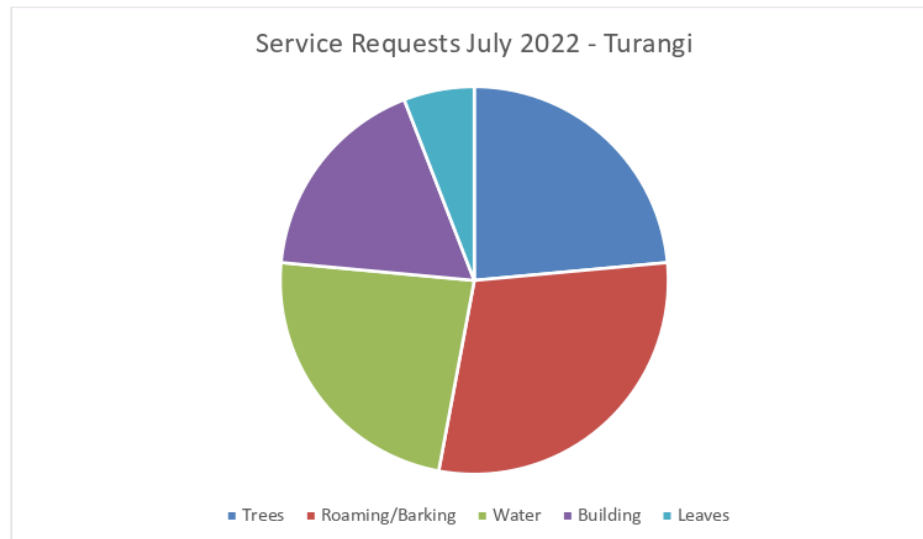
MBIE Funds	\$6,550,000.00
Approved Annual Plan Funds 2022/2023	\$2,200,000.00
Total Funds Available	\$8,750,000.00
Total Spend to End June	\$5,820,000.00
Balance Funds Available	\$2,930,000.00
Package 3 Estimated to Complete	\$1,370,000.00
Package 4 Estimated to Complete	\$2,020,000.00
Total Cost to Complete Packages 3 & 4	\$3,390,000.00
Estimated Shortfall	-\$460,000.00

	Package 4	
Package 4 Puataata Road	\$950,700.00	Will Be Completed with Approved Funds
Package 4 Rangiamohia Road	\$542,000.00	Will Be Completed with Approved Funds
Package 4 Tamakui Grove	\$118,100.00	Will Be Completed with Approved Funds
Package 4 Te Takinga Street	\$407,000.00	Shift into Package 5 - 2023/24

Estimated Value for Package 5 including Te Takinga Street (Package 4) will be developed early next year in order to include all cost increases. Current estimated value is \$ 2,450,000.00











Its my recommendation that the TTCB agrees that we continue with Package 4 as detailed in this presentation thus revitalizing the community and making it more appealing to the residents.

Customer Relations Report TTCB 03 August 2022**SR Themes for July 2022****Service Update for Taupo District June 2022.****SERVICE**

Lift our service standards through the organisation, benchmarked against non-local Govt peers. Progress in June:

- Our Contact Centre handled 7,448 customer interactions in June with an 82% first point resolution outcome (total of 6107 interactions).
- Our top 5 service requests in June were related to: Animal Management (26%), Building & Resource (19%), 3 Waters (13%), Transportation (11%), Parks & Reserves (8%).
- We had a total of 48,207 customers through the doors at our customer service offices, and TEC/ AC Baths in June. This is a 5% reduction from June 2021. Dog registration is a strong driver in foot traffic for June of which I am pleased to share we finished the month with 67% of dogs registered by July 1 reflecting the hard mahi by the team.
- During June we received 3056 (an increase of 10% on May) applications via our Online Portal, 1617 were Compliance specifically relating to the registration for Dogs 2022, 613 of which were for Online Property Files or LIM's and 483 For Environmental Services (Building, Health, Liquor & Compliance) and 23 requests for Cemeteries (Burial Warrants and Plot applications).
- June 30 was also our final day in the i-SITE Network with our exit from the membership confirmed. We will be delivering the same service, support and experiences to our community, visitors and customers alike.

Project Updates for Turangi June 2022

TRANSPORT			
Tūrangi Street Revitalisation			We have received positive feedback from the Community. Package 3 is well underway with trees removed in four streets and kerb & channel is completed in two streets (including berm reinstatement). Concrete delays have placed the progress under strain due to ASH plants breaking down and supply to other entities taking main priorities. This has put package back by three weeks. 48% complete.
COMMUNITY FACILITIES			
Te Kapua Park Playground Upgrade			Additional funding to complete project (in full) has been approved in principle - awaiting formal adoption of the Annual Plan process. Detailed design and process to appoint a main contractor now underway. 30% complete.
Tūrangitukua Park Community Sports Facility			Tracking to plan. Site preparation and initial earthworks have been completed with the focus now on installation of under slab services. Monthly meetings with representatives from local sporting groups (key park users) have been scheduled and will be used to facilitate two way communication throughout the build and to work through an operational framework appropriate to Tūrangi prior to opening. 55% complete.
SIGNIFICANT PROJECTS			
Ngati Tūrangitukua Mana Whakahoio - co-governance relationship agreement			Formal approvals from both parties complete. Official signing ceremony took place at Hirangi Marae 11th June. A co-governance committee is to be established post elections. Steering Group in place to support transition/establishment period. 99% complete.



ON TRACK


ON TRACK
(MAY NOT
MEET TARGET)

WILL NOT MEET
TARGET


ACHIEVED