

# **ATTACHMENTS**

**Taupō District Water Services Committee  
Meeting**

**9 April 2026**

## Table of Contents

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4.1	Taupō District Water Services Committee Meeting - 12 March 2026	
	Attachment 1 Taupō District Water Services Committee Meeting Minutes - 12 March 2026 .....	3
5.1	Public Forum	
	Attachment 1 Extracts from Standing Orders .....	7
5.3	Water Services Asset Management Policy	
	Attachment 1 Draft TDC Three Waters Asset Management Policy .....	9
5.4	Water Services Committee Performance Report	
	Attachment 1 Performance Report - April 2026 .....	16

**TAUPŌ DISTRICT COUNCIL  
MINUTES OF THE TAUPŌ DISTRICT WATER SERVICES COMMITTEE MEETING  
HELD AT THE COUNCIL CHAMBER, LEVEL 1, 67 HOROMĀTANGI STREET, TAUPŌ  
ON THURSDAY, 12 MARCH 2026 AT 1.00PM**

**PRESENT:** Mr Brian Hanna (in the Chair), Cr Kevin Taylor, Cr Rachel Cameron, Cr Duncan Campbell, Cr Ngāhuia Foreman, Cr Sandra Greenslade, Cr Steve Manunui, Mayor John Funnell

**IN ATTENDANCE:** Cr Yvonne Westerman (via MS Teams), Cr Hope Woodward (via MS Teams), Chief Executive (J Gardyne), General Manager Community Infrastructure and Services (T Hale), General Manager Organisation Performance (S Matthews), Three Waters Manager (S Lealand), Asset Manager Water (T Swindells), Asset Manager Wastewater and SCADA (M Cordell), Asset Manager Stormwater (P Burt), Compliance and Monitoring Lead (N Hancock via MS Teams), Manager Asset Information (F Valentine via MS Teams), Senior Policy Advisor (K Goode), Programme Manager (J Walton), Communications Specialist (A Taylor), Governance Quality Manager (S James), Committee Advisor (D Periam)

**MEDIA AND PUBLIC:** Water Services Authority-Taumata Arowai Engagement Specialist Mr Tim Cadogan, North Island Manager Mr Neil Shaw and Water Services Officer Ms Tammy Valler (all via MS Teams)

Two members of the public

- Note:*
- (i) *This meeting was livestreamed and is available to view on Taupō District Council's YouTube channel.*
  - (ii) *All present recited Taupō District Council's opening karakia, led by Deputy Mayor Cr Kevin Taylor.*
  - (iii) *The committee completed introductions at the beginning of the meeting.*
  - (iv) *Chair Mr Brian Hanna acknowledged Taupō District Council for the water services delivery plan put forward to the Department of Internal Affairs and noted there were not many councils going out on their own. He was looking forward to working with Council.*

**1 KARAKIA**

**2 WHAKAPĀHA | APOLOGIES**

Nil

**3 NGĀ WHAKAPĀNGA TUKITUKI | CONFLICTS OF INTEREST**

Chair Mr Brian Hanna declared his previous role with Taumata Arowai and the 3 Waters reform process.

**4 WHAKAMANATANGA O NGĀ MENETI | CONFIRMATION OF MINUTES**

Nil

**5 NGĀ RIPOATA | REPORTS**

**5.1 PRESENTATION - WATER SERVICES AUTHORITY-TAUMATA AROWAI**

Mr Tim Cadogan shared his screen to show a PowerPoint presentation (A3906785) and explained that the Water Services Authority-Taumata Arowai was formed as a consequence of the Havelock North disaster. He explained they were there to regulate and stop incidents of contaminated drinking water leading to people being sick. The previous week there had been 19 water supply notifications of faecal matter in the water with some of these notifications being from four different councils.

He explained that it was important to have the basics in place, this included source water protection, filtration, disinfection and secure distribution.

Taupō District Water Services Committee Meeting Minutes

12 March 2026

A multi-barrier protection approach ensured that nasty bugs were stopped and ensured the water was clean so people did not get sick. He explained that their standards of clean drinking water ensures that no one gets sick.

Suppliers can expect Taumata Arowai to work with them to ensure that the drinking water is safe. He explained that they are there to assist private water supplies reach the standard. He asked the Committee to let Council staff or Taumata Arowai know if they hear any issues with private water supplies so they could help, they would contact the scheme owner and help them figure out ways to fix it. If a scheme is supplying to over 25 people, they need to be registered with them by 2028 and compliant by 2030.

Acceptable solutions were updated in September 2025 and were often used in small rural schemes, changes include lower cost and clearer responsibilities.

The discharge of wastewater standard was now in effect and it included a standard set of rules for New Zealand.

In answer to questions, the following was explained:

- If a council decided to not meet the water standards, Taumata Arowai would use compliance tools they had available including compliance orders and prosecution would be the last resort.
- In the case of an emergency, Taumata Arowai provide a supporting role and ensured people have access to safe drinking water.
- The current regulations are what they are and show acceptable safe drinking water.
- The number 25 in relation to number of people that a water supply is providing with drinking water is an arbitrary number but it was risk based. It was possible to be flexible in instances where this number might be extended for a period of time within the year for example during summer.
- The cost of the kits to ensure clean drinking water has significantly decreased.
- The kits did not remove arsenic, they were not built for it.
- In terms of the cost for Marae or papakainga, the kits were quite expensive for end point treatment units. There was a successful programme with the Department of Internal Affairs to put these kits in. This programme has since ended.

#### **TDWSC202603/01 RESOLUTION**

Moved: Cr Sandra Greenslade

Seconded: Cr Ngāhuia Foreman

That the Taupō District Water Services Committee receives the information presented by Mr Tim Cadogan from the Water Services Authority-Taumata Arowai.

**CARRIED**

*Note: All members present at the Taupō District Water Services Committee meeting voted in favour of resolution TDWSC202603/01 above.*

#### **5.2 ELECTION OF DEPUTY CHAIRPERSON**

The General Manager Community Infrastructure and Services summarised the report.

#### **TDWSC202603/02 RESOLUTION**

Moved: Cr Rachel Cameron

Seconded: Mayor John Funnell

That the Taupō District Water Services Committee:

1. confirms that System B will be used to determine the election process for the Deputy Chairperson; and
2. elects Cr Kevin Taylor as the Deputy Chairperson of the Committee for the 2025-28 Triennium.

**CARRIED**

Page 2

*Note: All members present at the Taupō District Water Services Committee meeting voted in favour of resolution TDWSC202603/02 above.*

### 5.3 WELCOME TO THE TAUPŌ DISTRICT WATER SERVICES COMMITTEE

The Programme Manager shared her screen to show a PowerPoint presentation (A3911459). The Three Waters Manager introduced herself. She explained that Taupō District Council had in-house delivery for drinking water, wastewater and stormwater services. Strategic delivery and asset management, legislation and operation of treatment services were all delivered in-house; and network operators contracted. The Three Waters Manager introduced the three Asset Managers, Compliance and Monitoring Lead and Asset Information Manager and their roles.

The Programme Manager introduced herself and explained she had been working through the Local Water Done Well (LWDW) reform process for the past two and a half years. She was now looking after the implementation of the Water Services Plan.

Programme timeline was shown and it was explained that the last two years was spent working through LWDW reforms and following which Council decided to keep services in-house. A water services delivery plan was developed and preparation had begun to work under a regulated environment. Financial separation needed to be set up for the 2026-2027 financial year (as of 1 July 2026) as the first annual report was required for November 2027. Community Drinking Water Assessment was required to be completed by June. By June 2027 a water services strategy would be developed. Council was also a part of the Waikato Waters Group as a minor position and had made a commitment to review this. First Commerce Commission disclosures will be required by the middle of next year. July 2028 was when the first financial sustainability must be met but Council were in that position now.

She explained the content of the Water Services Delivery Plan.

The Department of Internal Affairs would be monitoring Council's Water Services Delivery Plan.

In answer to a question, it was explained that Council had had some conversations with the Commerce Commission and were working towards strengthening that relationship.

Deputy Mayor Cr Kevin Taylor acknowledged the General Manager Community Infrastructure and Services, Three Waters Manager, Programme Manager and all staff involved in the LWDW reforms, explaining it has been a pleasure to work with the team to get us to this point.

### TDWSC202603/03 RESOLUTION

Moved: Cr Kevin Taylor

Seconded: Mayor John Funnell

That the Taupō District Water Services Committee receives the information provided to support members in their role for the 2025-28 Triennium.

**CARRIED**

*Note: All members present at the Taupō District Water Services Committee meeting voted in favour of resolution TDWSC202603/03 above.*

### 5.4 WATER SERVICES COMMITTEE PERFORMANCE REPORT

The Programme Manager summarised the report.

The following points were explained:

- The development of the water services strategy will sit as part of the wider programme for the Council alongside the Long-term Plan.
- Omori Treatment Plant upgrade was in the commissioning phase, Motuoapoa was well underway with construction and Hatepe was in the design phase.
- The purpose of the Committee was to provide strategic direction of the water services rather than

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Taupō District Water Services Committee Meeting Minutes

12 March 2026

debate the regulations set by central government.

In answer to questions, the following was explained:

- Tūrangi had a different water source, it was not a lake source for the water supply.
- The new treatment plants would treat both arsenic and protozoa. Treatment plants were not being upgraded if they did not need to be.
- Council would do a review of private water schemes in the district but it was not Council's role to monitor the schemes.
- Currently there were some areas with high water usage.
- The 50% water loss in Tūrangi was on the private side of the supply.
- The cost to install water meters on the boundary would be a cost to Council.

**TDWSC202603/04 RESOLUTION**

Moved: Cr Rachel Cameron

Seconded: Mayor John Funnell

That the Taupō District Water Services Committee receives the Water Services Performance Report attached to the agenda.

**CARRIED**

*Note: All members present at the Taupō District Water Services Committee meeting voted in favour of resolution TDWSC202603/04 above.*

**6 NGĀ KŌRERO TŪMATAITI | CONFIDENTIAL BUSINESS**

Nil

**The meeting closed at 2.36pm with a karakia recited by all present.**

**The minutes of this meeting were confirmed at the Taupō District Water Services Committee Meeting held on 9 April 2026.**

.....  
**CHAIRPERSON**

Extracts from Standing Orders 2022-2025

## **15. Public Forums | Ngā Matapakinga a te Marea**

Public forums are a defined period of time, usually at the start of an ordinary meeting, which, at the discretion of a meeting, is put aside for the purpose of public input. Public forums are designed to enable members of the public to bring matters of their choice, not necessarily on the meeting's agenda, to the attention of the local authority.

In the case of a committee, subcommittee, local or community board, any issue, idea, or matter raised in a public forum, must fall within the terms of reference of that body.

### **15.1 Time limits | Ngā tepenga wā**

A period of up to 30 minutes, or such longer time as the meeting may determine, will be available for the public forum at each scheduled local authority meeting. Requests must be made to the chief executive (or their delegate) at least one clear day before the meeting; however this requirement may be waived by the chairperson. Requests should also outline the matters that will be addressed by the speaker(s).

Speakers can speak for up to 5 minutes. Where the number of speakers presenting in the public forum exceeds 6 in total, the chairperson has discretion to restrict the speaking time permitted for all presenters.

### **15.2 Restrictions | Ngā Herenga**

The chairperson has the discretion to decline to hear a speaker or to terminate a presentation at any time where:

- A speaker is repeating views presented by an earlier speaker at the same public forum;
- The speaker is criticising elected members and/or staff;
- The speaker is being repetitious, disrespectful or offensive;
- The speaker has previously spoken on the same issue;
- The matter is subject to legal proceedings; and
- The matter is subject to a hearing, including the hearing of submissions where the local authority or committee sits in a quasi-judicial capacity.

### **15.3 Questions at public forums | Ngā pātai i ngā matapakinga a te marea**

At the conclusion of the presentation, with the permission of the chairperson, elected members may ask questions of speakers. Questions are to be confined to obtaining information or clarification on matters raised by a speaker.

### **15.4 No resolutions | Kāore he tatūnga**

Following the public forum, no debate or decisions will be made at the meeting on issues raised during the forum unless related to items already on the agenda. (See the LGNZ Guide to Standing Orders for suggestions of good practice in dealing with issues raised during a forum).

Extracts from Standing Orders 2022-2025**9.1 Items of business not on the agenda which cannot be delayed | Ngā take kāore i runga i te rārangi take e kore e taea te whakaroa**

A meeting may deal with an item of business that is not on the agenda where the meeting resolves to deal with that item and the chairperson provides the following information during the public part of the meeting:

- (a) The reason the item is not on the agenda; and
- (b) The reason why the discussion of the item cannot be delayed until a subsequent meeting.

*LGOIMA, s 46A(7).*

Items not on the agenda may be brought before the meeting through a report from either the chief executive or the chairperson.

**Please note**, that nothing in this standing order removes the requirement to meet the provisions of Part 6 of the LGA 2002 with regard to consultation and decision-making.

**9.2 Discussion of minor matters not on the agenda | Te kōrerorero i ngā take iti kāore i runga i te rārangi take**

A meeting may discuss an item that is not on the agenda only if it is a minor matter relating to the general business of the meeting and the chairperson explains at the beginning of the public part of the meeting that the item will be discussed. However, the meeting may not make a resolution, decision, or recommendation about the item, except to refer it to a subsequent meeting for further discussion.

*LGOIMA, s 46A(7A).*



# TAUPŌ DISTRICT COUNCIL

## THREE WATERS ASSET MANAGEMENT POLICY

March 2026

## Contents

Purpose .....	3
Introduction .....	3
Scope .....	3
Strategic and Legislative Context.....	4
Objectives .....	4
Principles.....	5
Roles and Responsibilities .....	5
Implementation of the Policy .....	6
Adoption and Review of Policy .....	6
Appendix 1 Definitions .....	7

## Purpose

The purpose of this policy is to provide a framework for the sustainable management of Council's Three Waters infrastructure, to ensure it meets the current and future planned needs of its consumers. This policy sets the broad framework for undertaking infrastructure asset management in a structured and coordinated way. It outlines why and how asset management will be undertaken. It provides a clear direction for asset management and defines key principles that underpin asset management for Council.

This Policy ensures Council's water services assets are managed and invested in a way that delivers required services, environmental and public health outcomes, supports long-term financial sustainability and affordability, and meets current and emerging regulatory, assurance and information disclosure requirements.

## Introduction

Taupō District Council is responsible for the provision of essential water services to the Taupō District. Our physical infrastructure needs to be adequate to meet the community needs now, and the projected future demand as our district grows.

Our infrastructure must be safe, reliable, and provide agreed levels of service. To avoid surprises, we must know our assets, and ensure they are fit for purpose through active maintenance and renewal, and planning for how infrastructure needs will evolve. The active management of assets enables prudent and optimal investment, with timely data driven decisions in an asset's lifecycle, to minimise risks and ensure continuity of delivery.

Good asset management considers how our population is changing and what impact this may have on demand for our infrastructure. It considers current and emerging trends and the changing local, national and global context within which we operate.

*What are the possible future scenarios?*

*Where do we need to provide new capacity?*

*Where and how might we redevelop or transform our infrastructure?*

*How can we remain agile in our infrastructure planning?*

Through developing a comprehensive asset management framework, we can be confident we are making good infrastructure decisions. We can ensure we are meeting our legislative obligations, maintaining service levels to our communities, and supporting future development in our community.

## Scope

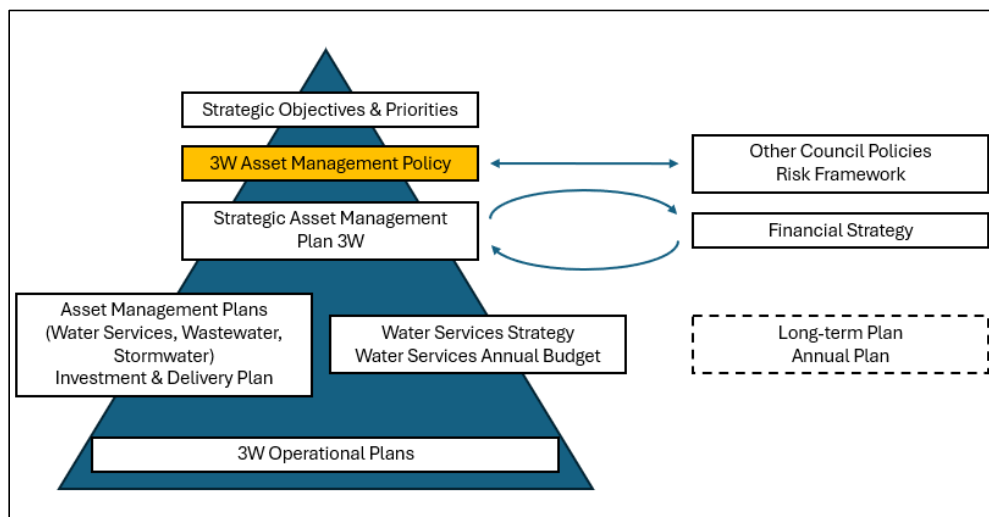
This policy applies to all drinking water, wastewater and stormwater assets owned or managed by Council, and governs the development and use of asset management plans, investment decisions, financial planning, and asset data and information systems.

This policy does not apply to the asset management practices of other Council infrastructure such as transport, facilities and parks & reserves.

## Strategic and Legislative Context

This Asset Management Policy links directly to Council’s Water Services Strategy, Long-term Plan, Financial Strategy and Asset Management Plans. Asset lifecycle decisions will inform, and be informed by, these connected plans and strategies.

The Asset Management Policy builds on Council’s strategic goals by promoting an integrated and aligned approach to the management of service delivery across all asset classes.



**FIGURE 1: STRATEGIC CONTEXT OF THREE WATERS ASSET MANAGEMENT POLICY**

Council will comply with all applicable legislation governing water services, including economic regulation, drinking water and environmental regulation, and local government statutory obligations.

## Objectives

The asset management objectives are:

- Manage the district’s Three Waters assets and deliver associated activities in a cost effective, sustainable, well-planned and coordinated manner, to provide agreed levels of service to the community and plan for future service needs.
- Provide a consistent approach to asset management planning within the Council and ensure plans reflect the strategic direction of the Council.
- Apply a life-cycle management approach to balance risks, costs and performance over the asset life.
- Manage natural hazard and climate risks to ensure our infrastructure is resilient to the agreed level of service and future risks.
- Maintain fit-for-purpose asset data, systems and processes, to support evidence-based decisions.
- Build organisational capability and drive continuous improvement in asset management maturity.

- Asset management will support long-term financial sustainability, intergenerational equity, and affordability for current and future communities.

## Principles

Taupō District Council will adhere to the following principles in its asset management planning:

- **Service delivery focus** – assets exist to support agreed levels of service for the community.
- **Lifecycle management** – manage assets across their full life, from planning and construction, through operations and maintenance, and to end-of-life decommissioning and disposal.
- **Whole-of-life costing** – consider total lifecycle cost, not just upfront capital cost.
- **Risk-based decision making** – prioritise investment based on likelihood and consequence of failure, applying Taupō District Council's Risk Management Framework.
- **Sustainability** – manage assets in a financially, environmentally, and socially sustainable way that considers our changing context.
- **Informed decision making** – base decisions on fit-for-purpose data, with known confidence and assumptions.
- **Integration with organisational planning** – align asset management with organisational strategic priorities and objectives.
- **Clear governance and accountability** – define roles, responsibilities, and decision rights
- **Continuous improvement** – seek to continuously improve asset management data and practices, by implementing an asset management improvement plan and conducting a three-yearly review of asset management maturity. The target asset management maturity level is Intermediate, which is an appropriate level for an organisation of our size and complexity.
- **Partnering approach with mana whenua** - recognise and integrate (where practicable) mana whenua values and priorities into our mahi with respect to wai, taiao and whenua. This includes acknowledging their kaitiaki role, engaging early, throughout the duration of a project and project review. The Council understands that strong partnerships increase the delivery of outcomes that exceed what we can deliver alone.

## Roles and Responsibilities

Role	Responsibility
Council	Review, approve and adopt the Asset Management Policy, Water Services Strategy, Asset Management Plans, and Investment and Delivery Plans.
Water Services Committee	Oversee development and make recommendations to Council on the Water Services Strategy, Asset Management Plans, and Investment and Delivery Plans.

Role	Responsibility
Chief Executive	Ensure the organisation has the capability and capacity to deliver appropriate management of its water services assets. Accountable for the delivery of water services asset management to agreed service levels.
General Manager Community Infrastructure and Services	Implementation of the Asset Management Policy and Water Services Strategy. Responsible for the delivery of water services asset management to agreed service levels.
Three Waters Manager	Overall responsibility for ensuring the development of asset management policies, plans and procedures. Responsible for overseeing the implementation of asset management policy and plans, review of asset management outcomes and ensuring alignment with the Council's strategic direction.
Asset Managers	Responsibility for developing and maintaining asset management plans and ensuring appropriate budget provisions are made for asset management.

## Implementation of the Policy

The Council will prepare a Three Waters Strategic Asset Management Plan and Three Waters Asset Management Plans generally in accordance with the International Infrastructure Maintenance Manual (IIMM) and Commerce Commission requirements.

The Council will use Asset Management Plans (AMPs) as the means to fulfil its statutory obligations for compliance under all applicable legislation, and the requirements of the Commerce Commission and the Office of the Auditor-General.

## Adoption and Review of Policy

It is intended that TDC's Asset Management Policy will be adopted by Council in 2026 (as part of the 2027-2037 Long-term Plan and Water Services Strategy development).

Once adopted, our Asset Management Policy will be reviewed every three years in conjunction with the Water Services Strategy development.

## Appendix 1 Definitions

Term	Description
Asset	An item, thing or entity that has potential or actual value to an organisation.
Asset Lifecycle Management	This covers the 4 stages of an asset's life -Planning, Acquisition, Maintenance and disposal
Asset Management (AM)	The systematic and coordinated activities and practices of an organisation to optimally and sustainably deliver on its objectives through the cost-effective lifecycle management of assets for current and future customers.
Asset management Objectives	Objectives set by the organisation, consistent with the organisational objectives and asset management policy, to achieve specific measurable results.
Asset Management Plan (AMP)	A document that specifies the activities, resources and timescales required for an individual asset, or a grouping of assets, to achieve the organisation's asset management objectives and service levels.
Asset Management Policy	A high-level statement of an organisation's principles and approach to asset management.
Asset Management System (AMS)	An AMS is the <b>organisational framework</b> that ensures infrastructure assets are managed systematically to deliver services at the lowest lifecycle cost while meeting community expectations and statutory obligations. It includes practices, processes, information systems and data.
Critical Assets	Those assets that are likely to result in a more significant financial, environment and social cost in terms of impact on organisational objectives.
Levels of Service/service levels	Predefined standards that allow for measurement and evaluation of the performance and quality of an organisation's services or assets. Level of service are one objective of asset management that enables the organisation to meet the service needs of customers and users of its assets.
Strategic Asset Management Plan	A long-term, organisation-level document that sets out how asset management will support the organisation's strategic objectives and outcomes.
Sustainability	Sustainability is the capacity to endure; in the context of AM it is about meeting the needs of the future by balancing social, economic, cultural and environmental outcomes or needs when making decisions today.
Three Waters / Water Services	Drinking Water, Wastewater, Stormwater

**TAUPŌ DISTRICT COUNCIL**  
**WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT**  
 February 2026

## EXECUTIVE SUMMARY

The inaugural Water Services Committee was held on 12 March 2026.

The objectives of the committee are to provide governance oversight, the focus being on development of a Water Services Strategy, implementation of the Water Services Delivery Plan, and monitoring of key risks.

The Committee will monitor an Action Plan to track open items as the Committee evolves.

## 1. Regulatory Updates

There were no regulatory announcements this month.

Taupō District Council was mentioned specifically in a recent media release from Taumata Arowai the Water Services Authority, commended for its delivery of a significant programme of work to prioritise drinking water safety. [More than 432,000 people now have access to safer drinking water | The Water Services Authority - Taumata Arowai](#)

## 2. Strategic Priorities

### 2.1 Water Services Strategy (WSS)

Development of the Water Services Strategy will bring key priorities and projects to the Water Services Committee. At the next meeting a more detailed schedule for the committee meetings will be outlined.

#### Key Milestones

The high-level LTP/WSS project key milestones are as below. A more detailed breakdown of planned work for the committee through the year will be provided at the next committee meeting.

Key Activity	Target Date
LTP / WSS Strategic Direction and Priorities – Elected Member Workshops	Mar-Apr 2026
Development of a Strategic Asset Management Plan and Asset Management Policy	Apr-May 2026
Waters Activity Plans, Asset Management Plans and Business Cases drafted	Jul 2026
LTP / WSS Financial Decisions by Council Finalise Waters Asset Management Plans	Nov 2026
LTP / WSS Public Consultation	Apr 2027
LTP and Water Services Strategy Adopted	Jun 2027

**TAUPŌ DISTRICT COUNCIL**  
**WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT**  
 February 2026

## 2.2 Water Services Delivery Plan Implementation

Our Water Services Delivery Plan was approved by the Secretary for Local Government on 17 September 2025, and includes an implementation plan. We must report progress against our implementation plan to Department of Internal Affairs (DIA) quarterly, beginning April 2026.

Current progress is shown below (using the reporting template required by DIA).

Activity / milestone / deliverable	Expected completion date	On track (Yes/No)	Issues, risks and mitigations (if any)
Governance improvement recommendations	30 Mar 2026	Complete	
Financial Separation	1 July 2026	Yes	Implementation of system configuration is progressing well. Staff capacity to complete the work is a risk that is being managed closely.
Economic Regulation preparation	1 July 2026	Yes	Working closely with the Commerce Commission to answer specific questions and understand expectations. System set up to support reporting requirements.
Collaboration	30 Jun 2027	Yes	Timeframe to negotiate Shared Services Agreement with Waikato Waters has been pushed out (due to Waikato Waters higher priority work) but will be in place for Jun 2027.
Water Services Review	30 Jun 2027	Yes	Being considered as we develop our Water Services Strategy.

## 3. Performance Reporting

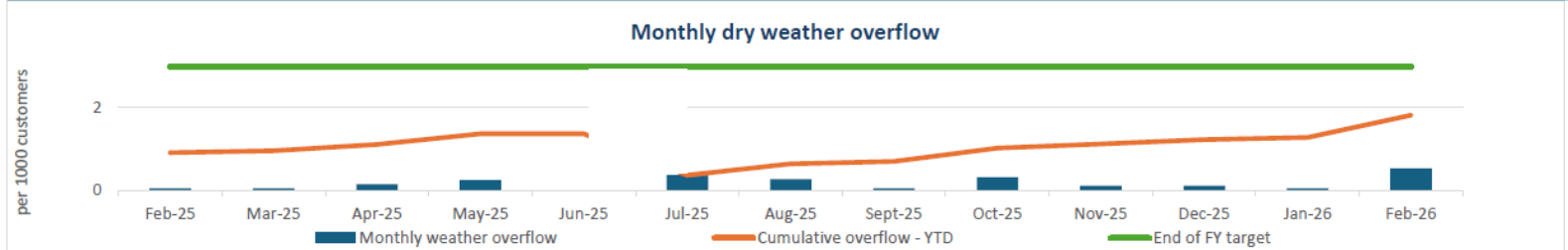
### 3.1 Operational Performance

A copy of the water services section of the Council monthly performance report from 24 February is attached below.

**TAUPŌ DISTRICT COUNCIL**  
**WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT**  
 February 2026

**COMMUNITY INFRASTRUCTURE AND SERVICES - Tony Hale**

**Three Waters**



- 1** notifications to Taumata Arowai of risk to drinking water quality. Target is Nil. 1. Monthly arsenic test results exceeded compliance limits in Centennial Drive, Hatepe, Motuoapa and Omori. Arsenic has always been present in these water supplies due to geothermal activity. The test results continue to be stable and arsenic removal is included in the treatment plant upgrades that are underway. Omori is anticipated to be compliant from March 2026.
- 3** moderate or significant resource consent non-compliances (take & discharge) with an actual or potential adverse health or environmental effect. Target is Nil. 1. Waikato Regional Council was notified following the loss of two Omori Wastewater Treatment Plant monitoring bores, damage to irrigation infrastructure leading to ponding/runoff issues and crop damage, all resulting from logging operations. These issues result in non-compliance with several resource consent conditions. Site remedial works and plans to replace monitoring bores are progressing. 2-3. There were two significant wastewater overflow events. The first at Mangakino, where a heavy rain event resulted in overflow of the inlet pump station, causing overflow to land and potentially the Waikato River. In Taupō, a build-up of fats and wipes caused a sewer blockage and overflow on Te Heuheu Street into the stormwater system and Lake Taupō.

- Managing overflows and network performance remains a key compliance and environmental priority. The disposal of wet wipes and fat to our wastewater network (through flushing and tipping fat to drain) continues to be a significant issue across the district, particularly in Taupō. Wet wipes were the cause of a recent wastewater overflow to Lake Taupō. A communications campaign is being utilised to educate the community, including social media, posters in public toilets and letter drops in problem areas.
- Inflow and infiltration of stormwater and groundwater into the wastewater network continues to be problematic. Council staff are looking at options to address connection issues on private properties. Communications and engagement with the community will be key for supporting awareness and change.
- A recent media release by Taumata Arowai, the water authority, recognises the achievements by Taupō District Council in getting multi-barrier treatment installed for our water supplies. A number of membrane water treatment plant upgrades are underway, with Kinloch recently completed, Omori in the commissioning phase, Motuoapa well into construction and Hatepe design progressing.

## TAUPŌ DISTRICT COUNCIL WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT February 2026

### 3.2 Major Projects

A copy of the monthly portfolio report for water, wastewater and stormwater major projects is attached.

Activity Area	OVERALL	TIME	COST	SCOPE	KEY UPDATES	UPCOMING MILESTONES	% COMPLETE (Life Budget)	LIFE BUDGET
<b>3W All</b>								
<b>SCADA Upgrade</b>								
Programme of upgrades to convert legacy 3W network SCADA control systems technology to FTView.	●	●	●	●	LochrIDGE water pumpstation is complete. Lochreagles postponed by a week.	Locheagles water pumpstation and reservoir planned for 5th March. Whakaroa to follow later in the month.	89%	\$4.6M
<b>Water Services Delivery Plan Implementation</b>								
Programme of work required to comply with central government reform Local Water Done Well.	▲	▲	▲	●	Project team progressing on key deliverables, financial separation setup in TechOne has commenced. Asset Management Policy and Strategic Asset Management Plan being drafted. Final Commerce Commission Information Disclosure determination published.	First Water Services Committee meeting 12 March, Department of Internal Affairs progress report due in April.	87%	\$1.2M
<b>Stormwater</b>								
<b>Stormwater Discharge Consents Renewal</b>								
District wide Stormwater consent expires June 2027, a significant amount of work will be required to renew this consent.	▲	●	▲	●	Stage 2 reports being drafted.	Working with hapū on joint site visits.	66%	\$0.8M
<b>Wastewater</b>								
<b>Taupō WW Control gates bridge buffer storage tanks</b>								
To enable continued growth in the Nukuhau area and increase resiliency to the control gates bridge pipe, we will install buffer tanks and pump station at Control Gates bridge to manage peak flows.	●	●	●	●	Designs and tender documentation are 100% completed, procurement plan fully approved for tender purposes. Tender is currently posted on GETS.	Finalise external stakeholder engagement requirements. Place order for electrical works. Tender evaluation planned for April 2026.	22%	\$0.8M
<b>Tūrangi WW Consent</b>								
Renewal of Tūrangi Wastewater discharge consent	◆	▲	●	▼	No recent progress regarding engagement to progress consent conditions. Review of proposed conditions is required given changes to legislation. We are further developing the wetland and rehabilitation scope to provide a better cost estimate for the upcoming Long Term Plan.		32%	\$0.2M
<b>Wastewater Taupō Wastewater Treatment Plant Programme</b>								
Programme of works to increase capacity and improve treatment at Taupō Wastewater Treatment Plant, including installation of a third primary clarifier, pump station upgrades, and new processes to increase nitrogen removal at the plant.	◆	◆	▲		Revised scoping of short-term works has been completed, order has been placed to develop contract documentation to implement Inlet Works, Bypass Pump Station & Seismic Works. Verification of costing carried out. Long-term works (Primary Clarifier, side-stream solids filtrate) are still on hold pending Wastewater Treatment Plant Strategic Review (considering new Wastewater performance standards).	Develop memo to justify added scope (seismic works) and submit for approval. Review and updating of contract documentation.	32%	\$2.0M
<b>Water</b>								
<b>Centennial - Treatment Compliance Upgrade</b>								
Pump station and pipeline from Taupō scheme to Centennial and reservoir upgrade and renewal at Centennial to enable safe and compliant water to be provided to customers on the Centennial scheme.	●	●	●	●	Continuing to work through design stages of new pumpstation and pipeline. Aiming to begin tender process in April 26. Procurement plan approved.		32%	\$2.6M
<b>District - Universal Smart Water Metering</b>								
Address high water usage throughout the district through the installation of water meters on all water connections to enable planned growth, reduce wastage and operational costs.	▲	▲	▲	▲	Business case currently being developed for stage 1 (pilot). Procurement plan currently being revised (added scope of zone meters). Stakeholder engagement roll out strategy is in planning phase.	Finalise business case for approval. Submit updated procurement plan for approval. Obtain internal stakeholder requirements and develop communication and engagement plan.	20%	\$1.0M
<b>DWSNZ Drinking Water Membrane Plant Upgrades</b>								
Construction of 4 new membrane water treatment plants at Hatepe, Kinloch, Motuoapa and Omori, to enable compliance and safe water for the community.	▲	▲	▲	●	Hatepe: Geotech report and prelim design report issued - some challenges with site location due to proximity to cliff face, the project team are working with consultants to implement measures to mitigate this risk and will report back to the project sponsor for direction. Kinloch: Project has achieved practical completion. Motuoapa: Works are progressing well and mechanical install is underway. Omori: Some challenges with commissioning delaying practical completion – however the plant is producing water for the community.	Hatepe: Confirmation of site and confirming final price and timing from Contractor. Kinloch: Closeout of minor defects. Motuoapa: Completion of civil works and mechanical install. Omori: Practical completion.	90%	\$40.5M
<b>Kinloch Low Zone Reservoir</b>								
Construction of new reservoir and pipelines to support growth and resilience in Kinloch community.	▲	▲	●	●	Topographic and Land Transfer Surveying completed, Geotechnical onsite investigation done, awaiting report. Tender documents in development. Hydraulic modelling to confirm reservoir details nearing completion.	Reservoir tender.	29%	\$0.8M
<b>Tauhara Ridge Reservoir &amp; Airport Connection</b>								
Construction of new reservoir, rising main and pipelines to enable EUL growth and improved fire flows at the airport.	▲	▲	●	●	Reservoir in operation servicing Wharewaka and Airport areas. Pump station electrical upgrade cut over complete and final snags being worked through. Final close out work being planned at the airport before final completion.		98%	\$4.2M

**TAUPŌ DISTRICT COUNCIL**  
**WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT**  
February 2026



*Tauhara Ridge Reservoir*



*Hatepe Water Treatment Plant Earthworks*

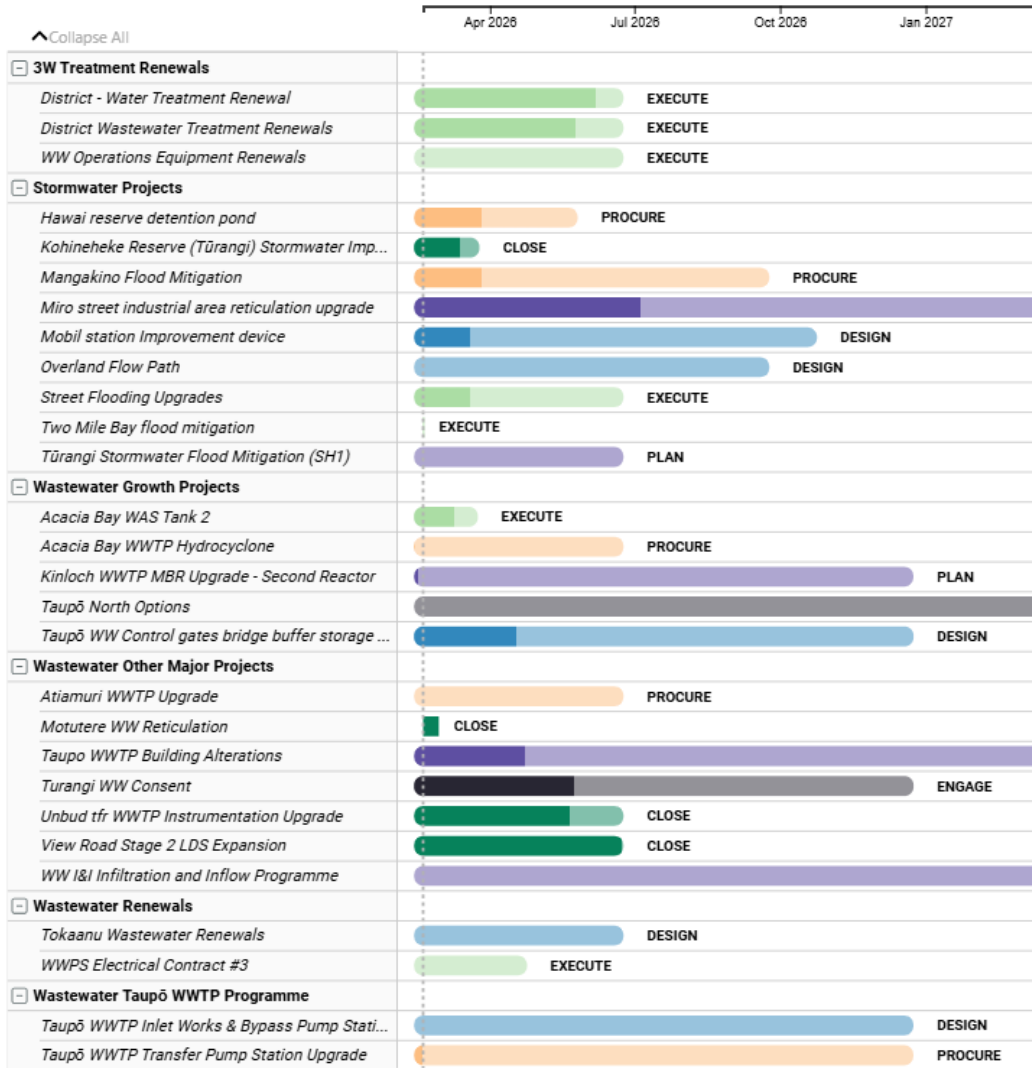


*Acacia Bay Water Renewals*

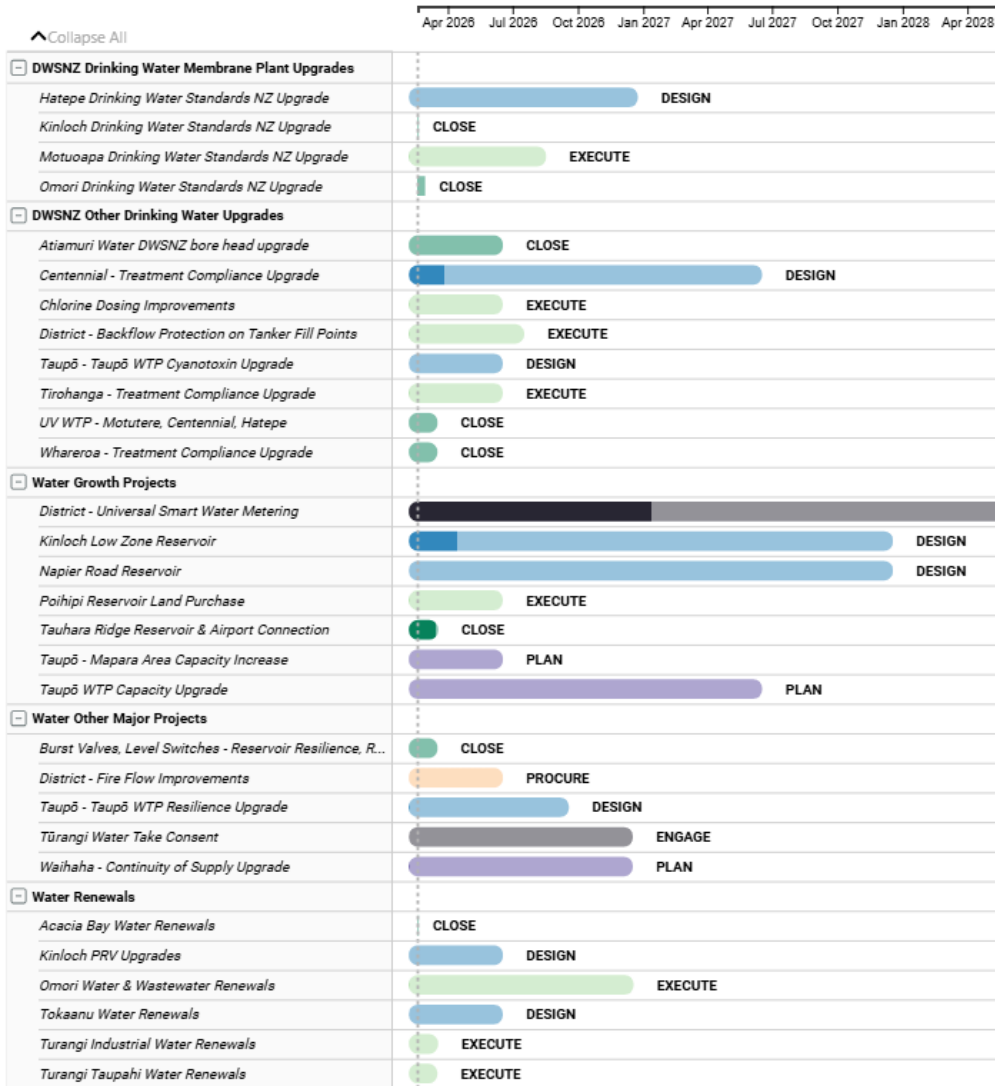


*Kinloch Water Treatment Plant Opening*

**TAUPŌ DISTRICT COUNCIL**  
**WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT**  
 February 2026



## TAUPŌ DISTRICT COUNCIL WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT February 2026



## TAUPŌ DISTRICT COUNCIL WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT February 2026

### 3.3 Risks

The major risks associated with significant water services projects are reported to Risk & Assurance quarterly, and are shown below.

Significant Projects Risk Register											Risk Register			Date Last Updated: 17/03/2026		
Project	Project Manager	Date updated	Risk Title	Risk Cause	Risk Consequences	Risk Owner	Current Likelihood	Current Consequence	Current Risk Rating	Risk Controls / Treatments	Control / Treatment Owner	Residual Likelihood	Residual Consequence	Residual Risk Rating		
Taupō Wastewater Treatment Plant Programme	Davis Goverder	4/02/2026	Scope / Price / Time	The side stream nutrient removal and the primary tank projects have been cancelled. National wastewater standards are now released and measurement of the treatment strategy is required.	The upgrade plan for the Taupo WWTP will need to be reviewed and significant change in the treatment strategy will be required. The cost of additional treatment processes will likely be very significant.	Asset Manager	Almost Certain	Severe	Very High	Projects are cancelled while we review the new WW standards which will be reflected in the treatment plant upgrade plan. Last Works upgrade continues.	Asset Manager	Almost Certain	Severe	Very High		
Drinking Water Standards NZ Upgrade - Hatepe	Eljah May	5/03/2026	Project delivery uncertainties	Due to challenges with land acquisition, there has been significant delays and additional challenges that the project team need to manage	The project could face additional costs due to delays and the site relocation, increased technical complexity arising from the DOC consents and geotechnical hazards, greater contract complexity resulting from significant changes to the original requirements, and overall timeline uncertainty as a consequence of these factors.	Sponsor	Possible	Major	High	The Project team is working in a collaborative manner with the main contractor and key consultants to understand the best way to mitigate these risks, with the aim to combine the changes in one project variation to reset the contractual agreement and project baselines. This will then be put to the project sponsor to review and advise the way forward once we have an informed direction. With regards to the contractual direction for these changes, the project team have sought legal advice to help inform these steps.	Sponsor	Possible	Moderate	Medium		
Stormwater Discharge Consents Renewal	Jo Walton	5/03/2026	Regulatory - failure to renew consent.	Lack of key stakeholder support for renewing the consent.	A hearing may be required, extending the project timeline and resulting in additional costs.	Asset Manager	Unlikely	Severe	High	Working with the consultant to understand the consenting plan. Early engagement with wider stakeholders. Iwhaitapu engagement underway.	Project Manager	Unlikely	Major	Medium		
Turangi WW Consent	Michael Condit	2/02/2026	Regulatory - Resource consent application is challenged incurring time and cost.	There is a risk that the consent sought for the discharge to stay at the current site may receive submissions in opposition.	A hearing may be required, extending the project timeline and resulting in additional costs.	Sponsor	Almost Certain	Minor	Medium	We will continue to work with key stakeholders (hapū) to address as many issues as possible. However, it will be hard to respond to all submissions in opposition.	Project Manager	Almost Certain	Minor	Medium		
View Road land disposal Stage 2	Michael Condit	2/02/2026	Regulatory - not adhering to resource consent for WW disposal	Challenges with the integration of stage 2 into SCADA has resulted in the stage 2 pivots only being able to be run manually, this may increase	TDC may incur penalties and/or abatement notices from Waikato Regional Council if we breach our consent conditions.	Sponsor	Possible	Moderate	Medium	The project team have engaged an external integrator to complete the commissioning of Stage 2 into Stage 1 and works are underway. However, this is taking longer than anticipated. The project team and sponsor are currently working with an external specialist consultant. Several high priority water sites are in the process of being upgraded to FT View. The conversion of other sites will be reviewed as part of the wider SCADA programme.	Sponsor	Possible	Moderate	Medium		
SCADA FTView Upgrade	Sarah Leeland	2/02/2026	Time - delays with project delivery	Insufficient resource to complete FT View conversion across all 3W assets.	Continued utilisation of multiple SCADA platforms which can be challenging to manage operationally.	Sponsor	Possible	Major	High		Sponsor	Possible	Minor	Low		
Waters Reform Activities	Jo Walton	5/03/2026	Resourcing - insufficient internal resources to complete the Water Services Delivery Plan implementation activities by the due date.	Compelling priorities for resources, implementation activities are on top of BAU, Annual Plan and Long term Plan processes.	Our ability to comply with LGWSA and Commerce Commission requirements will be impacted.	Sponsor	Likely	Moderate	High	Manage the components as a programme, ensure there is organisational awareness of the priority. Work with PCG to ensure adequate resourcing.	Sponsor	Unlikely	Moderate	Low		
Centennial - Treatment Compliance Upgrade	Paul Petman	2/02/2026	Regulatory & Service Delivery - operating non-compliant water treatment plants.	Delays with project.	If there are significant delays, Taumata Arowai may impose legal action and/or the public could be negatively impacted from a health perspective.	Sponsor	Unlikely	Major	Medium	The asset manager is communicating updates to Taumata Arowai and DWSNZ projects are ongoing. UV reactor has now been commissioned onsite which reduces risk further.	Asset Manager	Unlikely	Moderate	Low		
District - Universal Smart Water Metering	Davis Goverder	2/02/2026	Regulation - public perception of metering and transition to user pays.	Public misinterpreting the longer plan and project outcomes. This project has been included in our LTDP/SDP and is currently in the investigation phase. Rollout of this demand management system will occur incrementally, able to scale.	Lack of support for overall project goals and roll out plan.	Asset Manager	Almost Certain	Minor	Medium	The asset manager is working through communication and engagement work.	Project Manager	Possible	Minor	Low		
Drinking Water Standards NZ Upgrade - Omori, Hatepe, Motuoaia	Eljah May	5/03/2026	Regulatory & Service Delivery - operating non-compliant water treatment plants.	Delays with projects.	If there are significant delays, Taumata Arowai may impose legal action and/or the public could be negatively impacted from a health perspective.	Sponsor	Unlikely	Major	Medium	The asset manager is communicating updates to Taumata Arowai and DWSNZ projects are ongoing. Omori is on track to be completed late early 2026, followed by Motuoaia in mid 2026.	Asset Manager	Unlikely	Moderate	Low		
Kinloch Low Zone Reservoir	Jason Dayne	30/01/2026	Budget overrun.	Design development and/or tender market conditions	Forced to make design alterations to create savings. This would have reputational issues as the location is highly visible and prominent in the community.	Sponsor	Possible	Moderate	Medium	Continuous cost estimation, well developed drawings and tender documents.	Sponsor	Possible	Minor	Low		
Tauhara Ridge Reservoir & Airport Connection	Peter van Niekirk	17/03/2026	Performance & Service Delivery	Delays in the electrical upgrade or problems during changeover	Reservoir is now operational but the electrical upgrades at the pump station require completion to ensure the correct flow of water at the station.	Sponsor	Unlikely	Minor	Low	We have contingency plans should the electrical works be delayed, or problems occur during changeover.	Project Manager	Unlikely	Minor	Low		

**TAUPŌ DISTRICT COUNCIL**  
**WATER SERVICES COMMITTEE MONTHLY PERFORMANCE REPORT**  
February 2026

**3.4 Other reporting**

Periodic regulatory or compliance reports that may be of interest to the Committee will be shared here. There are no recent reports to share this month.

**3.5 Other opportunities**

Committee members may be interested in a training opportunity offered by Water NZ, Welcome to Water. This is a free course, especially for local government officials, intended to provide officials with background knowledge and tools that can help them oversee the delivery of water infrastructure civil projects

[Welcome to Water : Water New Zealand](#)