

**TAUPŌ DISTRICT COUNCIL
MINUTES OF THE TURANGI/TONGARIRO COMMUNITY BOARD MEETING
HELD AT THE BOARDROOM, TURANGI SERVICE CENTRE, TOWN CENTRE, TURANGI
ON TUESDAY, 12 MARCH 2019 AT 1.00PM**

- PRESENT:** Mr Andy Hema (in the Chair), Cr Tangonui Kingi, Cr Maggie Stewart, Mrs Karen Donlon, Miss Sharlyn Holt, Mrs Pauline Jenkins-Lyons
- IN ATTENDANCE:** Cr John Boddy, Cr Christine Rankin, Chief Executive, Head of Business Technology & Economic Development, Head of Democracy, Governance & Venues, Head of Operations, Head of Communications & Customer Relations, Economic Development Manager, District Parks Manager, Parks Manager Community & Open Spaces, Asset Manager Water, Asset Manager Transportation, Facilities Manager, Facilities Officer, Parks & Recreation Specialist, Policy Advisor, Democratic Services Support Officer
- MEDIA AND PUBLIC:** Steph Rangi (Taupō Times), EGLT General Manager Kylie Hawker-Green, plus seven members of the public

The Chair welcomed everyone and gave a special acknowledgement to Councillor's Christine Rankin and John Boddy who were also in attendance. Cr Tangonui Kingi then opened the meeting with a karakia.

1 APOLOGIES

TT201903/01 RESOLUTION

Moved: Cr Tangonui Kingi
Seconded: Miss Sharlyn Holt

That the apologies received from Mr Te Takinga New and Mr Wally van der Aa be accepted.

CARRIED

Note: An apology was also noted from His Worship, Mayor David Trewavas.

2 CONFLICTS OF INTEREST

Nil

3 CONFIRMATION OF MINUTES

3.1 TURANGI/TONGARIRO COMMUNITY BOARD MEETING - 12 FEBRUARY 2019

Minutes of a Turangi/Tongariro Community Board meeting held on Tuesday, February 12, 2019 had been circulated (A2434592).

TT201903/02 RESOLUTION

Moved: Cr Maggie Stewart
Seconded: Mrs Karen Donlon

That the minutes of the Turangi/Tongariro Community Board meeting held on Tuesday 12 February 2019 be confirmed as a true and correct record.

CARRIED

4 REPORTS

4.1 PRESENTATION: TOURISM OPPORTUNITIES IN TURANGI

Mr Bowie thanked the Board for the opportunity to present and gave a brief overview of how the Turangi Tourism Group (TTG) had formed. In 2018, a collective of Turangi tourism operators attended a presentation in Taupō by former Destination Great Lake Taupō (DGLT) general manager Damian Coutts in relation to the rebranding of the Taupō region to #ILoveTaupo. A marketing campaign locally, nationally, and internationally was also discussed including collaborations with Tourism New Zealand (TNZ), Auckland Airport, and Air New Zealand. Those in attendance were excited at the prospects presented and decided to work alongside DGLT to maximise opportunities for Turangi. Subsequently the TTG was established to represent the interests of Turangi tourism operators and accommodation providers.

The Group objectives were –

1. To maximise the tourism opportunities in the Turangi region.
2. To work with and be the conduit for DGLT/TNZ in the Turangi region.
3. To foster and grow strong working relationships with complimentary tourism operators in the wider regions.

Current group representatives were Garth Oakden - Tongariro River Rafting, Luke Boddington – Rafting New Zealand, Bevin Severinson – Tongariro National Trout Centre, Guido Paseri – Tongariro Lodge, Gloria Ngawati – Backyard Tours, Jonathan Dean – Ruapehu Alpine Lifts, Christine Dally and Dorene Mills – Turangi i-Site, and Anna McLaren – DGLT. The group was also keen to have a hapu / Iwi representative in future.

Meeting were held as / when required. Had planned two signature activities for this year to attract and increase local visitor numbers. The first was an autumn event - 'The Blue Duck Treasure Trail' - which would run from April 13-18 during school holidays. Letters would be hidden on blue ducks along the trail and would make a word or phrase that needed to be unscrambled. The trail would start / return at the Turangi i-Site and traverse the Tongariro River Trail. The idea was to link in with Turangi retailers, and establish pick up / drop off points for maps, entry forms, etc. DGLT would put together maps that would showcase Turangi on one side and Taupō on the other. Good support and sponsorship for prizes had been received from local retailers. Would appreciate Board members promoting to their networks as well.

The second event was 'The River Shiver', a winter event which would be held at the Breakfast Pool on Sunday, July 7. Discussions were underway with Taupō Winter Festival coordinator Nicola Carter who would promote the event as part of the festival. Irene Nottage from More FM would attend to provide live radio coverage and Garth Oakden and Tash Johnson (from Tongariro River Rafting) would promote the event locally.

The Group was also consulting with DGLT to develop some promotional print collateral for Turangi. Showed an example of a Taupō pamphlet which would be duplicated and amended. The front panel would have 'Love Adventure / Love Turangi with 'heart' Taupō; back panel – Love Turangi / Love Taupō; first page would feature text / image of Turangi; other information would also include text / images incorporating mountain-lake-river, and linkages to the story of the wind as per the Turangi i-Site. The pamphlets should be available by end of June 2019.

In closing, Mr Bowie noted that he hoped the Board saw merit in what the TTG was trying to achieve and would be supportive of ongoing campaigns. The TTG felt there should be a close association between them and the Board, in particular with promotional campaigns and tourism projects. Mr Bowie would be happy to provide regular updates going forward.

Members were supportive of the Groups' objectives and undertook to positively promote all TTG campaigns going forward.

TT201903/03 RESOLUTION

Moved: Mrs Pauline Jenkins-Lyons

Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board receives the information and thanks Mr Bowie for his presentation.

CARRIED

4.2 ACTION POINTS UPDATE

The following action point updates were noted:

- The Asset Manager Transportation advised that staff had spoken to NZTA for larger signs to install. Staff would proceed with the installation of new signs in a more visible location if NZTA did not complete in the near future.
- Cr Stewart advised that contact details for the Parks Community & Open Spaces Manager had been passed on to those people who had asked about reinstatement of the Kate Sheppard Memorial Rose Garden therefore the item could be removed.
- The sports changing room facilities worked great during the weekend of the council intersports games.
- The Head of Operations advised that the kerbing installed at Te Hei Place (3-4) years ago was a trial which had not been trialled elsewhere, neither would it be again as the composition was of a poor quality. The kerb and channel budget for this year had been exhausted with the new kerbing installed opposite the Turangi Tavern. In reply, a member observed that she had received a lot of positive feedback about the new kerbing and how it had greatly improved the overall look of the area. Although the budget was expended, she asked if additional funds could be sourced elsewhere for further kerbing work in the Turangi entrance vicinity to complement the new kerbing and provide a more uniform look.

TT201903/04 RESOLUTION

Moved: Miss Sharlyn Holt

Seconded: Cr Maggie Stewart

That the Turangi/Tongariro Community Board receives the action points update.

CARRIED

4.3 TURANGI ECONOMIC DEVELOPMENT STRATEGY (TEDS) UPDATE

The Economic Relationship Manager and Enterprise Great Lake Taupō general manager Kylie Hawker-Green were in attendance to provide a quarterly update on the Turangi Economic Development Strategy (TEDS), and highlighted key points of their report.

- Had not yet advertised for a replacement of former Turangi business liaison Averill Naumai as wanted to discuss with Board first. The job description needed to be refined so it would be clearer what the actual role was. May look at including project management in the new role which was currently lacking in Turangi. The core business support role was well supported by the existing team of three.
- Currently talking to local businesses to finalise topics for an upcoming business support programme which would be delivered in Turangi between late March to early May.
- Currently three active mentors in Turangi which was great, and one mentor client.
- About to launch the third Accelerate programme, which was 50% subsidised by EGLT.
- Had set up Turangi.biz as a separate website domain. Historically had always incorporated Turangi within Taupō.biz.
- Regional Economic Development Under-Secretary Fletcher Tabuteau was keen to spend some time in Turangi during a planned visit in April 2019.
- Good opportunity to engage mall owners to work collaboratively and collectively, as demonstrated by the Turangi Tourism Group.
- New Turangi business liaison would be tasked with the Turangi Gateway business case as their first project. The project was a feature throughout TEDS actions that everyone wanted to progress. Welcomed the Board's feedback and input.
- The Events Managers had advised that the recent inter-council sports games brought approximately 400 participants into Turangi and returned around \$58k direct spend. Phenomenal feedback had been received from all who came.
- The Events Manager also advised that they were in the process of redeploying 100 units of temporary

events fencing to be stored at the Turangi council depot for Turangi events.

A member noted that there were considerable discount benefits in grouping together with other nearby town centre businesses for ultra-fast broadband service. Mrs Hawker-Green asked for the information to be emailed to her.

TT201903/05 RESOLUTION

Moved: Mrs Pauline Jenkins-Lyons

Seconded: Cr Tangonui Kingi

That the Turangi/Tongariro Community Board receives the update on the Turangi Economic Development Strategy (TEDS).

CARRIED

4.4 DRAFT TAUPŌ DISTRICT COUNCIL SPORTS AND RECREATION FACILITY STRATEGY

The Head of Operations introduced Tony Strange, Parks & Recreation Specialist. Mr Strange advised that he had been working on the strategy alongside Council's Senior Reserve Planner Nathan Mourie for one year. He took the report as read and highlighted key points.

- Keen to hear from any sporting group that had been missed in the current scope.
- Sport Waikato had been engaged to undertake the next phase of engagement with stakeholders, develop surveys and questionnaires, and provide specialist services eg undertake research, understand national trends. Sport Waikato were a good fit for this work as Council already had a well established relationship with them.
- This was the first ever sports and recreation strategy for Council. Initially was going to be sportsfields only however decided to extend brief wider.
- Considerable time had been spent exploring the intent of the strategy which was about people, places, spaces, resourcing, partnerships and future proofing.
- For funding purposes the final version adopted would need to align with central government framework and the Sports New Zealand Strategy.
- The role of Sport Bay of Plenty would be the same as a key stakeholder (refer pg 22).
- Those sporting bodies that met criteria and were not currently included could still be added.
- Stakeholder feedback would be collated and reviewed in April / May 2019 and brought back to the Board for comment.
- The draft would be developed in June / July 2019 pre elections and then put on hold until post elections.
- The future assessment process for allocation of resources would be fair and equitable.

The following comments were noted during questions, answers and related discussion:

- Turangi-Tongariro Sports Foundation (TTSF) needed to be added.
- Final document would acknowledge Ngāti Turangitukua as landowners of Turangitukua Sports Park.
- The document layout and content was easy to follow.

TT201903/06 RESOLUTION

Moved: Mrs Karen Donlon

Seconded: Cr Tangonui Kingi

That the Turangi/Tongariro Community Board receives the information on the Draft Taupō District Council Sports and Recreation Facility Strategy.

CARRIED

4.5 TRANSPORT STRATEGY ENGAGEMENT

Policy Manager Tanya Wood and the Asset Manager Transportation presented the item. Advised that feedback from stakeholders to date had been Taupō centric, therefore was interested in the Board's feedback to provide a Turangi perspective and views on transport related issues including speed limits,

cycling linkages, safety, walking paths. Also asked for direction on local stakeholders to engage with.

The Chair felt that more time was needed to digest the information and requested a workshop.

Other members made the following suggestions / comments:

- Talk to mobility scooter users at local RSA regarding their issues getting around town.
- Consider some enforcement measures with the new speed limits at Omori/Kuratau.
- Look at reducing the speed limit on (the 100km) portion of Hirangi Road.
- Contact the Turangi Transport Group to see if they had any comments.

TT201903/07 RESOLUTION

Moved: Cr Tangonui Kingi

Seconded: Mrs Pauline Jenkins-Lyons

That the Turangi/Tongariro Community Board receives the report on the Transport Strategy engagement.

CARRIED

4.6 DRAFT WATER SUPPLY STRATEGY

The Asset Manager Water distributed a handout (A2422702). The Water Supply Strategy was a 30-year strategy and was legislatively required under the Infrastructure Strategy. The current draft was relatively complete and had been developed following several workshops with Council. The strategy was a high level document which had local, regional, and national components with four key outcomes and goals to guide the direction over next 30 years. Other key points noted were:

- A key focus was to accelerate items that related to the protection of public health.
- Responsible use of water was a high driver for regional council and key reason for developing and updating the strategy.
- Taupō district water consumption was high in comparison to other towns and averaged around 400 litres per person per day. Council were looking at ways to minimise impacts on the environment and overall reduce water use. A target of 10-years had been set which was also the median level in line with other towns.
- The fourth outcome related to financial management and crossed over into asset management. The goal was to ensure fairness with how water was charged.
- Tuwharetoa Māori Trust Board wanted an Iwi outcome included.
- The Kinloch Representative Group had spoken about challenges around projecting water use over 30 years because of high population ebbs and flows during peak times. Needed to do more work in that space so better forecasts could be made.

The following comments were noted during questions, answers and related discussion:

- Consents were needed from Waikato Regional Council (WRC) for all water taken. The Taupō district was currently consented to take more water than needed however, WRC would put more pressure on Council in future to free up some of that water for other industries to use, therefore it was incumbent on Council to demonstrate responsible use of water. The strategy also identified that Council needed to ensure networks were efficient, not losing water through its networks, and encouraging more responsible use to users.
- Water allocation discussions were underway with WRC. Council needed more demand management plans to justify its water taken as other councils wanted to take from the Waikato River and Lake Taupō as well.
- A member suggested looking at the Board's recent Representation Review submission for data on Turangi/Tongariro population numbers including non-resident ratepayers that returned during holiday periods.
- People needed to understand that water was a commodity that needed to be looked after. Water treatments costs were significant.
- A member noted that there were gaps in the Turangi industrial area as some businesses were billed for water and others were not. May need to consider water meters in future.
- Request to combine this item with Transport Strategy workshop.

TT201903/08 RESOLUTION

Moved: Miss Sharlyn Holt
Seconded: Mrs Pauline Jenkins-Lyons

That the Turangi/Tongariro Community Board receives the update on the Taupō District Council Water Strategy.

CARRIED

4.7 SENIOR CITIZENS HALL BUILDING CONDITION REPORT

The Facilities Manager and Facilities Officer were in attendance. The Facilities Manager went through his report and explained how the asset management system (SBM) worked. SBM was specifically designed around buildings and chattels. High level condition assessments were completed on an annual basis, with major structure assessments such as rooves undertaken every three years. Data was recorded in the SBM, and the system would automatically update information on renewal dates, etc. The system dealt with visible components only and not system failures or vandalism.

Additional comments noted in relation to the Senior Citizens Hall were:

- The roof was due for replacement in 2026.
- Exterior cladding was recently redone where needed.
- Downpipes were replaced in 2018, and would be due again in 2026.
- A new alarm system had been installed.
- New air conditioning units were planned to be installed later this year.
- Also noted that replacement of the arts and craft building roof would start within the next few weeks. The work had been on hold pending outcome of investigations into suspected asbestos however, that came back clear. Though old, the structural integrity of the building was good.

A member thanked the Facilities Manager for his report noting that the information helped when being questioned by members of the community about Council operational and management processes.

TT201903/09 RESOLUTION

Moved: Miss Sharlyn Holt
Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board receives the information.

CARRIED

4.8 MONTHLY UPDATE ON TURANGI PROJECTS

Key points noted in relation to the Turangi projects update were:

- For health and safety of staff and visitors alike, members agreed (with the exception of two members who voted to keep the reroof of the Turangi i-Site on hold) to proceed with the Turangi i-Site reroof and internal gutter replacement.
- The Head of Operations advised that there would be an overnight water shutdown in Turangi when the final cutover of pipe work was undertaken. The shutdown would be well communicated to the general public beforehand.
- The Head of Democracy, Governance & Venues showed a pamphlet that had climbing wall equipment being looked into for the Turangi Turtle Pools.
- In answer to a question, the Facilities Manager advised that the Turangi i-Site building had been assessed and was structurally sound. New insulation would also be included with the reroof as there was currently none.
- The Facilities Manager would look into the possibility of putting a separate exterior access door to the shared council hot-desk room as currently there was only internal access via the boardroom or the DOC

staffroom, which was not ideal when both rooms were in use.

TT201903/10 RESOLUTION

Moved: Mrs Pauline Jenkins-Lyons

Seconded: Cr Tangonui Kingi

That the Turangi/Tongariro Community Board receives the update on Turangi projects.

CARRIED

4.9 TURANGI OPERATIONS REPORT - JANUARY / FEBRUARY 2019

The District Parks Operations Manager went through the operations report and highlighted key points.

- Currently sourcing quotes from engineers to build gates for the Stump Bay toilets so these could be reopened and locked afterhours. The toilets were originally closed due to ongoing vandalism however that would be closely monitored once reopened. Would also brighten up with some fresh paint.
- Many of the parks services requests were tree related.
- Gardeners had been through on a number of occasions. Any new plants planted would be low growing.
- Erosion control work had been completed with silt socks installed and new grass coming through. Would continue to monitor / maintain.
- The arborist team would be in town over the coming week. \$250k had been set aside in the 2020 annual plan for district tree work, which would be put out to tender. There were approximately 30-40 trees requiring urgent removal; that would be done during winter around July/August.

In reply to a member request for a schedule of trees planned for removal, the District Parks Operations Manager explained that the preference was not to hand out that information. The team was working on highest priority trees first eg unhealthy condition, state of decline, next would be those trees that were obstructing infrastructure eg tree root intrusions into pipes, lifting footpaths; then trees shading and overhanging properties. There may also be occasions whereby trees were strategically removed to open up the street more.

TT201903/11 RESOLUTION

Moved: Mrs Pauline Jenkins-Lyons

Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board receives the Turangi Operations Report as at 12 March 2019.

CARRIED

4.10 APPROVAL FOR A COUNCIL DELEGATION TO VISIT TURANGI SISTER CITY KITASHIOBARA

The Head of Business Technology & Economic Development advised that budget of \$6k to cover international and domestic fares (only) to / from Japan had been approved.

TT201903/12 RESOLUTION

Moved: Cr Maggie Stewart

Seconded: Cr Tangonui Kingi

That the Turangi/Tongariro Community Board recommends to Council to approve a delegation including two elected members Cr Maggie Stewart and either the Chair, Mr Andy Hema or Deputy Chair, Mr Te Takinga New to visit Kitashiobara, Japan, at a date to be confirmed with all domestic and international travel to and from Japan being funded by Council within the allocated budgets.

CARRIED

4.11 MEMBERS' REPORTS

Cr Tangonui Kingi

- Defecation issues around the Z station were ongoing. The Chair undertook to follow up.
- Acknowledged Ngāti Tuwharetoa settlement day (today), which was a momentous day for Iwi. Good to have Mr Te Takinga New there representing the Board as well as his own hapu. Looked forward to collaborating with Iwi in future.

Ms Pauline Jenkins-Lyons

- Presented the Board's submission at the Representation Review – went well.
- Requested that a Facebook notice be put up on the Board's page about people who were exploiting the purpose of the fruit and vegetable food stand (at the SH41 end of Taupahi Road) by leaving unrelated and unwanted items there, eg dining table and chairs. Such items if not wanted at the local hospice or Red Cross should be disposed of at the transfer station.
- Rachel Lange from Cadillac Café had offered to look after the chess set. The District Parks Operations Manager advised that the parks and operations team could put out / pack away each day. Would also look into a suitable storage box.
- Asked if an alternative date had been proposed for a workshop with XYST consultants. The Head of Business Technology & Economic Development advised that it was on hold however he would continue with background work in the interim.
- Asked about a community plan workshop. The Head of Democracy, Governance & Venues would follow up with Robyn McCulloch.

Cr Maggie Stewart

- Ratepayer meetings.
- Council meetings and workshops.

Mr Andy Hema

- Innovative project at Wairakei plant removing silica and lithium from steam. Started as a project in few containers, now increased by four times. When up and running properly, would offer employment in the district.

TT201903/13 RESOLUTION

Moved: Cr Tangonui Kingi
Seconded: Mrs Karen Donlon

That the Turangi/Tongariro Community Board receives the members' reports and community plan updates.

CARRIED

5 CONFIDENTIAL BUSINESS

Nil

The Meeting closed at 2.57pm with a karakia by Cr Tangonui Kingi.

The minutes of this meeting were confirmed at the Turangi/Tongariro Community Board Meeting held on 9 April 2019.

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CHAIRPERSON